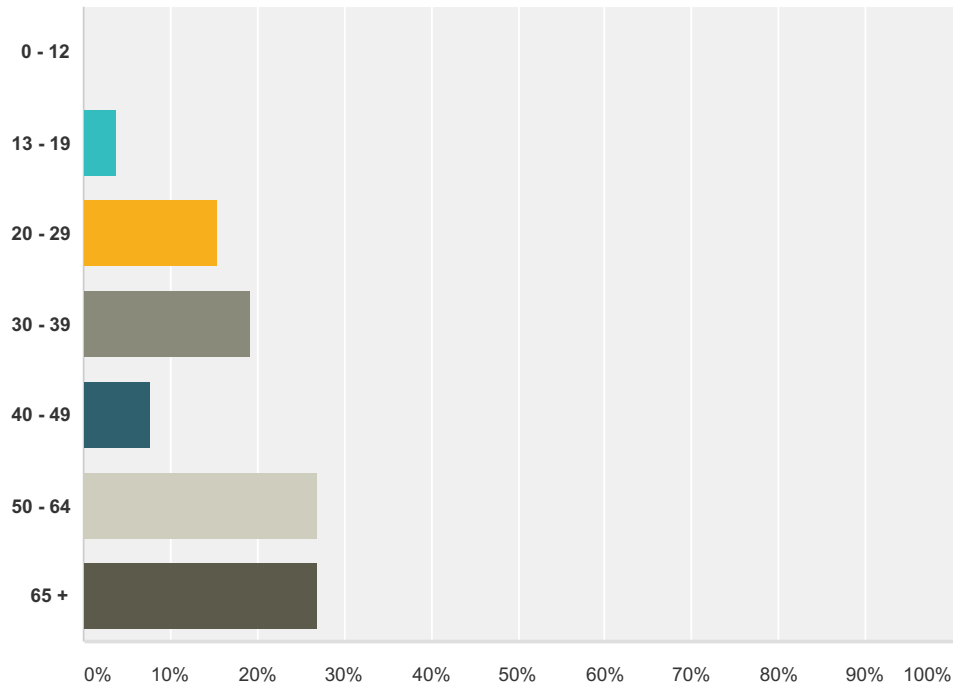


Q1 What is your age?

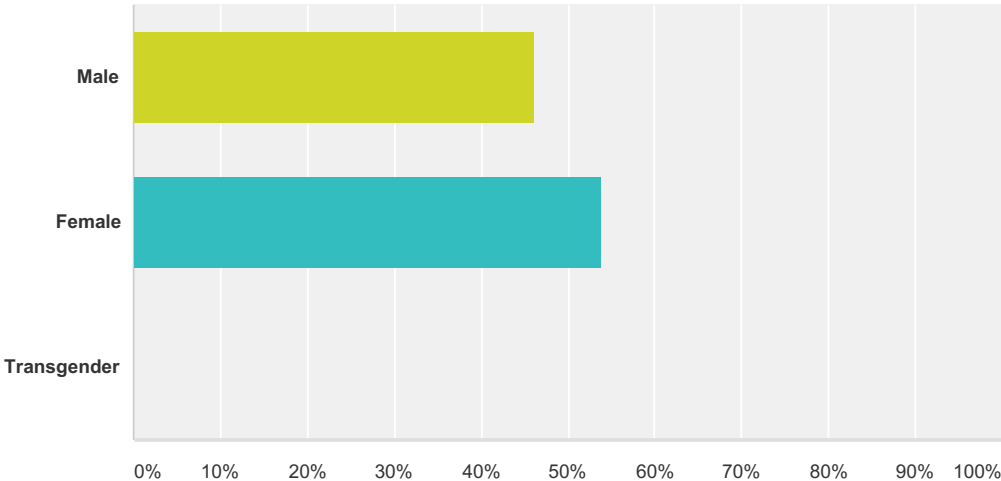
Answered: 26 Skipped: 0



Answer Choices	Responses
0 - 12	0.00% 0
13 - 19	3.85% 1
20 - 29	15.38% 4
30 - 39	19.23% 5
40 - 49	7.69% 2
50 - 64	26.92% 7
65 +	26.92% 7
Total	26

Q2 I identify my gender as

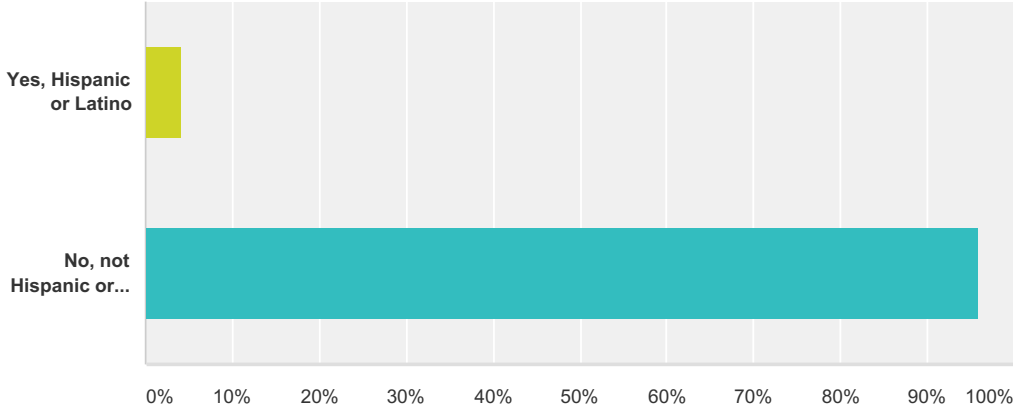
Answered: 26 Skipped: 0



Answer Choices	Responses
Male	46.15% 12
Female	53.85% 14
Transgender	0.00% 0
Total	26

Q3 Do you consider yourself Hispanic or Latino?

