

SPF VOLUNTEERS BULLETIN

ISSUE 08 | JUNE 2021



Editor's Message

Welcome to Issue 8 of the SPF Volunteers Bulletin! We hope everyone is keeping well and safe!

In this issue, we bring you good news that SPF has garnered the highest level of public confidence globally in the Police, according to an international survey conducted by the Institute of Policy Studies. The survey revealed that 87% of those polled expressed that they were confident or very confident in SPF, up from 79.1% in 2012. Thank you for being part of our team to keep Singapore safe, and public confidence high.

We also bring to you some important recent developments. If you have not read about the amendments to the Road Traffic Act, fret not. In this issue, we have summarised the changes for you in bite size format for ease of comprehension. On crime front, we have also included updates on the latest scam tactics so that together we can fight scams more effectively!

You will also get to meet some of our volunteers from our volunteer schemes, from a volunteer sharing his deployment experience at the frontline at the dormitories last year, to another who was recently featured in social media for rescuing a monitor lizard, and last but not least a CEO of a tech company who has been patrolling with us since December 2020!

All this and more in the June issue of the SPF Volunteers Bulletin!

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High Level of Public Confidence in the SPF

The latest Institute of Policy Studies (IPS) 2020 study showed a large boost in confidence from the public in the SPF. **87%** of people polled said they were confident or very confident in the SPF, up from 79.1% in 2012.

The SPF has come up **tops** among 13 countries in the IPS 2020 study.

Public Confidence in Police Forces					
1	Singapore	87.0%	8	UK	76.6%
2	Sweden	86.3%	9	USA	68.8%
3	Switzerland	85.4%	10	Hong Kong	67.8%
4	China	84.8%	11	Malaysia	59.6%
5	Taiwan	82.6%	12	South Korea	56.6%
6	Japan	81.7%	13	Thailand	53.3%
7	Australia	80.7%			

“ We are very fortunate to enjoy this level of trust, a level that many Police Forces around the world cannot even consider as a possibility.

SPF will continue to do its best, to maintain the high trust that Singaporeans have in it. ”

— Minister for Home Affairs K Shanmugam, Facebook post, 27 Mar 2021

Public confidence in the SPF is also the **highest** among all Singapore state institutions in the IPS 2020 study.

Institutions	2012	2020	%Change
SPF	79.1%	87.0%	+7.9%
SAF	76.6%	83.3%	+6.7%
Civil Service	75.7%	79.9%	+4.2%
Government	79.3%	81.5%	+2.2%
Courts	82.7%	82.3%	-0.4%

[Source: IPS Exchange, Number 17, March 2021]

Well done, SPF!

Each and every one of us plays a part in maintaining and deepening the public’s trust and confidence in us.

We must **safeguard** this high public trust in us, never to take this for granted.

Let us continue our **good work together**, to make Singapore the safest place in the world.

>>
Scan here to read the IPS 2020 study report



Public confidence in S'pore state institutions rises, but falls for media, political parties, unions: IPS study

By NG JUN SEN 100 SHARES ↩

Published Mar 24, 2021 | Updated Mar 25, 2021



Public confidence in the Singapore Police Force increased markedly, according to the IPS study.

- The Singapore Police Force saw the largest boost in confidence from the public in 2020 compared with the last poll in 2012

Amendments to the Road Traffic Act

The Road Traffic (Amendment) Bill was introduced for first reading in Parliament on 5 April 2021. The Bill introduces amendments to the Road Traffic Act to improve road safety, regulate the use of Power Assisted Bicycles on the roads, and enhance Traffic Police's operational efficiency.

AMENDMENTS TO THE ROAD TRAFFIC ACT



1. Improving Road Safety



- Increase penalties for individuals that promote or take part in illegal speed trials
- Introduce conditions for the forfeiture of vehicles involved in illegal speed trials



- Penalise motorcyclists who fail to ensure that their pillion riders wear approved helmets
- Increase penalties for importing or selling non-approved helmets



- Penalise individuals who mislead TP by facing the penalties on behalf of someone else, or asking someone else to face the penalties on their behalf



- Allow the Courts to disqualify motorists, who commit any offence in a road rage context, from driving

2. Regulating the Use of Power-Assisted Bicycles (PAB)



- It will be an offence to ride a PAB on road if the rider has not passed the PAB theory test
- It will also be an offence to employ, or intentionally or negligently allow a rider to ride a PAB on a road, if the rider has not passed the PAB theory test

