



## Terms & Conditions

### [Village Belles 2016 Terms & Conditions ~ Please read and retain a copy](#)

- Provisional bookings will be held for 7 days before deposit is due.
- Completion of a signed booking form and payment of a deposit on acceptance by Village Belles constitutes a binding contract.
- We regret we are unable to accept bookings from anyone under 18 years of age.
- We regret the Village Belles are not suitable for dogs. However, disabled assistance dogs (e.g. guide dogs, hearing dogs, etc.) are welcome by prior arrangement.
- Village Belles strongly advises you take out holiday insurance to cover any illness, cancellations or losses.
- Your tent hire starts at 12 noon on the day of your booking. Your hire period ends at 2pm on the day of your departure. Please note, hire times may differ and are subject to and depending on access to your chosen campsite, were applicable.
- All our tents are **strictly non-smoking**. Smoking in the tents will forfeit your damage deposit immediately.
- To protect the flooring and furnishings, outdoor shoes should be removed at all times before entering the tents.
- All rubbish / recycling must be removed at the end of your booking prior to leaving the tent / campsite. Village Belles reserves the right to levy a charge, which will be deducted from your security deposit, for the removal of any rubbish or waste left in the tent.
- Hire price includes delivery within 25 mile radius of our Wirral base. Additional miles are charged at £1.00 per mile unless otherwise agreed.
- Village Belles accepts no responsibility or liability for damage or theft to any property left in the bell tents for the duration of the hire.

- Village Belles accepts no responsibility or liability for damage or injury to any member of your party that may occur whilst you are in occupation of the tent.

### Village Belles' undertaking

- Village Belles will deliver, erect and furnish your bell tent to the agreed campsite / venue on the first day of the commencement of your booking.
- Village Belles will dismantle and remove all equipment from your campsite on the day of termination of your hire period.
- While Village Belles will do everything possible to ensure your tent is erected prior to your arrival at your campsite / venue, no responsibility or liability can be accepted for delays due to road accidents or severe traffic problems.

### Payment

- Full payment is payable at the time of booking, unless otherwise agreed.
- A refundable damage deposit is required with balance of payment. This is charged at £100 per 5m tent and £200 per emperor tent. **Please send a cheque made payable to Village Belles to us with your signed booking form. This cheque will not be cashed without prior discussion.**
- During the period of hire you are responsible for the maintenance of all equipment, from erection to dismantling.
- If for any reason you are not satisfied with the equipment provided, please notify us immediately and before use.
- You are responsible for any damages or losses to tents or equipment during the hire period. Should the £100 damage deposit for a 5m bell tent or £200 for an emperor tent be insufficient to cover this you will be liable for any additional costs relating to this.
- Any costs incurred for rubbish removal or cleaning of matting if outdoor shoes have been worn inside of the tent will be deducted from the damage deposit.
- Your damage deposit will be refunded by credit transfer within 7 working days of end of hire .
- Payment can be made by:
  1. Cheque (payable to Village Belles)
  2. Bank Transfer

### Cancellation

- If you wish to cancel your booking once you have paid please notify us immediately. We are unable to return any monies to you, unless we are able to re-book the bell tent for the period in question. In these circumstances we may

offer the tent(s) at a reduced rental to encourage a late booking and any money we recover we will refund to you.

- In the event of extreme or adverse weather conditions making it impossible to erect the bell tent(s), Village Belles cannot not accept any responsibility or liability for losses or other costs incurred as a result. In this situation, we will work with you to offer you an alternative site / date, where possible.
- Village Belles reserves the right to cancel your hire booking at any time. In the **unlikely** event of this happening, a full refund will be made, however Village Belles will not accept any responsibility or liability for losses or other costs incurred as a result.
- Should your chosen campsite / venue cancel or terminate your booking, for any reason whatsoever, no refund will be given by Village Belles. In this case, please contact us as a matter of urgency and we will do our utmost to help you find an alternative site / venue.

### Health and safety

- Village Belles operates a strict no-smoking policy inside the bell tents.
- For your protection and safety, cooking is prohibited inside the bell tents. Fire pits and BBQs can cause fires and the release of deadly carbon monoxide.
- Fire pits should be sited a safe distance from the bell tent and should not be left unattended.
- All candles must be extinguished before leaving the bell tent or before going to sleep.

### Legal stuff

**Force Majeure** (unforeseeable circumstances preventing someone from fulfilling a contract)

- Village Belles cannot not accept any responsibility or liability for losses or other costs incurred as a result of: acts of God including fire, flood, storm or natural disasters, war, sabotage or acts of terrorism; Government sanctions, labour disputes including strikes, lockouts, boycotts or other industrial action, failure in the transportation of equipment or in the provision of services.

### **Governing Law & Jurisdiction**

- This Agreement and disputes or claims arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims) are governed by and construed in accordance with the law of England.
- The parties irrevocably agree that the courts of England have exclusive jurisdiction to settle any dispute or claim that arises out of or in connection with this agreement or its subject matter or formation (including non-contractual disputes or claims).