

How was the conference for you?

Please help the organising committee with planning for future conferences by taking a few minutes to answer the questions below.
Your responses are confidential and anonymous.

	Excellent	Good	Satisfactory	Poor	Very poor
Please tell us about your level of satisfaction with the conference organisation.	44	4			
<p>Do you have any comments?</p> <div style="display: flex; justify-content: space-between;"> <div style="width: 48%;"> <p><u>Well organised (x 14)</u></p> <ul style="list-style-type: none"> • A great deal of organising ensured the success of the conference. • Organisation was tight, but well scheduled with enough breaks. • It's a credit to the organisers. • Well organised with plenty of speakers and literature available. • Extremely well organised. • Ran on time. • Well organised. • Very well organised. Thank you to all concerned • Plenty of opportunities for questions and answers. • Relevant speakers • Ran smoothly, on time • Fantastic – everything covered • The content was just great. • Information forwarded before and leading up to the conference was good. <p><u>Had a good time (x 3)</u></p> <ul style="list-style-type: none"> • Wonderful weekend. • The whole event was excellent and. • Pleasant atmosphere. </div> <div style="width: 48%;"> <p><u>Feeling hopeful (x 1)</u></p> <ul style="list-style-type: none"> • We have gained hope for the future. <p><u>More please! (x 1)</u></p> <ul style="list-style-type: none"> • We have to do it more often. <p><u>Informative (x 1)</u></p> <ul style="list-style-type: none"> • Well done. Very informative. <p><u>Personally relevant (x 1)</u></p> <ul style="list-style-type: none"> • As a gay son I thought it would be more for my mother but I got a lot out of it. <p><u>Recognition of the effort put in to organising (x 1)</u></p> <ul style="list-style-type: none"> • A lot of work was done by a handful of people. <p><u>Information overload (x 1)</u></p> <ul style="list-style-type: none"> • Too many statistics. </div> </div>					

	Excellent	Good	Satisfactory	Poor	Very poor
How about the conference venue?	26	17			
Do you have any comments?					
<p><u>Good venue/layout (x 8)</u></p> <ul style="list-style-type: none"> • How could I find any complaint? • Venue was good. • Good accommodation. • Very accommodating. • Room size good. • The venue had everything that was needed. • Good size. • Appreciated the tables and water. • Just the right size. • Liked workshop set up. <p><u>Good food and service (x 4)</u></p> <ul style="list-style-type: none"> • Great food and service. • Great food, service and surroundings. • Good food. • Liked Saturday night dinner. • Great unobtrusive service from the hotel staff. <p><u>Good location (x 4)</u></p> <ul style="list-style-type: none"> • Central location, very good. • Central. • Very convenient and handy • Everything was close and handy. 	<p><u>Difficulty hearing presenters (x 2)</u></p> <ul style="list-style-type: none"> • Some speakers could not be heard. • The shape of the room with the microphone in the middle meant that the people on the edges weren't addressed directly. <p><u>Food complaints (x 2)</u></p> <ul style="list-style-type: none"> • Except food running out at dinner. • More vegetarian food. <p><u>Too warm (x 1)</u> Air conditioning often too hot.</p> <p><u>Felt 'boxed in' (x 1)</u> Would have preferred windows and access to outdoor areas. Felt claustrophobic bit this is only a minor issue.</p> <p><u>Difficulty finding venue (x 1)</u></p> <ul style="list-style-type: none"> • Trouble finding the place and signage inadequate. 				

	Excellent	Good	Satisfactory	Poor	Very poor
Please tell us about your level of satisfaction with the conference program.	21	14	1		
<p>Do you have any comments?</p> <p><u>Well planned (x 10)</u></p> <ul style="list-style-type: none"> • Well planned. • All aspects handled well. • Good balance. • The work that was put into organising this event was superb. • A full and varied program, which held our attention from start to finish. • Very well thought out and coordinated. • Good balanced program. • Well planned. • Covered most of our needs. • The program attempted to meet our needs and requests, and with home grown PFLAG related items was classic PFLAG top outcome. <p><u>Relevant topics (x 8)</u></p> <ul style="list-style-type: none"> • Relevant topics. • Relevant issues addressed. • Valuable information. • Topics relevant. • Covered everything I was interested in. • Most comprehensive. • Most issues covered. • We have learned a lot. 	<p><u>Good presenters (x 5)</u></p> <ul style="list-style-type: none"> • Great guest speakers. • Good range of speakers. • Enjoyed keynote speaker. • Speakers excellent. • Great range of speakers and activities. <p><u>Information overload (x 2)</u></p> <ul style="list-style-type: none"> • Some invited speakers approached their session with classic teacher methodology – overkill and very dry. • Bot too much on the agenda. <p><u>Good social activities (x 2)</u></p> <ul style="list-style-type: none"> • Enjoyed light entertainment from choir. • Sat night excellent. <p><u>More diversity please (x 1)</u></p> <ul style="list-style-type: none"> • Perhaps more input on other ethnic groups and indigenous peoples. <p><u>Good meeting/education style (x 1)</u></p> <ul style="list-style-type: none"> • Meeting people with similar interests makes good work format. <p><u>Excellent conference (x 1)</u></p> <ul style="list-style-type: none"> • Above my expectations. 				