3. Enhancing Traffic Police's (TP) Operational Efficiency



- Companies will be required to designate a "responsible officer" who may be liable if the company fails to provide information to identify drivers who use the company's vehicle to commit a traffic offence
- The period that companies are required to keep records of such information will increase, from six months to one year



“Hello Police?” — A Bite-sized Infotainment Series

SPF proudly presents the first season of “Hello Police?”, a bite-sized infotainment series that aims to enhance the public’s understanding of the SPF and our officers, and update on current crime trends and crime prevention measures.

Hosted by SPF’s very own SGT(2) Yeo Yulin, the series also features a Q&A segment at the end of each episode, where our officers respond to selected questions from netizens.



This first season features six episodes and can be viewed on the SPF Facebook, Instagram, Twitter and YouTube platforms.

Episode 1: This one can call Police?

What are some examples of non-police emergencies? When should you call ‘999’?

Episode 2: How not to get caught drink-driving

How much blood alcohol content can impair your judgment? Is there a foolproof way to drink and drive safely?

Episode 3: The Mata who still wear shorts

Who are these officers walking around in shorts?

Episode 4: With great power comes great responsibility

What is Police Defence Tactics training?

Episode 5: Should I pick up a +65 call?

How do you spot a spam call?

Episode 6: Police officers have feelings too

In the season finale, Yulin shares how she truly feels being an officer in the SPF.



Scam Spotlight — Stop the Signs, Stop the Crimes

The Anti-Scam Public Education Coordination Team shares with us some of the recent e-commerce scams and impersonation scams that we should be mindful of. We can all prevent ourselves from becoming a victim of scams by being vigilant. Remember, if we can spot the signs, we can stop the crimes.

For more information on scams, members of the public can visit <https://scamalert.sg>.

SCAM SPOTLIGHT #1

Government agencies do not endorse commercial entities. Use the e-commerce platform's secure payment option or insist on cash-on-delivery.

Scan below to read the news article on 'Fake police report used by scammers selling electronic gadgets on Carousell'



E-COMMERCE SCAMS INVOLVING FAKE POLICE REPORT

MODUS OPERANDI:

- The seller would post the sale of electronic gadgets on Carousell platform. When communicating with the victims, the seller would purportedly provide a fake police report to support his/her claims that the shop had been verified by the Government.
- The victims would then be directed to communicate over Telegram and transact off the Carousell platform.
- The victims were subsequently instructed to transfer payment to a bank account number provided by the seller before the delivery of goods.
- **Victims only discovered that they had been scammed when goods were not received and seller became unresponsive.**

FOLLOW-UP ACTIONS:

- ✓ Police News Release was released to the media on 19 Mar 2021.
- ✓ Sharing of the advisory by NPCs including via their FB.
- ✓ The errant monikers were removed/taken down by Carousell.

WHATSAPP TAKEOVER PHISHING SCAM

MODUS OPERANDI - FRIEND IMPERSONATION:

- Victims would receive WhatsApp call from compromised WhatsApp accounts, impersonating friends/acquaintances of victims and informing them to click a URL link to vote for a DBS/Grab Campaign.
- Upon clicking on the URL Link, scammers would then trick the victims into providing their banking details and One-Time Passwords (OTPs)

MODUS OPERANDI - SPF IMPERSONATION:

- Victims would receive WhatsApp call from compromised WhatsApp accounts purportedly from SPF Impersonation, informing them of problems with their bank accounts, and requiring their assistance into investigations.
- Victims would then provide their banking details and One-Time Passwords (OTPs) to scammers believing that they were providing assistance to SPF.
- In some cases, victims were told to provide their WhatsApp codes to the scammers only to lose their access to their account.
- **Victims would only learn that they have been scammed when they discovered unauthorised transactions made from their bank accounts, or were locked out of their WhatsApp accounts.**

FOLLOW-UP ACTIONS:

- ✓ Police News Release was released to the media on 7 Mar 2021.
- ✓ Sharing of the advisory by NPCs including via their FB.
- ✓ CAD has alerted the banks of the spike in cases.
- ✓ PID submitted fake URL links to CAD for blocking.
- ✓ NCPC would also be featuring WhatsApp Takeover on Crime Watch in May – June 2021.