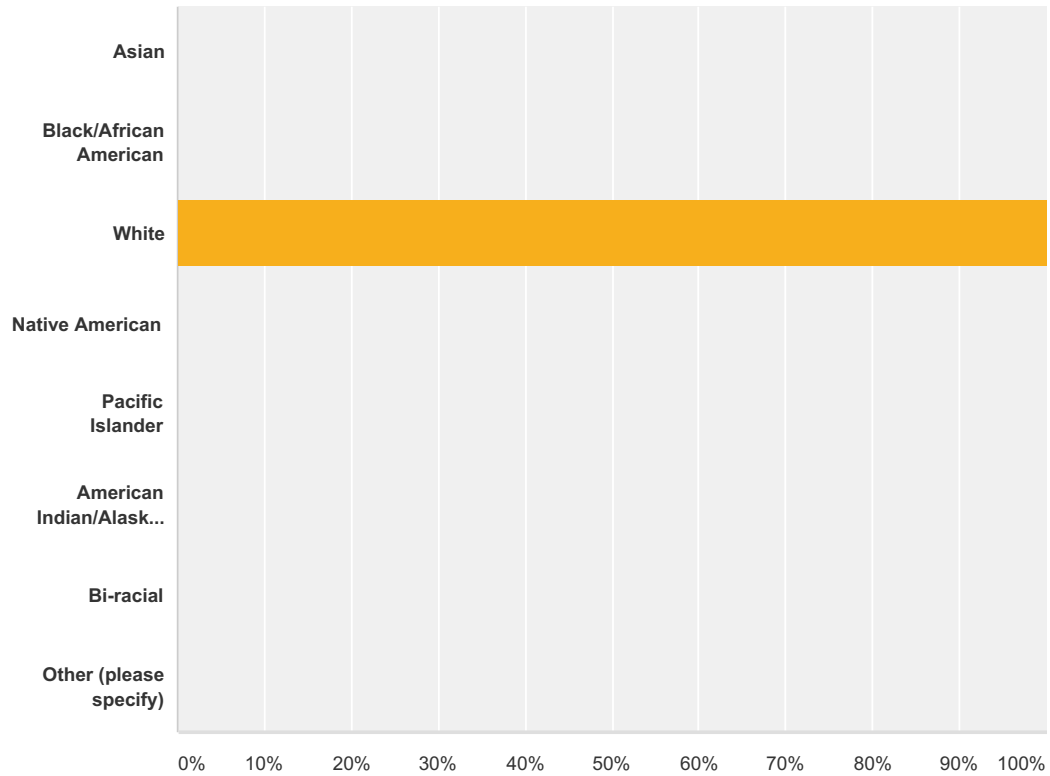
Answered: 24 Skipped: 2



Answer Choices	Responses	
Yes, Hispanic or Latino	4.17%	1
No, not Hispanic or Latino	95.83%	23
Total		24

Q4 What is your race?

Answered: 25 Skipped: 1

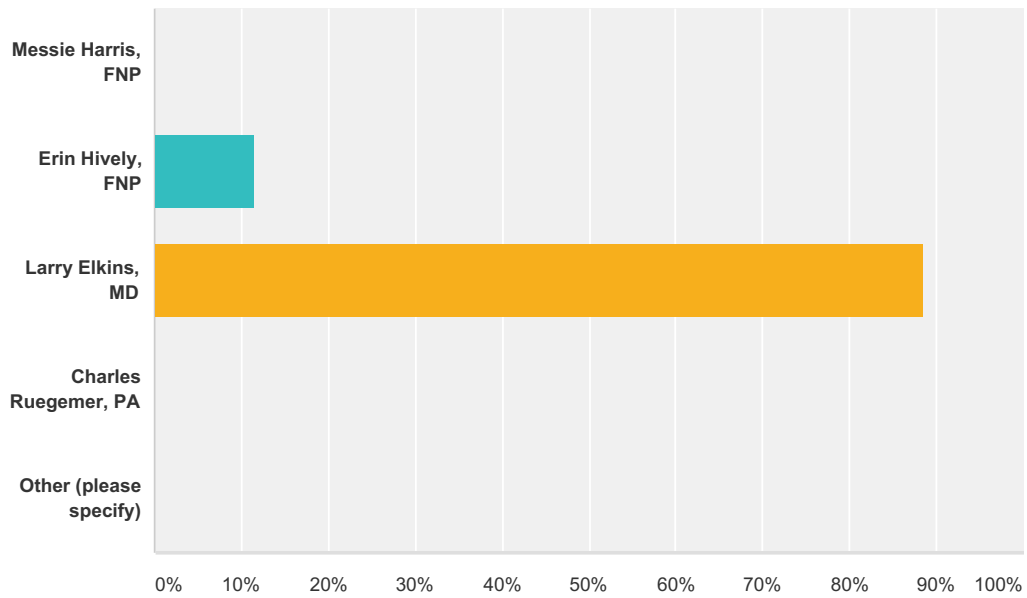


Answer Choices	Responses
Asian	0.00% 0
Black/African American	0.00% 0
White	100.00% 25
Native American	0.00% 0
Pacific Islander	0.00% 0
American Indian/Alaskan Native	0.00% 0
Bi-racial	0.00% 0
Other (please specify)	0.00% 0
Total	25

#	Other (please specify)	Date
	There are no responses.	

Q5 What is the name of your primary care provider?

