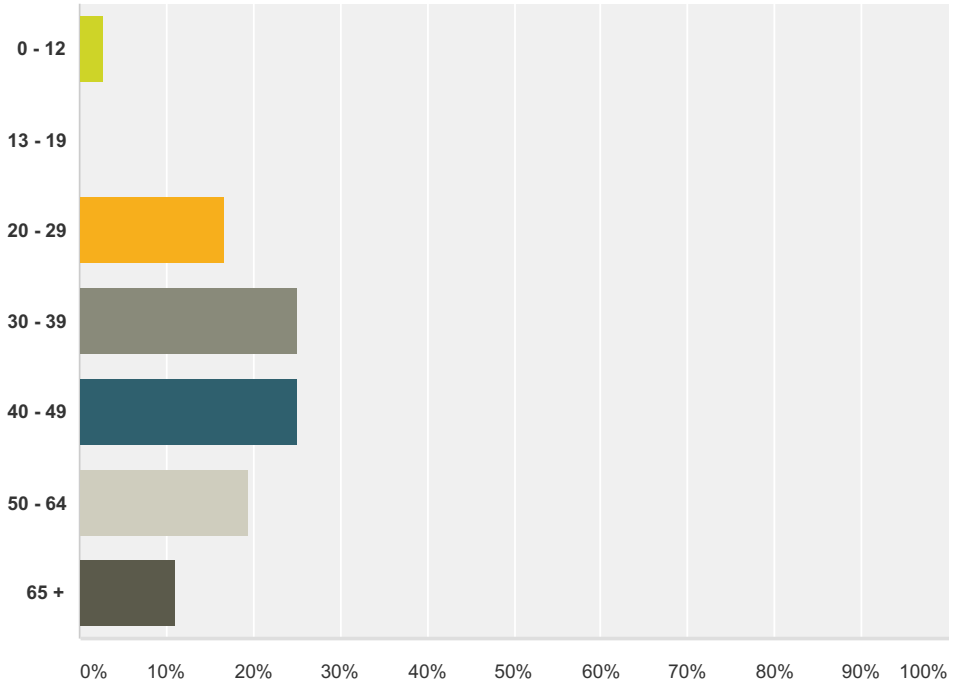
Q1 What is your age?

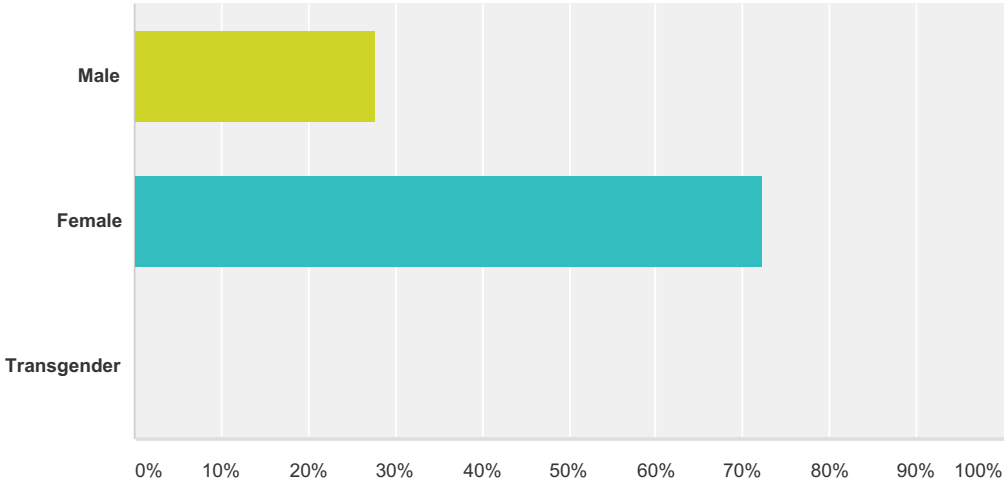
Answered: 36 Skipped: 0



Answer Choices	Responses	
0 - 12	**2.78%**	1
13 - 19	**0.00%**	0
20 - 29	**16.67%**	6
30 - 39	**25.00%**	9
40 - 49	**25.00%**	9
50 - 64	**19.44%**	7
65 +	**11.11%**	4
Total		**36**

Q2 I identify my gender as

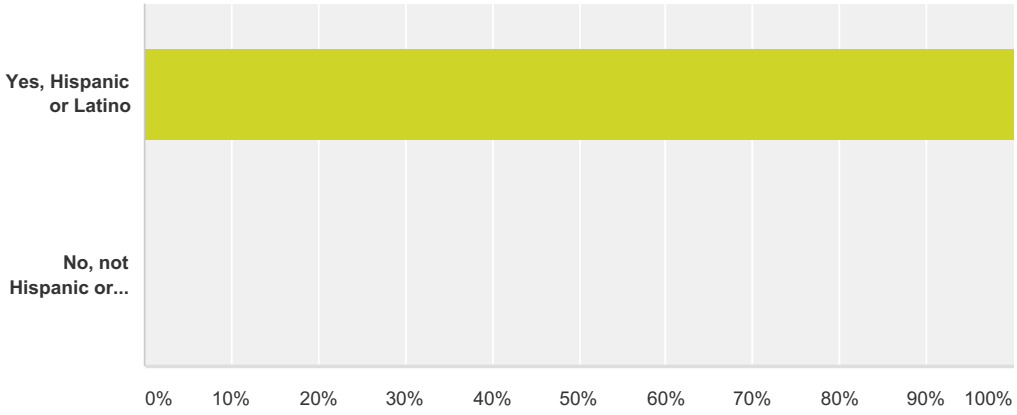
Answered: 36 Skipped: 0



Answer Choices	Responses	
Male	**27.78%**	10
Female	**72.22%**	26
Transgender	**0.00%**	0
Total		**36**

