COVID-19 – TOP 9 Frequently Asked Questions

1. **My patient has not experienced any COVID-19 symptoms but received facility wide testing and results came back negative. Do I need to submit these test results in order for my patient to be seen?** If COVID-19 test results are available, we would like to have a copy for our records. However, if you are unable to access test results or submit them in a timely manner, this will not prevent or delay your patient being scheduled. Please submit testing results when you are able to do so.

2. **My patient tested negative for COVID-19 at the hospital, however I do not have a hard copy of these results. What do I do?** If you have any supporting documentation (hospital discharge, physician note etc.) that discuss negative COVID-19 results, please submit a copy of this documentation. However, if there is no supporting documentation available, this will not prevent or delay your patient being scheduled for MBSS.

3. **My patient tested negative for COVID-19 >14 days ago. Do I need to have a more recent COVID-19 test result?** No. As long as your patient remains asymptomatic with no concern for COVID-19 infection or exposure to a COVID+ individual, they can be scheduled for MBSS. Please submit any available test results when you are able to do so.

4. **My patient has not been diagnosed with COVID-19, however they are on droplet precautions for other infections (for example: MRSA, VRE etc.) Can they still be seen?** Yes! MTI staff remains equipped with proper PPE to safely see patients on NON COVID-19 related droplet precautions.

5. **My patient’s roommate/nurse/CNA/therapy provider etc. recently tested positive for COVID-19. My patient has not experienced any symptoms and just tested negative. Can they still be seen?** Due to the high rate of false negative test results shortly after exposure to a COVID+ individual, we ask that your patient be isolated for 14 days since last known exposure to COVID+ individual prior to being scheduled for MBSS. We will require Nursing staff to fill out and sign and attestation of COVID-19 exposure before scheduling MBSS. Nursing attestation available at [www.massteximaging.com front page](http://www.massteximaging.com).

6. **My patient tested negative for COVID-19 upon discharge from the hospital; however, my facility mandates all new admits be isolated as a precaution. Can they still be seen if they are still in isolation?** Yes! As long as there are no new concerns for possible COVID-19 infection, your patient can be scheduled for MBSS. Please provide a copy of any recent test result when you are able to do so.

7. **My patient tested positive for COVID-19 >14 days ago and they remain afebrile and asymptomatic. When tested, they still come back as positive. Can my patient still be seen?** Yes. Research has found that patients who have recovered from COVID-19 who continue to test positive after 14 days are not infectious. As long as 14 days have passed since the original COVID-19 diagnosis, and your patient remains afebrile and asymptomatic, they can be scheduled for MBSS. Please have MD/NP/PA sign attestation of COVID-19 Recovery available at [www.massteximaging.com front page](http://www.massteximaging.com).

8. **My patient has been diagnosed with COVID-19 but my facility is not retesting for recovery. What do I need to do?** If your patient has been asymptomatic and afebrile for 3 days and 14 days have passed since COVID-19 diagnosis, they have met the CDC criteria for “Discontinuation of Transmission Based Precautions” and can be scheduled for MBSS. We ask that the patient’s MD/NP/PA fill out an attestation of COVID-19 Recovery available at [www.massteximaging.com front page](http://www.massteximaging.com). Please mark the check box stating the patient has not had access to testing and it has been >14 days since COVID-19 symptoms first appeared.

9. **My patient recently tested negative for COVID-19 however I now have concerns about possible infection (shortness of breath, fatigue, fever, taste in smell/taste, cough etc) Can they still be seen?** If you or any other health care provider have any new concerns about possible COVID-19 infection, we will require retesting to ensure the patient is negative for COVID-19 prior to scheduling for MBSS.

Please contact us at 800.508.MBSS (6277) or mbssonline@massteimaging.com with any further questions.