Answered: 26 Skipped: 0

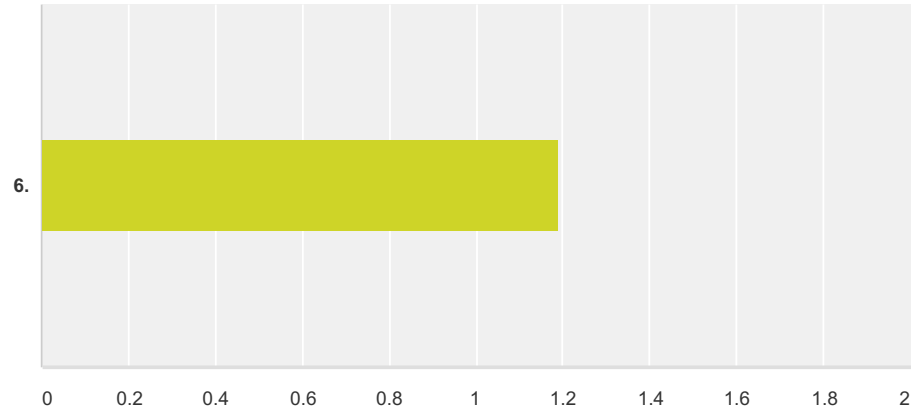


Answer Choices	Responses	
Messie Harris, FNP	0.00%	0
Erin Hively, FNP	11.54%	3
Larry Elkins, MD	88.46%	23
Charles Ruegemer, PA	0.00%	0
Other (please specify)	0.00%	0
Total		26

#	Other (please specify)	Date
	There are no responses.	

**Q6 Able to get appointment for checkups
(yearly exams, well-visits, regular follow-up
visits)**

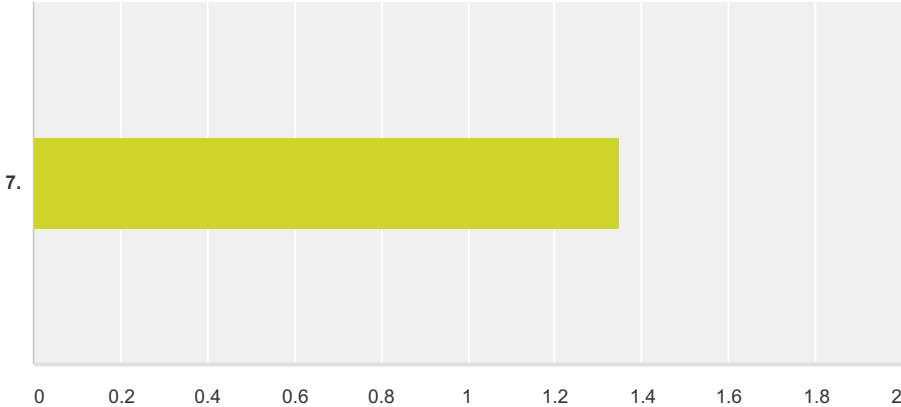
Answered: 26 Skipped: 0



	Very Good	Good	Fair	Poor	Total	Weighted Average
6.	80.77% 21	19.23% 5	0.00% 0	0.00% 0	26	1.19

Q7 Able to make same day appointment when sick or hurt

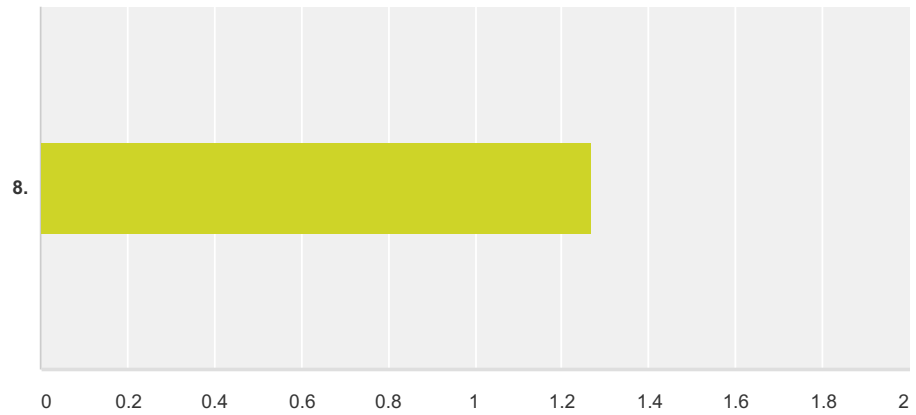
Answered: 26 Skipped: 0



	Very Good	Good	Fair	Poor	Total	Weighted Average
7.	65.38% 17	34.62% 9	0.00% 0	0.00% 0	26	1.35

Q8 Health center hours work for me.