Q3 Do you consider yourself Hispanic or Latino?

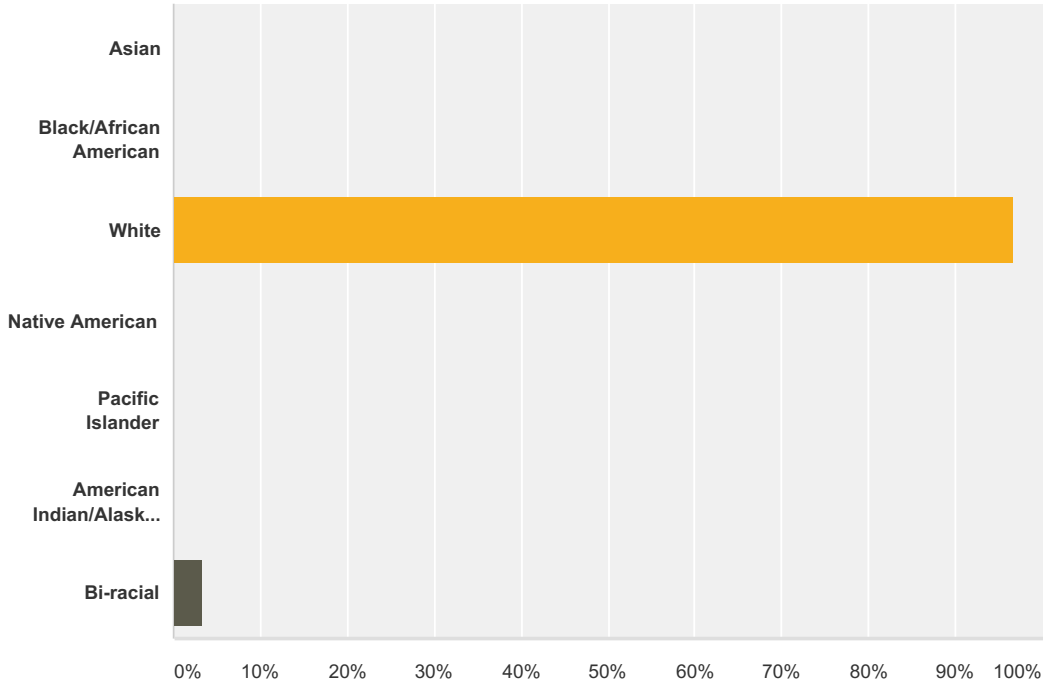
Answered: 4 Skipped: 32



Answer Choices	Responses	
Yes, Hispanic or Latino	**100.00%**	4
No, not Hispanic or Latino	**0.00%**	0
Total		**4**

Q4 What is your race?

