

Steven Dong

User Experience Researcher

www.jtdong.com
sunlight75@gmail.com
206.739.4434
linkedin.com/in/jtdong

A good user experience should be as fun, engaging, and refreshing as playing a game.

Passionate and empathetic UX Researcher and Game Developer interested in Gaming, VR, and AR. Dynamic team player and communicator who is proactive in meticulously analyzing results and generating actionable insights.

EXPERIENCE

- 03.2016 Present | **RATLab LLC** | Seattle, WA
Research Intern | Prof. Thomas A. Furness III
Research on **virtual reality**.
Design interaction models in VR through heuristic evaluation, sketching, and role playing.
Support the Virtual World Society and create learning materials for students at the UW
- 02.2015 08.2015 | **Dell** | Taipei, Taiwan
Usability Engineer Intern
Conducted **hardware usability** research focused on touchpad, keyboard, and touchscreen studies with over 60 participants
Created questionnaires and surveys, moderated focus groups, and conducted user testing to generate design recommendations.
Planned and executed an exploratory research project by using interviewing, prototyping, AB testing, and Wizard of Oz methods.
- 03.2013 06.2013 | **Citydomo** | Taipei, Taiwan
User Interface Design and Marketing Intern
Redesigned the user interface of the web platform and Android app based on interviewing and user testing.
Designed and executed marketing plan that attracted over 50 local stores to join the service plan.
- 02.2012 12.2013 | **EPALab @ National Taiwan University** | Taipei, Taiwan
Research Assistant | Prof. Su-Ling Yeh
Designed experiment to research on Chinese word identification by using priming and visual crowding.
Published the research results as a poster at the **9th Asia-Pacific Conference on Vision** and was awarded **Travel Award**.
Organized internal reference database by designing and building a new website and implemented the search and file management functions.

EDUCATION

- 09.2015 08.2016 | **Master of Human-Computer Interaction + Design**
University of Washington | Seattle, WA
- 09.2009 07.2013 | **Bachelor of Science in Psychology**
National Taiwan University | Taipei, Taiwan
- 09.2012 01.2013 | **Japanese Language and Culture**
Doshisha University | Kyoto, Japan
- 09.2006 08.2008 | **Medical Science and Technology**
Taipei Medical University | Taipei, Taiwan

AWARDS

- Best VR Experience: Humanitarian Assistance & Disaster Relief**
Seattle VR Hackathon IV
- The Most Intuitive/User and Noob Friendly**
Vive-jam Collegiate VR Hackathon
- Travel Award**
The 9th Asia-Pacific Conference on Vision
- The Best Business Model**
Global Service Jam Tainan

COMMUNICATION

- Mandarin** - Native proficiency
English - Full professional proficiency
Japanese - Professional working proficiency

TOOLS

Design

Photoshop	Illustrator	InDesign
Sketch	Axure RP	Balsamiq
InVision	Blender	

Code

HTML + CSS	Javascript	C++
Arduino	Unity	

Research

Qualtrics	SPSS	Experiment Builder
R		

SKILLS

Research

Experimental Design	Statistical Analysis
Eye-tracking	Psychological Testing

User-Centered Design Methods

Interview	Surveying
Focus Group	User Testing
Value Sensitive Design	Usability Study

Design & Ideation

Storyboarding	Mental Model
Wireframing	Prototyping