March 12, 2020

Updated April 17, 2020

At MassTex Imaging, LLC the safety of our patients and employees is our top priority every
day. While health and safety standards and procedures are followed on a daily basis at MassTex,
we wanted to make you aware of the ongoing and extra precautions we’re taking to ensure
everyone stays healthy during this time of heightened concern about Coronavirus (COVID-19).

What we are doing:

- We are closely monitoring daily updates and recommendations from the CDC.
- We are sanitizing our medical clinic, cleanings before, during, and after each patient
  seen.
- Gloves, masks and face shields are being worn by all staff during contact with the patient
- Every night our end-of-day cleaning team is disinfecting all hand-contact surfaces in
  patient accessible areas (armrests, door handles, counters, railings, equipment etc.).
- On that note, we’ve retrained our entire staff in thorough and frequent hand-washing
  – fronts, backs, wrists, between fingers – with soap and water for at least twenty seconds
  each time, using hand sanitizers and following all universal precautions as we always do.
- Employees have also been instructed to notify MassTex if they are showing symptoms
  and to never come to work if they experience fever or have come in contact with anyone
  who has had the Coronavirus. We will promptly contact local health department for any
  suspicion.
- Employees are to contact management if they have left the country in the past 14 days.
- Our employees are screened daily including their temperature.

Changes in Observation on the Mobile Clinic: Effective immediately, we are limiting visitors
coming onto our medical van during the MBSS procedure:

- Direct observation by the referral source is allowed. You will be screened before entering
  the Mobile Clinic including temperature taken. If you pass the screening you may come
  on board but MUST provide your own PPEs, which at a minimum are a mask (surgical,
  N95 or cloth made) and gloves. MassTex Imaging is unable to provide you with PPEs. If
  you do not have your own PPEs you will NOT be permitted to attend the study.
- Family member’s direct observation of the MBSS will be restricted to those that need to
  be physically present for the patient to be able to participate in the study. Otherwise we
  are requesting family members do not enter the Mobile Unit. As always, our medical
  team will be happy to review the results and answer any question that a family member
  may have via phone following the procedure.
- Prior to entering our Mobile Medical Clinic all visitors/referral sources will be screened
  to attest that they are not currently experiencing any fever, cough, sneezing, sore throat,
or shortness of breath, and have not traveled to a Level 3 Country as defined by the CDC. In addition, visitors/referral sources will have their temperature taken.

**Your Help is needed to Assist Us during this outbreak:**
To limit exposure to staff and patients, we as requiring that the patients be brought to the lobby upon the 20 minute notification call **OR** the patient is brought to our mobile unit by your staff. We prefer our driver/technician does not enter your building or only enters into the lobby area to accept the patient and return the chart/report.

As healthcare professionals operating a medical practice (no different than a paramedics/ambulance, traveling therapists or RNs, and/or a portable CXR company), a Modified Barium Swallow Study (MBSS) is a medically necessary procedure for identification of dysphagia in and around the concern of this respiratory illness. We do not want to comprise the ability of the patient to receive the medical procedure they require to maintain safe PO feeding. Please be confident in our dedication to the quality, safety and oversight of infection control and prevention of COVID 19.

Please contact us if you have any further questions. Know that when individuals enter MassTex Imaging’s offices or Mobile Vans, everyone’s health and safety are top priorities today and every day.

Sincerely,

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