



Local Offer

Accessing the Local Offer and help to find information on it

If you have limited access to digital channels or would like some help to find information on Blackburn with Darwen's Local Offer these places can help.

Blackburn with Darwen Library Services

Each of the 5 static libraries in Blackburn with Darwen have public access PCs which are free to use. To use the PCs you need to be a Library member, joining the library is quick, simple and free of charge.

The libraries have in-house equipment to support PC usage for people with visual impairments. This includes the ability to magnify text and change text and screen colours. High visibility keyboards are available on request. Laptops with Dolphin software installed are available at Blackburn Central Library (Dolphin software turns PCs into talking computers), please note advanced booking of these is advised.

The Library Service also offers free basic IT courses and drop-in sessions. These include intranet introduction courses.

If you would like more information the Library Service can be contacted using the details below. You can also view the Library Service's entries on the Local Offer, to find information on the many other events and activities they offer.

Blackburn Library

Town Hall St,
Blackburn,
BB2 1AG

Email: library@blackburn.gov.uk

Telephone: (01254) 661221

Darwen library

Knot St,
Darwen,
BB3 3BU

Email: library@blackburn.gov.uk

Telephone: (01254) 706021

Livesey Library

Cherry Tree Lane,
Blackburn,
BB2 5NX

Email: library@blackburn.gov.uk

Telephone: (01254) 209442

Mill Hill Library

New Chapel St,
Blackburn,
BB2 4DT

Email: library@blackburn.gov.uk

Telephone: (01254) 266380

Roman Road Library

off Fishmoor Drive,
Blackburn,
BB2 3UY

Email: library@blackburn.gov.uk

Telephone: (01254) 682347

Please contact individual libraries for opening times.

East Lancashire Deaf Society

The East Lancashire Deaf Society (ELDS), based in Blackburn, is happy to help people with hearing impairments to find and contact services listed on the Local Offer, alongside the many other support services they provide. You can just pop into their office, but it is advisable to contact them in advance if an interpreter is likely to be needed.

For more information you can contact ELDS using the details below. You can also search the Local Offer site for information on other ELDS's services and activities.

East Lancashire Deaf Society

6 – 8 Heaton Street,
Blackburn,
BB2 2EF

Email: info@elds.org.uk

Telephone: 01254 844550

Opening times: Monday to Friday 9:00 to 17:00

Neighbourhood Learning Centres

Banktop and Audley Neighbourhood Learning Centres have public access PCs at both of their sites. These PCs are free to use and staff are usually on hand to provide help if required.

The Centres also offer free basic IT courses. These include internet introduction courses.

If you would like more information the Centres can be contacted using the details below. You can also view the Neighbourhood Learning Service's entries on the Local Offer to find out about the wide range of services and activities they offer.

Banktop Neighbourhood Centre

Arthur Way,
Blackburn.
BB2 1QP

Email: BankTopNLC@blackburn.gov.uk

Telephone: (01254) 581175

Opening times: Monday to Thursday 9:00 to 17:00 and Friday 9:00 to 16:00

Audley and Queen's Park Neighbourhood Learning Centre

Pringle Street,
Blackburn.
BB1 1SF

Email: neighbourhoodsandlearning@blackburn.gov.uk

Telephone: (01254) 507729

Opening times: Monday to Thursday 9:00 to 18:00 and Friday 9:00 to 16:00

Town Hall Reception, Blackburn

The reception area at Blackburn Town Hall has a number of PCs available for use by the public. Access is free and staff are usually available to provide help if required.

Town Hall Reception:

King William Street,
Town Hall,
Blackburn,
BB1 7DY

Email: info@blackburn.gov.uk

Telephone: (01254) 585585

Opening times: Monday to Friday 8:45 to 17:00

Your Support Your Choice

Your Support, Your Choice is passionate about enabling people to live life happily, healthily and safely.

Your Support Your Choice helpdesk staff will listen to you, help you decide what you are looking for and put you in touch with the right organisation or local group to help. Staff and volunteers on the helpdesk have knowledge of a broad range of local opportunities and services.

If they don't know the answer, they will always research and get back to you, aiding access to the right opportunities and support for your needs and interests.

The service caters for Blackburn with Darwen residents of all ages and their families. No appointment necessary.

You can access this service in the following ways;

- » visit Your Support Your Choice Centre in Blackburn (see opening times below)
- » visit Your Support Your Shop helpdesk in Darwen Town Hall every Friday, 9am - 1pm
- » call the helpdesk team on 01254 292620

Your Support Your Choice

9a Town Hall Street,
Blackburn (opposite Blackburn Central Library)

Email: info@ysyc.co.uk

Telephone: 01254 292620

Opening times: Monday to Friday 9:00 to 17:00 and Saturdays 10:00 to 14:00

Helpdesk staff are available to provide help when required, however if you have a specific support need and/or enquiry it is advisable to contact the service before your visit.

Staff at all of these services are usually available to provide help if required, however if you have a specific support need and/or query it is advisable to contact the service before your visit



Things to do



Getting around



Education



Health & Wellbeing



Social Care



Money matters



16 – 25
Education,
Training &
Employment



Early years &
Childcare



Preparing for
Adulthood



Concerns &
Mediation



Equipment