Information on Governor Whitmer’s "Stay Home, Stay Safe" Executive Order

RESOURCES FOR THOSE IN IMMEDIATE NEED

Washtenaw Health Department Updates
Washtenaw County OCED Resources
State of Michigan Updates

Food Distribution:

Community Action Network’s Bryant Community Center Market. (3. W. Eden Ct., Ann Arbor, MI 48108) is open to all Washtenaw County residents with newly updated hours: 
Mon-Tues 10am-4pm | Wed-Thurs: 8:30am-4pm | Fri: 10-4pm

Faith in Action is providing curbside food service at both of their pantries. Call 734.475.3305 (Chelsea) or 734.426.7002 (Dexter) for before you arrive and to receive more information.

Food Gatherers is open and will continue its operations and distribute food to people in the community. Updates during COVID-19 are provided here.

Hope Clinic: Distributing hot meals to go in the evenings on Saturdays, Sundays, Mondays, and Thursdays. They will have emergency groceries available during operating hours.

Peace Neighborhood Center: is hosting produce distribution on Fridays 10am-12pm at their main location (1111 N. Maple Rd, Ann Arbor).

School Food Distribution

SOS Food Pantry: Tuesday 1pm-6:30pm Wednesday 9am-1pm 114 N River Street

Other:

Health Insurance: Individuals in need of health insurance can contact Washtenaw Health Plan by phone to receive assistance applying for Medicaid and follow up to make sure they get the coverage they need. English: 734-544-6778 Spanish: 734-544-2949 Arabic: 734-544-9729

Legal Help: Michigan Legal Help provides helpful information about how the COVID-19 (Coronavirus) Emergency may affect someone’s legal problem. If someone is interested in a
specific housing legal problem, find out more specific details from Legal Services of South Central Michigan here.

**SOS Bathroom access:** 2 portable toilets, one 114 N River St. (Resource Center/ food pantry, the "blue octagon" house near Depot town). 101 S Huron St. (Admin office, in downtown Ypsi) The portable toilets have sinks, soap, and hand sanitizer.

**File for Unemployment**

**UPDATES ON OUR MEMBER AGENCIES, IN ALPHABETICAL ORDER, DURING COVID-19**

**Ann Arbor Housing Commission**

- **AAHC is trying to contact all tenants who have income from jobs or self-employment to find out if they have lost income** in order to proactively do an interim income & rent adjustment.
- **AAHC sent out a notice to all tenants in their housing and in the voucher program to please contact AAHC immediately to do an interim income certification.** They are having trouble reaching everyone by phone.
- If you have clients living in AAHC housing or utilizing one of AAHC’s vouchers, who have lost income, please have them contact their case manager as soon as possible.
- **AAHC’s office is closed** but staff are all working from home.
- If someone calls the main phone line at 734 794-6720 they can leave a message and they will be called back. They can also send an email.
- **AAHC is simply taking verbal or written affidavits right now**, retroactive to when the tenant tells AAHC they have lost income. AAHC will figure out the 3rd party verification process at a later date.

**Avalon Housing**

- **Avalon is still moving people into housing** who are currently experiencing homelessness (they’ve done **12 new move-ins over the last 3 weeks**!).
- Case management is being provided remotely, and Avalon Case Managers can be reached by phone. Urgent client matters are being met in person on an as-needed basis.
- Their **three food pantries are still running with home delivery and other essentials** (such as harm reduction supplies) being delivered 3x/week. Like others, their demand for food is increasing each week.
- Miller Manor and 411 N. Ashley properties are still **staffed 24/7**.
- Tenants are **encouraged to notify their Property Managers** if they have any income changes. Rent adjustments are being prioritized accordingly.
- **Packard Health** is providing **physical healthcare to Avalon clients**, and screening of COVID19 related symptoms or concerns.

**Child Care Network (CCN)**
CCN is partnering with the Washtenaw Intermediate School District (WISD) and state entities to help connect essential workers (as defined by the Governor’s Executive Order) with licensed child care programs that are willing to stay open to serve that population during this crisis.

Essential workers can complete a survey at the following link: https://www.helpmegrow-mi.org/essential. Within 24-48 hours, one of CCN’s staff will reach out to the family to help connect them with care.

