F.A.Q.

Can I see the inside of the mansion without taking a tour?
The only way to see the inside of the mansion is by taking a guided tour. There are exceptions for some special events (such as Memorial Day and the Holiday Event Weekend) during which the mansion is open for self-guided tours and docents are stationed throughout the house.

Do I need a reservation in order to take a tour?
Tickets for mansion tours do not need to be purchased in advance. Admission may be paid in the lobby of the Visitor Center before the tour departs. Please do make reservations for groups of 8 or more.

How long does the tour take?
Guided mansion tours last around one hour.

Is photography allowed?
Photography is allowed outside on the grounds and inside the Visitor Center. Photography is not allowed inside the mansion.

Do I need permission to take photos on the grounds?
No. There is no permit or fee required to take photos on the grounds and in the gardens. Large groups (such as wedding parties), however, are encouraged to call the museum office in advance. The museum grounds and gardens are open daily from dawn until dusk.

Is the house haunted?
There is no evidence to suggest that the house is haunted.

Are animals allowed?
Leashed dogs are allowed outside on the grounds. Service animals are allowed.*

*What is a service animal?
Under the ADA, a service animal is defined as a dog that has been individually trained to do work or perform tasks for an individual with a disability. The task(s) performed by the dog must be directly related to the person’s disability.

Is there a cost to view the exhibits inside the Visitor Center?
No. The Visitor Center exhibit galleries are free and open to the public. From March through November, the Visitor Center is open from 12:30 P.M. to 4:30 P.M., Tuesday through Sunday. From December through February, the Visitor Center is open from 12:30 P.M. to 4:30 P.M., Tuesday through Friday.