Answered: 26 Skipped: 0

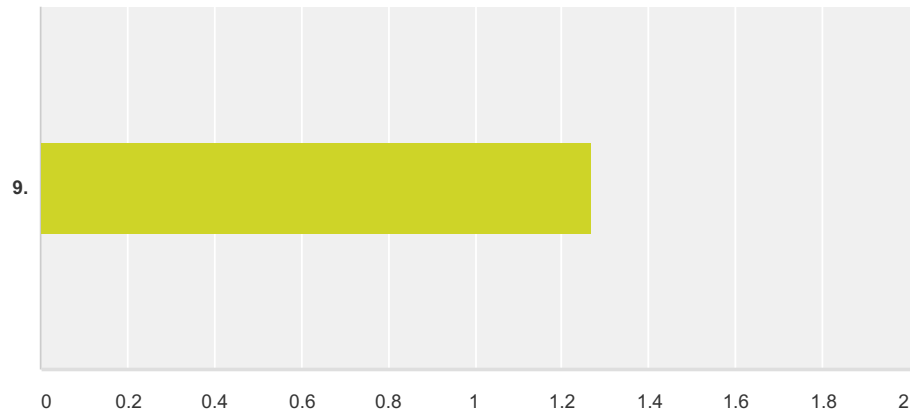


	Very Good	Good	Fair	Poor	Total	Weighted Average
8.	73.08% 19	26.92% 7	0.00% 0	0.00% 0	26	1.27

#	If not, what days/times do work?	Date
	There are no responses.	

Q9 Phone calls get through easily

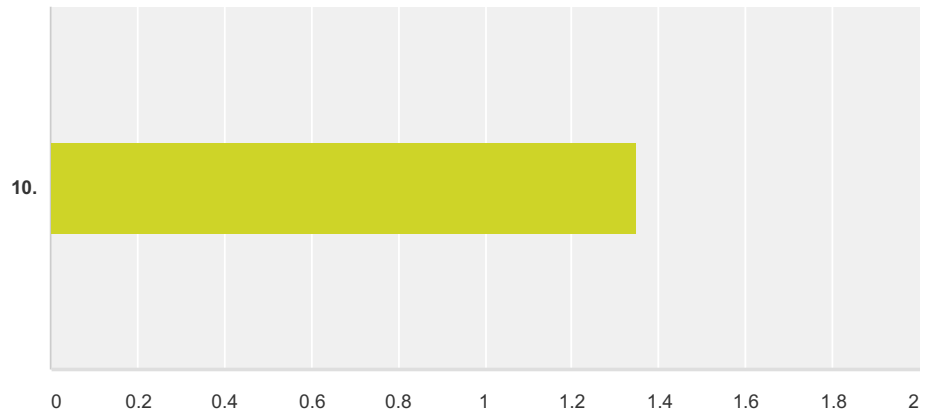
Answered: 26 Skipped: 0



	Very Good	Good	Fair	Poor	Total	Weighted Average
9.	76.92% 20	19.23% 5	3.85% 1	0.00% 0	26	1.27

Q10 I get called back quickly

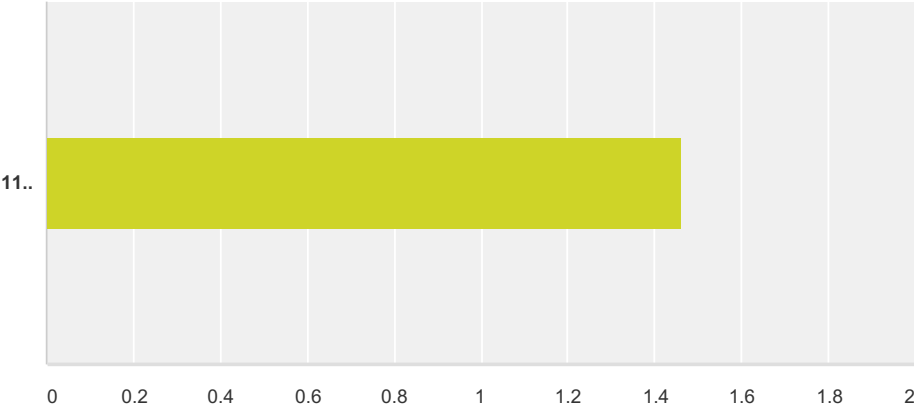
Answered: 26 Skipped: 0



	Very Good	Good	Fair	Poor	Total	Weighted Average
10.	65.38% 17	34.62% 9	0.00% 0	0.00% 0	26	1.35

Q11 Able to get medical advice when the office is closed

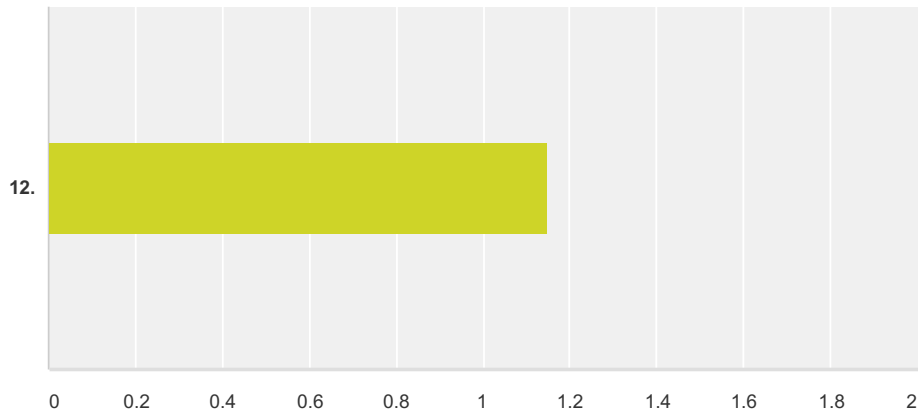
Answered: 24 Skipped: 2



	Very Good	Good	Fair	Poor	Total	Weighted Average
11..	54.17% 13	45.83% 11	0.00% 0	0.00% 0	24	1.46