Community Action Network (CAN)

- CAN's food pantries and distributions at the Arrowwood Hills, Bryant, Hikone, and Green Baxter Court Community Centers remain open with extended hours.
- CAN is providing take-home dinners for school-aged children and families at the above community centers.
- Bryant Community Center Market is open to all Washtenaw County residents (Address: 3 W. Eden Ct, Ann Arbor, MI 48108).

Faith In Action (FIA)

- Temporarily closed Dexter location and new hours at Chelsea location: FIA has adjusted its hours as of Monday, March 23, 2020. The Chelsea building will take calls and fill food orders on Mondays and Wednesdays from 11am-7pm, Tuesdays and Thursdays from 9am-4pm, and will now be closed on Fridays for restocking and deep cleaning.

Food Gatherers (FG)

- FG is coordinating food delivery to many in our network, and is doing a tremendous job in light of the increased demands! On Food Gatherers’ website here (https://www.foodgatherers.org/?module=Page&class=Pantries) you can find a list of food resources available in the county.
- Regarding the Community Kitchen that FG operates out of the Delonis Center:
  - FG is taking precautions and providing to-go meals.
  - Shelter clients are receiving to-go meals and not eating in the dining room.
  - FG/SAWC staff are limiting the number of people who are in the dining room at any time.

Groundcover News
• Groundcover News has **shut down the sale of physical newspapers** at this time. Anyone looking for some reading material can now **subscribe to the online editions of Groundcover News** at https://groundcovernews.org/home/subscribe/. The majority of the April issue was written by Groundcover vendors!

**Housing Access for Washtenaw County (HAWC) & The Salvation Army (TSA)**

• **HAWC is still operating the call-center** for those in a housing crisis and in need of emergency shelter; everything is being coordinated over the phone – there are no walk-ins at this time. Shelter diversion is being implemented as much as possible.
• **Shelter and the VA Grant Per Diem (GPD) Bridge to Housing programs** are operating as normal with increased cleanings and other precautions being taken, and TSA is trying to accommodate social distancing for meals in these congregate settings.
• **HAWC reports that family shelter needs are down** at the moment, assuming that more people are doubled-up at the moment.
• **HAWC’s new Coordinator**, Shana Collins, started mid-March!

**Interfaith Hospitality Network (IHN) at Alpha House**

• IHN continues to have super **volunteers providing food and supplies**.
• There are **no reports of illness** at this time.
• IHN has just **accepted two new families this week**, and have **housed two families** in the past 10 days.
• **Most staff members** in administration and program are **working from home** as they track and help all 40 families they have at shelter and in the Rapid Re-Housing (RRH) program.

**Legal Services of South Central Michigan (LSSCM)**

• Access [https://lsscm.org/coronavirus](https://lsscm.org/coronavirus) for more information from LSSCM.

**Michigan Ability Partners (MAP)**

• MAP is **still operating all programs**, albeit mostly remotely.
• **Food Pantry** - Right now their food pantry is stocked (Food Gatherers delivered monthly order yesterday) and they are delivering to housing and payee clients per request and doing weekly deliveries to GPD.
• **Veteran Services** - Continuing to do **intakes and move veterans into GPD** and have **placed a few into permanent housing**.
• **Permanent Supportive Housing (PSH)** - Stable for now. They have had one move and are providing case management remotely and when delivering food. Most participants are diligently following the “Stay Home, Stay Safe” order.
• **Helping clients who have been laid off** through the unemployment process if eligible
• **No confirmed cases** of COVID-19.
● **Needs** - All clients are asking for more food and cleaning supplies than usual because of inability or limited access to safely go out or because of vulnerability so this is an ongoing need. **Any help with additional food resources is appreciated.**

● The **best way to reach staff is through email or their work cell phone**. If anyone comes in contact with a MAP client that needs MAP’s support, please let Jan Little know.

**Office of Community & Economic Development (OCED)**

● OCED is the County’s Human Services Emergency Operations Center (E.O.C.) **operation officer** and serves as **liaison for Human Services organizations and programs** during the crisis.

● **Working with shelter and housing providers** to provide updates and guidance, especially regarding PPE supplies requests.

● OCED is **maintaining a site on essential services updates** here [https://www.washtenaw.org/3100/COVID-19-Essential-Services-Updates](https://www.washtenaw.org/3100/COVID-19-Essential-Services-Updates) (also linked below)

● **Barrier Busters has funding** for some requests. Additional flexible funds are anticipated, shortly.