SCAM SPOTLIGHT #2

Never disclose personal particulars, banking and credit card details and One-Time Passwords (OTPs) to anyone

Scan below to read the news article on '31 being probed over impersonation scams involving over \$6.9 million'



Anti-Scam Ops

Officers from the SPF Commercial Affairs Department and seven Police Land Divisions conducted an operation between 24 April and 7 May 2021. A total of 196 men and 125 women are being investigated for their suspected involvement in scams, as scammers or money mules.

The suspects are believed to be involved in 578 cases comprising mainly Internet love scams, e-commerce scams, Government official impersonation scams, China officials impersonation scams, investment scams, fake gambling platform scams and loan scams, with victims having lost more than \$8.4 million.

The Police takes a serious stance against any person who may be involved in scams, and perpetrators will be dealt with in accordance with the law. To avoid being an accomplice to crimes, members of the public should always reject requests by others to use your bank account or mobile lines as you will be held accountable if these are linked to crimes.

Anyone with information on such scams may call the Police hotline at 1800-255-0000 or submit information online at www.police.gov.sg/iwitness. All information will be kept strictly confidential.

Read more here >> go.gov.sg/spf-080521

How Singapore is Reimagining Policing with Smart Cars and Drones



<<
The new smart Police car, known as Fast Response Car, was launched late last year. The cars are equipped with automated number plate recognition, which helps officers detect “vehicles of interest” on-the-go.

How does Singapore stay so safe? It was ranked the second safest city in the world in a study by the Economist Intelligence Unit in 2019. Last year, the city-state topped Gallup’s global index of public perception of law and order for the sixth year in the row.

Director of Ops-Tech Department, Assistant Commissioner (AC) of Police Loke Wai Yew shared with GovInsider on how the SPF is reimagining the future of policing with cutting-edge technology.

Scan the QR code above to find out more on what AC Loke Wai Yew has to say about smart police cars, drones, tackling scams with tech, and guarding against cyber risks.

“
Drones and robots were particularly useful last year as they were deployed to patrol selected Covid-19 isolation facilities. The multi-purpose All Terrain Autonomous Robots, for instance, helped to ensure safe distancing and reduce the exposure of frontline officers to the virus.

”

Tips from the Police Psychological Services Division on Managing Anxiety and Combating Pandemic Fatigue

SPF's Police Psychological Services Division share with us tips on managing anxiety and uncertainties, as well as combating pandemic fatigue amidst the current COVID-19 situation.

MANAGING ANXIETY AND UNCERTAINTIES



Are you feeling worried about the current COVID-19 situation and tightened Safe Management Measures? Change is inevitable, and it is okay to feel anxious and uncertain during these unpredictable situations! It is important to take care of your well-being and stay safe.

Control what you can and let go of what you cannot

- Continue maintaining everyday healthy habits and routines (washing/sanitising hands before meals, exercising regularly)
- Try letting go of things that are out of your control by engaging in activities like meditation



Acknowledge and challenge your negative feelings

- Accept that it is normal to feel anxious
- Step back and think about other optimistic outcomes when your situation feels bleak
- Avoid bottling up your negative emotions and share your thoughts and feelings with someone



Practise healthy digital habits

- Get your updates from credible sources (MOH website and other official government channels) and do not spread misinformation and rumours
- Limit your media consumption - checking the news too frequently may cause unwarranted anxiety



Stay connected with your loved ones

- Due to the heightened restrictions, it is more important to look out for one another
- Spread random acts of kindness to increase positive feelings and strengthen social bonds
- Empathise, and lend a listening ear to those who are going through a trying period and need someone to talk to about their worries



COMBATING PANDEMIC FATIGUE



Pandemic Fatigue:

The state of being worn out by recommended precautions and measures relating to a pandemic

Are you currently experiencing pandemic fatigue? With the safe management measures and other restrictions that have been in place for more than a year, it can be tiring to not be able to enjoy our usual routines. Hence, it is important to recharge and find a sense of fulfilment, purpose and happiness so we will not succumb to fatigue and burnout!

