To our Community and City Stakeholders:

The Dogpatch and NW Potrero Hill Green Benefit District (GBD) board of directors recently received troubling feedback from multiple community members who had negative experiences working with the board and its executive director. We take this information seriously and are dismayed to hear that this was the experience of anyone in our community. The GBD board of directors are committed to addressing the feedback and working to resolve the underlying issues.

In response, the GBD is taking the following steps:

- We are establishing a code of conduct to which board members and the executive director will be held accountable. Included in this code will be expectations regarding transparency, promoting collaboration, courtesy and respect in all interactions.
- An ad hoc Good Governance committee has been convened to assemble this code of conduct, as well as to revise our bylaws and establish onboarding procedures for new directors.

We are looking forward to implementing these changes for the board and executive director and will remain alert to further community input. The GBD is ultimately accountable to the community, so we will continue to look to our stakeholders to tell us if we are on the right path.

In the three years since the GBD was established, the organization along with the community has removed 28,492 of pounds of trash and 388 needles from the streets. It has solved drainage and graffiti problems. It has coordinated and executed greening projects big and small. The board intends to continue this work with a renewed focus on having a positive community impact – in every way.

We welcome you to reach out, now or at any time, with questions or concerns. Our contact information is below.

Sincerely,

The GBD Board of Directors
board@greenbenefit.org