● There have been several reported **DTE shut offs** despite the shut off suspension announcement. This document has been developed to ensure that residents are in **DTE payment or protection plan**. Updated information will be provided through the Barrier Busters listserv and [here](https).

**Ozone House**

● Ozone House **has transitioned to a ‘core programs’ model** to prioritize the most critical services for young people. This means that some non-essential services will be postponed or limited in order to permit our program staff to focus on the highest needs of our young people.

● **Housing:**
  ○ **Continues to operate their 24/7 Transitional Living Program.**
  ○ Staff will provide **case management services** to young people living off-site, utilizing distance based support whenever possible.

● **Crisis Line:** With help from partners, **Ozone will continue to staff our 24/7 Crisis Phone Line.** Their text and chat services are temporarily offline while they are setting them up for remote operation.

● **Drop-In-Center:** **Drop-In Center is closed until further notice.** Ozone is still providing individualized support to youth who normally access our Drop-In Center services.

● **Counseling:** **Phone and individual on-site intervention** will be provided as needed.

● **Staffing:** Ozone has **contingency plans in place to maintain staffing of essential services** in the face of school closures and if the team is dramatically impacted by illness. Non-essential staff have been asked to work from home at this time.
PORT/PATH Team

- The PORT/PATH team, embedded within Washtenaw County Community Mental Health (CMH), is still working regularly but dedicating PORT-related street outreach work mostly to Tuesdays and Thursdays but are flexible if something comes up.
- The PORT/PATH team is still doing homeless verifications for agencies serving people who are found to be living on the streets or in places not meant for human habitation.

SafeHouse Center

- SafeHouse Center has developed a modified plan to continue services to survivors. SafeHouse wants to highlight that their helpline and shelter services are fully operational. Any survivor can call 995-5444 for help and support 24-hours a day.
- Additionally, SafeHouse is performing advocacy and counseling services over the phone or by web/video conferencing instead of face to face meetings, to help protect staff and residents of our shelter.
- SafeHouse is working with the legal system and courts to continue protective measures of assailant accountability and the ability to obtain Personal Protection Orders.
- It has been difficult to obtain needed supplies such as cleansers, disinfectant, paper products and even gift cards which helps with needs we don’t even know about. Because they are unable to accept walk-in donations at this time, SafeHouse is asking community members to shop online and have items shipped directly to SafeHouse Center, 4100 Clark Rd., Ann Arbor, MI 48105. SafeHouse Center does have an Amazon WishList. If you have any questions, they can be directed to info@safehousecenter.org.

Shelter Association of Washtenaw County (SAWC)

- SAWC is currently operating two off-site locations including a hotel and congregation site to try and best provide social distancing and shelter in place for individuals experiencing homelessness
- Right now Delonis Center is functioning as an overflow with additional beds similar to winter shelter - operating for anyone that is seeking emergency shelter.
- SAWC is working with community partners to identify additional offsite location(s) to help provide better social distancing and sheltering in place.
- All locations are operating with a shelter-in-place model.
- Non-residential services are still available, though those coming to Delonis Center can expect a longer process to access resources, including a health screening at the door and limitations on the number of people in the building at a time.

SOS Community Services
• SOS Supportive Housing: Will continue to work remotely, with minimal face to face contact. As of 4/8, they have permanently housed four families during the COVID-19 crisis.
• SOS Food Pantry: Provides pre-bagged food at the Resource Center door during regular pantry hours - Tuesdays 1pm to 6pm and Wednesdays 9am to 1pm.
• SOS Resource Center: Appointments suspended; SOS’ Resource Specialist will support the Food Program.
• SOS Parents As Teachers: Will continue to work remotely, with minimal face to face contact.
• SOS set-up porta-potties at both of their Ypsilanti locations to assist clients who need to wash up. The portable toilets have sinks, soap, and hand sanitizer.

United Way of Washtenaw County (UWWC)

• In response to the COVID-19 pandemic, United Way has established the COVID-19 Community Relief Fund to support local nonprofits and community groups working with populations impacted by the COVID-19 pandemic faced with immediate, emergent and unanticipated community needs. Find out more here.
• 2-1-1 is handling call volume and reports normal response time.
• Two staff working in the building and the rest are available via email directory available here.
• Agencies encouraged to list volunteer opportunities at VolunteerWashtenaw.org as people are calling wanting to help.
• Updates daily on social media and at uwgive.org.