

MEDICAL BILL DATA AND INFORMATION

There are currently no requirements or standards for the information contained on a medical bill. We have compiled this list of possible data and information from the collection of medical bills and benefit statements linked to the Design Challenge website.

The challenge participants must make decisions about how and when this information is presented to the patient in the medical billing process. There are clearly differences of opinion among the payers, providers and patients we interviewed as to what is too much information and what is too little, what is superfluous and what is critical.

- Statement date
- What was done:
 - Type of service(s)
 - Facility/facilities where services rendered
 - Provider(s) who rendered services
 - Date(s) of service
- Patient information
 - Name
 - Account number
 - Guarantor (who will pay)
 - Medical record number
 - Insurance provider
 - Policy number
- Patient balance
 - Previous charges
 - New charges
 - Amount paid by plan
 - Insurance adjustments
 - Amount paid by patient (e.g. copays, coinsurance)
 - Owed now by patient
 - Date payment due
- Deductible information:
 - Amount
 - Met to date
- Account status:
 - New balance, past due, in collections
- How to pay
- Contact us
- Financial assistance information
- Secondary insurance information (if patient has multiple sources of health insurance)
- Payment plan information (e.g. installments to be paid)