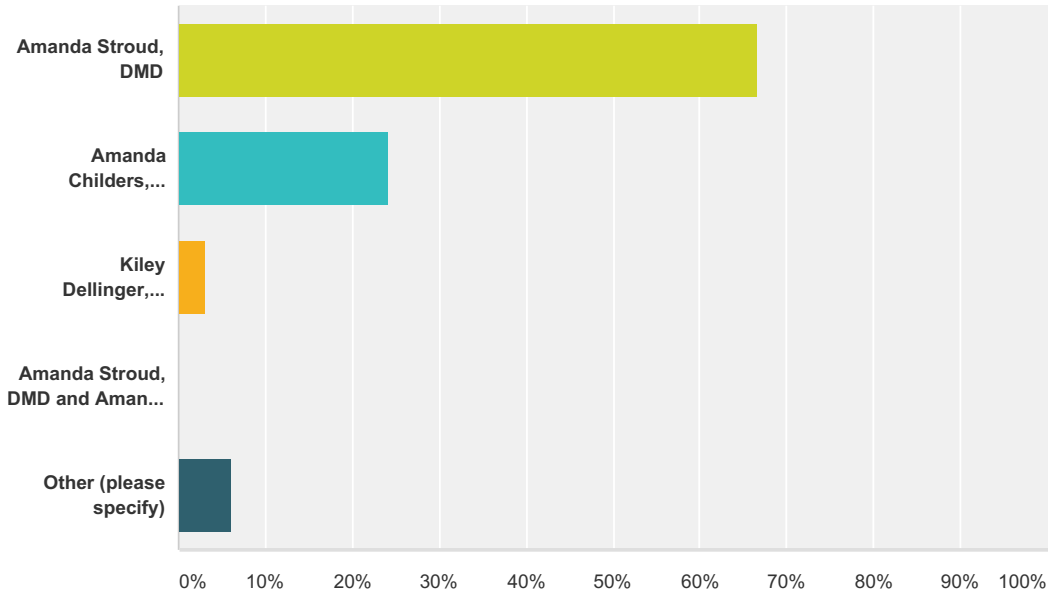
Answered: 30 Skipped: 6



Answer Choices	Responses	
Asian	**0.00%**	0
Black/African American	**0.00%**	0
White	**96.67%**	29
Native American	**0.00%**	0
Pacific Islander	**0.00%**	0
American Indian/Alaskan Native	**0.00%**	0
Bi-racial	**3.33%**	1
Total		**30**

Q5 What dental provider did you see today?

Answered: 33 Skipped: 3

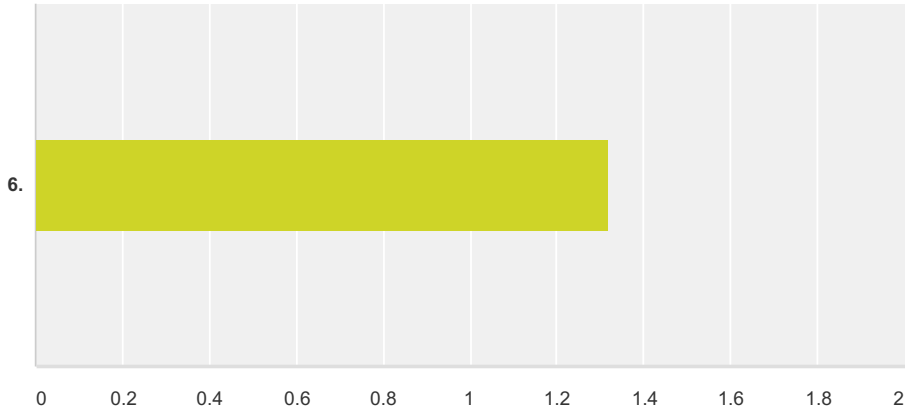


Answer Choices	Responses	
Amanda Stroud, DMD	**66.67%**	22
Amanda Childers, Dental Hygienist	**24.24%**	8
Kiley Dellinger, Dental Hygienist	**3.03%**	1
Amanda Stroud, DMD and Amanda Childers,Dental Hygienist	**0.00%**	0
Other (please specify)	**6.06%**	2
Total		**33**

#	Other (please specify)	Date
1	Amanda Stroud,DMD and Amanda Childers,Dental Hygienist	4/3/2017 12:12 PM
2	Amanda Stroud,DMD and Amanda Childers,Dental Hygienist	4/3/2017 11:38 AM

Q6 Able to get appointment

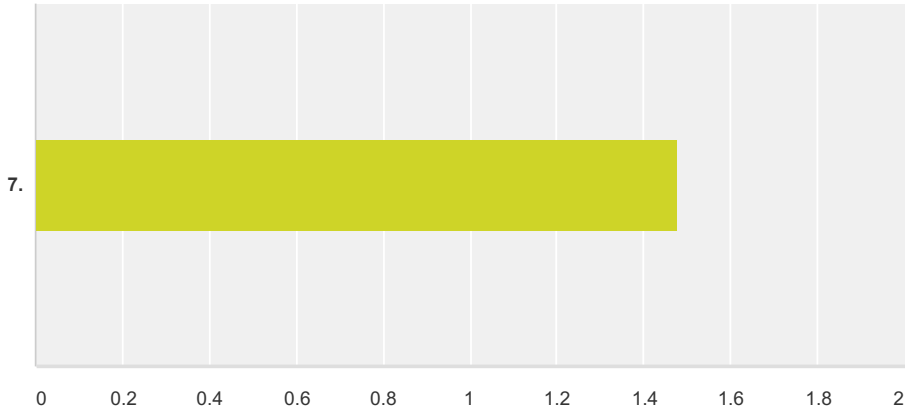
Answered: 34 Skipped: 2



	Very Good	Good	Fair	Poor	Total	Weighted Average
6.	**79.41%** 27	**11.76%** 4	**5.88%** 2	**2.94%** 1	34	1.32

Q7 Able to make same day appointment for dental emergency

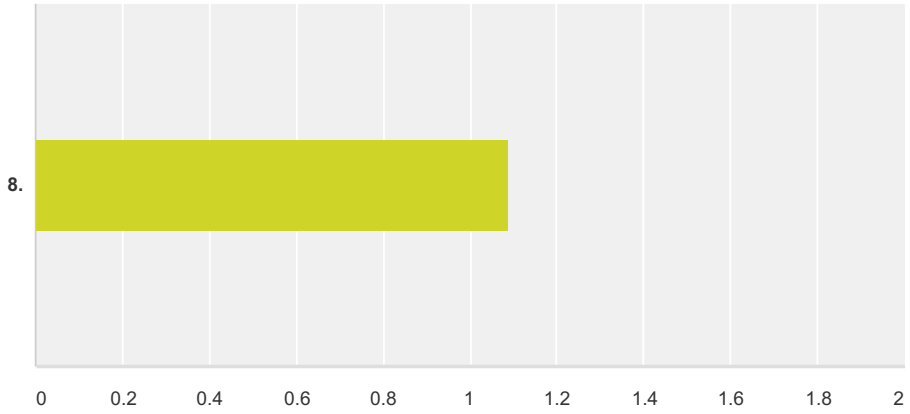
Answered: 25 Skipped: 11



	Very Good	Good	Fair	Poor	Total	Weighted Average
7.	**68.00%** 17	**20.00%** 5	**8.00%** 2	**4.00%** 1	25	1.48

