



When setting up your buffet line, place the utensils and napkins at the END so that your guests are not fumbling with them through the line. Also - any drinks should be positioned AWAY FROM THE SERVICE LINE so that guests will clear the end of the line quickly.

It is always best to have trained servers. This way everyone gets the same portion. If you have some big eaters in the crowd they may (if allowed to serve themselves) fill up a plate full of tri-tip, leaving little for those at the end of the line. If guests are serving themselves it is important to announce that it is NOT cafeteria style - and that you have ordered 2 pieces of chicken and 2 ounces of tri-tip PER PERSON.

Portioning

A portion of chicken is 2 pieces (breast/wing or thigh/drum) - that's pretty easy - everyone can count. Tri-tip portioning is a little trickier since it is portioned by weight rather than pieces. Generally speaking, 2 pieces are about 2 ounces. Some judgement should be used, though, since pieces vary depending on the cut. Again - unless you give the big guys unrestricted access to the food line, you should have plenty of food for all of your guests.

Arrival and Payment

The best payment method is by Credit Card ahead of time. We will bring a receipt with your order. If you are paying cash or writing a check, please have the money fully collected or the check ALREADY FILLED OUT since our delivery person will often have another customer's order in the van awaiting delivery.

Order the food to be delivered just before EATING time - NOT just before guest arrival time. Remember - guests are always late, and if you are having drinks before hand - the conversation always goes longer than expected. Plan accordingly. Please have a six-foot table or six feet of counter-top cleared and ready for setup. We are quick and will not get in the way of your party. Be sure there is access to the serving area - since the food will arrive in warmers on wheels.

Confirming Your Order

Remember ... WE will call YOU two days ahead of time to confirm delivery times and any headcount changes, so there is no need to call us with any changes once your order is placed.