ICA’s Guidelines for Rental Assistance:

You can only receive emergency assistance once per year per household.

Emergency requests must be an unforeseeable, unpreventable crisis. Potential clients must have income before a considered application, the amount owed must be less than our cap of $3,000 and you must be able to resolve the financial issue. To qualify for emergency assistance, ICA requires proof of the emergency.

You must provide a denial from Hennepin County Emergency Assistance or Community Action Partnership of Hennepin before applying with ICA.

The application process may take up to 15 days due to the high volume of applications.

If the application isn’t complete, the application may be rejected and the process will start over.

ICA will not accept applications via phone call.

The ICA service areas for financial assistance are Hopkins, Minnetonka, Excelsior, Deephaven, Greenwood and Woodland.

If you meet the requirements, you can print an application on the ICA website. Please go to ICA’s Get Help section and scroll down to Housing. After completing the application, please return it through mail, drop off at ICA or email to: application@icafoodshelf.org.

THANK YOU!