Q8 Dental office hours work for me.

Answered: 34 Skipped: 2

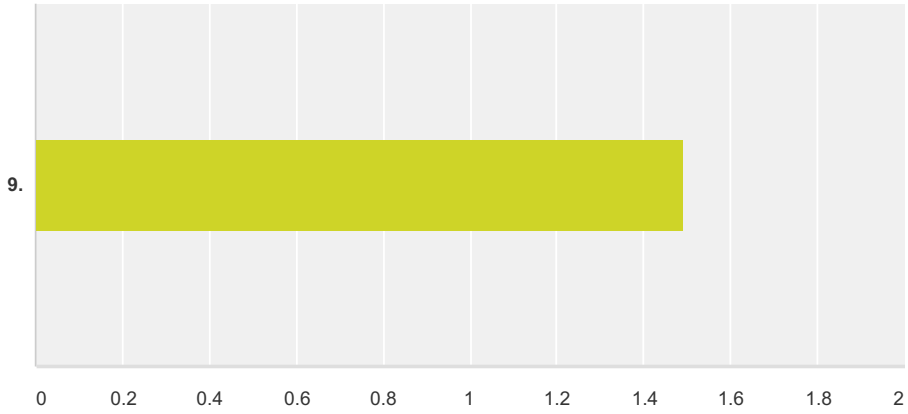


	Very Good	Good	Fair	Poor	Total	Weighted Average
8.	**91.18%** 31	**8.82%** 3	**0.00%** 0	**0.00%** 0	34	1.09

#	If not, what days/times do work?	Date
	There are no responses.	

Q9 Phone calls get through easily

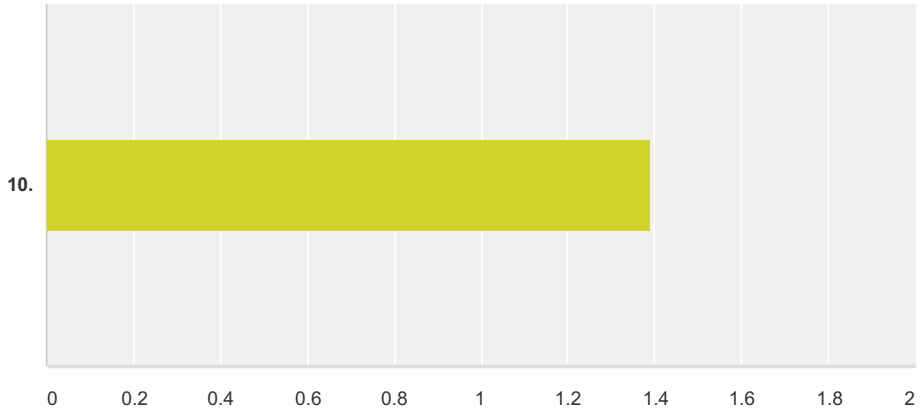
Answered: 35 Skipped: 1



	Very Good	Good	Fair	Poor	Total	Weighted Average
9.	**68.57%** 24	**17.14%** 6	**11.43%** 4	**2.86%** 1	35	1.49

Q10 I get called back quickly

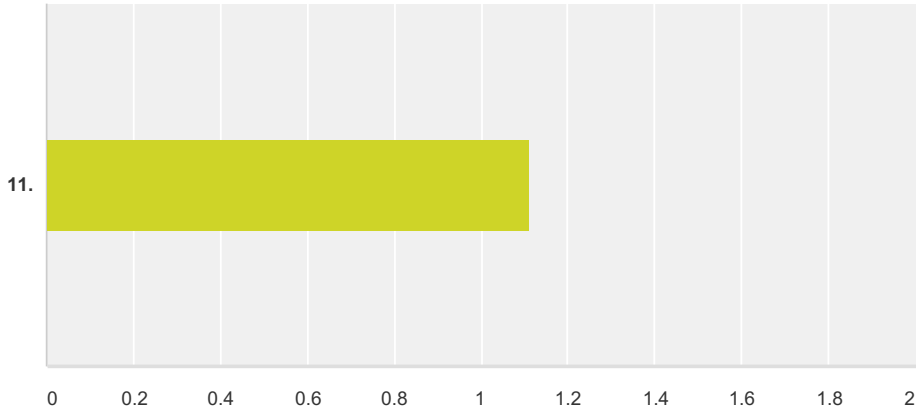
Answered: 36 Skipped: 0



	Very Good	Good	Fair	Poor	Total	Weighted Average
10.	**75.00%** 27	**13.89%** 5	**8.33%** 3	**2.78%** 1	36	1.39

