

PORTABLE OXYGEN CONCENTRATORS POLICY

XTRA Airways, like other airlines, has its own set of requirements and list of concentrators that we allow on our flights. The Federal Aviation Administration (FAA) states that approved Portable Oxygen Concentrators (POC) can be used on flights going to and from the United States or its territories.

For your safety and the safety of those flying with you, please pay attention to the following information:

- Your POC has to have the official manufacturer's label, and the manufacturer has to be on our approved list.
- You must have sufficient supply of batteries with you to last your entire flight, and for any unforeseen delays, which may occur.
- Your batteries must be in good working condition, and packaged in such a way that it protects you from physical damage and short circuits.
- Your battery terminals must not touch any metal while in transit.
- Your POC must fit underneath the seat in front of you if you are going to use it,
- If you are NOT going to use your POC during your flight, your POC will be stowed in the cabin, and must be properly packed so that it won't be damaged or dented during the flight, and it must fit neatly in the overhead bins.
- If you are going to use your POC during your flights, you may not sit in an emergency exit, bulkhead, or any other seat that blocks passenger access.

If you are a passenger who intends to use a POC onboard our XTRA aircraft, you MUST:

- Notify XTRA Airways 48 hours in advance of your flight, and provide POC manufacturer and model.
- Present an official statement from your doctor/physician with full name, address, and date-of-issue not to exceed one (1) year prior to the date of your departure date.
- The letter **MUST** state the phases of the flight during which it is or will be necessary to use your POC, e.g. takeoff, landing, cruise, etc.
- Your doctor/physician must state that you are able to operate the POC, and are able to recognize and respond to all alarms. If you are unable to do so, you **MUST** travel with a companion who is able to perform these functions.
- Your doctor/physician must state that the maximum flow rate corresponds to the pressure in the cabin under normal operating conditions.

We hope you enjoy your XTRA Airways flight. While in flight, you can take your device with you to the lavatory, as long as the "fasten seatbelt" sign is not illuminated. Your POC is exempt from the carry-on limitations of one piece plus a personal item.

For any questions or concerns, please contact us at +1 786-347-4413 or customerservice@xtraairways.com.

Thank you for flying XTRA Airways.