



Abbreviated Terms of Service

Rental Deposit: At the time of booking, we charge 25% of your trip amount, which is applied to your total amount due. This amount becomes non-refundable 30 days before your pick-up date. If you need to change or cancel a reservation (up to 31 days before your rental), please log-in to your account and make the changes there or email rentals@homegrowntrailers.com.

Remaining Balance: We will automatically process your remaining balance 15 days before your pick-up date, at which point 100% of the booking fees will be non-refundable. If you need to change or cancel a reservation (up to 16 days before your rental), please log-in to your account and make the changes there or email us at rentals@homegrowntrailers.com.

Security Deposit: A \$500 security deposit authorization is required at the time of pick-up. Please come prepared with a credit card that can accept the authorization (not a charge) that will be held until you return the trailer in the same shape as when you received it (including all equipment, supplies, etc.). If damages do occur, you will be responsible for the entire cost of repair, including parts and labor.

Insurance: It is your responsibility to ensure that both you and your vehicle are capable and insured. Please call your insurance company to verify that your policy extends to trailers that you tow and be prepared to show proof of insurance at time of pick-up. Your insurance company will either give a generic Certificate of Insurance or one specific to the trailer you will be towing. If the latter, please give them the following information about our trailer:

- Year, Make, and Model: 2016, Homegrown Trailers, Homegrown Trailer
- Towable or Drivable Unit: Towable
- Length of Unit: 18'
- Gross Vehicle Weight (GVW): 2,200 lbs.
- Estimated value of trailer: \$28,995
- Loss payee: Homegrown Trailers
- VIN and license plate information will be provided about 15 days before pick-up

Please have your insurance company email a "Certificate of Insurance" or "Binder of Endorsement" at least 5 days prior to pick-up to rentals@homegrowntrailers.com.

Age: You must be 25 years old with a valid driver's license to rent a Homegrown Trailer. Please make sure you bring your driver's license, which we'll scan at time of pick-up along with your insurance card.

Vehicle: You must possess a vehicle capable of towing a Homegrown Trailer. Your vehicle should be capable of towing at least 2,700 lbs. and have a towing package with a 2" hitch ball. You may refer to this helpful resource for information on vehicle weights: <http://www.trailerlife.com/trailer-towing-guides>. If you have any questions or concerns please check with your dealership, owner's manual, or email us at rentals@homegrowntrailers.com. If you need advice about installing a tow hitch on your vehicle or if you want to rent an appropriate vehicle from a third-party, please contact us and we will try to assist you. If you want to confirm that your current hookup is acceptable, you may visit our Woodinville facility, by appointment, before your rental for a quick pre-check. You are responsible for arriving with a capable vehicle—no refunds will be offered at time of pick-up if you are unable to properly tow our trailers. At pick-up, we will offer towing hookup assistance and inspection, as well as a quick tutorial about driving with the trailer.

Pick-up: We are located at 16130 Woodinville-Redmond Rd. NE Suite 1, Woodinville, WA 98072. We are in the back-left or NE corner of the Riverfront Business Park. You may pick up your trailer between 10:00am and 5:00pm on the first day of your rental period. If you require a pick-up time outside of these hours, you may do so on a case-by-case basis for a \$50 fee. Please email rentals@homegrowntrailers.com to arrange this special circumstance.

Return: Again, we are located at 16130 Woodinville-Redmond Rd. NE Suite 1, Woodinville, WA 98072 (back-left or NE corner of the Riverfront Business Park). You may drop off the trailer between 10:00am and 5:00pm on the last day of your rental. If you drop off the trailer later than 5:00pm on the last day of your booking, you will be charged \$50 per hour for the first 2 hours. If you return the trailer later than 7:00pm, you will be charged an additional night at full charge (\$199/night). At that point, you have two return options: (1) Return the trailer between 8:00am and 10:00am the next morning. (2) Use our after-hours key drop, however, if you utilize the key drop option, keep in mind that you are responsible for any damages to the trailer until an associate is able to accept the keys at 8:00am and conduct a proper walkthrough. If the trailer is not returned by 10:00am the next morning, we will assume you are not returning the trailer and begin pursuing the proper legal recourse, during which time you will continue to be charged full rental rate (\$199/night) *plus* a \$100/night penalty until the trailer is returned. Regardless of your delay, we expect full communication via email to rentals@homegrowntailers.com with updates regarding the expected return time.

Renting a trailer is subject to acceptance of all terms and conditions of a rental agreement that will need to be signed in advance or at the time of pick-up. It is your responsibility to meet all conditions above. We assume full discretion, and if we deem that you or your vehicle is not capable of towing the trailer, we maintain the right to retain the trailer until all requirements are met. If you have any questions regarding our policies, please contact us at rentals@homegrowntrailers.com before completing your booking.