

Winn Telecom - OCN 0127

"Winn Telecom-OCN 0127" is used in this Tariff to refer to Winn Telephone Company, d/b/a Winn Telecom in those areas where the Company is operating as a CLEC and not an ILEC. This Tariff sets forth the Regulations and Schedule of Intrastate Charges Applying to Local End-User Telecommunications Service Provided Within the State of Michigan where the Company is operating as a CLEC

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Issued under the authority of the Michigan Telecommunications Act, as amended, MCL 484.2101 et seq.

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SECTION	PAGE	REVISION	EFFECTIVE DATE
Preface	1	6th	August 5, 2016
	1.1	2nd	June 15, 2016
	2,3	1st	June 15, 2016
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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user telecommunications services by Winn Restructuring, Inc., dba Winn Telecom, hereinafter referred to as the Company, to customers within the State of Michigan.

Section 4 of this tariff related to Rates and Charges has been divided into two sub-sections. The first sub-section, Section 4F, is related to the provision of Facilities Based services. These services are provided either by using facilities owned directly by the Company or by using the Unbundled Network Elements (UNEs) of another provider. The second sub-section, Section 4R, is related to the provision of Resale Based services. These services are provided through the resale of another provider's existing service.

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SECTION 1 – DEFINITIONS

Adjacent Exchange - A neighboring exchange whose area shares a common boundary with the Local Calling Area exchange.

Authorized User - A person, firm, corporation or other entity who is authorized by the Customer to be connected to the service of the Customer under the terms and regulations of this tariff.

Business Service - A switched network service that provides for dial station communications that is described as a business or commercial rate.

Business Customer - A Business Customer is a Customer who subscribes to the Company's Service(s) and whose primary use of the Service is of a business, professional, institutional, or otherwise occupational nature.

Company - Used throughout this tariff to refer to Winn Restructuring, Inc., dba Winn Telecom, unless otherwise clearly indicated by the context.

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SECTION 1 - DEFINITIONS, CONT'D.

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

Expanded Local Calling Area - Local telephone exchange(s) that are outside the Historical Local Calling Area, where local calling may be provided on a measured basis.

Historical Local Calling Areas - Local telephone exchange(s) where a customer has historically had local calling privileges provided by the incumbent local telephone provider. The Historical Local Calling Area(s) can include EAS (Extended Area Service) exchanges served by incumbent providers.

Holidays - Holidays observed by the Company as specified in this tariff.

LATA - Means the local access and transport area as defined in *United States v American Telephone and Telegraph Co., 569 F.Supp. 990 (D.D.C. 1983)*.

Residential Customer - A Residential Customer is a person to whom telecommunications services are furnished predominantly for personal or domestic purposes at the person's dwelling.

Resold Services – Communication services provided to the end user by the Company through the use of another carriers' facilities.

Switched Access - A method for reaching the Company through the local switched network whereby the End User uses standard business or residential local lines.

SECTION 2 -REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with the provision of an access line and usage within a local calling area for the transmission of high quality, 2-way interactive switched voice or data communications between points within the State of Michigan.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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SECTION 2 - REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.3 Terms and Conditions

- A. Business Service is provided on the basis of a minimum period of at least one month, 24 hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- B. Business Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Business Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve the Business Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

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SECTION 2 - REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.3 Terms and Conditions, cont'd.

D. Service may be terminated upon written notice to the Customer if:

- the Customer is using the service in violation of this tariff; or

- the Customer is using the service in violation of the law.

E. This tariff shall be interpreted and governed by the laws of the State of Michigan regardless of its choice of laws provision.

F. No other telecommunications provider may interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.

G. To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

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SECTION 2 - REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.4 Liability of the Company

- A. The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

- B. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government or any state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties when it does not involve the company's employees.

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SECTION 2 - REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.4 Liability of the Company, cont'd.

- C. The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
- D. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- E. Explosive Atmosphere. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Business Customer to sign an agreement acknowledging acceptance of the provisions of this section 2.1.4(E) as a condition precedent to such installations.

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SECTION 2 - REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.4 Liability of the Company, cont'd.

- F. The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- G. The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.
- H. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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SECTION 2 - REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.5 Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance.

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SECTION 2 - REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.6 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- B. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at reasonable times, but shall not thereby alter the technical parameters of the service provided the Customer.
- D. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.

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SECTION 2 - REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.6 Provision of Equipment and Facilities, cont'd.

- E. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
- F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
1. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 2. the reception of signals by Customer-provided equipment
- G. The Company's responsibility for the maintenance of facilities and equipment used in the provision of service to the Customer shall end at the network interface located on the outside of the customer's premises, unless otherwise expressly provided in these tariffs.

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SECTION 2 - REGULATIONS, CONT'D.

2.I Undertaking of the Company, Cont'd.

2.1.7 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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SECTION 2 - REGULATIONS, CONT'D.

2.1 Undertaking of the Company, Cont'd.

2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so **constructed;**
- B. of a type other than that which the Company would normally utilize in the furnishing of its **services;**
- C. over a route other than that which the Company would normally utilize in the furnishing of its **services;**
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

SECTION 2 - REGULATIONS, CONT'D.

2.2 Prohibited Uses

- A. The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- B. The Company may require business applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant Jaws and Michigan Public Service Commission regulations, policies, orders, and decisions.
- C. The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- D. A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

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SECTION 2 - REGULATIONS, CONT'D.

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- A. the payment of all applicable charges for services provided to the Customer, whether pursuant to this tariff or otherwise;
- B. damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

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SECTION 2 -REGULATIONS, CONT'D.

2.3 Obligations of the Customer, Cont'd.

2.3.1 General, cont'd.

- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(C). Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;

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SECTION 2 -REGULATIONS, CONT'D.

2.3 Obligations of the Customer, Cont'd.

2.3.1 General, cont'd.

- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G. not creating any liens or other encumbrances on the Company's equipment or facilities; and
- H. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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SECTION 2 - REGULATIONS, CONT'D.

2.3 Obligations of the Customer, Cont'd.

2.3.2 Claims

With respect to any service or facility provided by the Company, Customers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- A. any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- B. any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

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SECTION 2 - REGULATIONS, CONT'D.

2.4 Customer Equipment and Channels - Business Customers

2.4.1 General

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade or data telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 Station Equipment

- A. Terminal equipment on the Business User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the Business User. The Business User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- B. The Business Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company--provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Business Customer's expense.

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SECTION 2 - REGULATIONS, CONT'D.

2.4 Customer Equipment and Channels - Business Customers, Cont'd.

2.4.3 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Business Customer's expense.
- B. Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections.
- C. Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall comply with all applicable federal and state legal and regulatory requirements; and all User-provided wiring shall be installed and maintained in compliance with all such legal and regulatory requirements.
- D. Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "End User" as defined below:

"End User means any customer of an interstate or foreign telecommunications service that is not a carrier except that a carrier other than a telephone company shall be deemed to be an "end user" when such carrier uses a telecommunications service for administrative purposes and a person or entity that offers telecommunications services exclusively as a reseller shall be deemed to be an "end user" if all resale transmissions offered by such reseller originate on the premises of such **reseller."**

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SECTION 2 - REGULATIONS, CONT'D.

2.4 Customer Equipment and Channels - Business Customers, Cont'd.

2.4.4 Inspections

- A. Upon suitable notification to the Business Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Business Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action, as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Business Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Business Customer must take this corrective action and notify the Company of the action taken. If the Business Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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SECTION 2 - REGULATIONS, CONT'D.

2.5 Payment Arrangements

2.5.1 Nondiscriminatory Service

The Company will not discriminate against nor penalize a customer for exercising a right granted under this section or under applicable law. The Company will provide all services described under this tariff in compliance with the following:

- A. The Company will not make a statement or representation, including an omission of material information, regarding the rates, terms, or conditions of providing a basic local exchange service that is false, misleading, or deceptive.
- B. The Company will not charge a customer for a subscribed service for which the customer did not make an initial affirmative order. Failure to refuse an offered or proposed service is not an affirmative order for the service.
- C. If a customer cancels a service, the Company will not charge the customer for service provided after the effective date that the service was canceled.

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SECTION 2 - REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.2 Payment for Service

A. Facilities and Service Charges

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

B. Truces

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal truces, charges or surcharges (however designated) (excluding truces on Company's net income) imposed on or based upon the provision, sale or use of the Company's **services**.

2.5.3 Billing and Collection of Charges

- A. The Company shall render a bill during each billing period to every Customer. The billing period shall be monthly.
- B. Non-recurring charges are due and payable from the customer within 21 days after the invoice date, unless otherwise agreed to in advance.
- C. The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 21 days after the invoice date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.

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SECTION 2 - REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.3 Billing and Collection of Charges, cont'd.

- D. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- E. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- F. If service is disconnected by the Company in accordance with Section 2.5.6 and later restored, restoration of service will be subject to all applicable restoration and installation charges.

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SECTION 2 - REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.3 Billing and Collection of Charges, cont'd.

- G. The date of rendition of the Company's bill for basic local exchange service shall be the date of physical mailing of the bill by the Company. If the last calendar day for remittance falls upon a Sunday, legal holiday, or any other day when the offices of the provider regularly used for the receipt of payment of customer bills are not open to the general public, then the final payment date shall be extended through the next business day. The date of payment of remittance by mail is 2 days before receipt of the remittance.

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SECTION 2 - REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.4 Advance Payments

The Company may require the prepayment of one (1) billing period's charges for basic local exchange service as a condition of service. If a Residential Customer's basic local exchange service is subject to usage-sensitive pricing, then the prepayment permitted by this rule shall not be more than the average of charges for similar services purchased in the Residential Customer's exchange during the most recent calendar year for which data are available. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

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SECTION 2 -REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.5 Deposits

- A. To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges, except as stated in 2.5.5 (E) below. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed \$150.00 per access line.
- B. A deposit may be required in addition to an advance payment.
- C. When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
- E. No deposit will be charged for lifeline customer that voluntarily elects to receive toll blocking **service**.
- G. The Company is not obligated to provide service to a household under any name if an outstanding bill exists at the address and the person responsible for that bill still resides at the address.
- H. The Company may refuse to provide basic local exchange service to anyone that refuses to provide positive identification.

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SECTION 2 - REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.6 Discontinuance of Service

Part I -Business Customers

- A. Upon nonpayment of any amounts owing to the Company, the Company may, by providing the requisite prior written notice to the Business Customer, discontinue or suspend service without incurring any liability.
- B. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Business Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Business Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Business Customer, may discontinue or suspend service without incurring any liability.
- D. Upon the Business Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- E. Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service to Business Customers without incurring any liability.
- F. In the event of fraudulent use of the Company's network by Business Customers, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.

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SECTION 2 - REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.6 Discontinuance of Service, cont'd.

Part I -Business Customers, cont'd.

- G. Upon the Company's discontinuance of service to the Customer under Section 2.5.6(A) or 2.5.6(B), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

Part II -Residential Customers

- A. The Company may shut off basic local exchange service to a Residential Customer for one or more of the following reasons:
1. Nonpayment of a delinquent account for basic local exchange service or other telecommunication services;
 - 2.
 - 3.
 4. Unauthorized tampering or interference with facilities and equipment owned by a provider of basic local exchange service that are situated on or about the customer's premises.
 5. Refusal to grant access at reasonable times to equipment installed upon the premises of the customer for the purpose of inspection, maintenance, or replacement;
 6. Misrepresentation of the customer's identity for the purpose of obtaining basic local exchange service.

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SECTION 2 - REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.6 Discontinuance of Service, cont'd.