	Excellent	Good	Satisfactory	Poor	Very poor
How about the conference format?	24	14	1		
<p>Do you have any comments?</p> <p><u>Good/appropriate format (x 9)</u></p> <ul style="list-style-type: none"> • Excellent. • Sufficiently varied. • Very well rounded. • Very well put together. • Well done, many varied topics covered in two days. • Can't improve on the format. • Covered all areas well. • Covered a wide range of important and practical information. • Good variety. <p><u>Suggestions for improving the format (x 3)</u></p> <ul style="list-style-type: none"> • Heavier sessions in the morning while we are not tired. • Should be kept tighter. • Keep to timetable and earlier finish. 	<p><u>Good facilitation (x 2)</u></p> <ul style="list-style-type: none"> • Molly did an excellent job keeping it flowing as did Keith. • Daniel's a great facilitator. <p><u>More discussion time please (x 1)</u></p> <ul style="list-style-type: none"> • Needed more time to discuss some topics <p><u>Some sessions were boring (x 1)</u></p> <ul style="list-style-type: none"> • Mostly OK, the first power point session was a bit of a yawn, but Bruno's was OK. 				

	Excellent	Good	Satisfactory	Poor	Very poor
Please tell us about your level of satisfaction with the information you received during the sessions.	31	11	1		
Do you have any comments?					
<p>Very informative (x 6)</p> <ul style="list-style-type: none"> • Good to know about DET programs. • Plenty to take away. • Ample information. • Covered a wide range of important and practical information. • All my questions were covered. • Most of the information was good and helped. <p>Feeling overloaded (x 2)</p> <ul style="list-style-type: none"> • Information overload - statistics from most of Saturday's speakers. • Too much statistical information - others were very good I liked 2010 especially. <p><u>Concerned about putting ideas into action (x 2)</u></p> <ul style="list-style-type: none"> • Just how to implement all the ideas. • Need to ensure implementation. 	<p><u>Contacts generated (x 1)</u></p> <ul style="list-style-type: none"> • New networking contacts. <p><u>Varying quality of presenters (x 1)</u></p> <ul style="list-style-type: none"> • Some workshops better than others. <p><u>Physical layout facilitated discussion (x 1)</u></p> <ul style="list-style-type: none"> • The round tables enabled discussion over the whole weekend. <p><u>Good speakers (x 1)</u></p> <ul style="list-style-type: none"> • Linda Burney was great as was Louise Thatcher. <p><u>Learning from peers was good (x 1)</u></p> <ul style="list-style-type: none"> • The input from other PFLAG groups was of great benefit. 				

	Excellent	Good	Satisfactory	Poor	Very poor
How about opportunities to network and interact?	18	22			
<p>Do you have any comments?</p> <p><u>Good opportunity to network (x 13)</u></p> <ul style="list-style-type: none"> • So much information. • Plenty to take away. • Very good. • Again above expectations. • Some excellent people involved. • Excellent opportunity to network and interact. • Hopefully much improved as we all got to know one another. • Our ideas a much clearer now - this provided us with more opportunities. • It was good to hear how the different groups ran their meetings. • Picked up some helpful hints. • Good time spacing for chats. • Great opportunity to interact with other groups. • Communication is the basic form of networking and it gave us an opportunity to meet fellow PFLAG members. 	<p><u>Identifying when networking occurred (x 3)</u></p> <ul style="list-style-type: none"> • Happened during breaks. • Sunday when passion about topics arose. • Was important and achieved during breaks and dinner. <p><u>More opportunities to network please (3)</u></p> <ul style="list-style-type: none"> • More breaks or longer breaks would have been good. • Needed more time at lunch. • More breaks for ice to melt between attendees. <p><u>Linking in to ongoing networking opportunities (x 2)</u></p> <ul style="list-style-type: none"> • I'm now registered for the PFLAG newsletter • Looking forward to the write up. <p><u>Suggestion for take home resources (x 1)</u></p> <ul style="list-style-type: none"> • A compilation of resources assembled during the conference then distributed later might be an idea. 				

