

# PET GUEST PROFILE

Le Grand Ballroom at *Très Chic Pet Boutique*



## Guest Profile – Please fill this out entirely

Owner's Name: \_\_\_\_\_ Address \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Business Phone: \_\_\_\_\_

Cell Phone: \_\_\_\_\_ Email: \_\_\_\_\_

### Dog's Information:

Name of dog: \_\_\_\_\_  
 Male     Female     Spayed/ Neutered

Breed: \_\_\_\_\_ Color: \_\_\_\_\_ Birth date: \_\_\_\_\_

Name of dog: \_\_\_\_\_  
 Male     Female     Spayed/ Neutered

Breed: \_\_\_\_\_ Color: \_\_\_\_\_ Birth date: \_\_\_\_\_

Name of dog: \_\_\_\_\_  
 Male     Female     Spayed/ Neutered

Breed: \_\_\_\_\_ Color: \_\_\_\_\_ Birth date: \_\_\_\_\_

Is your dog housebroken?

yes     no

Has your dog ever had kennel cough?

yes     no

Has your dog been ill in the last 30 days?

yes     no

If yes, please explain: \_\_\_\_\_

Has your dog had surgery in the past year?

yes     no

Has your dog ever attended daycare or been boarded in a cage-free environment?

yes     no

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If yes, which kennel? \_\_\_\_\_



## Medical Emergency Information

Veterinarian's Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_

Please describe any medical or physical problems, including allergies:

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### **Emergency Contact (other than owner):**

Name: \_\_\_\_\_ Phone: \_\_\_\_\_ Relationship: \_\_\_\_\_

### **Emergency Medical Care**

If, in our judgment, your dog requires immediate medical care and we are unable to reach you, we will take your dog(s) to a veterinarian or animal hospital.

By signing below, you confirm that the above is correct to the best of your knowledge, and that you will provide further information upon future visits if necessary.

Signature \_\_\_\_\_

Date \_\_\_\_\_

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## Le Grand Ballroom & Le Spaw at Très Chic Pet Boutique Client Agreement



**\*\*\*PLEASE READ AND INITIAL EACH ITEM\*\*\***

Initials \_\_\_\_ Très Chic Pet Boutique reserves the right to immediately change your dog's type of daycare if we believe it is necessary to protect the health and well-being of your dog, other dogs, or our staff. We will do our best to contact you, provided we are given accurate contact info, should this become necessary.

Initials \_\_\_\_ Dogs handle stress differently than their human counterparts. It is with this in mind that Très Chic Pet Boutique requires all guests to be enrolled in a first day activity to help acclimate them to the environment.

Initials \_\_\_\_ Check-out time for daycare is between 12:00-1:00PM for half day and 5:30-6:30PM for full day. Dogs leaving after this time will be charged a full day or late pick-up fee of \$10 or more UNLESS they are signed up for a groom. In this case, a 15 minute pick up call will be made within the quoted groom time. If arriving more than 30 minutes after that pick up time, you will be charged a daycare price of \$15-\$25 depending on stay time. All charges must be paid in full upon pick-up of your dog.

Initials \_\_\_\_ You are responsible for bringing food if your dog eats lunch and understand that you will pay a lunch fee of \$5. Also, we do NOT serve raw food, raw hides or bones in our facility.

Initials \_\_\_\_ Owners are not welcome to bring their own blankets or toys. This could cause a dog to act territorial over their own items. We will provide blankets and toys for all dogs to use at our facility.

Initials \_\_\_\_ All dogs must be healthy, and current on all vaccinations. You will be required to fill out all appropriate paperwork and bring a copy of your dog's updated vaccination records from your vet before you start daycare with us to ensure your dog's safety as well as that of our other guests. In specific, the Bordatella vaccine must have been given at least 10 days prior to any daycare stay with us if it is done via needle. If it was done through the nose, 3 days must be given.

Initials \_\_\_\_ Dogs with flea or tick problems will be bathed at the owner's expense. If, during a stay, it becomes necessary to bathe your dog, Très Chic Pet Boutique will do so, at the owner's expense.

Initials \_\_\_\_ If dog becomes ill or if state of the animal's health otherwise requires professional attention, Très Chic Pet Boutique, in its sole discretion, may engage the services of a local veterinarian or provide appropriate medical attention to the animal and any and all expenses thereof shall be paid by the owner.

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Initials \_\_\_\_ Owner is aware that by leaving pet at Très Chic Pet Boutique, or any other pet facility, they are at a higher risk of contracting canine cough (kennel cough), viruses, or acquiring nicks, cuts and possibly punctures from interacting with other dogs. Canine cough (kennel cough) is similar to the flu in humans and, while all dogs in our care are vaccinated, no vaccination is 100% effective. We maintain a very high level of cleanliness but interaction with other dogs carries with it inherent risks.

Initials \_\_\_\_ I understand that I am solely responsible for any harm or damage caused by my dog(s) to persons or property of the Owners, employees and invitees of Très Chic Pet Boutique, or any other pets housed or Très Chic Pet Boutique while my dog(s) is/are attending Très Chic Pet Boutique.

Initials \_\_\_\_ I understand that dogs are separated by size and temperament, when space and numbers allow and then in some cases, dogs of both groups will intermingle.

Initials \_\_\_\_ Dogs must wear an easy release collar while at the facility. i.e. no greyhound collars, no choker chains, no belt buckle, no prong collars, etc. If dogs arrive with unacceptable collars, the dog will be given a new collar which the owner will be billed for.