Part II -Residential Customers, cont'd.

A. Cont'd.

1. A violation of a tariff provision of the provider of basic local exchange service that is on file with or approved by the Michigan Public Service Commission that adversely affects the safety of the customer or other persons or the integrity of the provider's basic local exchange system;
2. Any other unauthorized use or interference with basic local exchange service.

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SECTION 2 -REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.6 Discontinuance of Service, cont'd.

Part II -Residential Customers, cont'd.

C. Notice of shutoff of basic local exchange service shall contain all of the following information:

1. The name and the billing address of the customer and, to the extent possible, the address of the service, if different;
2. A clear and concise statement of the reason for the proposed shutoff of service;
3. The date after which service will be subject to shutoff without further notice unless the customer takes appropriate action;
4. The right of the customer to file a formal complaint with the commission if the dispute cannot be otherwise resolved and a statement that the customer must pay to the provider of basic local exchange service that portion of the bill for basic local exchange service and regulated toll service that is not in dispute within three (3) days of the date that the formal complaint is filed;
5. A statement that service will not be shut off pending the resolution of a formal complaint that is filed and prosecuted in conformity with all applicable statutes, rules, regulations, and orders of the commission; and
6. The telephone number and address of the Company where the customer may make inquiry or enter into a settlement agreement.

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SECTION 2 - REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.6 Discontinuance of Service, cont'd.

Part II -Residential Customers, cont'd.

- D. The Company will not shutoff service unless written notice is sent, by first-class mail, to the customer or personally served not less than five (5) days before the date of the proposed shutoff. If a shutoff of service is sought for nonpayment of a delinquent account, then a notice of shutoff will not be sent before the time the account becomes delinquent. Service of notice by mail is complete upon mailing, unless proven otherwise by the customer. The Company will maintain an accurate record of the date of mailing. The Company is responsible for the accurate and timely notice of shutoff.
- E. A notice of shutoff of service shall not be issued if a customer has a pending formal complaint before the commission concerning the bill upon which the notice is based.
- F. Subject to the requirements of these rules, the company may shut off basic local exchange service to a customer on the date specified in the notice of shutoff or within a reasonable time thereafter, but only at times that the Company has personnel available to reconnect service.
- G. Basic local exchange service shall not be shut off on a day, or a day immediately preceding a day, when the Company's personnel are not available to reconnect service.
- H. Basic local exchange service shall not be shut off while a complaint related to the reason for the shutoff is pending.

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SECTION 2 - REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.6 Discontinuance of Service, cont'd.

Part II -Residential Customers, cont'd.

- I. After basic local exchange service has been shut off to a Residential Customer, the Company will restore service promptly, but not later than one (1) working day after the customer's request, when the cause for the shutoff of service has been cured or credit or payment arrangements satisfactory to the Company have been made.

K. Before restoring service, the Company at its option may require one (1) or more of the following:

1. Payment of the total amount due on all of the customer's delinquent and shutoff accounts for basic local exchange service and other services owed to the provider;
- 2.
- 3.
4. A security deposit or payment guarantee not to exceed \$150 per access line.

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SECTION 2 - REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.7 Cancellation of Application for Service

- A. When a Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- B. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced.
- C. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, maintenance, taxes, and any other costs associated with the special construction or arrangements.
- D. The special charges described in 2.5.7 (A) through 2.5.7 (C) will be calculated and applied on a case-by-case basis.

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SECTION 2 - REGULATIONS, CONT'D.

2.5 Payment Arrangements, Cont'd.

2.5.8 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6 Allowances for Interruptions in Service

Interruptions in service for 24 hours or more that are not caused by the Customer, or during which the Company does not provide a satisfactory replacement service, may be credited to the Customer, at the discretion of the Company as set forth for the part of the service that the interruption affects.

2.6.1 Credit for Interruptions

A. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins from the time the Customer's service is reported or is found to be out of service. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

B. The Company will consider the duration, extent, nature, and cause(s) of the service interruption and make a determination whether and in what amount a bill credit may be given. (C)
(C)

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SECTION 2 - REGULATIONS, CONT'D.

2.6 Allowances for Interruptions in Service, Cont'd.

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- A. interruptions due to the cause of, negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, or joint user;
- B. interruptions of service during any period in which the Company is not given full and free access by the Customer to its facilities and equipment for the purpose of investigating and correcting interruptions;
- C. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- D. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
- E. interruption of service during a time period in which the Company provides a satisfactory replacement service.

(D)

(D)

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SECTION 2 - REGULATIONS, CONT'D.

2.7 Restoration of Service

2.7.1 Business Service Restoration

When a Business Customer's Basic Local Exchange Service has been shutoff in accordance with this Tariff, Service will be restored only upon the basis of the Business Customer completing a new application for Service and qualifying for Service as if it were a new Business Customer.

2.7.2 Residential Service Restoration

When a Residential Customer's Basic Local Exchange Service has been shutoff in accordance with this Tariff, the Company will restore Service promptly, but not later than one (1) working day after the Residential Customer's request, after the cause for the shutoff of service has been cured or credit arrangements satisfactory to the Company have been made. Before restoring service, the Company reserves the right to require one or more of the following:

- A. Payment of the total amount due on all of the Customer's delinquent and shutoff accounts for basic local exchange service and regulated toll service owed to the Company;
- B. An arrangement or settlement agreement requiring the payment of all amounts owed to the Company for basic local exchange service and regulated toll service;
- C. Payment of the restoration charge and any applicable installation charges pursuant to Section 4F.5.3 and Section 4R.5.3 of this tariff;
- D. Payment of an advance payment and/or security deposit pursuant to Section 2.5.4 and 2.5.5 of this tariff.

Any payments required for service restoration may be made by the Customer in any reasonable manner, except that payment by personal check may be refused by the Company if the Customer has tendered payment by a check that had been dishonored during the previous three (3) years, excluding bank error.

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SECTION 2 - REGULATIONS, CONT'D.

2.8 Use of Customer's Service by Others

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

2.9 Cancellation of Service

If a Business Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6 above), the Business Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.3.

The Business Customer's termination liability for cancellation of service shall be equal to:

- A. all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Business Customer; plus
- B. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Business Customer; plus
- C. all Recurring Charges specified in the applicable Service Order Tariff incurred prior to disconnection, cancellation or termination; minus
- D. a reasonable allowance for costs avoided by the Company as a direct result of the Business Customer's cancellation.

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SECTION 2 - REGULATIONS, CONT'D.

2.10 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- A. to any subsidiary, parent company or affiliate of the Company; or
- B. pursuant to any sale or transfer of substantially all the assets of the Company; or
- C. pursuant to any financing, merger or reorganization of the Company.

2.11 Notices and Communications

- A. The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- B. The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- C. All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- D. The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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SECTION 2 - REGULATIONS, CONT'D.

2.12 Formal and Informal Complaint Procedures

For Residential Customers, informal complaints will be handled by the Company's customer service department, which will use good faith efforts to informally resolve the dispute. If the Company and the Residential Customer are unable to informally resolve the dispute, the customer may file a formal complaint with the Michigan Public Service Commission.

2.12.1 Alternative Dispute Resolution

The following provisions apply if the formal complaint is for \$1,000 or less or if the customer elects to pursue an alternative means of dispute resolution.

- A. The customer shall file a formal written complaint with the Michigan Public Service Commission.
- B. If the customer and the Company cannot agree on an alternative means of dispute resolution within 10 days, they shall participate in a mediation proceeding conducted by administrative law judge or other person designated by the Commission.
- C. If mediation is utilized, the mediator will provide a recommended settlement to the parties within 45 days after the written complaint was filed.
- D. Within 7 days after the date of the recommended settlement, each party shall file with the commission a written acceptance or rejection of the recommended settlement. A party's failure to file a timely acceptance or rejection shall be deemed to be a rejection of the recommended settlement.
- E. If the parties accept the recommended settlement, then the recommendation will be adopted by the Commission as a final order.
- F. If a party rejects the recommended settlement, then the complaint shall proceed to a contested case hearing before the Commission.

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SECTION 2 - REGULATIONS, CONT'D.

2.12 Formal and Informal Complaint Procedures, Cont'd.

2.12.1 Alternative Dispute Resolution, cont'd.

- G. If the complaint involves a monetary dispute, the party who rejects the recommended settlement shall pay the opposing party's actual costs of proceeding to a contested case hearing, including attorney fees, unless the final order of the commission is more favorable to the rejecting party than the recommended settlement under this section. A final order is considered more favorable if it differs by 10% or more from the recommended settlement in favor of the rejecting party. If both parties reject the recommended settlement, then each party shall be responsible for its own costs and attorney fees.

2.12.2 Payment of Amount Not In Dispute

- A. If a customer files a formal complaint with the Commission, then the Company may require the Customer to pay an amount equal to the part of the bill that is not in dispute.
- B. The amount that is not in dispute shall be determined by the Company.
- D. If the Customer fails to pay to the Company the amount that is not in dispute, then the Company may shut off service consistent with this tariff.

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SECTION 2 - REGULATIONS, CONT'D.

2.13 Customer Access to Information, Cont'd.

2.13.3 Telephone Directories and Information

The Company will publish, or will arrange by agreement with the incumbent local exchange carrier or other directory provider to publish, on a page preceding the alphabetical listings in its telephone directories, in a prominent manner, and without charge, all of the following information:

- A. The telephone number and address of the Company where the customer may inquire about telephone service.
- B. The telephone number and address of the Michigan Public Service Commission where a customer may file a formal complaint regarding a service regulated by the Commission.

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SECTION 3 - SERVICE OFFERINGS

3.1 General

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

3.1.1 Application of Business and Residence Rates

- A. The determination as to whether telephone service should be classified as business or residential is based on the character of the use to be made of the service. Service is classified as business where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a personal or domestic nature, service is classified as residential service if installed in a residence.
- B. Business rates apply at the following locations, among others:
1. In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals and other business establishments.
 2. In residential locations where the place of residence is in the immediate proximity to a place of business and it is evident that the telephone in the residence is or will be used for business purposes; and in residence locations where an extension is located at a place where business rates would apply.
 3. In the residence of a practicing physician, dentist, veterinarian, surgeon or other medical practitioner who has no service at business rates at another location.
 4. In any residential location where there is substantial business use of the service and the customer has no service at business rates.

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SECTION 3 - SERVICE OFFERINGS, CONT'D. 2

3.1 General, Cont'd.

3.1.1 Application of Business and Residence Rates, cont'd.

C. Residential rates apply at the following locations, among others:

1. In private residences; in the residential portion of hotels, apartment houses, boarding houses, churches, or institutions when the use of the service is confined to the domestic use of the customer and listings of a business nature are not furnished.
2. In the residence of a practicing physician, dentist, veterinarian, surgeon or other medical practitioner provided that such residence is not a part of an office building and provided the customer has service charged for at business rates at another location.

3.2 Directory Listings

For each Customer of Company-provided Basic Local Exchange Service, the Company shall arrange for the listing of the Customer's main billing telephone number in the directory (ies) published by the incumbent Local Exchange Carrier in the customer's historical local calling area at no additional charge. For Customers with multiple premises served by the Company, the Company will arrange for a listing of the main billing telephone number at each premise.

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SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.3 Types of Services Offered

Section 3.4 of the tariff contains a general description of the services offered by the Company and the rates applicable to each service. The Company provides switched, telephonic-quality voice transmission services that enable Users to communicate on a real-time basis between points within local calling areas in the State of Michigan, as well as ancillary services that facilitate the use or expand the capabilities of switched communications services. Services may be performed by resale of services provided by other telephone companies.

