



Terms of Service - Rentals

Renting a trailer from Homegrown Trailers is subject to acceptance of all these Terms of Service, which you inherently agree to by booking a rental trailer. It is your responsibility to meet all conditions below. Homegrown Trailers assumes full discretion and, if it deems that you or your vehicle are not capable of towing the trailer, it maintains the right to retain the trailer until all requirements are met. If you have any questions regarding our policies, please contact us at rentals@homegrowntrailers.com or 425-892-8566 before completing your booking.

Rental Deposit: At the time of booking, we charge a deposit equal to 25% of your trip amount, which is applied to your total amount due. This amount becomes non-refundable 5 days after you book. If you need to cancel a reservation after that point, you can apply the amount to a future rental within 6 months of your original rental pickup date. Please email any change requests to rentals@homegrowntrailers.com.

Remaining Balance: We will automatically process your remaining balance (75% of total) 14 days before your pick-up date, at which point 100% of the booking fees become non-refundable. If you need to change or cancel a reservation after that point, you can apply the amount to a future rental within 6 months of your original rental pickup date. Please email any change requests to rentals@homegrowntrailers.com.

Security Deposit: A \$500 security deposit authorization will be charged two days before your pickup. If damages to your rental trailer occur on your trip, you will be responsible for the entire cost of repair, including parts and labor. We will start by utilizing your security deposit and then make a claim with insurance if the damage costs exceed \$500.

Insurance: Homegrown Trailers fully covers our trailers with liability, collision, and comprehensive insurance for 10% of the rental cost. It is easily purchased through our rental platform when you book your trailer. We verify that you are legal to drive by doing a quick driver's check. RVShare customers must contact Homegrown Trailers directly to purchase insurance—call 425-892-8566 or email rentals@homegrowntrailers.com.

Age: You must be 25 years old with a valid driver's license to rent a Homegrown Trailer. Please make sure you bring your driver's license at time of pick-up.

Vehicle: You must possess a vehicle capable of towing a Homegrown Trailer. Your vehicle should be capable of towing at least 2,700 lbs. and have at least a Class II towing package with a 2" hitch ball. You may refer to this helpful resource for information on vehicle weights: <http://www.trailerlife.com/trailer-towing-guides>. If you have any questions or concerns please check with your dealership, owner's manual, or email us at rentals@homegrowntrailers.com. If you need advice about installing a tow hitch on your vehicle or if you want to rent an appropriate vehicle from a third-party, please contact us and we will assist you. If you want to confirm that your current hitch is acceptable, you may visit our Kirkland facility, by appointment, before your rental for a quick pre-check. You are responsible for arriving with a capable vehicle—no refunds will be offered at time of pick-up if you are unable to properly tow our trailers. At pick-up, we will offer hookup assistance and inspection, as well as a brief tutorial about driving with the trailer.

Pick-up: We are located at 511 6th Street S, Kirkland, WA 98033. You may pick up your trailer between 10:00am and 5:00pm on the first day of your rental period. If you require a pick-up time outside of these hours, you may do so on a case-by-case basis for a \$50 fee. Please email rentals@homegrowntrailers.com to arrange this special circumstance.

Using the Trailer: Please treat your rental trailer respectfully. There is no climbing or putting anything on the roof. No smoking in or near the trailer. Please keep things clean inside and out and return the trailer in the same condition as when you found it, including disposing of liquid and solid waste before the last leg of your journey.

Return: Again, we are located at 511 6th Street S, Kirkland, WA 98033. You may drop off the trailer between 9:00am and 4:00pm on the last day of your rental. Please return the trailer clean and in the same shape as when you picked up.

- * If you drop off the trailer later than 4:00pm, you will be charged \$50/hour for the first 3 hours. If you return the trailer later than 7:00pm, you will be charged an additional night at full charge (\$179/night). At that point, you have two return options, (1) return the trailer between 8:00am and 9:00am the next morning or (2) use our after-hours key drop. If you utilize the latter option, keep in mind that you are responsible for any damages to the trailer until an associate is able to intake the trailer and conduct a proper walkthrough in the morning. If the trailer is not returned by 9:00am the next morning, we will assume you are not returning the trailer and begin pursuing the proper legal recourse, during which time you will continued to be charged full rental rate (\$179/night) *plus* a \$200/night penalty until the trailer is returned. Regardless of the reasons for your delay, we expect full communication to rentals@homegrowntailers.com or 425-892-8566 with updates regarding the expected return time.