You release, indemnify, and agree to hold Très Chic Pet Boutique harmless from any and all manner of damages, claims, loss, liabilities, costs or expenses, causes of actions or suits, whatsoever in law or equity, (including, without limitation, attorney's fees and related costs) arising out of or related to the services provided by Très Chic Pet Boutique. Owner acknowledges and understands that there are certain risks involved in pet ownership, training, and care, including, but not limited to, dog fights, dog bites to humans and/or other pets and the transmission of disease. With Owner's signature below, he/she understands the risk involved in putting his/her pet in a cage-free environment and acknowledge and accept exclusive and sole responsibility for all medical expenses to said pet no matter the cause. Owner also authorizes the release of said pet's medical records from pet's veterinarian.

By signing this contract and leaving pet with Très Chic Pet Boutique, owner certifies to the accuracy of all information given about the pet. Furthermore, owner has read and understands all procedures and policies included herein.

Signature \_\_\_\_\_ Date \_\_\_\_\_

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## POLICIES & PROCEDURES

### OFFICIAL DAYCARE CHECK-IN HOURS

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MONDAY- SATURDAY	7AM-8AM	-FULL DAY-	MONDAY-SATURDAY	5:30-6:30PM
MONDAY- SATURDAY	7AM-8AM	-HALF DAY-	MONDAY- SATURDAY	12PM-1PM
MONDAY-SATURDAY	12PM-1PM	-HALF DAY-	MONDAY-SATURDAY	5:30-6:30PM
SUNDAY	9-10AM		SUNDAY	1-2PM

- 1) CHECK-INS HAPPEN BETWEEN 7-8AM MONDAY-SATURDAY & 9-10AM SUNDAY (FULL-DAY DAYCARE) 12-1PM MONDAY- SATURDAY (HALF-DAY DAYCARE).
- 2) CHECK-INS THAT OCCUR BEFORE OFFICIAL CHECK-IN HOURS LISTED ABOVE ARE SUBJECT TO AN EARLY ADMISSION FEE
- 3) CHECK-INS AND CHECK-OUTS THAT OCCUR AFTER DAYCARE SET HOURS ARE SUBJECT TO A MANDATORY \$20 LATE FEE UNLESS SIGNED UP FOR GROOMING AT Le Spaw.

### CURRENT VACCINATIONS ARE REQUIRED FOR DAYCARE

WITHOUT EXCEPTION, WE REQUIRE CURRENT VACCINATIONS FOR RABIES, DHPP AND BORDATELLA PRIOR TO ANY DAY STAY. IT IS THE CUSTOMERS RESPONSIBILITY TO PROVIDE WRITTEN PROOF AND COMPLETED PAPERWORK FROM THE VET SHOWING THAT ALL VACCINATIONS ARE CURRENT. PLEASE NOTE: BORDATELLA VACCINES GIVEN INTRANSALLY MUST HAVE A 3 DAY WAIT PERIOD BEFORE A BOARDING STAY OR 10 DAYS IF THE VACCINE IS GIVEN THROUGH NEEDLE.

\*FOR GROOMING, WE SIMPLY REQUIRE A CURRENT RABIES CERTIFICATE.

### RESERVATIONS

RESERVATIONS CAN BE MADE BY CALLING 716-805-7996

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IT IS MANDATORY TO SET APPOINTMENTS FOR DAYCARE AND GROOMING SERVICES. IT IS THE CUSTOMERS RESPONSIBILITY TO VERIFY THAT LE SPAW GROOMING AND LE GRAND BALLROOM RECEIVED AND RECORDED ALL RESERVATIONS AND PAPERWORK.



## DAYCAMP SCREENING

1) IN ORDER TO ENSURE THE SAFETY AND HAPPINESS OF ALL OF OUR DAYCARE GUESTS, WE REQUIRE THAT ALL PROSPECTIVE DAYCARE DOGS COMPLETE AN INTERVIEW TO DETERMINE THEIR SUITABILITY FOR A CAGE-FREE ENVIRONMENT WITH OTHER DOGS OF SIMILAR PLAY STYLE AND/OR SIZE. PLEASE CONTACT US FOR AN APPT 716-805-7996 AND ALLOW FOR 30 MINUTES FOR THE FREE EVALUATION. \*EVALUSTIONS WILL NOT BE CONDUCTED ON WEEKENDS\*

2) WE DO NOT ACCEPT UNNEUTERED MALES OVER THE AGE OF 6 MONTHS. PUPPIES UNDER THE AGE OF 6 MONTHS ARE ACCEPTED IN DAYCARE PROVIDED THEY PASS THE EVALUATION BUT WILL BE REEVALUATED AS THEY GROW TO CONTINUOUSLY EVALUATE THEIR SUITABILITY IN THE GROUP. KEEP IN MIND, DOGS MAY PASS THEIR EVALUATION BUT CAN ALWAYS BE REEVALUATED OR DEEMED UNFIT TO COME BACK TO DAYCARE AT ANY TIME AND IS AT THE DISCRETION OF LE GRAND BALLROOM DAYCARE AND ITS STAFF.

## RESTRICTED DOGS

WE DO NOT ACCEPT, UNDER ANY CIRCUMSTANCES, DOGS THAT WE FEEL MIGHT NOT BEST BE SUITED FOR GROUP INTERACTION AND PLAY.

## BEDDING AND TOYS

WE DO PROVIDE BEDS AND WATER/FOOD BOWLS SO PLEASE LEAVE THOSE AT HOME.

## LATE PICK-UP

IF A DOG'S STAY EXCEEDS THE CHECK-OUT TIME, \$20 LATE FEES WILL BE ADDED FOR THE FIRST HOUR AND WILL CONTINUE TO BE ADDED DEPENDING ON THE EXTENDED OF STAY.