The services offered are:

Basic Local Exchange Service, consisting of:

- Business Basic Line Service
- Residential Basic Line Service
- Winn Dial Service

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SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.4 Basic Local Exchange Service

Basic Local Exchange Service provides a Customer with a telephonic connection to, and a unique telephone number on, the Company's switching network which enables the Customer to:

- A. receive calls from other stations on the public switched telephone network;
- B. access the Company's Local Calling Services as set forth in this tariff;
- C. access interexchange calling services of the Company and of other carriers;
- D. access (at no additional charge) to the Company's operators and business office for service related assistance;
- E. access toll-free telecommunications services such as 8XX NPA; and access toll-free emergency services by dialing 0 or 9-1-1 (where available);
- F. access relay services for the hearing and/or speech impaired.
- G. touch tone calling providing lines capable of receiving dual tone multifrequency signaling as a standard feature.

Basic Local Exchange Service can also be used to originate calls to other telephone companies' caller-paid information services (e.g. NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch at no charge upon customer request. Each Basic Local Exchange Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time.

Individual line residence and business service is comprised of exchange access lines defined as follows:

Exchange Access Line - The service central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.

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SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.4 Basic Local Exchange Service, Cont'd.

3.4.1 Business Basic Line Service

Business Basic Line Service provides a customer with all the features of basic local exchange service set forth above, provided over a single, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Business Basic Line Service includes unlimited local calling within the historical local calling area. See Section 4F.1 and Section 4R.1 for rates.

3.4.2 Residential Basic Line Service

Residential Basic Line Service provides a residential customer with all of the features of basic local exchange service set forth above, provided over a single, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Residential Basic Line Service includes unlimited local calling within the historical local calling area. See Section 4F.1 and Section 4R.1 for rates.

SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.5 Touchtone Service

- A. Touchtone Service provides for dialing a telephone by means of push buttons, each of which generates distinctive tones for the origination of calls.
- B. Touchtone Service is available for all basic classes of service. The service is available only where the Telephone Company central office facilities have been arranged for Touchtone calling and all equipment on the customer's premise is compatible. It is not necessary that all instruments on a line be equipped for Touchtone, however, all lines on the same instrument must be similarly equipped.
- C. Touchtone lines are central office lines capable of receiving standard D.T.M.F. (dual tone multi-frequency) signaling.

3.6 Directory Assistance Service

The Company furnishes Directory Assistance Service ("DA") for the purpose of aiding subscribers in obtaining telephone numbers through arrangements with the incumbent local exchange carrier when a party in Michigan requests assistance in obtaining telephone numbers of subscribers who are located within the same numbering plan area as the number the party is calling from.

In order to make allowance for a reasonable need for numbering plan area DA service, including numbers not in the directory, directory inaccessibility and other conditions, no charge applies for the first three calls for telephone numbers of subscribers who are located within the numbering plan area of the calling party per month per station access line. The allowance is cumulative for all group billed services furnished on the same premises or as part of the same system within an exchange.

Charges for DA are not applicable to inquiries received from telephone service furnished for the use of handicapped persons.

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SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.7 Winn Dial Service

- A. Winn Dial is a Centrex-type central office communications service, which provides the customer with multiple individual voice-grade telephone communications channels, each of which can be used to place or receive one call at a time. Winn Dial station lines are provided for connection of Winn Dial-compatible station sets to the public switched telecommunications network.
- B. Winn Dial may be provided in association with lines terminating on common control equipment, commonly referred to as Key Systems.
- C. Winn Dial is offered as a customer option and may be provided subject to the availability of facilities and equipment as determined by the Telephone Company.
- D. The minimum period for Winn Dial services provided under this Tariff shall be one month.
- E. Per call blocking and per line blocking of 900 calls will be provided to Winn Dial customers at no additional charge.

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SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.8 Direct Inward Dialing Service (DID)

A. General

1. Direct Inward Dial (DID) permits incoming dialed calls from the exchange network to reach a specific number within a customer system without the assistance of an attendant.
2. DID requires special physical arrangement of the facilities of the Telephone Company and are therefore subject to the availability of such facilities.
3. The assignment of numbers for the DID service and the sequence of numbers assigned to a subscriber's telephone service is made at the discretion of the Telephone Company.
4. The Central Office (C.O.) numbers associated with PBX terminal numbers of a PBX system provides seven-digit telephone numbers for service as follows:
 - a. DID – permits incoming and local toll calls to be dialed directly to the PBX system terminals.
5. DID must be provided on all incoming trunks serving DID PBX terminal lines.
6. The Telephone Company will furnish, without charge, one listing for a customer in the regular exchange directory in addition to a sublisting indicating that stations may be dialed directly if the number is known. Individual listings of dial terminal numbers equipped for DID may be provided wherein the department, title, or individual name will be listed either as an indented listing under the main listing or in the regular alphabetical section at an unregulated charge.
7. The customer is responsible for providing customer attendant or recorded intercept at the customer-provided switching system of assigned but unused Central Office DID numbers. Busy tone is not acceptable. If attendant answering is used, answer supervision must be provided.

SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.8 Direct Inward Dialing Service (DID), Cont'd.

A. General, cont'd.

8. Limitations of Service

- a. DID is furnished upon condition that the customer contract for adequate facilities to permit the use of the service without injurious effect upon the general telephone service. Adequate facilities include but are not limited to the following:
 - (1) DID Trunk – If the grade of service at the group busy hour of the DID trunk group is less than P.05 for two consecutive months, and in the opinion of the Telephone Company, additional trunk lines are needed, the customer may be required to subscribe to additional trunk line facilities or terminate the existing service, at the Company's sole discretion.
- b. The Telephone Company may refuse to furnish or to continue to furnish service for failure to comply with 3.8(A)(8)(a) above and as covered in Cancellation of Service in section 2.9.

3.9 Direct Inward/Outward Dialing Service (DIOD)

A. General

1. Direct Inward/Outward Dialing (DIOD) Service is a central office based service that permits incoming calls to reach customer provided equipment, without the assistance of an attendant, and allows the trunk to be used to place outgoing calls.
2. The assignment of telephone numbers and the sequence of numbers to a customer are made at the discretion of the Company. All terms and conditions pertaining to DID Service are applicable to the DIOD Service.
3. This service is subject to the availability of existing equipment and facilities.
4. Trunks arranged for DIOD Service may not be combined with trunk groups arranged to provide DID Service. Overflow of calls between the two arrangements is not permitted.

SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.9 Direct Inward/Outward Dialing Service (DIOD), Cont'd.

A. General, cont'd.

5. Where the DIOD Service is provided from a different exchange area, the Special Transport and Special Access Line Charges apply for the interexchange channel as specified in the Company's applicable access tariff.
6. Customers are required to subscribe/use current trunks as the basic access piece of the DIOD trunks using the existing tariff rate. The DIOD Service rate is in addition to the existing business trunk rate(s).
7. The customer is responsible for providing intercept on assigned unused telephone numbers associated with DIOD Service. Busy tone is not acceptable. If attendant answering is used, answer supervision must be provided.

3.10 IntraLATA Presubscription

A. General

IntraLATA presubscription is a procedure whereby a subscriber designates to the Company the carrier that the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per-call basis.

B. Options

Option A: Subscriber may select the Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select his/her interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

SECTION 3 - SERVICE OFFERINGS, CONT'D.

3.10 IntraLATA Presubscription, Cont'd.

B. Options, cont'd.

Option C: Subscriber may select a carrier other than the Company or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

C. Regulations

New subscribers may select either Options A, B, C, or D for intraLATA presubscription. Subscribers may change their selected option and/or their presubscribed intraLATA toll carrier at any time subject to charges specified in Section 4F.13(B) or Section 4R.13(B).

SECTION 3 - SERVICE OFFERINGS, CONT'D.

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SECTION 4F – FACILITIES BASED RATES AND CHARGES

Exchanges:

	(D)	(D)		(D)	(D)	(D)	(D)	(D)
Clare	(D)			(D)		Farwell	(D)	
	(D)		Harrison				(D)	
	(D)		Rosebush				(D)	(D)
	(D)	(D)		(D)	(D)		(D)	(D)

4F.1.1 Basic Local Exchange Service

A. GENERAL

The service and rates shown below entitles the customer to calling within the central office areas of the Existing Local Calling Areas shown in Section D.

The customer can choose a rate plan as described in Section C below. This would allow the customer to calling within the Expanded Local Calling Area shown in Section D, at the usage rates stated in Section C. If the customer dials within the Expanded Local Calling Area using “1+” dialing, the call will be billed as a toll call.

B. MONTHLY RATES

Business One Party	(1)	\$ 19.50
Business Trunk		
6 or fewer lines	(1)	\$ 19.50
7 or more lines	(1)	\$ 17.00
Residential One Party	(1)	\$ 22.00
Educational	(1)	\$ 17.00

C. USAGE RATES

For Business Customers, Local message units apply at the greater of \$0.02 per MOU or \$0.069 per originating completed call within the Existing Local Calling Area.

- (1) Plus charges for Universal Service Funds (USF), Local Number Portability (LNP), interstate Subscriber Line Charges (SLC) and E-9-1-1 technical charges.

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SECTION 4F – FACILITIES BASED RATES AND CHARGES

Exchanges:

Alma	Ithaca	Mt. Pleasant	Shepherd	St. Louis	Vestaburg	Weidman	
Alpena	Ashley	(D)	(D)	(D)	(D) Breckenridge	Carson City	
	(D)	(D)	(D)	(D) Edmore	(D)	(D) Elsie	
	(D)	(D) Fowler-Pewamo	Gaylord		(D) Hubbardston	(D)	(D)
Hemlock		(D)	(D)	(D)	(D) Maple Rapids		(D)
	(D) Lakeview		(D)	(D)	(D) Muir	Onaway	(D)
Merrill	Middleton		(D)	(D)	(D) Remus	Riverdale	(D)
Ovid	Owosso	Palo	Pompeii		(D) St. Johns	Stanton	
	(D)	(D) Sheridan	Sidney	Six Lakes			
	(D)						
	(D)	(D)	(D)	(D)	(D)		

4F.1 Basic Local Exchange Service

A. GENERAL

The service and rates shown below entitles the customer to calling within the central office areas of the Existing Local Calling Areas shown in Section D.

The customer can choose a rate plan as described in Section C below. This would allow the customer to calling within the Expanded Local Calling Area shown in Section D, at the usage rates stated in Section C. If the customer dials within the Expanded Local Calling Area using “1+” dialing, the call will be billed as a toll call.

B. MONTHLY RATES

Business One Party	(1)	\$ 18.00
Business Trunk		
6 or fewer lines	(1)	\$ 18.00
7 or more lines	(1)	\$ 15.50
Residential One Party	(1)	\$ 20.50
Educational	(1)	\$ 15.50

C. USAGE RATES

For Business Customers, Local message units apply at the greater of \$0.02 per MOU or \$0.069 per originating completed call within the Existing Local Calling Area.

(1) Plus charges for Universal Service Funds (USF), Local Number Portability (LNP), interstate Subscriber Line Charges (SLC) and E-9-1-1 charges.

Calls made to a telephone number with an NPA NXX that is associated with the rate center that is within the customer’s local calling area are local calls regardless of the physical location of the called party

SECTION 4F – FACILITIES BASED RATES AND CHARGES, CONT'D.

4F.1 Basic Local Exchange Service, Cont'd.

