Communicating Effectively Workshop

**Auckland, September 28, 2012:** Government auditors from 14 countries participated in a communications workshop held in Nadi, Fiji from 24-28 September. Communicating Effectively, a workshop delivered by the Pacific Association of Supreme Audit Institutions (PASAI), is designed to improve the auditors’ skills in writing and orally presenting their reports.

During the training, 19 auditors participated in a variety of activities to reinforce and enhance their communication skills. They examined tools and techniques to improve the readability of their written products and practiced writing and reviewing report segments. Participants also practiced oral communication skills as their report presentations were videotaped and critiqued.

PASAI provides government auditors with skill-based training. The Tier 1 through Tier 4 courses include: Fundamentals of Government Auditing, Intermediate Government Auditing, Supervisory Roles in Government Auditing, and Managing Government Audits. These courses emphasize the skills needed to develop objective, accurate, complete and timely assessments of government entities and programs. The Communicating Effectively workshop supplements these courses by focusing on presenting the audit message clearly, concisely, and convincingly.

As with all PASAI courses, participants developed action plans describing what they expect to do when they return to their own offices. PASAI regularly follows up on these action plans and uses this information to document the training’s impact.
At the closing ceremonies, Eroni Vatuloka, PASAI’s Executive Director, emphasized the importance of effective communications. He pointed out that “while it is important to gather and analyze data about government programs, if the message about those programs isn’t communicated clearly and convincingly, the audit may not lead to necessary or desired improvements.” He went on to note that “PASAI’s training programs are vital to developing a strong talent pool of government auditors in the Pacific region, able to provide their governments with audits meeting uniformly high standards.”

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The Pacific Association of Supreme Audit Institutions (PASAI) is the official association of supreme audit institutions (government audit offices and similar organisations, known as SAIs) in the Pacific region. PASAI promotes transparent, accountable, effective, and efficient use of public sector resources in the Pacific. It contributes to that goal by helping its member SAIs improve the quality of public sector auditing in the Pacific to uniformly high standards. PASAI is supported by the Asian Development Bank, the Governments of Australia and New Zealand, the International Association of Supreme Audit Institutions Development Initiative, and the World Bank. Further information on PASAI can be found at www.pasai.org.