



# HILLSBOROUGH COUNTY PUBLIC TRANSPORTATION COMMISSION

P.O. Box 1110, Tampa, Florida 33601 (813) 350-6878 Fax (813) 350-6877

[www.hillsboroughcounty.org/ptc](http://www.hillsboroughcounty.org/ptc)



## Complaint Form

### Complainant Information (Please print legibly)

Name (First & Last): \_\_\_\_\_

Daytime Contact Number: \_\_\_\_\_

Address: \_\_\_\_\_

City, State and Zip Code: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

### Violation /Complaint

Complaint Type:	Driver	Company	Driver/Company
Industry Type:	Taxi	Limousine	Wrecker
	Handicab	Ambulance	Van

Date/Time/Location of Complaint (provide address if possible):

\_\_\_\_\_

Vehicle license plate/permit number or description:

\_\_\_\_\_

Company name or other identifying information:

\_\_\_\_\_

Driver name/permit number or other information:

\_\_\_\_\_

Check if additional documentation is attached.

Initials \_\_\_\_\_

Date Received:

Received by:

Date Complete:

HCPTC USE ONLY





# HILLSBOROUGH COUNTY PUBLIC TRANSPORTATION COMMISSION

P.O. Box 1110, Tampa, Florida 33601 (813) 350-6878 Fax (813) 350-6877

[www.hillsboroughcounty.org/ptc](http://www.hillsboroughcounty.org/ptc)



## INSTRUCTIONS AND INFORMATION SHEET

- Complete the form in its entirety, and use additional pages if needed.
- Please print or type legibly
- Make sure to put a check mark in one of the boxes for “Complaint Type” and “Industry Type”
- Include as much detail as possible about the incident on page 2
- Don’t forget to initial the bottom right on page 1, and sign and date the bottom of page 2
- Mail completed form with supporting documentation (if applicable) to:

### **Hillsborough County Public Transportation Commission (HCPTC)**

P.O. Box 1110 Tampa,  
FL 33601  
Fax: (813) 350-6877

Or you can deliver the document in person to:

**HCPTC**  
4148 N. Armenia Ave.  
Suite A  
Tampa, FL 33607

You will be contacted by an HCPTC Inspector within 5 days after receipt of your complaint. Please ensure you fill out the form in its entirety to ensure quick processing. A contact number and/or e-mail are required in order to contact you for further information. You can also contact the HCPTC directly with any questions you might have with the complaint form at (813) 272-5814.

Please Note: All documents and attachments received with a complaint form are subject to public inspection pursuant to Chapter 119, Florida Statutes.