C. USAGE RATES, Cont'd.

The customer can choose one of the following Expanded Local Calling rate plans for each line or group of lines billed to the same number. If the customer does not affirmatively choose a plan, the company will bill that customer under the MOU plan for those lines or groups of lines. If the customer dials within the Expanded Local Calling Area using “1+” dialing, the call will be billed as a toll call.

	Plan Name	Monthly Rate	Calls to Expanded Local Calling Area Exchanges		
			For MOU In Plan	MOU in Plan Per Month	Per MOU Over Plan
1)	MOU	\$0.00	\$0.0000	0	\$0.0800
2)	100	6.00	0.0000	100	0.0750
3)	200	11.00	0.0000	200	0.0700
4)	500	25.00	0.0000	500	0.0650
5)	1000	45.00	0.0000	1000	0.0600
6)	2000	80.00	0.0000	2000	0.0550
7)	5000	175.00	0.0000	5000	0.0500
8)	10000	ICB	0.0000	10000	ICB

Minutes of Use (MOU) are measured in conversation time in six second increments. Calls lasting for less than one minute will be billed for one minute. Plans are for each line or group of lines billed to the same number. The customer can not combine usage from different lines or groups of lines that are billed to different numbers. Unused usage is not carried forward to the next month. Monthly rates for each plan are billed in advance. Monthly Rate and MOU in Plan will be prorated for partial months. Call Detail Information is not provided with any of these plans. However, the Company offers Call Detail Information as an unregulated service for an additional charge.

The Company does not charge the end user for terminating local calls or usage. Service Order Charges apply for changes in plan selection.

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SECTION 4F – FACILITIES BASED RATES AND CHARGES, CONT'D.

4F.1 Basic Local Exchange Service, Cont'd.

D. LOCAL SERVICE AREAS

Local Service Areas for facilities based service have been separated into two distinct Calling Areas: Existing Local Calling Area and Expanded Local Calling Area. The Existing Local Calling Area represents the exchanges where customers have had local calling privileges provided by the incumbent local telephone provider. The Expanded Local Calling Area represents exchanges that can be dialed as a local call on a measured basis under Section C above.

<u>Exchange</u>	<u>Existing Local Calling</u>	<u>Expanded Local Calling</u>
Alma	Alma, Ithaca, Riverdale, Shepherd, St. Louis	Ashley, Blanchard, Breckenridge, Carson City, Crystal, Edmore, Freeland, Hemlock, Maple Rapids, McBride, Merrill, Middleton, Midland, Mt. Pleasant, Pompeii, Saginaw, St. Johns, Stanton, Vestaburg, Winn
Alpena	Alpena, Hillman, Hubbard Lake, Lachine, Long Lake, Ossineke, Posen	
Ashley	Ashley, Elsie, Ithaca, Merrill, Pompeii	(D)
		(D)
Breckenridge	Breckenridge, Ithaca, Merrill, Midland, Mt. Pleasant, St. Louis, Shepherd	(D)
Carson City	Carson City, Crystal, Hubbardston, Ithaca, Middleton, Palo, Riverdale, Vickeryville	(D)
		(D)
		(D)
		(D)
Edmore	Blanchard, Edmore, McBride, Six Lakes, Vestaburg, Winn	

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SECTION 4F – FACILITIES BASED RATES AND CHARGES, CONT'D.

4F.1 Basic Local Exchange Service, Cont'd.

D. LOCAL SERVICE AREAS, Cont'd.

<u>Exchange</u>	<u>Existing Local Calling</u>	<u>Expanded Local Calling</u>
		(D)
Elsie	Ashley, Chapin, Elsie, Merrill, Ovid, Pompeii, St. Johns	(D)
		(D)
Fowler-Pewamo	Fowler-Pewamo, Hubbardston, Maple Rapids, Muir, Portland, St. Johns, Westphalia	(D)
Gaylord	Alba, Atlanta, Boyne Falls, Chester, Elmira, Gaylord, Grayling, Lakes of the North, Lewiston, Onaway, Vanderbilt	(D)
		(D)
		(D)
Hemlock	Brant, Freeland, Hemlock, Merrill, Midland, Saginaw, St. Charles	(D)
		(D)
		(D)
		(D)
Hubbardston	Carson City, Fowler-Pewamo, Hubbardston, Maple Rapids, Middleton, Muir, Palo	

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SECTION 4F – FACILITIES BASED RATES AND CHARGES, CONT'D.

4F.1 Basic Local Exchange Service, Cont'd.

D. LOCAL SERVICE AREAS, Cont'd.

<u>Exchange</u>	<u>Existing Local Calling</u>	<u>Expanded Local Calling</u>
Ithaca	Alma, Ashley, Breckenridge, Carson City, Ithaca, Merrill, Middleton, Pompeii, Riverdale, St. Louis	Blanchard, Crystal, Edmore, Freeland, Hemlock, Maple Rapids, McBride, Midland, Mt. Pleasant, Saginaw, St. Johns, Shepherd, Stanton, Vestaburg, Winn (D) (D)
Lakeview	Amble, Blanchard, Coral, Howard City, Lakeview, Mecosta, Money, Six Lakes, Stanton, Stanwood, Trufant	(D) (D) (D)
Maple Rapids	Fowler-Pewamo, Hubbardston, Maple Rapids, Middleton, Pompeii, St. Johns	(D)
Merrill	Ashley, Brant, Breckenridge, Chapin, Elsie, Hemlock, Ithaca, Merrill, Midland, Saginaw	
Middleton	Carson City, Hubbardston, Ithaca, Maple Rapids, Middleton, Pompeii	(D) (D)
Mt. Pleasant	Blanchard, Breckenridge, Coleman, Midland, Mt. Pleasant, Rosebush, Shepherd, Weidman, Winn	Alma, Barryton, Bay City, Clare, Edmore, Farwell, Freeland, Harrison, Hemlock, Ithaca, Lakeview, Merrill, Remus, Riverdale, Saginaw, St. Louis, Six Lakes, Vestaburg
Muir	Fowler-Pewamo, Hubbardston, Ionia, Muir, Palo, Portland	

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SECTION 4F – FACILITIES BASED RATES AND CHARGES, CONT'D.

4F.1 Basic Local Exchange Service, Cont'd.

D. LOCAL SERVICE AREAS, Cont'd.

<u>Exchange</u>	<u>Existing Local Calling</u>	<u>Expanded Local Calling</u>
Onaway	Atlanta, Cheboygan, Gaylord, Grace Harbor, Indian River, Onaway, Rogers City, Vanderbilt, Wolverine	(D)
Ovid	Chapin, Elsie, Laingsburg, Ovid, Owosso, St. Johns	
Owosso	Bancroft, Chapin, Chesaning, Durand, Laingsburg, Lennon, New Lothrop, Ovid, Owosso, Perry	
Palo	Carson City, Fenwick, Hubbardston, Ionia, Muir, Orleans, Palo, Vickeryville	
Pompeii	Ashley, Elsie, Ithaca, Maple Rapids, Middleton, Pompeii, St. Johns	(D)
Remus	Barryton, Blanchard, Mecosta, Remus, Weidman	
Riverdale	Alma, Carson City, Crystal, Ithaca, Riverdale, Shepherd, Vestaburg, Winn	(D)
St. Johns	Dewitt, Elsie, Fowler-Pewamo, Grand Ledge, Laingsburg, Maple Rapids, Ovid, Pompeii, St. Johns, Westphalia	(D)
Saint Louis	Alma, Breckenridge, Ithaca, Shepherd, St. Louis	Ashley, Blanchard, Carson City, Crystal, Edmore, Freeland, Hemlock, Maple Rapids, McBride, Merrill, Middleton, Midland, Mt. Pleasant, Pompeii, Riverdale, Saginaw, St. Johns, Stanton, Vestaburg, Winn
Shepherd	Alma, Breckenridge, Mt. Pleasant, Riverdale, Shepherd, St. Louis, Winn	Barryton, Bay City, Blanchard, Clare, Coleman, Edmore, Farwell, Freeland, Harrison, Hemlock, Ithaca, Lakeview, Merrill, Midland, Remus, Rosebush, Saginaw, Six Lakes, Vestaburg, Weidman
Sheridan	Fenwick, Greenville, Sheridan, Sidney, Stanton, Vickeryville	

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SECTION 4F – FACILITIES BASED RATES AND CHARGES, CONT'D.

4F.1 Basic Local Exchange Service, Cont'd.

D. LOCAL SERVICE AREAS, Cont'd.

<u>Exchange</u>	<u>Existing Local Calling</u>	<u>Expanded Local Calling</u>
Sidney	Greenville, Sheridan, Sidney, Stanton	
Six Lakes	Blanchard, Edmore, Lakeview, McBride, Six Lakes, Stanton	
Stanton	Crystal, Greenville, Lakeview, McBride, Sheridan, Sidney, Six Lakes, Stanton, Trufant, Vickeryville	(D)
Vestaburg	Crystal, Edmore, McBride, Riverdale, Vestaburg, Winn	Alma, Ashley, Blanchard, Breckenridge, Carson City, Freeland, Hemlock, Ithaca, Maple Rapids, Merrill, Middleton, Midland, Mt. Pleasant, Pompeii, Saginaw, St. Johns, St. Louis, Shepherd, Stanton
Weidman	Barryton, Blanchard, Farwell, Mt. Pleasant, Remus, Rosebush, Weidman	Alma, Bay City, Breckenridge, Clare, Coleman, Edmore, Freeland, Harrison, Hemlock, Ithaca, Lakeview, Merrill, Midland, Remus, Riverdale, Rosebush, Saginaw, Shepherd, St. Louis, Six Lakes, Vestaburg, Winn

<u>Exchange</u>	<u>Existing Local Calling</u>	<u>Expanded Local Calling</u>
		(D)
		(D)
		(D)
		(D)
		(D)

<u>Exchange</u>	<u>Existing Local Calling</u>	<u>Expanded Local Calling</u>
		(D)
		(D)
		(D)
		(D)
		(D)

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SECTION 4F – FACILITIES BASED RATES AND CHARGES, CONT'D.

4F.1 Basic Local Exchange Service, Cont'd.

D. LOCAL SERVICE AREAS, Cont'd.

<u>Exchange</u>	<u>Existing Local Calling</u>	<u>Expanded Local Calling</u>
		(D)
		(D)
Clare	Clare, Beaverton, Coleman, Farwell, Gladwin, Harrison, Rosebush	
		(D)
		(D)
Farwell	Farwell, Barryton, Clare, Harrison, Rosebush, Weidman	
		(D)
		(D)
Harrison	Harrison, Clare, Farwell, Gladwin, Houghton Lake	
		(D)
		(D)

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SECTION 4F – FACILITIES BASED RATES AND CHARGES, CONT'D.

4F.1 Basic Local Exchange Service, Cont'd.

D. LOCAL SERVICE AREAS, Cont'd.

<u>Exchange</u>	<u>Existing Local Calling</u>	<u>Expanded Local Calling</u>
		(D)
Rosebush	Rosebush, Clare, Coleman, Farwell, Mt. Pleasant, Weidman	(D)
		(D)

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SECTION 4F – FACILITIES BASED RATES AND CHARGES, CONT'D.

4F.2 Winn Dial Service

A. MONTHLY RATES

<u>Rates</u>	<u>Without Contract Per Line, Per Month</u>	<u>With Contract Per Line, Per Month</u>
1 to 25 lines (1)	\$ 23.92 (2) (3)	\$ 16.37 (4) (5)
26 to 50 lines (1)	24.38 (3)	13.13 (6)
51 to 100 lines (1)	24.29 (3)	11.74 (7)
101 to 200 lines (1)	24.29 (3)	11.50 (8)
201 + lines (1)	24.29 (3)	ICB
Monthly Billing Charge, per account	\$ 10.00	\$ 10.00

B. USAGE RATES

In addition to the monthly rate, a local message charge of the greater of \$0.02 per MOU or \$0.069 will apply per originating completed call within the Existing Local Calling Area.