	Exceeded	Met all	Met most	Met some	Met none
Overall did the conference meet your needs?	10	18	7		
<p>Do you have any comments?</p> <p><u>Conference met needs (x 5)</u></p> <ul style="list-style-type: none"> • Yes, yes, yes! • Yes. • The conference met my needs for where I am at the moment and where I can go in the future. • As a parent it was most informative and helpful. • There was a good mix of information and support to further develop PFLAG's passion. <p><u>The value of learning from peers (x 4)</u></p> <ul style="list-style-type: none"> • Meeting other members. • Able to learn how other sized groups coped with meeting issues. • Equality – each group were given their chance to have a say. • Great to meet other PFLAG group members. 	<p><u>Suggestions for augmenting the program (x 2)</u></p> <ul style="list-style-type: none"> • I wanted someone to attend from the NSW P&C to find out why they don't invite PFLAG to their meetings. • It would have been good to hear how some coped with hearing the news, and how parents dealt with coming out. <p><u>Speakers were informative (x 1)</u></p> <ul style="list-style-type: none"> • Education through speakers <p><u>Good, varied agenda (x 1)</u></p> <ul style="list-style-type: none"> • Quite widely covered topics of interest. <p><u>Illuminating experience (x 1)</u></p> <ul style="list-style-type: none"> • Not being to a conference before this conference opened my eyes. 				

What worked well from your point of view?

The value of networking with peers (x 21)

- Networking, renewing friendships and building up PFLAG family.
- The conversations during the breaks were beneficial.
- Hearing from other PFLAG groups.
- I liked the interaction with groups from other areas.
- Presentations from other PFLAG groups.
- Interaction with other PFLAG organisations.
- Sharing the challenges, ideas and experiences from city and rural areas.
- Interacting with groups from other areas.
- Hearing the experience of others.
- Hearing the experiences of others.
- Hearing about other groups' ups and downs.
- Hearing how other groups manage i.e. meetings and finances.
- Above all the perseverance of smaller groups.
- Interaction and networking with other people.
- Now knowing who the people are in other groups.
- The sharing of information, ideas and activities of other groups.
- Sharing information.
- Interaction between the groups.
- Sharing an evening with other PFLAG members.
- Support from other groups.
- So many opportunities to ask questions, and share ideas and resources.
- The experience of parents talking about support for their children.

Good quality presentations (x 13)

- Excellent speakers.
- 2010 presentation was excellent.
- Linda Burney.
- Louise Thatcher.
- Somali Cerise.
- All addresses on Sunday afternoon.
- The information that was disseminated was relevant and well delivered.
- Short to the point presentations.
- Expert speakers.
- Presentations.
- Enjoyed the discussion and presentation session on Sunday - support groups and service providers.
- Having a variety of support organisations offer their services.
- ACON, Police and service providers.

The spirit of working together (x 5)

- Everyone cooperated.
- Different ideas and similar attitudes.
- Enthusiasm.
- Everyone was involved at some level.
- Great participation and problem solving opportunity.

Good facilitation (x 5)

- Paid facilitator on Saturday.
- The facilitators were excellent and kept things moving along.
- Good time management.
- Good time management.
- Ease of movement from lunch/dinner to sessions.

Problem solving together (x 4)

- The source of the information that came out of the workshops was outstanding - Saturday most impressive day.
- Workshops.
- PFLAG groups workshopping.
- All the ideas we generated to keep supporting PFLAG.

Good organisation (x 2)

- Very professionally organised.
- Organisation.

Inspirational experience (x 2)

- Affirming the work that we do – morale boosting.
- Working towards a positive change in society.

Good entertainment (x 1)

- Hearing the Gay & Lesbian choir.

What would you change for next time?

Suggestions for a less 'taxing' format (x 8)

- Tai chi exercises during the breaks to keep people alert.
- I wouldn't have a speaker straight after lunch. I would be more inclined to have a participation activity to keep people alert and awake.
- The heavier content of the day should be in the morning when people are fresher and alert.
- Some presentations were too long or too detailed to take in.
- No guest speakers Sunday afternoon - should wrap things up after lunch and allow everyone to be away by 3pm.
- Ensure that all speakers keep on time and keep the discussion relevant to all.
- Fewer topics on the agenda.
- Maybe shorter days.

