



TERMS & CONDITIONS

1. Definitions

1. Additional Terms and Conditions: the additional general terms and conditions applicable to the Workshops and Retreats organized by yogaloft.
2. General Terms and Conditions: The general terms and conditions used by yogaloft., which have been published at the yogaloft. website, www.yogaloft.lu. These General Terms and Conditions are also available for download on www.yogaloft.lu
3. yogaloft.: Yogaloft SARL has its official seat at 11, rue Guillaume de Machault, L-2111 Luxembourg, Luxembourg and is listed in the Trade Register under B49.060.
4. Participant: the person who attends or wishes to attend a Retreat or Workshop.
5. Price: the total price of a Workshop or Retreat, including the Deposit.
6. Private Class: a private yoga class at yogaloft., for which the Student must make an appointment in advance.
7. Retreat: a yoga retreat organized by yogaloft.
8. Retreat Participant: a person who takes part in or wishes to take part in a yoga retreat organized by yogaloft.
9. Teacher: the yoga teacher who has been appointed by yogaloft. to teach yoga classes at yogaloft.
10. Student: a person who attends and/or wishes to attend private or group yoga classes at yogaloft.
11. Website: the website of yogaloft.: www.yogaloft.lu
12. Workshop: A yoga workshop given or to be given by yogaloft.

2. Scope of Application

1. The General Terms and Conditions apply to any class packages or drop in single classes as well as to all yogaloft. Retreats, and Workshops.
2. By participating in a yoga class of yogaloft., the Student agrees to the applicability of these General Terms and Conditions.
3. yogaloft. may from time to time amend these General Terms and Conditions. The most recent version of the Terms and Conditions is always the version that is applicable and is always available at the Website. yogaloft. will announce any amendments to the General Terms and Conditions by e-mail.

3. Class packages and Drop ins

yogaloft. offers the following possibilities of attending yoga classes at yogaloft.:

1. yogaloft. Class packages

yogaloft.

LUXEMBOURG

a. yogaloft Explorer Package

1. The yogaloft Explorer Package entitles the holder to ten (10) yoga classes (both 60 and 90 min).
2. The yogaloft Explorer Package is valid for three (3) months after the date of purchase. The 10 classes must therefore be attended within three months of the date of purchase. After that period, this right lapses.

b. yogaloft Enthusiast Package

1. The yogaloft Enthusiast Package entitles the holder to twenty-five (25) yoga classes.
2. The yogaloft Enthusiast Package is valid for one (1) year after the date of purchase. The 25 classes must therefore be attended within one year of the date of purchase. After that period, this right lapses.

2. yogaloft. Drop-ins

a. yogaloft 60 min Drop

1. The yogaloft 60 min Drop in entitles the holder to one (1) sixty (60) minute yoga class.
2. The yogaloft 60 min Drop in is valid for the class that is booked.

b. yogaloft 90 min Drop in

1. The yogaloft 90 min Drop in entitles the holder to one (1) ninety (90) minute yoga class.
2. The yogaloft 90 min Drop in is valid for the class that is booked.

4. Payment and Price Changes

1. All yoga classes organized by yogaloft. must be paid for before they are held. Payments can be made by cash or through the Mindbody booking website.
2. yogaloft. reserves the right to change the prices. Any changes are announced in advance. The currently applicable rates are always mentioned on the Website and are available for inspection at the reception desk of yogaloft.
3. Before a yoga class the Student must report to the reception desk of yogaloft. to verify the registration and payment.

5. Reservations for Yoga Classes

1. All classes are available for online booking 7 days in advance.
2. You can only book classes online, so not by phone or at the reception.
3. Your booking is valid until 5 minutes before the class starts. If you haven't shown up by then, we assume you won't be coming and we'll give your spot to someone else.