Q12 Exam room was comfortable and clean

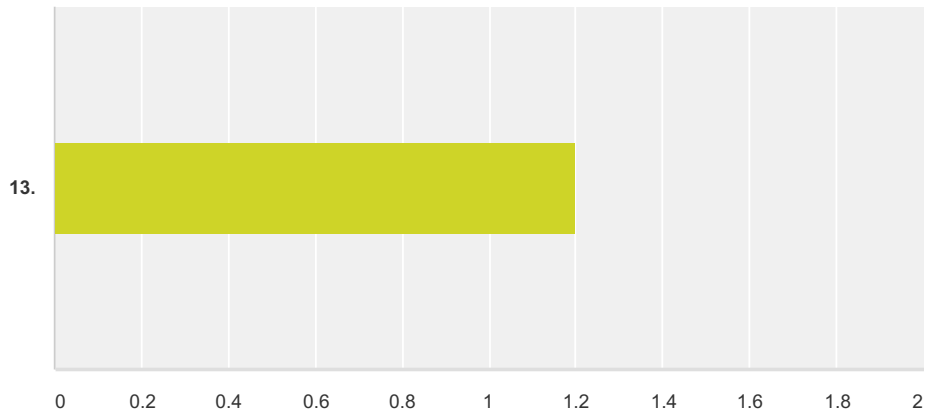
Answered: 26 Skipped: 0



	Very Good	Good	Fair	Poor	Total	Weighted Average
12.	84.62% 22	15.38% 4	0.00% 0	0.00% 0	26	1.15