Savour and celebrate small things ✨

- Even simple tasks like doing your laundry can build a sense of accomplishment
- Reward yourself after completing small tasks
- Call someone you care about to experience the little pleasures in life



Find purpose in everyday routines

- Turn mundane routines into meaningful rituals by being more mindful and seeing the purpose behind your actions
- Reflect on your relationships and the connections you have
- Remind yourself what motivates you in your work every day



Engage in existing hobbies or pick up new ones ✨

- Hobbies help reduce stress and boost self-esteem
- Try setting aside time in your day to do things you enjoy
- Pick up a new skill for self-improvement



Try spreading random acts of kindness!

- Increase happiness levels and strengthen social bonds
- E.g. Returning your trays, giving up your seat on public transport, greeting others, expressing gratitude



Fighting the COVID-19 Pandemic in the Frontline

Let us meet the first VSC officer to be deployed for the Ministry of Home Affairs - Forward Assurance and Support Team (MHA-FAST) dormitory management operations in April to July 2020!

He is none other than ASP(V) Mark Sum, Head VSC, Airport Police Division, ASP(V) Mark Sum. He shares with us his experience and thoughts of his MHA-FAST deployment where he was deployed to the S11 Dormitory at Punggol Island.

Q: What were your roles and responsibilities for this deployment?

I took on multiple roles during my deployment. This included the facilitation of operations between the dormitory operator and the on-site medical team (including medical operations like swabs and serology), management of infrastructural needs and holding places at the dormitory, ensuring the safety of the working members (FAST officers, dorm staff, security personnel, and foreign worker volunteers) and provision of support to MOM in the management of meal distributions to the foreign workers.



Q: What were the challenges faced, how did you overcome them and what have you learnt?

I was deployed for more than 90 days. During that period, we faced many challenges, from having to segregate the foreign workers who tested positive for COVID-19 from those who tested negative, to managing the foreign workers who come from different cultures and background with differing lifestyles. As there was a myriad of issues to handle, prioritisation, careful attention to details and good communication were key. Through this deployment, I was also able to see first hand the importance of crisis management. And in the process learn more about the work of other ministries and agencies.

Q: Any other interesting encounters which you would like to share?

Meet “Punggol” the dog which we befriended at the dormitory! We chanced upon “Punggol” one evening while we were waiting for the food caterer trucks to arrive. It was raining heavily and she came to seek shelter at the dormitory. We fed her with some leftover food and since then, she has been coming back regularly to get her meals. “Punggol’s” presence helped boost the morale of the team as interacting with her helped us de-stress a little from the long and stressful days at the dormitory.



Q: Any final thoughts?

I am thankful for the opportunity to be part of the MHA-FAST deployment. Through this joint partnership task force, I have gained many valuable experiences and built good friendship with officers from different ministries and agencies.

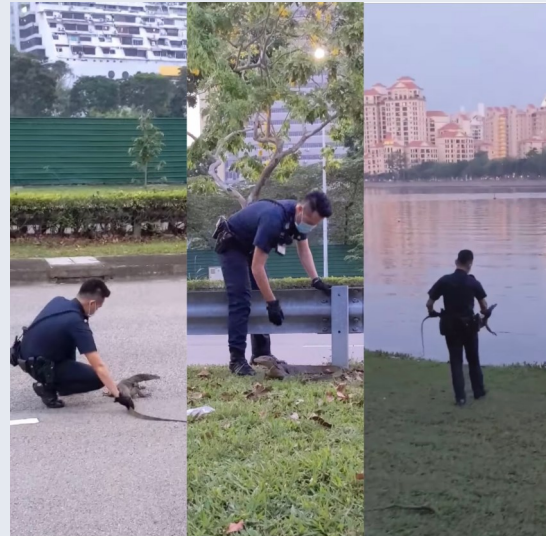
It has been an honour to be able to fight against the COVID-19 pandemic alongside a team of heroes who are willing to step forward and put themselves in such a high risk and unknown environment.

Getting to Know SGT 3(V) Kenny Lim from Marina Bay NPC

Have you seen an online video of a Police officer rescuing a monitor lizard in the middle of the road that has been making its rounds on social media recently?

He is none other than our very own VSC officer SGT3 (V) Kenny Lim from Marina Bay NPC! This incident happened on 18 April 2021 and the rescue process was captured by onlookers and uploaded online. The video then garnered the attention of netizens whom had praised and thanked SGT3(V) Kenny and his partner for their hard work.

Mothership also interviewed SGT3(V) Kenny on this incident. You can scan the QR code on the right to read the Mothership article.