Q11 Dental office was comfortable and clean

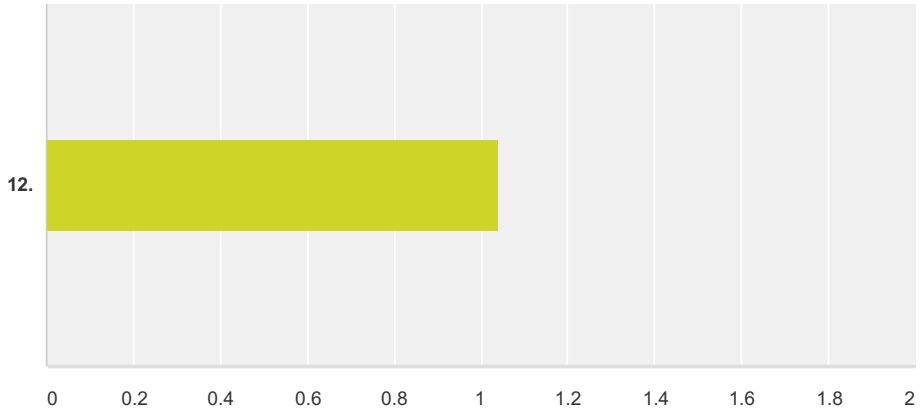
Answered: 36 Skipped: 0



	Very Good	Good	Fair	Poor	Total	Weighted Average
11.	**91.67%** 33	**5.56%** 2	**2.78%** 1	**0.00%** 0	36	1.11

