

Terms & Agreements

OutInWanderland, LLC is a professional chaperone service designed to facilitate the recreational travel of minors in countries outside of the United States. A chaperone(s) are assigned to a minor(s) after being granted permission to do so by a parent/legal guardian for the purpose of travel to a specified destination and only after entering a contract specifying the expectations of such a trip. Trips are customized based on availability, budget, age, and level of comfort. Trips are designed to include airfare, meals, ground transportation, lodging, and excursions. In order for a client to better understand the services being offered, please ensure that you have read these terms and conditions and sufficiently understand what is outlined prior to entering into contract with OutInWanderland, LLC. Doing so means that you agree to the terms and are bound by them.

I. Definitions

OutInWanderland refers to the LLC registered as a travel service company operating from within the United States.

“Client” refers to the parent/legal guardian identified on the booking form as the individual(s) granting permission for their child/minor to embark on a trip with a chaperone(s) and, therefore, enters into contract with *OutInWanderland* and is held bound by the terms and conditions contained within. All persons listed on the booking form shall be liable for the due performance of their obligations and agree to be bound to the terms and conditions contained herein. All minors warrant that they have contracted with their parent(s)/legal guardian(s)

“Chaperone(s)” refers to the individual(s) assigned to escort your minor during a trip. A chaperone is responsible for the safety, care, and overall well-being of all minors entrusted to them for the duration of a trip. A chaperone ensures that all elements of a trip (i.e. meals, lodging, activities & excursions, ground transportation, international flights, etc.) are provided in accordance to trip specifications.

“Trip” refers to any destination package or similar booking made through *OutInWanderland*.

“Services” refers to but is not limited to the elements of the agreed upon trip that include lodging, airfare, ground transportation & transfers, meals when specified, and any included activities & excursions that are to be reserved by *OutInWanderland* on behalf of the client.

“You” or “Your” refers to the client as defined.

“child/minor” refers to the young person indicated on the booking form that will be taking the trip with a chaperone.

II. Bookings

To reserve a place on a trip, clients will be required to pay a **non-refundable** 30% deposit to *OutInWanderland* due at the time of submission of the booking form. Failure to do so will result in the cancellation of your reservation.

The remaining balance (70%) must be paid no later than 45 days prior to the scheduled departure of your child's trip. If booking is made within 45 days of scheduled departure, full payment must be paid at the time of booking.

OutInWanderland does not charge a booking fee.

Payments are made in United States Dollar (USD)

OutInWanderland reserves the right to cancel a booking if a deposit or payment is not received on time.

OutInWanderland reserves the right to increase the price of a trip prior to receiving payment from a client in order to reflect any increases made to any elements of the trip. These increases can be made despite any initial quote of price having already been made but will be communicated as soon as possible. These increases will be disclosed prior to *OutInWanderland* receiving any payment.

III. Changes to travel Itineraries

Should alternate transportation be requested by the client(s), *OutInWanderland* will be advised as soon as possible. You are responsible for any increase in cost.

If changes are required by the client to any lodging accommodations, *OutInWanderland* will be advised as soon as possible. You are responsible for any increase in cost.

Changes in itinerary made by *OutInWanderland* will be communicated to the client as soon as possible.

IV. Documentation

It is your responsibility to ensure all travel documents are in order and current. Any visa required for entry into a country are to be obtained prior to departure. All documents must accompany the child/minor in order to travel with *OutInWanderland*. No refunds are rendered due to missing travel documents.

Passports must have the required number of blank pages in accordance with the destination country. It is recommended that two blank pages be allotted for each country visiting.

OutInWanderland transports minors and, therefore, require the child/minor to travel with his/her unabridged birth certificate and a letter of consent so that the child/minor is permitted to travel without a parent/legal guardian.

Travel insurance is required for all *OutInWanderland* trips. A copy of proof of coverage is a required document that your child will provide to the chaperone prior to departure.

V. Immunization and Medications

It is your responsibility to arrange for any required and/or recommended vaccinations for any trip. If your child/minor requires any medications for any known condition, it is your responsibility to ensure he/she travels with these medications. *OutInWanderland* will be made aware of any such medications or and special conditions that require medication while on any trip.

VI. Authority of Chaperone(s)

By booking a trip, you understand that your child is to adhere to the decisions and directives given by the chaperone at all times on the trip.

Any behavior throughout the trip that is illegal, unwarranted, inappropriate or any behavior considered to be a nuisance can result in your child's trip being terminated with immediate effect and without a refund.

VII. Liability

You understand that sufficient comprehensive travel insurance is REQUIRED for any person traveling on a trip with *OutInWanderland*. You further understand it is your responsibility to obtain this coverage and submit proof of coverage prior to departure.

You understand it is your responsibility to arrange transportation to/from the specified departure city determined for each trip. You further understand that *OutInWanderland* nor any chaperone performing any duties on behalf of *OutInWanderland* is responsible for your child/minor until that child/minor is received by a chaperone upon arrival in that departure city and that *OutInWanderland* nor any chaperone is responsible for that child/minor upon return to that same city at the conclusion of the trip. The conclusion of any trip for your child/minor is when your child/minor has boarded his/her return flight to the city/state on the booking form (when a flight is warranted) or in the instance that other arrangements have been made for him/her have been fulfilled.

Any failure to secure the proper documentation needed for travel will not entitle you to any refund of payments.

Participation in all trip activities & excursions is voluntary thereby, while doing so throughout the trip, you understand your child/minor is doing so at his or her own risk and liability.

Any claim or claims which you, heirs, or assigns may have for any compensation for damages or loss, or the like, from *OutInWanderland* resulting from injury or any loss are irrevocably waived and this includes any illness, injury, or death that arises during or after the trip.

VIII. Cancellation and Refund Policy

All cancellations must be communicated to and acknowledged by *OutInWanderland* to be valid.

Deposits are non-refundable.

There is no cancellation fee.

Cancellations made within 45 days of scheduled departure of your child's trip will be honored without refund.

If your child cannot attend a trip, but a replacement has been found, the reservation is transferable provided the intended parents/legal guardians agree to all terms and conditions found herein.

There will be no refunds for a no-show or partially used booking.

OutInWanderland reserves the right to cancel any trip within 60 days of departure.

Should any error in pricing occur on our website, printed advertisement, or any other advertising or marketing material, *OutInWanderland* reserves the right to correct it and cannot be held bound thereby.