The SPF Volunteers Bulletin editorial team caught up with SGT3(V) Kenny Lim to get to know him better.



Q: How long have you been volunteering with SPF as a VSC officer?

I have been volunteering with SPF as a VSC officer for five years.

Q: How did you find out about the VSC scheme?

My family had unknowingly bought over a house that had an ongoing unlicensed moneylending (UML) case and fell victim to UML harassment for a few years. Looking at the stress it had caused my parents, I felt I had to do something and decided to step up and play a proactive role in trying to stop the harassment by the provision of evidence and deterrence measures to the Police. I also wrote in to my neighbourhood's NPC to ask if there were any other ways I could contribute to help. The Commanding Officer then introduced me to join the VSC scheme.

Q: What is your day job? How have the skillsets acquired from volunteering helped you at work or in your personal life?

I am currently working as a senior executive in Singapore GP Pte Ltd, managing event operations for Formula 1 Singapore Airlines Singapore Grand Prix. Volunteering as a VSC officer has definitely helped me immensely in many areas of my work, from event and security operations, terrain familiarisation to situational risk management, training of staff, crowd and traffic management and many more. Besides work, VSC has changed my perception of life and has made me more aware of the hard work many unsung heroes in the Public Service have done to enable us to enjoy the peace and tranquillity we have here in Singapore.



*SGT3(V) Kenny during his day job (left) and with his parents (right)
[Photos were taken before the COVID-19 pandemic]*

Continued — Getting to Know SGT 3(V) Kenny Lim from Marina Bay NPC

Q: What are your thoughts on being featured on the Mothership article ‘Police Officers Save Monitor Lizard’? Do your friends know that you are a VSC officer and if so, how has the response been after the release of the article?

My partner and I are very humbled by the opportunity, as we were only doing what any of our fellow officers in blue would do when the situation presents itself. Though I was screaming in fear inside, somehow, while wearing blue, I was reminded of the value of courage and placed aside my fears to manage the incident and rescue the monitor lizard with my partner. Friends and colleagues now refer to me as #LizardWhisperer or #CrocodileDundee!

Q: Can you share with us your most memorable experience as a VSC officer? Has your experience so far been what you were expecting before joining SPF?

My most memorable moment as a VSC officer was when I rescued a young lady who was hysterical and was attempting to jump from the ledge of a ten storey building. We were in a standstill for close to 15 minutes trying to convince the lady not to jump. With our quick assessment and through our coordinated efforts with SCDF, while I used all my strength to lift and swing her over, an SCDF officer quickly grabbed hold of her and we managed to bring her safely over the ledge.

One thing is for sure, my experience so far was definitely not like what we see in the movies or shows. Police work is definitely team work and requires both members of public and Police officers' help to fight crime, protect and save lives and property. It has further opened my eyes to the fact that while arrests can be made to stop the act, the rehabilitation process, social and emotional support after is key in preventing re-offenders.

Q: What do you like about the VSC scheme?

The VSC scheme creates opportunities for people from all walks of life with varying volunteer goals with the ability to contribute back to society through meaningful police work. It also provides a taster to aspiring volunteers who have interest in signing on as Police regulars.

Q: What advice do you have for people who are considering joining the VSC scheme?

VSC is like a family. We work and help each other by sharing our experiences with one another. Join us now to discover more about yourselves and lead an extraordinary life helping people and animals alike!

DID YOU KNOW?



SGT3(V) Kenny acted in the recent episode of Crimewatch which was aired on 25 April 2021.

He and his team were also awarded the Commander's Award for their good incident management of a suspected drug related activity in December 2020.



Photos above were taken before the COVID-19 pandemic

When Volunteering Becomes a Way of Life

Next, we meet our COP member Dr Ayesha Khanna from Marine Parade NPC. Dr Ayesha has been patrolling with us since December 2020. Did you know that Dr Ayesha is the co-founder and CEO of a tech company. She also serves on a few Boards which include the Infocomm Media Development Authority, Sport Singapore and Ngee Ann Polytechnic. She is also the founder of 21C GIRLS, a charity that delivers free coding and artificial intelligence classes to girls in Singapore. Let us find out from her how she finds time to volunteer amidst her busy schedule as well as her motivation and takeaways from volunteering.



Q: How did you get to know about the COP volunteer scheme?