The customer can choose a rate plan as described in Section 4F.1(C). This would allow the customer to calling within the Expanded Local Calling Area shown in Section 4F.1(D), at the usage rates stated. If the customer dials within the Expanded Local Calling Area using “1+” dialing, the call will be billed as a toll call.

- (2) Plus charges for Universal Service Funds (USF), Local Number Portability (LNP), interstate Subscriber Line Charges (SLC) and E-9-1-1 charges.
- (3) This rate does not exceed the aggregate of rates in effect as of May 1, 2000 as follows: (i) basic service charge of \$22.50, (ii) Touchtone charge of \$2.00, (iii) state Subscriber Line Charge (SLC) of \$3.50, and dialing parity charge of \$0.00.
- (4) This rate does not exceed the aggregate of rates in effect as of May 1, 2000 as follows: (i) basic service charge of \$22.50, (ii) Touchtone charge of \$2.00, (iii) state Subscriber Line Charge (SLC) of \$1.00, and dialing parity charge of \$0.00.
- (5) This rate does not exceed the aggregate of rates in effect as of May 1, 2000 as follows: (i) basic service charge of \$14.95, (ii) Touchtone charge of \$2.00, (iii) state Subscriber Line Charge (SLC) of \$3.50, and dialing parity charge of \$0.00.
- (6) This rate does not exceed the aggregate of rates in effect as of May 1, 2000 as follows: (i) basic service charge of \$14.95, (ii) Touchtone charge of \$2.00, (iii) state Subscriber Line Charge (SLC) of \$1.00, and dialing parity charge of \$0.00.
- (7) This rate does not exceed the aggregate of rates in effect as of May 1, 2000 as follows: (i) basic service charge of \$11.25, (ii) Touchtone charge of \$2.00, (iii) state Subscriber Line Charge (SLC) of \$1.00, and dialing parity charge of \$0.00.
- (8) This rate does not exceed the aggregate of rates in effect as of May 1, 2000 as follows: (i) basic service charge of \$9.95, (ii) Touchtone charge of \$2.00, (iii) state Subscriber Line Charge (SLC) of \$1.00, and dialing parity charge of \$0.00.
- (9) This rate does not exceed the aggregate of rates in effect as of May 1, 2000 as follows: (i) basic service charge of \$8.50, (ii) Touchtone charge of \$2.00, (iii) state Subscriber Line Charge (SLC) of \$1.00, and dialing parity charge of \$0.00.

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SECTION 4F – FACILITIES BASED RATES AND CHARGES, CONT'D.

4F.3 Direct Inward Dialing Service (DID) and Direct Inward/Outward Dialing Service (DIOD)

A. Central Office Trunk Rates

1. Central office trunk charges are as specified in this Tariff for the exchange in which the customer is located.
2. The Local Service Calling Area privileges and message charges for the class of service provided are as specified in the exchange from which the service is provided.

B. DID Service Rates

	<u>Monthly Rate</u>	<u>Installation Charge</u>
1. Block of Numbers		
Block of 20	\$ 7.00	None
Block of 100	\$ 20.00	None
2. Block of Numbers (Reserved)		
Block of 20	\$ 7.00	None
Block of 100	\$ 20.00	None
3. Trunk Termination, per order		
Initial Trunk Termination	\$ 35.00	\$ 700.00
Each Additional Trunk Termination	\$ 17.00	\$ 55.00

C. DIOD Service Rates

	<u>Monthly Rate</u>	<u>Installation Charge</u>
Per Trunk – Month to Month	\$ 17.00	\$ 100.00
Per Trunk – One Year Term	\$ 7.00	\$ 100.00
Per Trunk – Three Year Term	\$ 5.50	\$ 100.00

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SECTION 4F – FACILITIES BASED RATES AND CHARGES, CONT'D.

4F.5 Service Charges

4F.5.1 Service Ordering Charge - Multi Element Charges

- A. Primary - For connecting new or additional Access lines.

Nonrecurring Charge

Residence, per service order	\$ 18.25
Business, per service order	\$ 30.20

- B. Secondary - For moving or changing existing service or adding new or additional service other than Access lines.

Residence, per service order	\$ 8.70
Business, per service order	\$ 16.05

- C. Record - For record type orders affecting directory listings.

Residence, per service order	\$ 7.60
Business, per service order	\$ 7.60

4F.5.2 Access Line Connection Charge

- A. Per Access line or Trunk – Residence

Central Office Work Charge	\$ 20.75
New Line Connection Charge	\$ 41.50

- B. Per Access Line or Trunk – Business

Central Office Work Charge	\$ 29.22
New Line Connection Charge	\$ 58.44

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SECTION 4F – FACILITIES BASED RATES AND CHARGES, CONT'D.

4F.5 Service Charges, Cont'd.

4F.5.3 Restoration Charge

A. Temporary Suspension at Customer's Request

Nonrecurring Charge

1. Residence

Secondary Service Ordering Charge, per Customer request	\$ 18.25
Charge per Telephone Number Restored	\$ 5.00

2. Business

Secondary Service Ordering Charge, per Customer request	\$ 30.20
Charge per Telephone Number Restored	\$ 7.50

B. Nonpayment or Shutoff

In the event service is temporarily interrupted pursuant to Section 2.5.6 of this tariff, such service will be restored upon compliance with all requirements of Section 2.5.6 or, at the discretion of the Company, a substantial portion thereof, and in addition, charges as specified following will be applicable to restore such services.

1. Residence

Secondary Service Ordering Charge, per request	\$ 30.00
Charge per Telephone Number Restored	\$ 7.50

2. Business

Secondary Service Ordering Charge, per request	\$ 50.00
Charge per Telephone Number Restored	\$ 10.00

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SECTION 4F – FACILITIES BASED RATES AND CHARGES, CONT'D.

4F.6 Lifeline Program

A. DESCRIPTION

1. Lifeline applies discounts to monthly recurring rates for qualifying residential customers. These discounts are applied to existing rates and charges for residential telephone service.
2. In order to be eligible for Lifeline a residential customer's annual household income must be at or below 150% of the poverty level as determined by the United States Department of Health and Human Services and as approved by the State Treasurer, or the person must participate in one of the following programs:
 - a. Medicaid
 - b. Supplemental Nutrition Assistance Program (SNAP) – Food Stamps
 - c. Supplemental Security Income (SSI)
 - d. Federal Public Housing Assistance/Section 8
 - e. Low Income Home Energy Assistance Program (LIHEAP)
 - f. National School Lunch Program's free lunch program
 - g. Temporary Assistance for Needy Families (TANF) a/k/a Family Independence Program
3. Lifeline includes the services and functionalities enumerated in by the FCC. as follows: voice grade access to the public switched network or its functional equivalent; minutes of use for local service provided at no additional charge to end users; access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911, to the extent the local government in an eligible carrier's service area has implemented 911 or enhanced 911 systems; and toll limitation services.
4. Other services can be provided with Lifeline at applicable rates and charges.
5. Proof of eligibility will be required for all initial Lifeline applicants and all Lifeline recipients will be required to re-certify every year.

B. REGULATIONS

1. Regulations specified elsewhere in the Company's tariffs apply to Lifeline.
2. Lifeline is available only with residence services, excluding foreign exchange service. Lifeline is limited to a single subscription per household where household is defined to be any individual or group of individuals who are living together at the same address as one economic unit. For the purposes of this rule, an economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.
3. A miscellaneous service charge does not apply when Lifeline is added or discontinued to existing service when that is the only work being done.
4. The Lifeline plan will apply after receipt and processing of a completed Lifeline application, including documentation indicating that the household income meets the eligibility standards established above.
5. Customers of Lifeline must notify the Company of any changes which would affect qualification. Recerification of eligibility will take place on an ongoing basis. When the customer is no longer eligible for Lifeline service, the Lifeline discount will be discontinued and regular tariff rates and charges will apply.
6. As a participant in Lifeline, customers are eligible to receive toll blocking service at no charge. This service will only be provided at the customer's request. Toll blocking service is defined as a central office service that restricts access to the network. Toll blocking is provided where facilities permit and will not allow 1+, 0+, 0-, 101XXXX, 900, or interzone calls to be completed. Toll blocking does not restrict local calls, calls to intraNPA directory assistance, telephone repair service, 911, or calls to 800 or 950 numbers.

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SECTION 4F – FACILITIES BASED RATES AND CHARGES, CONT'D.

4F.6 Lifeline Program, Cont'd.

7. Local service deposit requirements will be waived for customers who voluntarily receive Toll Blocking Service.
8. Participants in Lifeline shall not be disconnected from local service for nonpayments of toll charges. In addition, The Company will not deny re-establishment of local service to customers who are eligible for Lifeline and have previously been disconnected for nonpayment of toll charges.

C. MONTHLY RATES AND DISCOUNTS FOR LIFELINE CUSTOMERS

1. The discount on the monthly rate for residential exchange service for qualified Lifeline customers shall be \$9.25 from the Federal discount program plus \$2.00 from the State discount program for a total discount of \$11.25. Credits are applied to the end user's basic local exchange service. At no time shall the total Lifeline credit exceed the sum of the end user common line charge and the basic local exchange rate. The discount on the monthly rate for residential exchange service for qualified Lifeline customers 65 years of age or more shall be \$9.25 from the Federal discount program plus \$3.10 from the State discount program for a total discount of \$12.35. Credits are applied to the end user's basic local exchange service. At no time shall the total Lifeline credit exceed the sum of the end-user common line charge and the basic local exchange rate.

D. MONTHLY RATE FOR NON LIFELINE CUSTOMERS

A rate specified in MECA's Tariff M.P.S.C.No. 25 Part XVII, General applies per exchange access line to cover the costs of the Lifeline service, to the Telephone Company intrastate services as listed below:

- Business and Residence exchange services excluding Lifeline customers.
- PBX Trunk Services

4F.7 Emergency Services

Allows Customers to reach appropriate emergency services including police, fire and medical services. The 911 Service includes lines and central office features necessary to provide the capability to answer, transfer and dispatch public emergency telephone calls originated by persons within the telephone central office areas arranged for 911 calling.

4F.8 Telecommunications Relay Service

Telecommunications Relay Service enables hearing-impaired or speech-impaired persons who use a text telephone or similar devices to communicate freely with the hearing population for using the text telephone and vice versa. The Company does not impose any charge to end users for access to Telecommunications Relay Service. However, persons using this Service are liable for applicable per call/increment charges.

4F.9 Telephone Directory

For Customers that subscribed to the Company's Basic Local Exchange Service, the Company will provide each Customer annually at no charge one copy of a printed directory listing all telephone Service subscribers, except for unlisted and unpublished numbers, within the Customer's historical local exchange area. The Company may, at its option, either publish its own directory or provide a copy of one published by the dominant exchange service provider.

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SECTION 4F – FACILITIES BASED RATES AND CHARGES, CONT'D.

4F.11 Call Blocking Service

Call Blocking Service is a service which provides Customers with the capability to block originating calls to the 1-900 calling networks or 976 services. When Call Blocking Service is requested, all originating calls to 900 numbers nationwide will be blocked. Calls to a 976 service will also be blocked. Customers with Call Blocking Service attempting to dial a 900 number from a restricted line will reach a Company-provided intercept announcement. Call Blocking is provided at no charge.