Regular/more frequent conferences (x 4)

- Not wait too long before the next conference.
- 2-year conferences.
- Not wait 5 years.
- Conference every 2 to 3 years.

More personal/experiential content (x 3)

- Would have liked to network more and share experience on a personal level.
- Perhaps more time for our support groups and service providers and a little less on the internal PFLAG issues.
- Maybe slot in some time for stories of our children's experience at school – what trouble they encountered.

Change nothing! (x 3)

- Don't know.
- Possibly nothing.
- Nothing.

More question and answer time (x 2)

- Support groups need more time to answer questions especially 2010, ACON and GLLOs.
- More question and discussion time for the speakers.

Suggestions for the conference organisation (x 2)

- Input from some health CEOs.
- State and or National groups run it in the future.

A greater focus on problem solving (x 2)

- Build on outcomes/experience of this conference like Sunday afternoon to discuss recommendations/actions to be implemented as a result of the conference sessions.
- A generally wider focus on difficulties etc that groups deal with.

A more equitable geographical focus of the conference (x 1)

- Whilst I realise that the focus was on rural areas maybe the focus should be on all of NSW.

Conference dinner (x 1)

- Conference dinner. Not running out of food for the last couple of tables - maybe having someone serving out the meal.

Ensure national representation (x 1)

- Very disappointed that some groups didn't participate i.e. WA.

More 'user friendly' presentations (x 1)

- Less statistics based reports by agency representatives.

Stop Daniel from hogging the bell!!!! (x 1)

- Buy another bell!

Saturday's workshop (x 1)

- the workshop on Saturday afternoon. I don't think that I gained much from it.

Conference format/topics to be informed by current context (x 1)

- Depending on current issues.

Suggestion for improving the layout (x 1)

- Seating arrangement not ideal. Because of the round tables I was sitting with my back to speakers or to other people.

Do you have any other comments?

Gratitude and congratulations to the organisers (x 13)

- Congratulations. Thank you Narelle, Keith and committee. You have done a fabulous job of putting the conference together.
- Thank you to all concerned for organising the forum.
- Thanks for everything Narelle, Keith and the team.
- I would like to thank PFLAG NSW for all their effort and hard work. An excellent weekend.
- The organising committee did an amazing job and have to be congratulated.
- Congratulations to the organising committee for putting together this conference.
- Just to say how wonderful a week end it was and how well organised it was. The organisers are exceptional. Western Sydney is so together.
- Overall 'thank you'.
- Congratulations.
- Thank you Narelle, Keith and all the members for your hard work and commitment.
- Well done.
- I'm in awe of Keith and Narelle's skills and commitment and inclusive spirit.
- Just to thank the organisers and supporters for this opportunity.

A good educational and networking opportunity (x 4)

- A great forum to hear about the issues that other PFLAG groups are attending to throughout NSW and other states.
- It is great to meet so many different groups of people.
- Lots of information.
- Educational and enjoyable experience.

More regular/frequent conferences (x 3)

- Every three or four years.
- Make sure that we don't wait another 5 years to meet again.
- I hope that there is another PFLAG conference in the future so that other people have the opportunity to attend.

It's time to put ideas into action (x 2)

- Time to formulate some action/strategies - like a draft letter we could individually and as groups send to Howard, the Police Commissioner, DET etc.. on important issues.
- I hope that if we do 10% of what we said at the conference - then we will grow very soon.

PFLAG ambitions! (x 2)

- PFLAG NSW – PFLAG AUSTRALIA.
- PFLAG NSW roll on!

Suggestions for improving speaker sessions (x 2)

- Some speakers spoke for too long and were not always interesting - statistics etc.
- A lot of subjects were rehashed - speakers should be encouraged to keep to the relevant topic.

Well organised conference (x 1)

- Well organised!

Funding issues highlighted (x 1)

- Need for funding was highlighted in many ways.

Suggestion for improving the format (x 1)

- The more intense sessions would be better in the morning when we are fresh and alert.

Illuminating experience (x 1)

- It made me realise how dedicated and involved people are to help society come to terms with gay issues.

Suggestion for additional content (x 1)

- I would have loved to have met and mingled with the children of PFLAG members, and hear their feelings towards their parents being involved in the organisation.

A valuable experience (x 1)

- Overall the conference was worth coming to and giving up a long weekend for. Russell's story was great.

Thank you for taking the time to complete this form.
We appreciate your feedback.