Q13 Handicap accessibility

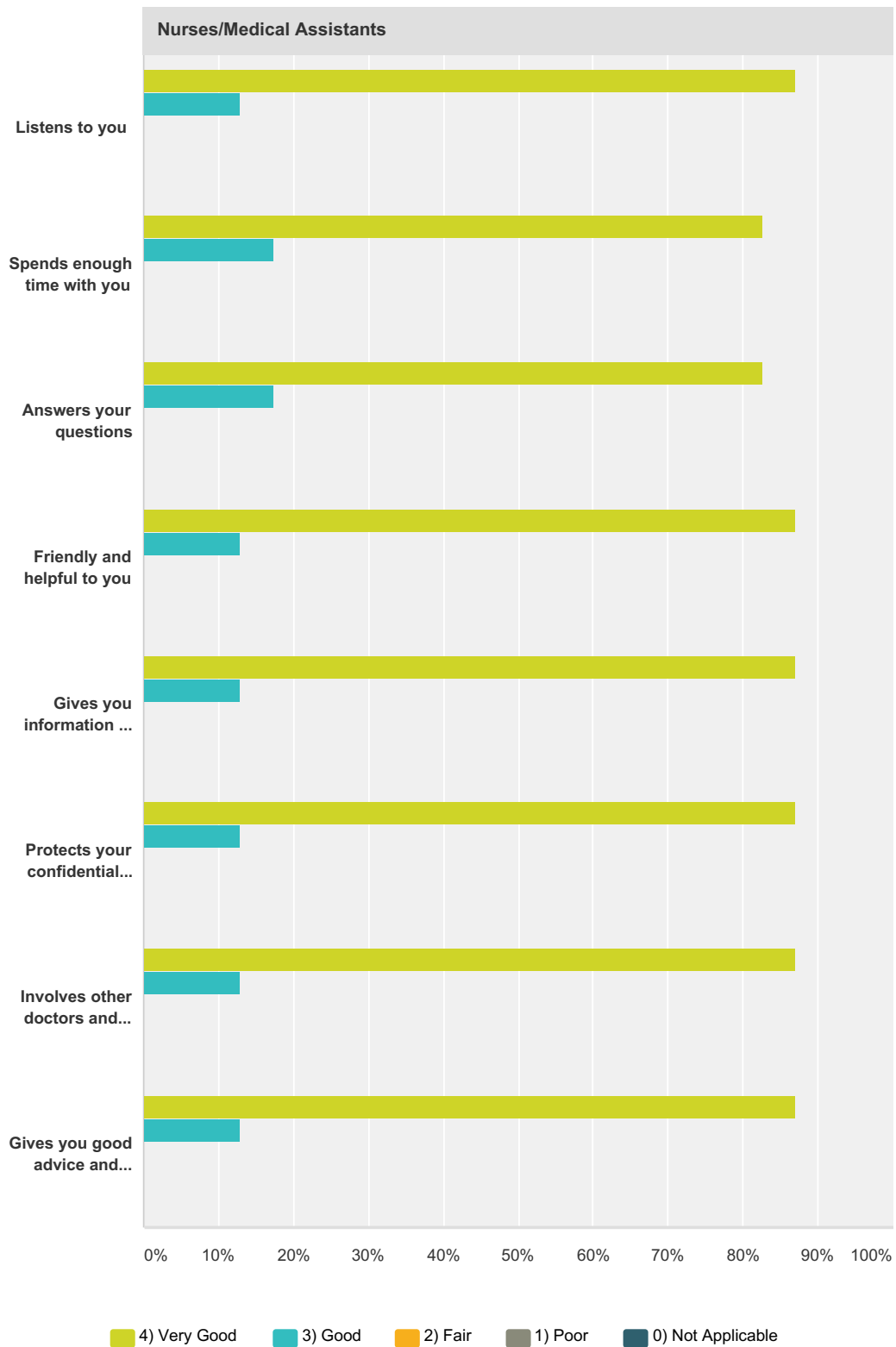
Answered: 25 Skipped: 1



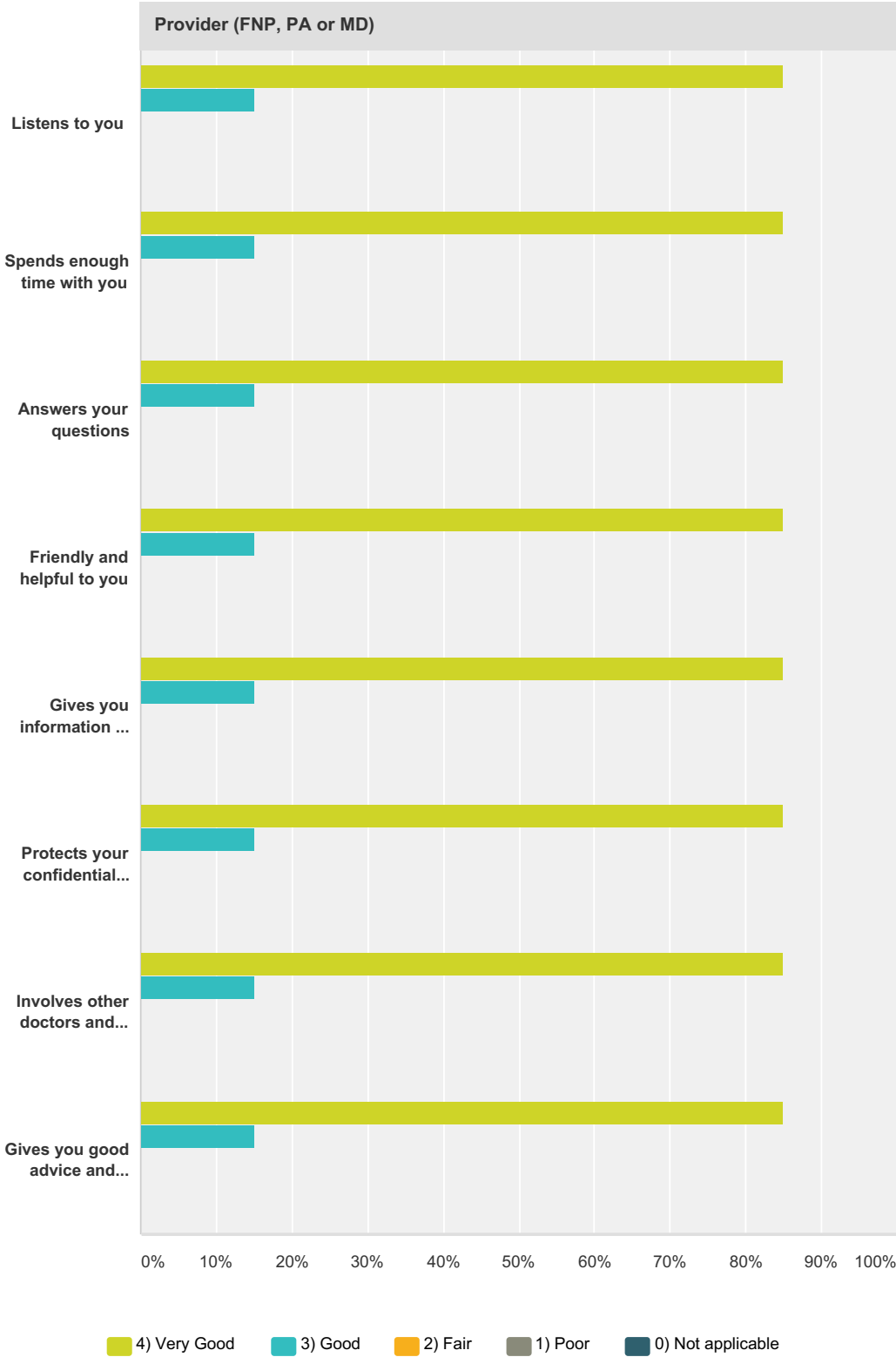
	Very Good	Good	Fair	Poor	Total	Weighted Average
13.	80.00% 20	20.00% 5	0.00% 0	0.00% 0	25	1.20

Q14 How would your rate the quality of our staff?

