



116 Corio Street Shepparton VIC 3630
 (PO Box 717, Shepparton VIC 3632)
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 Email: welcome@fixmp.com.au

Name: _____ D.O.B: ____ / ____ / ____

Address: _____ Suburb: _____ P/Code: _____

Phone – Home: _____ Mobile: _____ Work: _____

Email Address: _____

Occupation: _____ Doctors Clinic: _____

Do you have Private Health Insurance with Extras Cover? Yes No If Yes, Fund Name: _____

Would you like to receive future appointment reminders via SMS to your mobile? Yes No

NB: This is a courtesy service only for your appointment that you have scheduled and is not to be relied on.

How did you find out about FIX? Google/Website Facebook/Instagram Newspaper Family/Friends
 Other _____

MEDICAL HISTORY

It is important to notify your Myotherapist of any health concerns as this will ensure adequate and appropriate treatment of your pain. Please tick any issues that apply on table below:

If you currently have or have had cancer (most cancers are ok with massage however it is believed that some can spread through the lymphatic system, which is stimulated during massage and Myotherapy) a clearance letter may be required from your specialist or GP.

Allergies		Depression		Hepatitis		Osteoporosis	
Arthritis		Diabetes		High Blood Pressure		PMS Syndrome	
Asthma		Dizziness		Infectious Conditions		Pregnancy	
Blood Clots		Eczema		Insomnia/Sleep Disorders		Recent Surgery	
Cancer		Epilepsy		Kidney Disease		Reconstructions	
Cholesterol		Fatigue		Loss of Balance		Shingles	
Cold/Flu/Virus		Headaches		Neck or Spine Injury		Skin Disorders	
Circulation Problems		Heart Disease		Numbness		Varicose Veins	

Have you had recent X Rays, Ultrasounds or Surgery? Yes No (if yes, please provide details)

Results available from: _____

Please list current medication: _____

Do you exercise? Eg; walking, netball, football, gym (please list)

Treatment Duration and Cost

We encourage you to pay for your treatment prior to appointment, particularly if you have time deadlines to meet. The duration of our Myotherapy Treatment is 45 minutes at a cost of \$73- \$92 (including GST). Our Relaxation/Remedial Treatments are \$88.00 (including GST) for 1 hour. Treatments are claimable through many private health funds.

*Private Health Insurance Rebates

Most private health insurance companies cover Myotherapy and/or Remedial. You can claim through the HICAPS System at the Reception Desk, please ask for assistance when you go to pay. Some companies specifically; HCF and Manchester Unity are not able to be processed. You will be issued with a tax invoice; this invoice will have the therapists appropriate provider number for you to claim your rebate from your nearest health fund office.

Workcover

Myotherapy is covered by Work cover, provided you have a letter of referral from your doctor.

A tax invoice with the therapists appropriate work cover number will then be issued to you for reimbursement via your specific workcover insurance company. As of 1 November 2017 Fix Muscle Performance will be charging a gap payment for all WorkCover appointments.

Clients have a right to expect a certain standard of care, these include:

- Care that is respectful, which reflects consideration of your personal values and beliefs and which optimizes your comfort and dignity,
- A high standard of professional care from competent and appropriately qualified staff,
- To be informed about facilities, services, costs, treatments used, methods of treatment and referrals to other services,
- Involvement with the therapist in the planning and implementation of your care,
- Confidentiality and privacy of information and records pertaining to your treatment.

Clients have certain responsibilities, these include:

- To treat all employees of FIX Muscle Performance with respect and courtesy,
- To provide accurate and complete information about your condition, past illness and medications,
- To consider other clients in our care; in particular we ask for your cooperation with the control of noise, respect of property and the observation of the non-smoking policy within the building and to turn mobile phones off,
- Inappropriate behaviour; such as sexual advances, referencing to sexual activities, aggressive, abrupt, abusive or threatening conduct will not be accepted.
- A client who does not respect the values of the clinic may be refused treatment.

Cancellation Policy

Please be advised, Fix Muscle Performance have a cancellation policy to charge \$45 if the clinic is not notified 4hrs prior to your scheduled appointment.

Privacy Statement

FIX Muscle Performance will maintain client records in a secure and confidential environment. Discussion of patient details will purely pertain to treatment and with the consent of the client, when offering referrals to other health providers. Any information provided to the clinic by the client will be maintained in the strictest confidence.

Access to information

A client may have access to their Treatment File by providing 5 days' notice, in accordance with the 'Freedom of Information Act'.

What sort of information is collected by the clinic

The client detail collected is:

- Name, date of birth, gender, address, contact details, known disabilities/injuries.
- Key support people and other health and allied health care practitioners (if relevant).
- Current medical concerns, status and history.
- Medications.
- During a clinical appointment notations relating to the muscles treated and notes relating to the individuals reaction and personal well-being will be recorded for further reference to follow up treatments.

I have read and understood the client information sheet and the above details in the consent form.

If I have any concerns I will raise these issues immediately with my treating therapist.

Name: _____

Signature: _____

Date: ____/____/____



Please ensure you have signed and dated the form.