Q12 Handicap accessibility

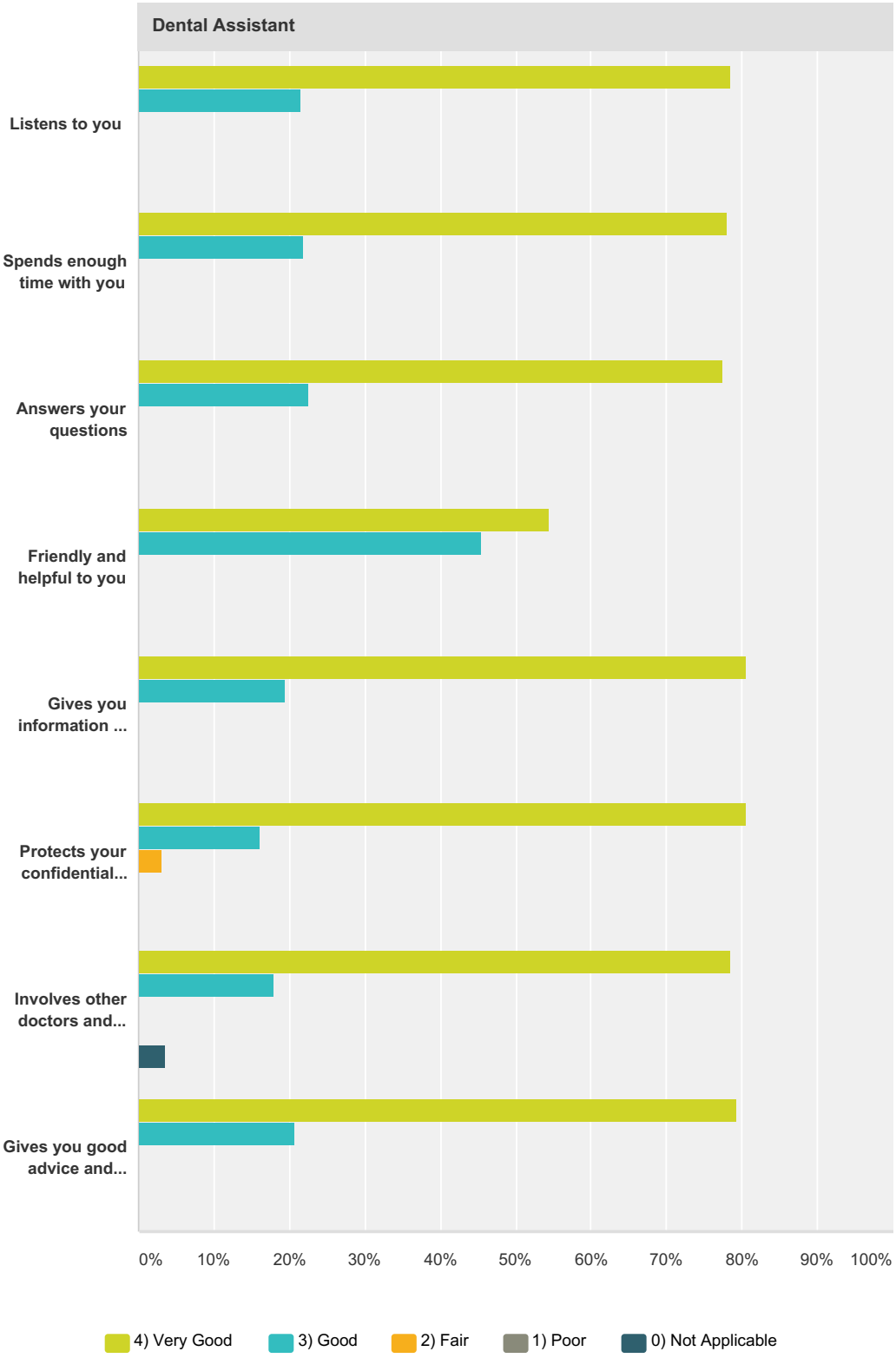
Answered: 25 Skipped: 11

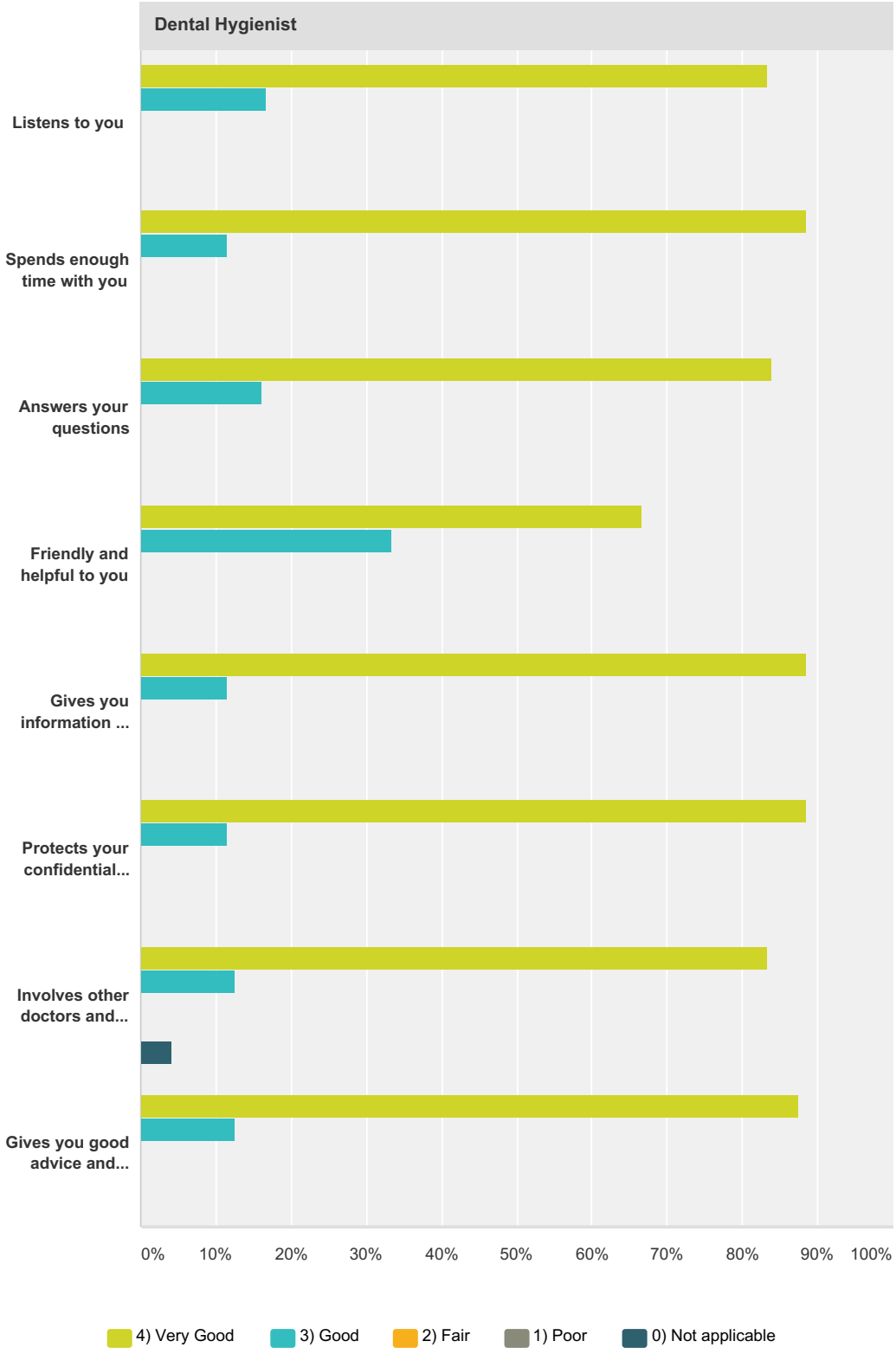


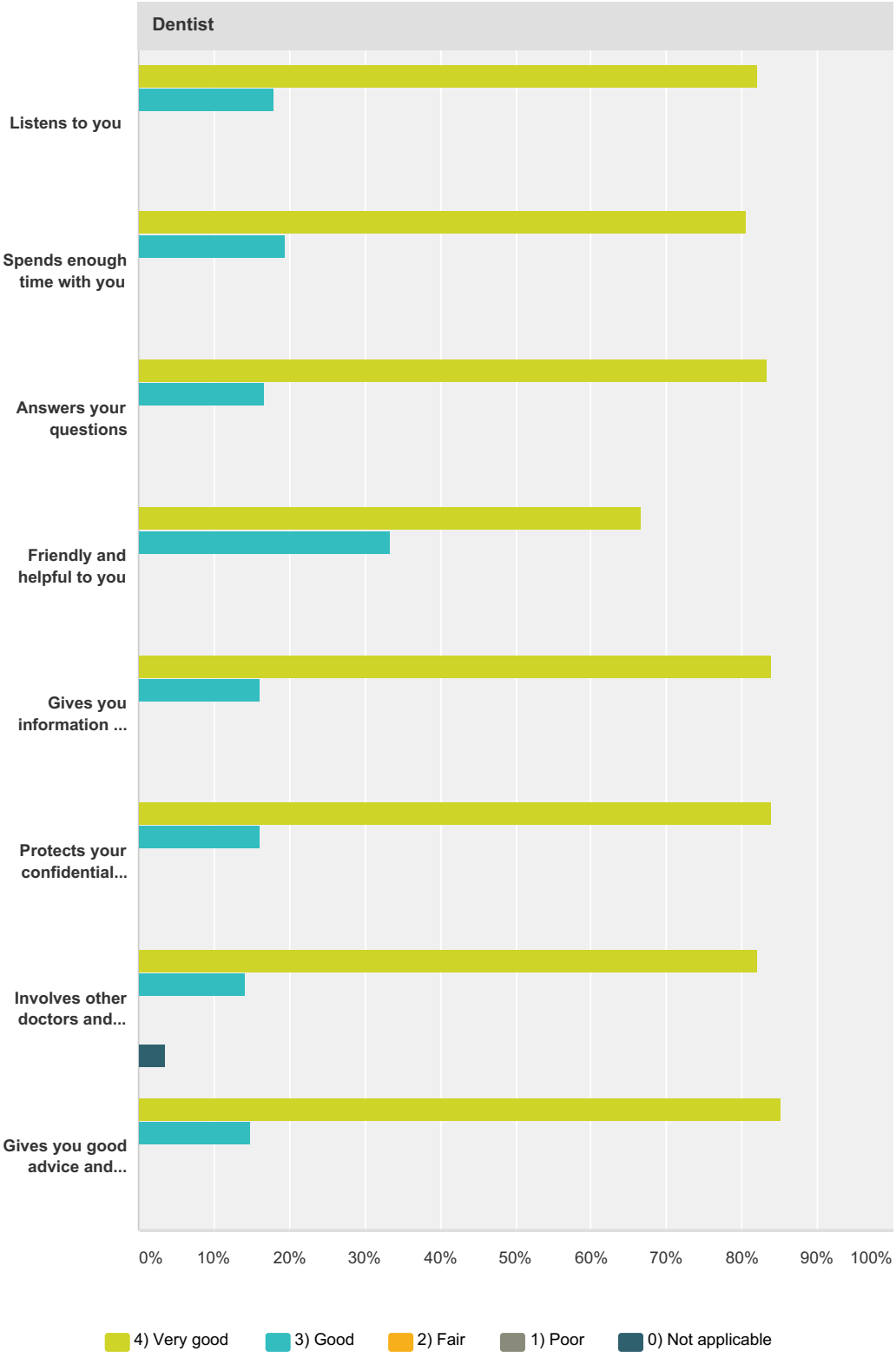
	Very Good	Good	Fair	Poor	Total	Weighted Average
12.	**96.00%** 24	**4.00%** 1	**0.00%** 0	**0.00%** 0	25	1.04

Q13 How would your rate the quality of our staff?

Answered: 36 Skipped: 0




Dental Hygienist
Listens to you
Spends enough time with you
Answers your questions
Friendly and helpful to you
Gives you information ...
Protects your confidential...
Involves other doctors and...
Gives you good advice and...
0%
10%
20%
30%
40%
50%
60%
70%
80%
90%
100%
4) Very Good
3) Good
2) Fair
1) Poor
0) Not applicable



Dental Assistant	4) Very Good	3) Good	2) Fair	1) Poor	0) Not Applicable	Total
Listens to you	**78.57%** 22	**21.43%** 6	**0.00%** 0	**0.00%** 0	**0.00%** 0	28
Spends enough time with you	**78.13%** 25	**21.88%** 7	**0.00%** 0	**0.00%** 0	**0.00%** 0	32

Answers your questions	**77.42%** 24	**22.58%** 7	**0.00%** 0	**0.00%** 0	**0.00%** 0	31
Friendly and helpful to you	**54.55%** 6	**45.45%** 5	**0.00%** 0	**0.00%** 0	**0.00%** 0	11
Gives you information you can understand	**80.65%** 25	**19.35%** 6	**0.00%** 0	**0.00%** 0	**0.00%** 0	31
Protects your confidentiality	**80.65%** 25	**16.13%** 5	**3.23%** 1	**0.00%** 0	**0.00%** 0	31
Involves other doctors and caregivers in your care when needed	**78.57%** 22	**17.86%** 5	**0.00%** 0	**0.00%** 0	**3.57%** 1	28
Gives you good advice and treatment	**79.31%** 23	**20.69%** 6	**0.00%** 0	**0.00%** 0	**0.00%** 0	29