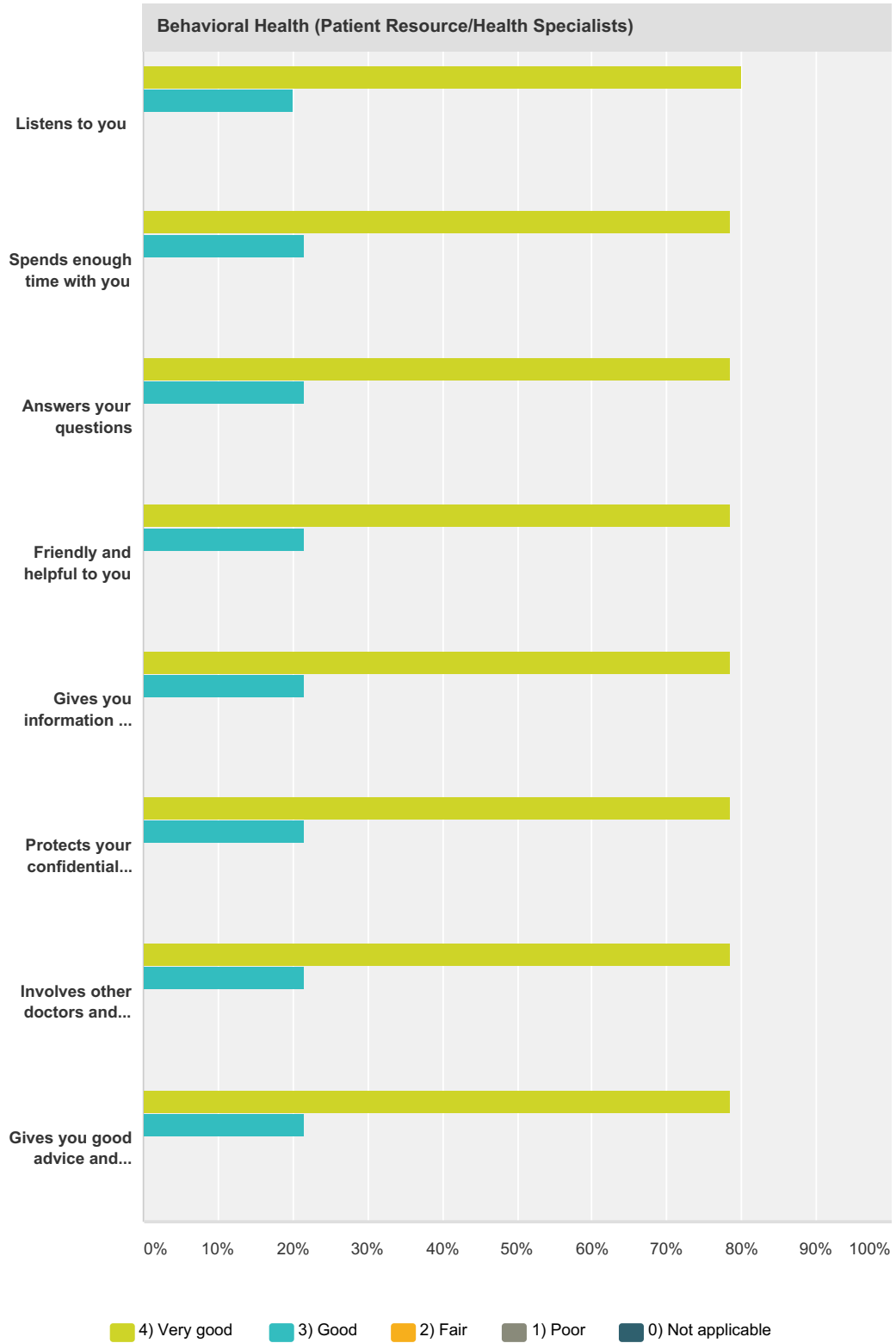
Answered: 23 Skipped: 3



Avery Medical Patient Satisfaction Survey (1st qtr 2017)



Avery Medical Patient Satisfaction Survey (1st qtr 2017)



Nurses/Medical Assistants						
	4) Very Good	3) Good	2) Fair	1) Poor	0) Not Applicable	Total
Listens to you	86.96% 20	13.04% 3	0.00% 0	0.00% 0	0.00% 0	23
Spends enough time with you	82.61% 19	17.39% 4	0.00% 0	0.00% 0	0.00% 0	23

Avery Medical Patient Satisfaction Survey (1st qtr 2017)

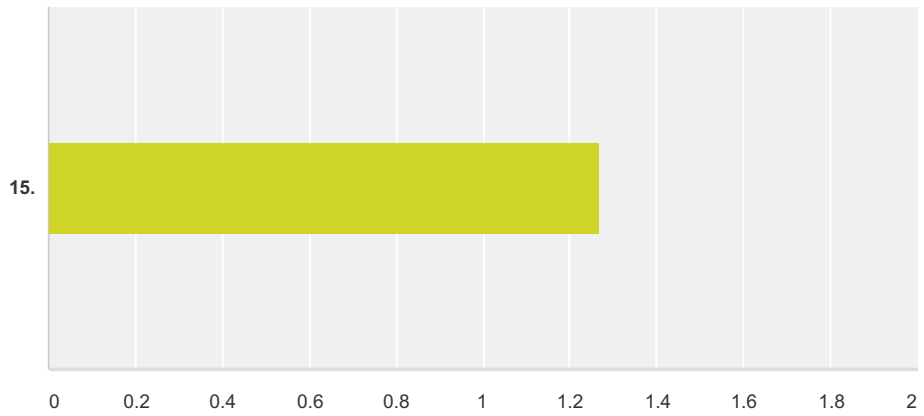
Answers your questions	82.61% 19	17.39% 4	0.00% 0	0.00% 0	0.00% 0	23
Friendly and helpful to you	86.96% 20	13.04% 3	0.00% 0	0.00% 0	0.00% 0	23
Gives you information you can understand	86.96% 20	13.04% 3	0.00% 0	0.00% 0	0.00% 0	23
Protects your confidentiality	86.96% 20	13.04% 3	0.00% 0	0.00% 0	0.00% 0	23
Involves other doctors and caregivers in your care when needed	86.96% 20	13.04% 3	0.00% 0	0.00% 0	0.00% 0	23
Gives you good advice and treatment	86.96% 20	13.04% 3	0.00% 0	0.00% 0	0.00% 0	23

