



TELECOMMUNICATIONS
ASSOCIATION OF MICHIGAN

August 4, 2016

Robin Ancona
Director, Telecommunications Division
Michigan Public Service Commission
7109 W. Saginaw Hwy
P.O. Box 30221
Lansing, MI 48909

Dear Ms. Ancona:

RE: Winn Telecom Tariff M.P.S.C. No. 1(R)
TAM Transmittal No. 5

Enclosed is one copy of TAM Transmittal No. 5 to Winn Telecom's Tariff M.P.S.C. No. 1(R) revisions for filing with the Commission pursuant to Public Act 179 of 1991, as amended, MCL 484.2101 et seq.

This submission is to revise the tariff provision on allowances for interruptions in service and to eliminate a schedule of bill credits for such interruptions that are no longer required since the rescission of certain MPSC rules.

Winn Telecom's Tariff M.P.S.C. No. 1(R) can be viewed in its entirety at <http://www.telecommich.org/winn-telecom>.

The sheets that contain changes can be viewed at: <http://www.telecommich.org/winn-telecom>.

The effective date of these changes is August 5, 2016.

If you have any questions regarding the above, please contact our office.

Yours truly,

Scott Stevenson
President

SS/ma

CHECK SHEET

The pages of this tariff, as listed below, are effective as of the date shown. Sheets with the effective date blank are effective as of May 1, 2008, the original effective date of this tariff. Revised sheets contain all changes from the original tariff that are in effect as of the date indicated.

SECTION	PAGE	REVISION	EFFECTIVE DATE
Preface	1	6th	August 5, 2016
	1.1	2nd	June 15, 2016
	2,3	1st	June 15, 2016
Section 1	1,2	1st	June 14, 2016
Section 2	1 through 6	1st	June 15, 2016
	7	2nd	June 15, 2016
	8	1st	June 15, 2016
	9	2nd	June 15, 2016
	10-12	1st	June 15, 2016
	13	2nd	June 15, 2016
	14-19	1st	June 15, 2016
	20	2nd	June 15, 2016
	21 through 22	1st	June 15, 2016
	23 through 24	2nd	June 15, 2016
	25	1st	June 15, 2016
	26	2nd	June 15, 2016
	27	1st	June 15, 2016
	28 through 29	2nd	June 15, 2016
	30 through 31	1st	June 15, 2016
	32	2nd	June 15, 2016
	33	2nd	June 15, 2016
	34 through 37	2nd	August 5, 2016
	38 through 40	1st	June 15, 2016
	41 through 43	2nd	June 15, 2016
Section 3	44	1st	June 15, 2016
	1 through 3	1st	June 15, 2016
	4	2nd	June 15, 2016
	5	1st	June 15, 2016
	6 through 7	1st	June 15, 2016
	8 through 11	1st	June 15, 2016
	12	2nd	June 15, 2016

Issued: August 4, 2016

Effective: August 5, 2016

Issued under the authority of the Michigan Telecommunications Act, as amended, MCL 484.2101 et seq.

By: David Brinks, Network Manager, 402 N. Mission Street, Suite 1, Mt. Pleasant, MI 48858, (989) 779-9800,
dbrinks@winncommunications.net

SECTION 2 - REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.8 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6 Allowances for Interruptions in Service

Interruptions in service for 24 hours or more that are not caused by the Customer, or during which the Company does not provide a satisfactory replacement service, may be credited to the Customer, at the discretion of the Company as set forth for the part of the service that the interruption affects.

2.6.1 Credit for Interruptions

- A. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins from the time the Customer's service is reported or is found to be out of service. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- B. The Company will consider the duration, extent, nature, and cause(s) of the service interruption and make a determination whether and in what amount a bill credit may be given. (C)
(C)

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SECTION 2 - REGULATIONS, CONT'D.

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SECTION 2 - REGULATIONS, CONT'D.

2.6 Allowances for Interruptions in Service, Cont'd.

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- A. interruptions due to the cause of, negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, or joint user;
- B. interruptions of service during any period in which the Company is not given full and free access by the Customer to its facilities and equipment for the purpose of investigating and correcting interruptions;
- C. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- D. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
- E. interruption of service during a time period in which the Company provides a satisfactory replacement service.

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