NPCAI Code of Conduct

The NPCAI Board of Trustees believes every individual associated with the organization should comply and adhere to a code of conduct. The following code of conduct was created to ensure all individuals are acting in a professional and respectful manner, and representing NPCAI in the best manner possible. RISC Applicants and Certificants are required to follow this Code of Conduct. Following are the specific commitments NPCAI expects of every member:

Commitment to Client/Customer
- Protect the interests of all clients/customers by utilizing professional knowledge and skills.
- Be loyal to clients/customers and abide by all agreed upon expectations as outlined in the legal agreement for services.
- Be truthful in oral and written statements concerning the capacity of services qualified to offer.
- Be respectful and comply with requirements and restrictions on the clients/customers property (smoking, work hours, dress code, PPE, etc.)

Commitment to the Environment
- Utilize professional knowledge and skills for the greatest good of the project site, the surrounding community and the environment as a whole.
- Advocate for improving the environment through sustainable practices (i.e. recycling)
- Seek to learn and implement product fabrication, material installation and site maintenance practices that will not damage local and global natural resources.
- Adhere to any environmental requirements by the product manufacturer

Commitment to Other Professionals (engineers, architects, project design team members, contractors, utility and governmental entities, etc.)
- Avoid making unfounded statements or criticizing colleagues for personal gain.
- Work cooperatively with other tradespeople on the job site

Commitment to the National Playground Contractors Association, Inc.
- Seek and participate in professional development opportunities.
- Strive to achieve and maintain RISC certification.
- Will not make negative or derogatory statements about an individual member, officer, or the organization, and seek to resolve issues within the existing organizational structure and in a private manner.
- Do not represent NPCAI without the organization’s permission and knowledge.
- Present yourself in a professional and positive manner.