Provider (FNP, PA or MD)						
	4) Very Good	3) Good	2) Fair	1) Poor	0) Not applicable	Total
Listens to you	85.00% 17	15.00% 3	0.00% 0	0.00% 0	0.00% 0	20
Spends enough time with you	85.00% 17	15.00% 3	0.00% 0	0.00% 0	0.00% 0	20
Answers your questions	85.00% 17	15.00% 3	0.00% 0	0.00% 0	0.00% 0	20
Friendly and helpful to you	85.00% 17	15.00% 3	0.00% 0	0.00% 0	0.00% 0	20
Gives you information you can understand	85.00% 17	15.00% 3	0.00% 0	0.00% 0	0.00% 0	20
Protects your confidentiality	85.00% 17	15.00% 3	0.00% 0	0.00% 0	0.00% 0	20
Involves other doctors and caregivers in your care when needed	85.00% 17	15.00% 3	0.00% 0	0.00% 0	0.00% 0	20
Gives you good advice and treatment	85.00% 17	15.00% 3	0.00% 0	0.00% 0	0.00% 0	20

Behavioral Health (Patient Resource/Health Specialists)						
	4) Very good	3) Good	2) Fair	1) Poor	0) Not applicable	Total
Listens to you	80.00% 12	20.00% 3	0.00% 0	0.00% 0	0.00% 0	15
Spends enough time with you	78.57% 11	21.43% 3	0.00% 0	0.00% 0	0.00% 0	14
Answers your questions	78.57% 11	21.43% 3	0.00% 0	0.00% 0	0.00% 0	14
Friendly and helpful to you	78.57% 11	21.43% 3	0.00% 0	0.00% 0	0.00% 0	14
Gives you information you can understand	78.57% 11	21.43% 3	0.00% 0	0.00% 0	0.00% 0	14
Protects your confidentiality	78.57% 11	21.43% 3	0.00% 0	0.00% 0	0.00% 0	14
Involves other doctors and caregivers in your care when needed	78.57% 11	21.43% 3	0.00% 0	0.00% 0	0.00% 0	14
Gives you good advice and treatment	78.57% 11	21.43% 3	0.00% 0	0.00% 0	0.00% 0	14

Q15 Did someone talk to you today about your health goals?

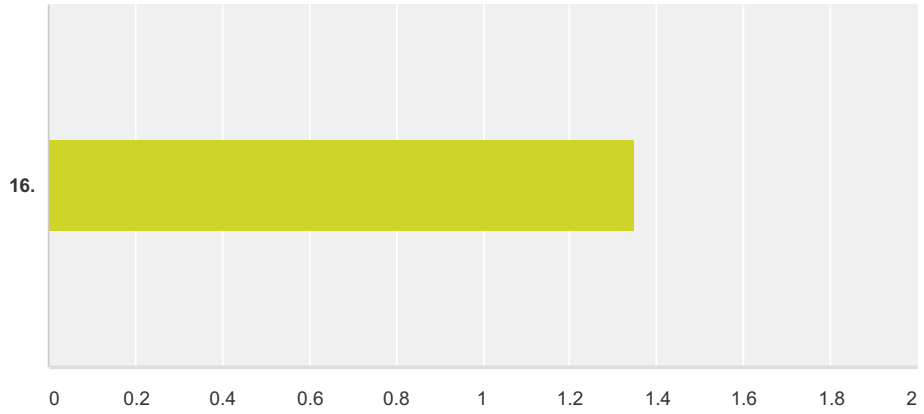
Answered: 26 Skipped: 0



	Y	N	NA	Total	Weighted Average
15.	84.62% 22	3.85% 1	11.54% 3	26	1.27

Q16 Were you helped today with making appointments to see other providers or for specialty care?

Answered: 26 Skipped: 0



	Y	N	NA	Total	Weighted Average
16.	80.77% 21	3.85% 1	15.38% 4	26	1.35

Avery Medical Patient Satisfaction Survey (1st qtr 2017)

Q17 What one thing could we do to make your visits with us better? Please provide any additional feedback.

Answered: 6 Skipped: 20

#	Responses	Date
1	Staff is great (Erin Hively) (Is great)	4/3/2017 12:32 PM
2	n/a	3/20/2017 11:43 AM
3	This office is great just as it is	2/6/2017 1:19 PM
4	No everything is great	2/6/2017 11:44 AM
5	Nothing-All Good	2/6/2017 11:40 AM
6	Free wifi	2/6/2017 11:37 AM