



**Beer Head Caravan Park**

Beer, Seaton

Devon

EX12 3AH

## Conditions of your Stay - Camping

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- 1) Please be aware of the size of our pitches before making a booking to ensure your tent, campervan or motorhome will fit & you are happy enough with the space
- 2) We ask for a non – refundable deposit of £30 per booking & the balance to be paid within a week of your arrival. You will receive an email nearer the time
- 3) If the booking is made less than 7 days away from when you arrive, the full amount is payable when making the booking
- 4) Should you need to change the dates of your booking, you can do so up to 2 weeks before your arrival to another date within the same season. We are unable to alter bookings with less than 2 weeks' notice
- 5) Please make a note of your pitch number when making a booking especially if you intend to arrive late as Reception may not be open
- 6) Friendly dogs are always welcome but please keep them on a lead. Please clean up after them
- 7) Please respect your neighbours by keeping noise down to a minimum between the hours of 10pm & 8am
- 8) Every endeavour will be made to allocate guests the pitch of their choice, however it must be clearly understood that acceptance of a booking is not conditional on the allocation of a specific pitch
- 9) You must always comply with our speed limit on the park. All vehicles are at the owner's risk and we cannot accept any responsibility for loss or damage
- 10) Our tent pitches are natural grass and do wear during use throughout the season. Breathable ground sheets are welcome to preserve the grass
- 11) Disposable BBQ's are permitted but must be off the ground. Strictly no open fires
- 12) Clothes lines are not permitted as they can be dangerous after dark
- 13) Please call us to make a group booking if all guests are under 18
- 14) It is regretted that no refunds can be made if guests depart early prior to the end of their booked stay for any reason, including poor weather conditions which is beyond our control
- 15) If we have not heard from you by 9am the day after following your expected arrival, we reserve the right to re-let your pitch to other guests
- 16) The ground is particularly hard, and we strongly recommend that you use extra strong tent pegs and a strong mallet

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