I found out about the COP volunteer scheme from the OurSG website. I wanted to choose a volunteering activity that was done in groups and involved in physical activities. Luckily, there was a link to the COP scheme when I was searching for volunteering opportunities on the website.

Q: Can you share with us what motivated you to join COP?

I love the East Coast and my neighbourhood, and wanted to make it a safer environment for all the residents. So being part of COP was a great way for me to contribute to this cause.

Q: As a CEO and female entrepreneur, how do you find time to volunteer amidst your busy schedule?

Actually the time commitment required is very reasonable at a minimum of two hours per month. Each patrol is usually one hour long and you can sign up for as many patrols as you want above the minimum. I do at least two patrols a month and really look forward to them as I have made friends within my group.

Q: How has your volunteering experience as a COP been thus far? Any takeaways?

I have been volunteering for different causes ever since I was a teenager. COP has been one of my best experiences so far because it's hyper-local in its focus and you feel like you are contributing to your immediate community, the group of volunteers is great and has a strong civic sense and you feel part of a movement to make a difference and help each other, and the trainings help you learn about the law and how to be observant and have situational awareness. Also, we are joined by experienced COP members like Mr Jimmy Tan who is so helpful and patient in educating us, and it is really reassuring to me to see such amazing people volunteering with us.

Q: Would you recommend someone to join COP and why?

Yes, I would absolutely recommend it. Creating a safer and stronger Singapore is the responsibility of all of us, and we feel connected to each other and happier when we participate in any act of civic duty. I also feel closer to my fellow residents in the East Coast and I have noticed so many new lovely parts of the area which I may have been too busy to appreciate before. I have also seen many wonderful people during each COP patrol — from the kids playing basketball in the evening, to the uncles and aunties chatting and eating at the hawker centres, to the shop owners creating a welcoming environment for visitors. We are all one nation and it makes me very happy to see a thriving Singapore. My walks with fellow COP members is one of my favourite activities and I hope one day my children will also do it when they are older.

“ COP has been one of my best experiences so far because it's hyper-local in its focus and you feel like you are contributing to your immediate community. ”



Passion to Serve



Launched in 2018, the Volunteer Special Constabulary (VSC) (Community) vocation was introduced to provide more opportunities for members of the public who have always been keen to serve but are unable to meet the training and operational requirements of the armed VSC officers with the SPF.

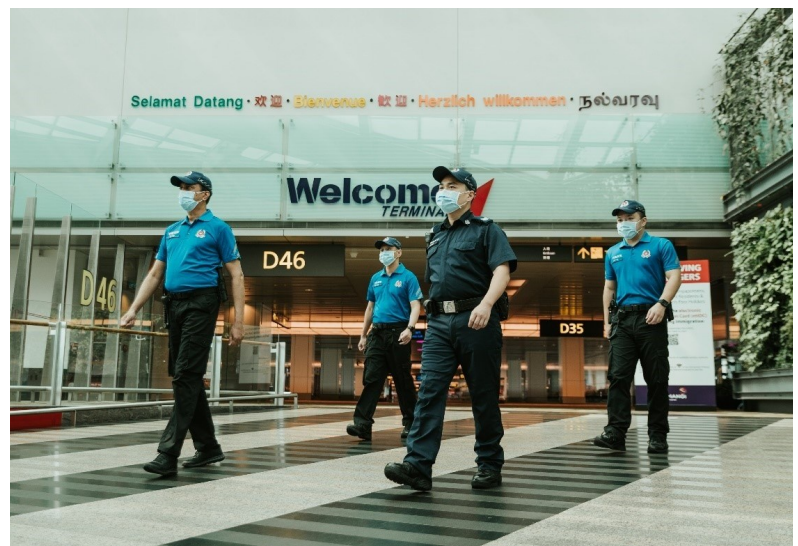
Proving that age is but a number, Police Life spoke to one of the oldest VSC (Community) officers, 59-year-old Mr Rojavuraja Kannan, who holds a regular job as an Accounts and Finance Manager in a Singapore-based investment holding company.

>>
Scan here to read the full interview



“ VSC (Community) is a meaningful vocation where you will experience the satisfaction of being on the frontline serving members of the public. You will feel a strong sense of camaraderie when you go through the training and duties with fellow officers. These are my greatest motivations that keep me going! ”

— VSC (Community) Officer
Rojavuraja Kannan



NCPC ScamAlert Telegram Group

Scammers can get creative when thinking of ways to get our money. The best way to avoid this is to be alert and learn those new scam tactics as soon as they emerge.

