CONDITIONS OF USE
FOR EBike HIRE

• Bike hire is from 8am until 5pm, 7 days a week. Bikes must be back at the park no later than 5pm for the bikes to be put on charge for the following day

• To hire and use the bikes you must be over 16 years of age and provide a valid form of photo ID for each hirer on the day you collect the bikes i.e. passport, driving licence

• FOR ONLINE WEEKLY BOOKINGS ONLY; a deposit of £25 per bike is required. This payment is non-refundable if a cancellation is made less than 24hrs before the hire is due to commence, but it may be transferred to a booking for a later date, prior arrangement with the park

• We require a holding deposit of £50 per bike hired on the day you collect the ebike. This is to hold as security against any damage caused during your hire. The bike must be returned in the same condition as it was found on the day of hire

• We strongly recommend you have your own insurance in place providing adequate medical, personal accident, loss of belongings and cancellation cover before hiring. SportsCover Direct offer daily & weekly cover – 01494 484 800 / www.sportscoverdirect.com

• If you choose to decline the helmet provided, or do not wear it as advised, you will be deemed to have accepted full responsibility for this decision

• Guests must use the bike lock provided at all times to each bike when the parked up and understand that in the event of a theft, guests will be liable to cover the costs of a replacement bike & liable to cover any costs for any damage to the bike

• In the event of a breakdown, you are expected to return the bike but in event of an emergency only please contact us at Beer Head Caravan Park and we will endeavour to give the necessary assistance. (Reception: 01297 21107 8am-1pm / 2pm-5pm)

• Guests should be in good health and are aware that although the bikes are electric some work is/may be required when pedalling, especially up hills and that your bike ride is within your capabilities

• For details of waivers of liability please refer to the eBike disclaimer

In addition to riding the ebikes responsibly and safely, please be aware that:
• The bikes are European so the brakes are the other way round to British bikes
• The battery life before needing recharging is limited, approx. 30-80 power assisted miles
• Ride carefully around the park as it is busy and there are traffic blind spots, speed bumps and single lane roads - the speed limit is 10mph. Do not go off road on the caravan park
• Be aware after you leave the caravan park entrance and turn right, 200m down the road is “one way”
• Be aware of carrying items that might unbalance you or tangle the chain/wheels
• Look well ahead and be aware of pot holes, drain and other obstacles
• In the countryside there is more wildlife on the road please be cautious
• If you choose to ride off-road you are responsible for your own safety
• Give parked vehicles a wide berth in case of the door being opened
• Should you need to change a puncture, please do so well away from the road