4F.12 Directory Assistance Service

Customers will be charged for calls to Directory Assistance Service for numbers within the home numbering plan area, in excess of the allowance for the calling service specified in Section 3.6.

	<u>Call Charge</u>
Per call, in excess of the allowance for the calling service specified in Section 3.6	\$ 1.99

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SECTION 4F – FACILITIES BASED RATES AND CHARGES, CONT'D.

4F.13 IntraLATA Presubscription

A. Application of Rates

There will be no charge for a subscriber's initial intraLATA toll presubscription selection.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Company for local exchange service. If the new subscriber is unable to make a selection at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid his/her selection. If the new subscriber is still unable to make a selection at that time, the Company will inform the new subscriber that he/she will be given 90 days in which to inform the Company of an intraLATA toll presubscription carrier at no charge. The new subscriber will also be informed that the Company will assess a charge for any selection made after the 90 day window and that until a selection is made, the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

Subscribers who do not make an intraLATA toll carrier presubscription choice at the time the subscriber places an order establishing local exchange service with the Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, an intraLATA presubscription change charge will apply for any change thereafter.

B. IntraLATA Presubscription Change Charge

Per non-residence or residence line, trunk, or port

	<u>Non-recurring Charge</u>
Initial line, trunk, or port	\$ 5.00
Additional line, trunk, or port	\$ 5.00

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SECTION 4F – FACILITIES BASED RATES AND CHARGES, CONT'D.

4F.14 Rates By Individual Contract Basis (ICB)

In lieu of the rates otherwise set forth in this tariff, rates and charges, including minimum usage, installation, special construction and recurring charges for the Company's services may be established at negotiated rates on an individual contract basis (ICB), taking into account the nature of the facilities and services, the costs of construction and operation, the volume of traffic, the length of service commitment by the Customer, and use of facilities by other customers. Such arrangements shall be considered Special Pricing Arrangements, the terms of which will be set forth in individual Customer contracts. However, unless otherwise specified, the terms, conditions, obligation and regulation set forth in this tariff shall be incorporated into, and become a part of, said contract, and shall be binding on the Company and the Customer. Specialized rates or charges will be made available to similarly situated customers on a non-discriminatory basis.

In addition to any rate or charge established by the Carrier, the Customer will also be responsible for any recurring or non-recurring charges imposed by local exchange telephone companies incurred by or on behalf of the Customer in establishing and maintaining service. Such charges may be billed by the Carrier or directly by the local exchange company, at the Carrier's option.

Upon completion of any contractual arrangements entered into under this section, the Company will file additional tariff sheets as an amendment to this tariff summarizing the services, rates, terms, conditions, and duration of the contract, and will make the contract itself available to the Commission upon the Commission's request. The Company reserves the right to protection from public disclosure of proprietary information contained in such contracts as allowed under law.

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SECTION 4F – FACILITIES BASED RATES AND CHARGES, CONT'D.

4F.15 Promotional Offerings

The Company, from time to time, may make promotional offerings of its services, which may include waiving or reducing the applicable charges for the promoted service. Promotions will be filed as separate tariff sheets under this Section 4F.15.

All promotions will be limited in duration, and will identify a definite, reasonable time period during which the promotion will be in effect. A promotion may also be limited as to the locations where the offerings are made. A promotion may also, if so designated, provide for its conclusion upon the occurrence of a promotion-related event that is reasonably certain to occur, although the timing may not be certain.

Promotions will be implemented with at least one day's notice prior to the effective date of each promotion.

SECTION 4F – FACILITIES BASED RATES AND CHARGES, CONT'D.

4F.15 Promotional Offerings, Cont'd.

Winn Choice Call Forwarding (1) \$ 24.00

The Customer will receive the following in the Winn Choice Call Forwarding package:

Residential One Party Service
Touch Call
State Subscriber Line Charge
Call Forwarding - Variable

Winn Choice Speed Call 8 (1) \$ 24.00

The Customer will receive the following in the Winn Choice Speed Call 8 package:

Residential One Party Service
Touch Call
State Subscriber Line Charge
Speed Call 8

(1) Plus flow through charges for Universal Service Funds (USF), Local Number Portability (LNP), interstate Subscriber Line Charges (SLC) and E-9-1-1 Charges.

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SECTION 4R – RESALE BASED RATES AND CHARGES

Exchange:

Clare	(D)	(D)	(D)	(D)	(D)	Beaverton	Birch Run	(D)
	(D)	Gladwin	East Tawas		Farwell		(D)	(D)
	(D)		Harrison				(D)	Oscoda
	(D)		Rosebush				(D)	St. Helen
	(D)		(D)	(D)	(D)			

4R.1.1 Basic Local Exchange Service

A. GENERAL

The service shown below entitles the customer to calling within the Existing Local Calling Area in Section D. of the exchange(s) listed above at the usage rates stated in Section C. below:

B. MONTHLY RATES

Business One Party (1)	\$ 15.00
Business Trunk	
6 or fewer lines (1)	\$ 15.00
7 or more lines (1)	\$ 12.50
Residential One Party (1) (2)	\$ 16.00
Educational (1)	\$ 12.50

C. USAGE RATES

For Business Customers, in addition to the monthly rate, a local message charge of \$0.075 will apply for each originating completed call within the Local Calling Area as defined above.

- (1) Plus flow through charges for Universal Service Funds (USF), Local Number Portability (LNP), interstate Subscriber Line Charges (SLC) and E-9-1-1 technical charges from the resale provider.
- (2) Plus flow through \$2.00 Rural Zone Charge from the resale provider, if the customer is located outside the base rate area.

SECTION 4R – RESALE BASED RATES AND CHARGES

Exchange:

Alma	Ithaca	Mt. Pleasant	Shepherd	St. Louis	Vestaburg	Weidman
Alpena	(D)	(D)	(D)	(D)	(D) Breckenridge	Carson City
(D)	(D)	(D)	(D)	Edmore		(D) Elsie
Fairview	(D)	Fowler-Pewamo	Gaylord	Grayling		(D) Harrisville
Hemlock	Higgins Lake	Hillman	Houghton Lake	Hubbard Lake	Hubbardston	(D)
Lachine	Lakeview	Lewiston	Lincoln	Long Lake	Maple Rapids	McBride
Merrill	Middleton	(D)	Mio	Muir	Onaway	Ossineke
Ovid	Owosso	Palo	Pompeii	Posen	Remus	Riverdale
Rogers City	Roscommon	Sheridan	Sidney	Six Lakes	St. Johns	(D)
Vanderbilt						
Alger	Lupton	Prescott	Rose City	Sterling		

4R.1.1 Basic Local Exchange Service

A. GENERAL

The service shown below entitles the customer to calling within the Existing Local Calling Area in Section D. of the exchange(s) listed above at the usage rates stated in Section C. below:

B. MONTHLY RATES

Business One Party (1) (2)	\$ 19.00
Business Trunk	
6 or fewer lines (1) (2)	\$ 19.00
7 or more lines (1) (2)	\$ 19.00
Residential One Party (1) (2)	\$ 20.50
Educational (1) (2)	\$ 15.50

C. USAGE RATES

For Business Customers, in addition to the monthly rate, a local message charge of \$0.069 will apply for each originating completed call within the Local Calling Area as defined above.

- (3) Plus flow through charges for Universal Service Funds (USF), Local Number Portability (LNP), interstate Subscriber Line Charges (SLC) and E-9-1-1 charges from the resale provider.
- (4) Plus flow through \$2.00 Rural Zone Charge from the resale provider, if the customer is located outside the base rate area.

Calls made to a telephone number with an NPA NXX that is associated with the rate center that is within the customer's local calling area are local calls regardless of the physical location of the called party

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SECTION 4R – RESALE BASED RATES AND CHARGES, CONT'D.

4R.1 Basic Local Exchange Service, Cont'd.

D. LOCAL SERVICE AREAS

Local Service Areas for resale based service have been separated into distinct Existing Local Calling Areas. The Existing Local Calling Area represents the exchanges where customers have had local calling privileges provided by the incumbent local telephone provider.

<u>Exchange</u>	<u>Existing Local Calling</u>	
Alma	Alma, Ithaca, Riverdale, Shepherd, St. Louis	
Alpena	Alpena, Hillman, Hubbard Lake, Lachine, Long Lake, Ossineke, Posen	(D)
		(D)
		(D)
		(D)
Breckenridge	Breckenridge, Ithaca, Merrill, Midland, Mt. Pleasant, St. Louis, Shepherd	
Carson City	Carson City, Crystal, Hubbardston, Ithaca, Middleton, Palo, Riverdale, Vickeryville	(D)
		(D)
		(D)
		(D)
Edmore	Blanchard, Edmore, McBride, Six Lakes, Vestaburg, Winn	

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SECTION 4R – RESALE BASED RATES AND CHARGES, CONT'D.

4R.1 Basic Local Exchange Service, Cont'd.

D. LOCAL SERVICE AREAS, Cont'd.

<u>Exchange</u>	<u>Existing Local Calling</u>	(D)
Elsie	Ashley, Chapin, Elsie, Merrill, Ovid, Pompeii, St. Johns	
Fairview	Atlanta, Fairview, Glennie, Lewiston, Lincoln, Mio	(D)
Fowler-Pewamo	Fowler-Pewamo, Hubbardston, Maple Rapids, Muir, St. Johns, Westphalia	
Gaylord	Atlanta, Chester, Elmira, Gaylord, Grayling, Lewiston, Onaway, Vanderbilt	
Grayling	Chester, Gaylord, Grayling, Higgins Lake, Lewiston, Mio, Manistee River, Roscommon	(D)
Harrisville	Harrisville, Lincoln, Oscoda, Ossineke	
Hemlock	Brant, Freeland, Hemlock, Merrill, Midland, Saginaw, St. Charles	
Higgins Lake	Grayling, Higgins Lake, Houghton Lake, Roscommon	
Hillman	Alpena, Atlanta, Hillman, Lachine, Posen	
Houghton Lake	Gladwin, Harrison, Higgins Lake, Houghton Lake, Roscommon	
Hubbard Lake	Alpena, Hubbard Lake, Lachine, Lincoln, Ossineke	
Hubbardston	Carson City, Fowler-Pewamo, Hubbardston, Maple Rapids, Middleton, Muir, Palo	

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SECTION 4R – RESALE BASED RATES AND CHARGES, CONT'D.

4R.1 Basic Local Exchange Service, Cont'd.

D. LOCAL SERVICE AREAS, Cont'd.

<u>Exchange</u>	<u>Existing Local Calling</u>
Ithaca	Alma, Ashley, Breckenridge, Carson City, Ithaca, Merrill, Middleton, Pompeii, Riverdale, St. Louis
Lachine	Alpena, Hillman, Hubbard Lake, Lachine, Posen
Lakeview	Blanchard, Lakeview, Six Lakes, Stanton
Lewiston	Atlanta, Chester, Fairview, Gaylord, Grayling, Lewiston, Mio
Lincoln	Fairview, Glennie, Harrisville, Hubbard Lake, Lincoln, Oscoda, Ossineke
Long Lake	Alpena, Long Lake, Posen, Rogers City
Maple Rapids	Fowler-Pewamo, Hubbardston, Maple Rapids, Middleton, Pompeii, St. Johns
McBride	Crystal, Edmore, McBride, Six Lakes, Stanton, Vestaburg
Merrill	Ashley, Brant, Breckenridge, Chapin, Elsie, Hemlock, Ithaca, Merrill, Midland, Saginaw
Middleton	Carson City, Hubbardston, Ithaca, Maple Rapids, Middleton, Pompeii
Mio	Fairview, Glennie, Grayling, Lewiston, Mio, Roscommon, Rose City
Mt. Pleasant	Blanchard, Breckenridge, Coleman, Midland, Mt. Pleasant, Rosebush, Shepherd, Weidman, Winn
Muir	Fowler-Pewamo, Hubbardston, Ionia, Muir, Palo

(D)

(D)

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SECTION 4R– RESALE BASED RATES AND CHARGES, CONT'D.