Join the National Crime Prevention Council (NCPC) Telegram group to keep yourself updated and protected:
<https://t.me/ncpcscamalert>

#spotthesigns
#spreadthewordonscams
#SGscamalert



SPF Volunteer Recruitment Campaign

In the previous issue, we shared with you the SPF volunteer recruitment campaign posters which could be seen at designated MRT stations' lightboxes and platforms' screen doors. We also featured three of our volunteers from VSC, VSC (Community) and COP who shared with us their greatest takeaways from volunteering in the SPF.



You can watch the video by scanning the QR code on the right. Do share them with your family members and friends!

Post 1: SGT 2 (V) YEO XIAOTING
 8,041 views
 singaporepoliceforce As first responders, Volunteer Special Constabulary (VSC) officers are trained in firearms and undertake shifts ranging from four to 14 hours.
 Xiao Ting finds her time as a VSC officer meaningful as it allows her to engage with people from all walks of life.
 Head to go.gov.sg/spfvolunteer to sign up now!

Post 2: SC (V) LOO JAI KAI
 6,289 views
 singaporepoliceforce Formed in 1946, Volunteer Special Constabulary (VSC) officers are vested with the powers of a police officer and work alongside our regular and PNSF counterparts to maintain law and order in Singapore!
 Hear from Jai Kai, one of our VSC officers, as he shares his greatest takeaway from volunteering.
 Head to go.gov.sg/spfvolunteer to sign up now!

Post 3: MOHAMMED HABIB
 4,775 views
 singaporepoliceforce Launched in 1999, Citizens On Patrol (COP) is one of three volunteer network schemes open to sign-ups with the Police.
 COP volunteers patrol their neighbourhoods, alert the Police when they observe suspicious items, activities or persons, and raise crime awareness by sharing crime prevention advisories with the community.
 Habib is one of our COP volunteers who learnt to sympathise with members of the public and apply it to his daily life.
 Head to go.gov.sg/spfvolunteer to sign up now!

We have also been busy looking for ways to feature more of the work that our volunteers do! In the next wave of the SPF volunteer recruitment campaign, we will be launching new videos of our volunteers. Here, we share with you a sneak peak of some behind-the-scenes. Do look out for the video release on SPF's Facebook, YouTube and Instagram pages!



TraceTogether-only SafeEntry

From 17 May 2021, check-ins must be done using a TraceTogether app or token at venues such as malls and workplaces, and where people are likely to be in close proximity for prolonged periods.

FAQ

1. What is TraceTogether-only SafeEntry?

Once TraceTogether-only SafeEntry is implemented, all individuals entering a TraceTogether-only SafeEntry venue must use either their TraceTogether App or TraceTogether Token to check in to the venue's SafeEntry.



2. SafeEntry is already in place. Why do we still need TraceTogether?

SafeEntry provides the authorities with a record of venues visited by COVID-19 cases, while TraceTogether helps to identify those who were in close proximity to COVID-19 cases.

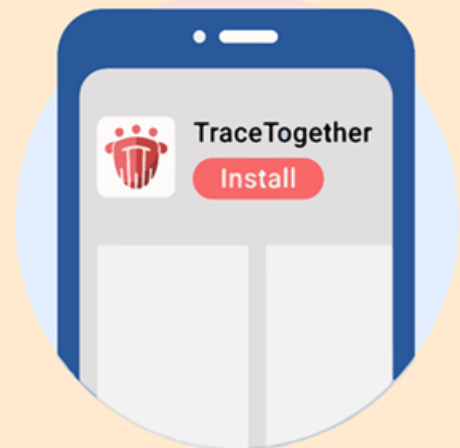


3. Can I use the TraceTogether Token instead?

The TraceTogether App is preferred as the TT Token requires the Security Officer to manually scan the QR code printed on the TT Token, which may cause delays to others.



How to get TraceTogether?



Download the TraceTogether mobile app

Set up your profile, and help those around you to set up too.



**SINGAPORE
POLICE FORCE**
SAFEGUARDING EVERY DAY

Have a story to share?
Email us at SPF_Volunteers@spf.gov.sg