4. If booking online is no longer possible, you can still come to the studio. We always keep 2 spaces available for walk-ins. The walk-in spots become available no sooner than 30 minutes before the class starts.
5. You can cancel your booking until 6 hours before the class starts. To do this, go to your account and cancel the class in your schedule. The credit can be used to book another class in the future.
6. If you cancel within six hours before the class starts, this is a "Late Cancel". You can do that 3 times per year. If you do it more often, we will suspend your privilege to book online for one month and any "Late Cancel" during this month will not be refunded.
7. Please be on time, at least 10 minutes before class starts. This will insure your reserved spot, but you will also have enough time to prepare for your class.

6. Schedule

1. The current schedule can be found on the Website. yogaloft. reserves the right to change the schedule at any time. If possible, any changes are announced in advance.
2. yogaloft. reserves the right to cancel a yoga class that has been scheduled. In this case the credit can be used to book another class in the future.
3. yogaloft. reserves the right to change the yoga teacher mentioned in the schedule in the event of force majeure, including illness of the teacher.

7. Early Termination of Membership in case of illness

1. In the event of prolonged illness or an injury, the Student may prolong the expiration date of their class package. A request a prolonged expiration date must be submitted to yogaloft. in writing and must be accompanied by a medical certificate. This termination may be sent by email to hello@yogaloft.lu.

8. Liability

1. Attending yoga classes, Workshops, Retreats and leaving belongings in the changing rooms are at the Student's own risk. yogaloft. accepts no liability whatsoever for physical injury, loss or damage relating to Students attending yoga classes, Workshops or Retreats and leaving belongings in the changing rooms at yogaloft.
2. yogaloft. works exclusively with certified yoga teachers and always ensures high-quality yoga classes. Even so, a Student always runs the risk of injury during a yoga class. By participating in a yoga class at yogaloft., the Student accepts this risk of an injury. yogaloft. provides the following guidelines for reducing the risk of an injury:
 1. Always consult a doctor before starting yoga classes if you are not sure that you are completely healthy or if you are pregnant.
 2. If you have an injury or any other physical inconvenience, always inform your yoga teacher about this before starting the yoga class.
 3. Listen to and follow the instructions of the relevant yoga teacher.
 4. Perform the yoga exercises carefully and bear your physical limitations in mind.

5. Do not perform any yoga exercises that are painful.
6. Ask questions if you do not understand an exercise.
7. Avoid inverted poses during menstruation.
8. Although we strive to only provide correct information on our website, we are not liable for any inaccuracy and no rights can be derived therefrom.

9. Personal Data

1. yogaloft. collects personal data of the students that are taking yoga classes at yogaloft. (the "Students"), in order to keep a file of its members, for the exercising of payment orders, and for the administration of issued yogaloft. class cards. yogaloft. luxembourg shall be careful while collecting these data and will always comply with the applicable Data Protection Act.
2. yogaloft. will also use the personal data as mentioned above to keep the Students informed about yogaloft.'s activities, and possible changes in, e.g., the class schedule. If the Student does not want to receive any communication from yogaloft., he can opt-out by sending an e-mail to: hello@yogaloft.lu. The Student is informed that in such a case he may not be able to make use of all yogaloft.'s services and products.
3. Without prior written consent, yogaloft. will never transfer any personal data of the Students to a third party. However, we may share information with governmental agencies or other companies assisting us in fraud prevention or investigation. We may do so when: (1) permitted or required by law; or, (2) trying to protect against or prevent actual or potential fraud or unauthorized transactions; or, (3) investigating fraud which has already taken place. The information is not provided to these companies for marketing purposes.