4R.1 Basic Local Exchange Service, Cont'd.

D. LOCAL SERVICE AREAS, Cont'd.

<u>Exchange</u>	<u>Existing Local Calling</u>
Onaway	Atlanta, Gaylord, Grace Harbor, Onaway, Rogers City, Vanderbilt
Ossineke	Alpena, Harrisville, Hubbard Lake, Lincoln, Ossineke
Ovid	Chapin, Elsie, Ovid, Owosso, St. Johns
Owosso	Bancroft, Chapin, Chesaning, Durand, Ovid, Owosso
Palo	Carson City, Fenwick, Hubbardston, Ionia, Muir, Palo, Vickeryville
Pompeii	Ashley, Elsie, Ithaca, Maple Rapids, Middleton, Pompeii, St. Johns
Posen	Alpena, Hillman, Lachine, Long Lake, Posen, Rogers City
Remus	Barryton, Blanchard, Mecosta, Remus, Weidman
Riverdale	Alma, Carson City, Crystal, Ithaca, Riverdale, Shepherd, Vestaburg, Winn
Rogers City	Grace Harbor, Long Lake, Onaway, Posen, Rogers City
Roscommon	Grayling, Higgins Lake, Houghton Lake, Mio, Roscommon, St. Helen
St. Johns	Elsie, Fowler-Pewamo, Maple Rapids, Ovid, Pompeii, St. Johns, Westphalia
Saint Louis	Alma, Breckenridge, Ithaca, Shepherd, St. Louis
Shepherd	Alma, Breckenridge, Mt. Pleasant, Riverdale, Shepherd, St. Louis, Winn
Sheridan	Fenwick, Sheridan, Sidney, Stanton, Vickeryville
Sidney	Greenville, Sheridan, Sidney, Stanton
Six Lakes	Blanchard, Edmore, Lakeview, McBride, Six Lakes, Stanton

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SECTION 4R – RESALE BASED RATES AND CHARGES, CONT'D.

4R.1 Basic Local Exchange Service, Cont'd.

D. LOCAL SERVICE AREAS, Cont'd.

<u>Exchange</u>	<u>Existing Local Calling</u>	
Clare	Clare, Beaverton, Coleman, Farwell, Gladwin, Harrison, Rosebush	(D)
East Tawas	East Tawas, Au Gres, Hale, Oscoda, Sand Lake Heights, Twining, Whittemore	(D)
Farwell	Farwell, Barryton, Clare, Harrison, Rosebush, Weidman	(D) (D) (D)
Gladwin	Gladwin, Beaverton, Clare, Harrison, Houghton Lake, Pinconning, St. Helen, Standish, West Branch	
Harrison	Harrison, Clare, Farwell, Gladwin, Houghton Lake	(D) (D) (D)
Oscoda	Oscoda, East Tawas, Glennie, Hale, Harrisville, Lincoln	(D)

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SECTION 4R – RESALE BASED RATES AND CHARGES, CONT'D.

4R.1 Basic Local Exchange Service, Cont'd.

D. LOCAL SERVICE AREAS, Cont'd.

<u>Exchange</u>	<u>Existing Local Calling</u>	
		(D)
Rosebush	Rosebush, Clare, Coleman, Farwell, Mt. Pleasant, Weidman	(D)
		(D)
		(D)
St. Helen	St. Helen, Gladwin, Houghton Lake, Roscommon, West Branch	(D)
		(D)
		(D)
		(D)
		(D)
		(D)

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SECTION 4R – RESALE BASED RATES AND CHARGES, CONT'D.

4R.2 Winn Dial Service

A. MONTHLY RATES

<u>Rates</u>	<u>Without Contract Per Line, Per Month</u>	<u>With Contract Per Line, Per Month</u>
1 to 25 lines (1) (2)	\$ 23.92 (3) (4)	\$ 16.37 (5) (6)
25 to 50 lines (1) (2)	24.38 (4)	13.13 (7)
51 to 100 lines (1) (2)	24.29 (4)	11.74 (8)
101 to 200 lines (1) (2)	24.29 (4)	11.50 (9)
201 + lines (1) (2)	24.29 (4)	ICB
Monthly Billing Charge, per account	\$ 10.00	\$ 10.00

B. USAGE RATES

In addition to the monthly rate, a local message charge of \$0.069 will apply for each originating completed call within the Existing Local Calling Area listed in Section 4R.1.3(D).

- (2) Plus charges for Universal Service Funds (USF), Local Number Portability (LNP), interstate Subscriber Line Charges (SLC) and E-9-1-1 charges.
- (3) Plus flow through \$2.00 Rural Zone Charge from the resale provider, if the customer is located out of the base rate area.
- (4) This rate does not exceed the aggregate of rates in effect as of May 1, 2000 as follows: (i) basic service charge of \$22.50, (ii) Touchtone charge of \$2.00, (iii) state Subscriber Line Charge (SLC) of \$3.50, and dialing parity charge of \$0.00.
- (5) This rate does not exceed the aggregate of rates in effect as of May 1, 2000 as follows: (i) basic service charge of \$22.50, (ii) Touchtone charge of \$2.00, (iii) state Subscriber Line Charge (SLC) of \$1.00, and dialing parity charge of \$0.00.
- (6) This rate does not exceed the aggregate of rates in effect as of May 1, 2000 as follows: (i) basic service charge of \$14.95, (ii) Touchtone charge of \$2.00, (iii) state Subscriber Line Charge (SLC) of \$3.50, and dialing parity charge of \$0.00.
- (7) This rate does not exceed the aggregate of rates in effect as of May 1, 2000 as follows: (i) basic service charge of \$14.95, (ii) Touchtone charge of \$2.00, (iii) state Subscriber Line Charge (SLC) of \$1.00, and dialing parity charge of \$0.00.
- (8) This rate does not exceed the aggregate of rates in effect as of May 1, 2000 as follows: (i) basic service charge of \$11.25, (ii) Touchtone charge of \$2.00, (iii) state Subscriber Line Charge (SLC) of \$1.00, and dialing parity charge of \$0.00.
- (9) This rate does not exceed the aggregate of rates in effect as of May 1, 2000 as follows: (i) basic service charge of \$9.95, (ii) Touchtone charge of \$2.00, (iii) state Subscriber Line Charge (SLC) of \$1.00, and dialing parity charge of \$0.00.
- (10) This rate does not exceed the aggregate of rates in effect as of May 1, 2000 as follows: (i) basic service charge of \$8.50, (ii) Touchtone charge of \$2.00, (iii) state Subscriber Line Charge (SLC) of \$1.00, and dialing parity charge of \$0.00.

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SECTION 4R – RESALE BASED RATES AND CHARGES, CONT'D.

4R.3 Direct Inward Dialing Service (DID) and Direct Inward/Outward Dialing Service (DIOD)

A. Central Office Trunk Rates

1. Central office trunk charges are as specified in this Tariff for the exchange in which the customer is located.
2. The Local Service Area Calling privileges and message charges for the class of service provided are as specified in the exchange from which the service is provided.

B. DID Service Rates

	<u>Monthly Rate</u>	<u>Installation Charge</u>
1. Block of Numbers		
Block of 20	\$ 7.00	None
Block of 100	\$ 20.00	None
2. Block of Numbers (Reserved)		
Block of 20	\$ 7.00	None
Block of 100	\$ 20.00	None
3. Trunk Termination, per order		
Initial Trunk Termination	\$ 35.00	\$ 700.00
Each Additional Trunk Termination	\$ 17.00	\$ 55.00

C. DIOD Service Rates

	<u>Monthly Rate</u>	<u>Installation Charge</u>
Per Trunk – Month to Month	\$ 17.00	\$ 100.00
Per Trunk – One Year Term	\$ 7.00	\$ 100.00
Per Trunk – Three Year Term	\$ 5.50	\$ 100.00

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SECTION 4R – RESALE BASED RATES AND CHARGES, CONT'D.

4R.5 Service Charges

4R.5.1 Service Ordering Charge - Multi Element Charges

- A. Primary - For connecting new or additional Access lines.

Nonrecurring Charge

Residence, per service order	\$ 18.25
Business, per service order	\$ 30.20

- B. Secondary - For moving or changing existing service or adding new or additional service other than Access lines.

Residence, per service order	\$ 8.70
Business, per service order	\$ 16.05

- C. Record - For record type orders affecting directory listings.

Residence, per service order	\$ 7.60
Business, per service order	\$ 7.60

4R.5.2 Access Line Connection Charge

- A. Per Access line or Trunk – Residence

Central Office Work Charge	\$ 20.75
New Line Connection Charge	\$ 41.50

- B. Per Access Line or Trunk – Business

Central Office Work Charge	\$ 29.22
New Line Connection Charge	\$ 58.44

SECTION 4R – RESALE BASED RATES AND CHARGES, CONT'D.

4R.5 Service Charges, Cont'd.

4R.5.3 Restoration Charge

A. Temporary Suspension at Customer's Request

Nonrecurring Charge

1. Residence

Secondary Service Ordering Charge, per Customer request	\$ 18.25
Charge per Telephone Number Restored	\$ 5.00

2. Business

Secondary Service Ordering Charge, per Customer request	\$ 30.20
Charge per Telephone Number Restored	\$ 7.50

B. Nonpayment or Shutoff

In the event service is temporarily interrupted pursuant to Section 2.5.6 of this tariff, such service will be restored upon compliance with all requirements of Section 2.5.6 or, at the discretion of the Company, a substantial portion thereof, and in addition, charges as specified following will be applicable to restore such services.

1. Residence

Secondary Service Ordering Charge, per request	\$ 30.00
Charge per Telephone Number Restored	\$ 7.50

2. Business

Secondary Service Ordering Charge, per request	\$ 50.00
Charge per Telephone Number Restored	\$ 10.00

SECTION 4R – RESALE BASED RATES AND CHARGES, CONT'D.

4R.6 Lifeline Program

A. DESCRIPTION

1. Lifeline applies discounts to monthly recurring rates for qualifying residential customers. These discounts are applied to existing rates and charges for residential telephone service.
2. In order to be eligible for Lifeline a residential customer's annual household income must be at or below 150% of the poverty level as determined by the United States Department of Health and Human Services and as approved by the State Treasurer, or the person must participate in one of the following programs:
 - a. Medicaid
 - b. Supplemental Nutrition Assistance Program (SNAP) – Food Stamps
 - c. Supplemental Security Income (SSI)
 - d. Federal Public Housing Assistance/Section 8
 - e. Low Income Home Energy Assistance Program (LIHEAP)
 - f. National School Lunch Program's free lunch program
 - g. Temporary Assistance for Needy Families (TANF) a/k/a Family Independence Program
3. Lifeline includes the services and functionalities enumerated in by the FCC. as follows: voice grade access to the public switched network or its functional equivalent; minutes of use for local service provided at no additional charge to end users; access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911, to the extent the local government in an eligible carrier's service area has implemented 911 or enhanced 911 systems; and toll limitation services.
4. Other services can be provided with Lifeline at applicable rates and charges.
5. Proof of eligibility will be required for all initial Lifeline applicants and all Lifeline recipients will be required to re-certify every year.

