

PRIVACY POLICY

Overview

1. **General:** Signal Corporation Limited (**we/us/our**) acknowledges and respects the privacy of individuals. This policy (**Privacy Policy**) sets out the way in which:
 - 1.1 how our services may be used; and
 - 1.2 we collect, use, manage and protect your personal information; and
 - 1.3 how to contact us.

HOW OUR SERVICES MAY BE USED

2. **Our Services:** We are in the business of dealing with public safety incidents for the safety of the public. We do this through a SaaS enabled platform and a strict set of terms of use.
3. **Restrictions:** We restrict the use of our Signal services in a way that respects the privacy and rights of others. In particular, users must comply with, all applicable laws, rules and regulations. Without limitation, this includes using the Signal services:
 - 3.1 in a way that violates the privacy, rights or civil liberties of any person (including in a way that prevents the exercise of them);
 - 3.2 for any unlawful purpose, including in the United States of America, surveillance of persons engaged in constitutionally protected activities; and
 - 3.3 to collect personal information about third parties, including without limitation, e-mail addresses

OUR COLLECTION OF PERSONAL INFORMATION

General

4. **Privacy Act 1993:** We comply with the [New Zealand Privacy Act 1993](#) and the [Information Privacy Principles](#).
5. **Subject to Change:** This Privacy Policy is subject to change. Any changes will be effective when a notice of the change is posted on www.getsignal.info/privacy . Please check this Privacy Policy periodically so that you are aware of any changes.

What information do we collect and hold?

6. **Collection of Information:** We may collect and hold personal information provided when you sign up to the Signal service and as you use the Signal service and our sites. We use that information for the purpose of conducting our business, including (without limitation) (i) to deliver the Signal services or information, (ii) to assist you with matters relating to the Signal services, (iii) to improve, and better understand your preferences (iv) to notify you of any change to the Signal service, and (v) to fulfill our legal, contractual and regulatory obligations. Examples of information we may collect and hold includes, without limitation:
 - 6.1 your name, address, email address and IP address; and
 - 6.2 a log of your interaction with the Signal service and our sites.

This information is usually collected directly from you but occasionally, where it is unreasonable or impractical to do so, it may be provided by third party service providers or publicly available sources. You may choose not to provide any personal information to us, however as a result we may not be able to provide services to you.

How do we use and disclose information?

7. **Use of information:** We may use the personal information that you submit to us in connection with the above-stated purposes and for direct marketing purposes, such as sending you offers or information on our services that we consider may be of interest to you. You can opt out of receiving marketing materials by writing to us at the below address or following any instructions to unsubscribe in one of our marketing emails.
8. **Third party providers:** We may use other companies and individuals to perform services on our behalf or otherwise in connection with the Signal services provided to you. They may have access to your personal information as needed to perform and provide these services, but we will not authorise them to use your personal information for any purpose that is inconsistent with this Privacy Policy.
9. **Disclosure to third parties:** We may disclose personal information:
 - 9.1 to meet the purpose for which it was submitted;
 - 9.2 for the purpose of processing and delivering your request;
 - 9.3 if we are required or authorised by law to disclose the information;
 - 9.4 if we are required to disclose the information under any agreement or arrangements we have with our third party providers;
 - 9.5 to protect and defend our rights or property and those of our third party providers (and, where applicable, their end users); and
 - 9.6 to protect the safety of users of the Signal service or services provided by our third party providers, or the public.
10. **Law enforcement:** We may preserve or disclose your personal information if we believe that it is reasonably necessary to comply with any law, regulation, legal process or governmental request or to address fraud, security or technical issues. However, nothing in this Privacy Policy is intended to limit any legal defenses or objections that you may have to a third party's (including any Governmental) request to disclose your information.
11. **Affiliates:** We may disclose this information to our affiliated companies and to any prospective purchasers of us or a substantial portion of our assets.

Access, correction and security

12. **Accuracy:** We will take reasonable steps to ensure that the personal information we collect is accurate, complete and up-to-date.
13. **Access and correction:** You can access and request correction of any personal information concerning you at any time. You may also request that we delete your personal information at any time. Any such requests should be made directly by contacting us (see below for details). Please note that there are some exceptions to your right to gain access to your information, including (but not limited to) where:

- 13.1 providing access would have an unreasonable impact upon the privacy of other individuals;
- 13.2 the request for access is frivolous or vexatious;
- 13.3 the information relates to existing or anticipated legal proceedings between you and us, and the information would not be accessible by the process of discovery in those proceedings; or
- 13.4 providing access would be unlawful.

Clickstream data

- 14. **Automated collection:** Each time you visit our sites or use our services our server collects some anonymous information, known as click-stream data, including the type of browser and system you are using; the address of the site you have come from and move to after your visit; the date and time of your visit; and your IP address.
- 15. **Aggregate data:** We may collect this information for statistical purposes to find out how our sites and Signal service is used and navigated, including the number of hits, the frequency and duration of visits, most popular session times. We may use this information to evaluate and improve our sites and service performance or to identify individuals whom may threaten the security or integrity of our sites or the Signal service.
- 16. **Law Enforcement:** We may disclose your IP address to law enforcement authorities if requested by the authorities to do so or if directed to do so by the courts.

Cookies

- 17. **Cookies:** A cookie is a piece of information that our web server may send to your machine when you visit our sites. The cookie is stored on your machine, but does not identify you or give us any information about your computer.
- 18. **Use of Cookies:** A cookie helps us to recognise you when you re-visit our sites and to co-ordinate your access to different pages on our sites. We use cookies to learn more about the way you interact with our content and help us improve your experience of using our sites.
- 19. **Disabling cookies:** With most internet browsers, you can erase cookies from your computer hard drive, block all cookies, or receive a warning before a cookie is stored. If you want to do this, refer to your browser instructions or help screen to learn more. If you reject the use of cookies, you will still be able to access our sites but please note that some of its functions may not work as well as if cookies were enabled.

Links to other sites

- 20. **Third party links:** We may provide links on our sites to other sites. If you use these links, you will leave our sites and we are not responsible for any third party sites, their content or their usage of your personal information. We advise that you check the terms and conditions of use, the privacy policies and any other guidelines for access and use on those sites as they will apply to your access and use of those sites and any services and information contained on such sites.

Information validation and security review

- 21. **Validation:** You authorise us to use and disclose your personal information for the purposes of validating the information you provide to us in the course of signing up to and using our sites and the Signal services.

22. **Transmission:** We take reasonable measures to protect all personal information stored within our database. However, the transmission of information using the Internet is not completely secure. We therefore cannot guarantee the security of data transmitted to our site and any transmission is at your own risk.

HOW TO CONTACT US

23. **Further Information:** Please contact us if you:
- 23.1 wish to discuss any privacy issues
 - 23.2 have any concerns regarding your personal information
 - 23.3 do not wish to receive any future communications from us.
24. **By using our sites and/or providing your personal information to us, you are consenting to the collection, holding, use and disclosure of that information as set out in this Privacy Policy.**

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