10. Code of Conduct

1. Students shall adhere to yogaloft.'s code of conduct at all times:
 1. Please make sure you are clean and fresh when you attend the yoga class. The use of unscented deodorant is highly appreciated. In view of potential allergies of other Students, everyone is asked not to wear any perfume, aromatherapy oils or other scented products, and not to use any spray deodorant in the changing rooms.
 2. Wear clean yoga clothes in yoga classes, in which you can move easily.
 3. yogaloft. advises not to eat later than two hours before the start of the yoga class and, in any case, not to do yoga on a full stomach.
 4. Please do not wear shoes in the yoga studio.
 5. yogaloft. has yoga mats available for rent for EUR 1 to use during yoga classes. After classes, the rental yoga mats must always be cleaned and returned to the teacher after class.
 6. To allow everybody to find perfect inner peace, Students are requested to talk quietly in all spaces within the yoga studio.
 7. The physical and mental integrity of Students must always be respected. Sexual behaviour or sexually suggestive behaviour is not tolerated by yogaloft.
2. yogaloft. reserves the right to deny Students who do not observe the house rules referred to in Clause 10.1 access to the yogaloft. premises and to terminate any packages of the relevant Student without a refund of any fees paid already



ADDITIONAL GENERAL TERMS AND CONDITIONS FOR WORKSHOPS AND RETREATS OF YOGALOFT.

11. Applicability of Additional Terms and Conditions and Definitions

1. Retreats and Workshops are governed by these Additional Terms and Conditions in addition to the General Terms and Conditions. The General Terms and Conditions form an integral part of these Additional General Terms and Conditions. By participating in a Workshop or Retreat, the relevant Participant accepts the applicability of the General Terms and Conditions and the Additional General Terms and Conditions.

12. Participation in Workshops and/or Retreats and Registration Fee

1. A Participant may participate in a Workshop or Retreat after he or she has registered for it with yogaloft. in advance and paid the Price. Registration may be effected by sending an email to hello@yogaloft.lu or signing up through the Mindbody booking system. A place in the Workshop or Retreat is guaranteed after yogaloft. has received payment of the Price or the Deposit.
2. For some Workshops and Retreats, an "Early Bird Rate" applies. This reduced rate applies until the date specified on the Website. After this date the normal rate, which is also specified on the Website, applies without exception.

13. Payments and Prices

1. The Price for a Workshop or Retreat can be found on the yogaloft. website.
2. Payments for a Workshop or Retreat must be made before the Workshop or Retreat is held. Payments can be made by cash or through the Mindbody booking system.
3. In the event of participation in a Retreat, the Deposit must be paid 60 days before the scheduled Retreat at the latest. The balance must be paid 30 days before the Retreat scheduled at the latest.

14. Cancellation of Workshop Registration

1. Any participation in a scheduled Workshop may be cancelled only in writing. Cancellations can be done by sending an e-mail to: hello@yogaloft.lu .
2. Until one (1) month before the scheduled Workshop date, the Participant may cancel his or her registration free of charge.
3. Until seven (7) days before the scheduled Workshop date, the Participant may cancel his or her registration, in which case the registration fee is refunded, less a handling fee of EUR25.
4. If the Participant cancels his or her registration later than seven (7) days before the scheduled Workshop, the registration fee is not refunded.

15. Cancellation of Participation in Retreat

1. Any participation in a scheduled Retreat may be cancelled only in writing. This can be done by sending an email to hello@yogaloft.lu.
2. The Retreat Participant may cancel his or her registration free of charge until 60 days before the scheduled Retreat.
3. Within 60 days before the scheduled Retreat, the Retreat Participant may cancel his or her registration, in which case 50% of the Price is charged.
4. If the Retreat Participant cancels his or her registration later than seven (7) days before the start of the Retreat, the Price already paid is not refunded.
5. If it turns out at the location of the Retreat that the Retreat Participant cannot participate in the Retreat for whatever reason, the Price already paid is not refunded.
6. yogaloft. reserves the right to cancel the Retreat if there are insufficient participants. In this case, the registration fee already paid by the Participants is refunded immediately.

16. Workshop Schedule

1. The current Workshop Schedule can always be found on the Website. yogaloft. reserves the right to change the schedule at any time. If possible, any changes are announced in advance.
2. yogaloft. reserves the right to cancel a scheduled Workshop in the event of force majeure (including illness of the relevant teacher). In this case, the registration fee already paid is refunded.