



RETURN/EXCHANGE POLICY

- A Return Goods Authorization (RGA) Number must be plainly marked on all boxes containing parts for return or exchange.
- To obtain an RGA number, please contact us at 910-491-2798.
- RGA will expire if product(s) are not received within thirty days of the RGA number issue date.
- Parts received without an RGA number will be held with no action until contact is made.
- All returns must be accompanied by a copy of the original invoice information.
- A brief written explanation of why the product is being returned is required.
- Parts must be shipped freight prepaid unless accompanied by a Menscer Motorsports issued call tag, COD's will not be accepted.
- Returns for credit received within sixty days (60) of original purchase will generally be credited with no restocking fees.
- Items purchased past sixty days (60) will be limited to a 2 for 1 off-setting order or 15% re-stocking fee.
- Discontinued, obsolete, superseded, damaged and/or special order parts are not returnable.