

# Utopia Vineyard Wine Store Policy

## Online Purchase Details

### Age Disclaimer

You must be 21 years of age or older to order alcoholic beverages and verification of age will be required upon receipt of your wine. No wine will be delivered to visibly intoxicated persons or to any person who is unable to provide age verification. Associated costs related to attempting to verify age or for shipping wine back to Utopia because of inadequate age verification will be the responsibility of and charged to the customer.

### Shipping

As a result of many state law restrictions, we ship only to states where direct shipping is permitted by law. These states include: AK, CA, CO, DC, GA, HI, ID, IL, IA, LA, MO, NE, NV, NH, NM, NC, ND, NY, OR, SC, TX, VA, WA, WV, WI, and WY. We can also ship to Minnesota for orders placed over the telephone at 503-298-7841.

If your state is not listed above, please contact us at [info@utopiawine.com](mailto:info@utopiawine.com) or by phone. State laws are in a constant state of flux, therefore, there may be changes that are not reflected above. We do not ship to P.O. Boxes and someone 21 years of age or older must sign for the shipment. All orders are subject to confirmation and quantities of our premium wines may be limited.

### Weather Holds

Weather conditions (whether it is extreme heat or freezing temperatures) across the US certainly create challenges for shipping wine. When temperatures while in transit could adversely affect your wine order, we suggest several weather safe options for you. Primarily, in extreme cold or heat, we recommend the following options:

Choose 2nd Day Air and a business address for fast delivery and ensured signature. Shipping 2nd Day Air will reduce the time in transit. Business addresses are also a good option in these cases since there is someone there to sign for deliveries. 2nd Day Air does have an increased cost, but this is the best way to get it there safely in a timely fashion.

Choose the Hold Until Safe and we will ship it once weather conditions are suitable. In this case, we will watch the weather closely and will remove the hold and ship your order as soon as conditions permit. The release dates will vary, and because there is no specified date for delivery, the warehouses will ship it as weather permits. If the Hold Until Safe option is released and your order is shipped, you will receive a shipping notice with the tracking number link.

### Shipping Rates & Recommendations

Please contact us at [info@utopiawine.com](mailto:info@utopiawine.com) or by telephone at: (503) 687-1671 for international shipping inquiries. All orders will be confirmed by e-mail or phone within 24 hours, including the cost of shipping.

- Please note that flat rate shipping applies to online retail orders only and cannot be combined with club or other discounts.