Dental Hygienist

	4) Very Good	3) Good	2) Fair	1) Poor	0) Not applicable	Total
Listens to you	**83.33%** 20	**16.67%** 4	**0.00%** 0	**0.00%** 0	**0.00%** 0	24
Spends enough time with you	**88.46%** 23	**11.54%** 3	**0.00%** 0	**0.00%** 0	**0.00%** 0	26
Answers your questions	**84.00%** 21	**16.00%** 4	**0.00%** 0	**0.00%** 0	**0.00%** 0	25
Friendly and helpful to you	**66.67%** 8	**33.33%** 4	**0.00%** 0	**0.00%** 0	**0.00%** 0	12
Gives you information you can understand	**88.46%** 23	**11.54%** 3	**0.00%** 0	**0.00%** 0	**0.00%** 0	26
Protects your confidentiality	**88.46%** 23	**11.54%** 3	**0.00%** 0	**0.00%** 0	**0.00%** 0	26
Involves other doctors and caregivers in your care when needed	**83.33%** 20	**12.50%** 3	**0.00%** 0	**0.00%** 0	**4.17%** 1	24
Gives you good advice and treatment	**87.50%** 21	**12.50%** 3	**0.00%** 0	**0.00%** 0	**0.00%** 0	24

Dentist

	4) Very good	3) Good	2) Fair	1) Poor	0) Not applicable	Total
Listens to you	**82.14%** 23	**17.86%** 5	**0.00%** 0	**0.00%** 0	**0.00%** 0	28
Spends enough time with you	**80.65%** 25	**19.35%** 6	**0.00%** 0	**0.00%** 0	**0.00%** 0	31
Answers your questions	**83.33%** 25	**16.67%** 5	**0.00%** 0	**0.00%** 0	**0.00%** 0	30
Friendly and helpful to you	**66.67%** 8	**33.33%** 4	**0.00%** 0	**0.00%** 0	**0.00%** 0	12
Gives you information you can understand	**83.87%** 26	**16.13%** 5	**0.00%** 0	**0.00%** 0	**0.00%** 0	31
Protects your confidentiality	**83.87%** 26	**16.13%** 5	**0.00%** 0	**0.00%** 0	**0.00%** 0	31
Involves other doctors and caregivers in your care when needed	**82.14%** 23	**14.29%** 4	**0.00%** 0	**0.00%** 0	**3.57%** 1	28
Gives you good advice and treatment	**85.19%** 23	**14.81%** 4	**0.00%** 0	**0.00%** 0	**0.00%** 0	27

Q14 What one thing could we do to make your visits with us better? Please provide any additional feedback.

Answered: 17 Skipped: 19

#	Responses	Date
1	"The time lapse before appointments is way too long." Additional feedbacks: All the staff are very friendly and helpful.Dr.Stroud managed to perform the fastest pain free abstration I've ever had. There was absoultely no pain after the abstration.	4/3/2017 12:03 PM
2	Visits have always been professional and beneficial. I can not thank of any ways to improve at this time!	4/3/2017 11:51 AM
3	Be easier to contact(call)	4/3/2017 11:48 AM
4	Nothing comes to mind. They have always done a great job.	4/3/2017 11:46 AM
5	I can't think of anything, they do a great job!	4/3/2017 11:43 AM
6	Everything was good.	4/3/2017 11:40 AM
7	Answer phones better	4/3/2017 11:36 AM
8	Could not ask for better care or friendlier people	3/20/2017 12:09 PM
9	Staff at this office is wonderful!	3/20/2017 12:06 PM
10	Not to get shots in the mouth	3/6/2017 11:22 AM
11	Can't think of anything, everything is great!	3/6/2017 11:19 AM
12	Obviously this practice is overwhelmed with patient need. More staff that is qualified to handle more patients. Having to wait for someone to get cancel for a root canal was excruciating. I was in pain for weeks. I know this office works hard and they do their very best. They are always good to me. Just need more great competent staff members like you have here! Thanks	2/6/2017 12:56 PM
13	Better accomdation for appointments. As it stands the wait to get appointment is months out. This directly affects my health, as I am a cancer patient and cannot proceed with the next phase of my cancer treatments until all major dental procedures have been resolved.	2/6/2017 12:51 PM
14	Longer wait room, smelled like smoke	2/6/2017 12:45 PM
15	Bigger office with more "work" rooms and a bathroom.	2/6/2017 12:42 PM
16	Nothing I can think of. Everyone here is so nice and sweet and they all do their jobs excellent and sometimes go above their job to where you feel like you have known them your whole life. Great people, great environment. I thank them for all their hard work. Thank you all.	2/6/2017 12:38 PM
17	Everyone here is fantastic!	2/6/2017 12:32 PM