4 STEPS TO OPERATOR CERTIFICATION

> *Training shall consist of a combination of formal instruction (e.g. lecture, discussion, interactive computer learning, video tape, written material), practical training (demonstrations performed by the trainer and practical exercises performed by the trainee), and evaluation of the operator's performance in the workplace.*
>
> – OSHA LAW

STEP 1: FORMAL CLASSROOM TRAINING

Our classroom training is a 3 to 4 hour session which includes an operator's safety manual, a powerpoint presentation and an educational video. The topics covered in the class are: lift truck basics, pre-operation inspection, load handling, stability, fueling procedures and battery changing and charging.

STEP 2: HANDS-ON TRAINING

This training shall be done on the same type of forklift the operator will be using in the workplace. Norlift of Oregon has all types of forklifts on site and will provide forklifts similar to those at your company for training and evaluation. If you choose to have training done at your own facility, operators will be trained on your equipment.

STEP 3: PRACTICAL EVALUATION

This on-site performance evaluation must be done to measure the knowledge and skills of the operator. This evaluation may be performed by either our trainer or by the employer. Our trainer evaluates the competence of the operator in performing tasks similar to those in the workplace.

STEP 4: CERTIFICATION!

By signing off on the operator's practical evaluation, the employer certifies that the forklift operator has completed training and is competent to operate a powered industrial truck in the workplace.

> *All operator training and evaluation shall be conducted by persons who have the knowledge, training and experience to train powered industrial truck operators and evaluate their competence. The employer shall certify that each operator has been trained and evaluated as required.*
>
> – OSHA LAW

FORKLIFT OPERATORS MUST BE RE-CERTIFIED EVERY THREE YEARS. NORLIFT OF OREGON, INC. PROVIDES THE DOCUMENTS NECESSARY TO ACHIEVE OSHA COMPLIANCE