

## Responding to River Issues – Who to Call first

The following is a list of public agencies and private organizations involved in the health of the Willamette River. We recommend that you also contact Willamette Riverkeeper if you notice a problem or an issue of concern.

### **Federal & State Agencies:**

#### **Department of Environmental Quality**

The Oregon Department of Environmental Quality (DEQ) is a regulatory agency whose job is to protect the quality of Oregon's Environment. DEQ is responsible for protecting and enhancing Oregon's water and air quality, for cleaning up spills and releases of hazardous materials, and for managing the proper disposal of hazardous and solid wastes.

- Portland (503) 229-5696
- Salem (503) 378-8240
- Eugene (541) 686-7838

#### **Environmental Protection Agency, Region 10**

EPA leads the nation's environmental science, research, education and assessment efforts. EPA works to develop and enforce regulations that implement environmental laws enacted by Congress. EPA is responsible for researching and setting national standards for a variety of environmental programs, and delegates to states and tribes the responsibility for issuing permits and for monitoring and enforcing compliance. Where national standards are not met, EPA can issue sanctions and take other steps to assist the states and tribes in reaching the desired levels of environmental quality.

- For question on local issues call Oregon Operations Office at : 503-326-3250
- To report suspected violations within the states of Alaska, Idaho, Oregon, and Washington: (206) 553-4973 or (800) 424-4372

Environmental violations can include (but are not limited to):

- Smoke or other emissions from local industrial facilities;
- Improper treatment, storage, or disposal of hazardous wastes;
- Exceed of pollutant limits at publicly-owned wastewater treatment plants;
- Un-permitted dredging or filling of waters and wetlands;
- Late night dumping

#### **Oregon Emergency Response System**

For environmental emergencies call 1-800-452-0311 or (503) 378-OERS (6377)

Examples of environmental emergencies include:

- Oil and chemical spills
- Radiological and biological discharges
- Accidents causing releases of pollutants

## **Oregon Department of Agriculture**

The mission of the Oregon Department of Agriculture is 1) to ensure food safety and provide consumer protection; 2) to protect the natural resource base for present and future generations of farmers and ranchers, and 3) to promote economic development and expand market opportunities for Oregon agricultural products.

The Natural Resources Division's mission is to conserve, protect, and develop natural resources on public and private lands so agriculture will continue to be productive and economically viable in Oregon. Primary program areas include: water quality, confined animal feeding operations, smoke management, land use, soil & water conservation districts, and plant conservation biology.

- Oregon ODA Office (503)986-7700

## **Oregon Department of Fish and Wildlife**

ODFW's mission is to protect and enhance Oregon's fish and wildlife and their habitats for use and enjoyment by present and future generations.

- North Willamette Watershed District Office  
(Regional Office in Clackamas ) (503) 657-2000
- Salem Field Office (503) 378-6925
- Springfield Field Office (541) 726-3515
- South Willamette Watershed District Office\_Corvallis(541) 757-4186

## **Oregon Department of Forestry**

ODF's mission is to serve the people of Oregon by protecting, managing, and promoting stewardship of Oregon's forests to enhance environmental, economic, and community sustainability.

- State Office 503-945-7200

## **Soil and Water Conservation Districts**

Soil and Water Conservation Districts provide technical assistance to private land owners and managers. Help land owners develop management plans, control impacts on water quality like erosion.

- Benton: Corvallis (541) 753-7208
- Clackamas County: Oregon City (503) 656-3499
- East Lane: Eugene (541) 465-6436
- East Multnomah: Portland (503) 231-SOIL
- Linn County: Tangent (541) 926-2483
- Marion: Salem (503) 391-9927
- Polk: Dallas (503) 623-9680
- West Multnomah: Portland (503) 238-4775
- Yamhill: McMinnville (503) 472-6403

## **Local Contacts**

Counties & Cities have responsibilities regarding land use codes, permits and enforcement, sewage treatment and drinking water facilities, stormwater

outfalls, park management, environmental health, just to name a few. Contacting your local city or county is often the first step in responding to river related issues.

**County Contacts:**

- Washington County: Clean Water Services (503) 681-3600
- Clackamas County: Water Environment Services (503) 353-4567
- Yamhill County: Environmental Health Services (503) 434-7525
- Marion County: Environmental Services (503) 588-5169
- Polk County: Community Development (503) 623-9237
- Linn County: Environmental Health 1-800-304-7468
- Benton County: Environmental Health (541) 757-6841
- Lane County: Public Works (541) 682-6900

**City Contacts:**

- Portland:
  - Bureau of Environmental Services (503) 823-7740
    - River Alert Hotline (CSO Information) (503)823-2479
    - Spill Response Hotline 503-823-7180
    - Erosion Control Hotline 503-823-0900
  - Building Services
    - Erosion Hotline (503) 823-0900
- Milwaukie: Public Works Division (503) 786-7600
- Lake Oswego: Maintenance Services (503) 635-0280
- Gladstone: City Hall (503) 656-5225
- West Linn: Public Works Department (503) 557-4700
- Oregon City: General Information (503) 657-0891
- Wilsonville: Environmental Services (503) 570-1544
- Newberg: The Community Development Department (503) 537-1240
- Keizer: General Information (503) 393-9437
- Salem: Environmental Services
  - Office (503) 588-6063
  - 24 hour Hotline (503) 588-6333
- Independence: City Administration (503) 838-1212
- Albany: Public Works Department (541) 917-7600
- Corvallis: Public Works Department (541) 766-6916
- Eugene: Public Works
  - Maintenance Division & Spill Hotline (541) 682-4800
  - Wastewater Division (541) 682-8600
  - Parks & Open Spaces (541) 682-4800
- Springfield: Public Works (541) 726-3753

*FOR BEST RESULTS REMEMBER TO LEAVE A CLEAR DESCRIPTION AND LOCATION OF THE PROBLEM, ALONG WITH YOUR NAME, CONTACT INFORMATION AND A REQUEST FOR A RESPONSE.*