



Vintage Squared2, LLC

Terms of Service

Prepared by: James Emmot, Owner

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Company Summary

Vintage Squared2, LLC is a progressive manufacturing company specializing in the custom manufacturing of food trucks, concession trailers, business marketing trailers & restoration of vintage travel trailers. Located in Boerne, Texas, we have the ability to ship to anywhere in the United States or for our USA customers to pick up directly from our facility. Vintage Squared2, LLC has been involved in manufacturing and shipping mobile food units throughout North America and overseas with success for years. With constant attention to detail and our desire to continually improve our mobile units, we believe that we have established ourselves as one of the early leaders in the mobile business and travel trailer industries. All fabrication is done in our Hill Country facility using only the highest quality of materials. It is our goal at Vintage Squared2, LLC to continue to offer the highest quality of workmanship and service to our customers. We are always open to any ideas that may improve our product for the end user.

TERMS & CONDITIONS

Balance due in full at completion and before any mobile food unit is shipped or picked up. Please allow enough time for the transfer of funds to be completed on, or prior to the actual pick-up or shipping date.

As all mobile units are custom made specifically for the intended application of the purchaser, deposits are non-refundable. Vintage Squared2, LLC will at its discretion attempt to find a secondary purchaser with a standard 20% reassignment fee deducted from any deposits or payments made prior to the default. There is no guarantee Vintage Squared2, LLC will find a secondary purchaser.

Standard manufacturing time for a concession trailer is approximately 12-20 weeks from the date of the initial 50% deposit. The initial deposit guarantees a placement in the work queue but may not necessarily create the commencement of the manufacturing process of the mobile food unit at the same time.

Vintage Squared2, LLC will not be held responsible for any damage or theft to customer vehicles.

WARRANTY INFORMATION

Vintage Squared2, LLC carries a NON-TRANSFERABLE LIMITED WARRANTY on its mobile food units for one year from the date of completion.

During the warranty period, if any Vintage Squared2, LLC manufactured part should fail due to defect, it will be repaired or replaced free of charge once written authorization from Vintage Squared2, LLC has been given.

If Vintage Squared2, LLC is not able to inspect the requested repair, the mobile food unit may be taken to the nearest Vintage Squared2, LLC approved facility appropriate for the requested repair. A repair technician will then inspect and provide an estimate of the requested repair(s). Upon Vintage Squared2, LLC receiving the repair estimate and discussing with the repair facility the intended repair procedure, at its discretion Vintage Squared2, LLC will then authorize the repairs and provide payment for said repairs. No repair work is to begin without written authorization from Vintage Squared2, LLC.

VINTAGE SQUARED2, LLC

Warranty on all internal or external equipment that is supplied by Vintage Squared2, LLC but not manufactured by Vintage Squared2, LLC carries its transferable original manufacturers or suppliers in-house warranty policy. All equipment repairs requested on equipment that is not manufactured specifically by Vintage Squared2, LLC will need to be initiated with the original equipment manufacturer or supplier in the case of a supplier warranty. Vintage Squared2, LLC is not responsible for and cannot conduct any repairs to any equipment that is not manufactured by Vintage Squared2, LLC.

All workmanship and equipment manufactured by Vintage Squared2, LLC is covered directly by Vintage Squared2, LLC.

All work or replacement parts must be authorized by Vintage Squared2, LLC prior to proceeding.

Other types of damage, but not limited to misuse or abuse, are not covered under the warranty of Vintage Squared2, LLC. Alterations, Misuse, Abuse or Negligence in operation void all Vintage Squared2, LLC specific warranties.

Vintage Squared2, LLC cannot be held responsible for any loss of business which may occur due to any part or equipment failure.

CUSTOMER OWNED TRAILERS REFUND POLICY

Texas Law States: There's no right to cancel contracts or purchase agreements. Whether you can receive a refund is dependent on the retailer's return and refund policies.

We are flexible when it comes to deposits made to hold a place in line to commence work on a customer owned trailer. A refund will be issued within (60) days after the members of VSQ2, LLC have granted an approval. The funds will be returned under the same method the customer placed the deposit.