B. REGULATIONS

1. Regulations specified elsewhere in the Company's tariffs apply to Lifeline.
2. Lifeline is available only with residence services, excluding foreign exchange service. Lifeline is limited to a single subscription per household where household is defined to be any individual or group of individuals who are living together at the same address as one economic unit. For the purposes of this rule, an economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.
3. A miscellaneous service charge does not apply when Lifeline is added or discontinued to existing service when that is the only work being done.
4. The Lifeline plan will apply after receipt and processing of a completed Lifeline application, including documentation indicating that the household income meets the eligibility standards established above.
5. Customers of Lifeline must notify the Company of any changes which would affect qualification. Recerification of eligibility will take place on an ongoing basis. When the customer is no longer eligible for Lifeline service, the Lifeline discount will be discontinued and regular tariff rates and charges will apply.
6. As a participant in Lifeline, customers are eligible to receive toll blocking service at no charge. This service will only be provided at the customer's request. Toll blocking service is defined as a central office service that restricts access to the network. Toll blocking is provided where facilities permit and will not allow 1+, 0+, 0-, 101XXXX, 900, or interzone calls to be completed. Toll blocking does not restrict local calls, calls to intraNPA directory assistance, telephone repair service, 911, or calls to 800 or 950 numbers.

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SECTION 4R – RESALE BASED RATES AND CHARGES, CONT'D.

4R.6 Lifeline Program, Cont'd.

7. Local service deposit requirements will be waived for customers who voluntarily receive Toll Blocking Service.
8. Participants in Lifeline shall not be disconnected from local service for nonpayments of toll charges. In addition, The Company will not deny re-establishment of local service to customers who are eligible for Lifeline and have previously been disconnected for nonpayment of toll charges.

C. MONTHLY RATES AND DISCOUNTS FOR LIFELINE CUSTOMERS

1. The discount on the monthly rate for residential exchange service for qualified Lifeline customers shall be \$9.25 from the Federal discount program plus \$2.00 from the State discount program for a total discount of \$11.25. Credits are applied to the end user's basic local exchange service. At no time shall the total Lifeline credit exceed the sum of the end user common line charge and the basic local exchange rate. The discount on the monthly rate for residential exchange service for qualified Lifeline customers 65 years of age or more shall be \$9.25 from the Federal discount program plus \$3.10 from the State discount program for a total discount of \$12.35. Credits are applied to the end user's basic local exchange service. At no time shall the total Lifeline credit exceed the sum of the end-user common line charge and the basic local exchange rate.

D. MONTHLY RATE FOR NON LIFELINE CUSTOMERS

A rate specified in MECA's Tariff M.P.S.C No. 25 Part XVII, General applies per exchange access line to cover the costs of the Lifeline service, to the Telephone Company intrastate services as listed below:

- Business and Residence exchange services excluding Lifeline customers.
- PBX Trunk Services

4F.7 Emergency Services

Allows Customers to reach appropriate emergency services including police, fire and medical services. The 911 Service includes lines and central office features necessary to provide the capability to answer, transfer and dispatch public emergency telephone calls originated by persons within the telephone central office areas arranged for 911 calling.

4F.8 Telecommunications Relay Service

Telecommunications Relay Service enables hearing-impaired or speech-impaired persons who use a text telephone or similar devices to communicate freely with the hearing population for using the text telephone and vice versa. The Company does not impose any charge to end users for access to Telecommunications Relay Service. However, persons using this Service are liable for applicable per call/increment charges.

4F.9 Telephone Directory

For Customers that subscribed to the Company's Basic Local Exchange Service, the Company will provide each Customer annually at no charge one copy of a printed directory listing all telephone Service subscribers, except for unlisted and unpublished numbers, within the Customer's historical local exchange area. The Company may, at its option, either publish its own directory or provide a copy of one published by the dominant exchange service provider.

SECTION 4R – RESALE BASED RATES AND CHARGES, CONT'D.

4R.11 Call Blocking Service

Call Blocking Service is a service which provides Customers with the capability to block originating calls to the 1-900 calling networks or 976 services. When Call Blocking Service is requested, all originating calls to 900 numbers nationwide will be blocked. Calls to a 976 service will also be blocked. Customers with Call Blocking Service attempting to dial a 900 number from a restricted line will reach a Company-provided or DUC-provided intercept announcement. Call Blocking is provided at no charge.

4R.12 Directory Assistance Service

Customers will be charged for calls to Directory Assistance Service for numbers within the home numbering plan area.

Call Charge

\$ 1.99

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SECTION 4R – RESALE BASED RATES AND CHARGES, CONT'D.

4R.13 IntraLATA Presubscription

A. Application of Rates

There will be no charge for a subscriber's initial intraLATA toll presubscription selection.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Company for local exchange service. If the new subscriber is unable to make a selection at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid his/her selection. If the new subscriber is still unable to make a selection at that time, the Company will inform the new subscriber that he/she will be given 90 days in which to inform the Company of an intraLATA toll presubscription carrier at no charge. The new subscriber will also be informed that the Company will assess a charge for any selection made after the 90 day window and that until a selection is made, the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

Subscribers who do not make an intraLATA toll carrier presubscription choice at the time the subscriber places an order establishing local exchange service with the Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, an intraLATA presubscription change charge will apply for any change thereafter.

B. IntraLATA Presubscription Change Charge

Per non-residence or residence line, trunk, or port

	<u>Non-recurring Charge</u>
Initial line, trunk, or port	\$ 5.00
Additional line, trunk, or port	\$ 5.00

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SECTION 4R – RESALE BASED RATES AND CHARGES, CONT'D.

4R.14 Rates By Individual Contract Basis (ICB)

In lieu of the rates otherwise set forth in this tariff, rates and charges, including minimum usage, installation, special construction and recurring charges for the Company's services may be established at negotiated rates on an individual contract basis (ICB), taking into account the nature of the facilities and services, the costs of construction and operation, the volume of traffic, the length of service commitment by the Customer, and use of facilities by other customers. Such arrangements shall be considered Special Pricing Arrangements, the terms of which will be set forth in individual Customer contracts. However, unless otherwise specified, the terms, conditions, obligation and regulation set forth in this tariff shall be incorporated into, and become a part of, said contract, and shall be binding on the Company and the Customer. Specialized rates or charges will be made available to similarly situated customers on a non-discriminatory basis.

In addition to any rate or charge established by the Carrier, the Customer will also be responsible for any recurring or non-recurring charges imposed by local exchange telephone companies incurred by or on behalf of the Customer in establishing and maintaining service. Such charges may be billed by the Carrier or directly by the local exchange company, at the Carrier's option.

Upon completion of any contractual arrangements entered into under this section, the Company will file additional tariff sheets as an amendment to this tariff summarizing the services, rates, terms, conditions, and duration of the contract, and will make the contract itself available to the Commission upon the Commission's request. The Company reserves the right to protection from public disclosure of proprietary information contained in such contracts as allowed under law.

SECTION 4R – RESALE BASED RATES AND CHARGES, CONT'D.

4R.15 Promotional Offerings

The Company, from time to time, may make promotional offerings of its services, which may include waiving or reducing the applicable charges for the promoted service. Promotions will be filed as separate tariff sheets under this section 4R.14.

All promotions will be limited in duration, and will identify a definite, reasonable time period during which the promotion will be in effect. A promotion may also be limited as to the locations where the offerings are made. A promotion may also, if so designated, provide for its conclusion upon the occurrence of a promotion-related event that is reasonably certain to occur, although the timing may not be certain.

Promotions will be implemented with at least one day's notice prior to the effective date of each promotion.

SECTION 4R – RESALE BASED RATES AND CHARGES, CONT'D.

4R.15 Promotional Offerings, Cont'd.

Winn Choice Call Forwarding (1) (2) \$ 24.00

The Customer will receive the following in the Winn Choice Call Forwarding package:

Residential One Party Service
Touch Call
State Subscriber Line Charge
Call Forwarding - Variable

Winn Choice Speed Call 8 (1) (2) \$ 24.00

The Customer will receive the following in the Winn Choice Speed Call 8 package:

Residential One Party Service
Touch Call
State Subscriber Line Charge
Speed Call 8

- (1) Plus flow through charges for Universal Service Funds (USF), Local Number Portability (LNP), interstate Subscriber Line Charges (SLC) and E-9-1-1 Charges from the resale provider.
- (2) Plus flow through \$2.00 Rural Zone Charge from the resale provider if the customer is located outside the base rate area.

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SECTION 5 – SERVICE AREAS

5.1 Legal Descriptions and Maps

The Company hereby mirrors the Map and Legal Description tariffs of the exchanges, by Incumbent Local Exchange Carrier, listed below to identify its service territory. Any future modifications to these exchange boundaries or legal descriptions of these boundaries will be automatically mirrored by the Company. If not mirrored, new detailed maps and legal descriptions will be filed with the MPSC, on an individual exchange basis, for approval.

Incumbent Local Exchange Carrier: Verizon North, Inc.

Alma	Ithaca	Mt. Pleasant	Shepherd	St. Louis	Vestaburg	Weidman
Alpena	(D)	(D)	(D)	(D)	Breckenridge	Carson City
Fairview	(D)	(D)	(D)	Edmore	(D)	Elsie
Hemlock	Higgins Lake	Fowler-Pewamo	Gaylord	Grayling	(D)	Harrisville
Lachine	Lakeview	Hillman	Houghton Lake	Hubbard Lake	Hubbardston	(D)
Merrill	Middleton	Lewiston	Lincoln	Long Lake	Maple Rapids	McBride
Ovid	Owosso	Palo	(D) Mio	Muir	Onaway	Ossineke
Rogers City	Roscommon	Sheridan	Pompeii	Posen	Remus	Riverdale
Vanderbilt			Sidney	Six Lakes	St. Johns	Stanton

Incumbent Local Exchange Carrier: Contel of the South, Inc., d/b/a Verizon North Systems

Alger	Lupton	Prescott	Rose City	Sterling
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Incumbent Local Exchange Carrier: Ameritech Michigan

(D)	(D)	(D)	(D)	(D)	Beaverton	Birch Run
Clare	(D)	East Tawas	(D)	Farwell	(D)	(D)
(D)	Gladwin	Harrison	(D)	(D)	(D)	Oscoda
(D)	(D)	Rosebush	(D)	(D)	St. Helen	(D)
(D)	(D)	(D)	(D)	(D)	(D)	

SECTION 5 – SERVICE AREAS, CONT'D.

5.2 List of Counties, Cities, Villages and Townships

The following list of counties, incorporated cities, villages, and townships, listed by exchange, are wholly or partly within the assigned areas of each exchange. (Villages are indicated by “Vill” and Townships are indicated by “Twp”).

5.2.1 Verizon North, Inc. Exchanges

<u>Exchange</u>	<u>County</u>	<u>City</u>	<u>Village/Township</u>
Alma	Gratiot County	Alma	Twp Arcada Twp Bethany Twp Emerson Twp Pine River Twp Seville Twp Sumner
Alpena	Alpena County	Alpena	Twp Alpena Twp Long Rapids Twp Maple Ridge Twp Wilson

(D)

(D)

SECTION 5 – SERVICE AREAS, CONT'D.

5.2 List of Counties, Cities, Villages and Townships, Cont'd.

5.2.1 Verizon North, Inc. Exchanges, Cont'd.

<u>Exchange</u>	<u>County</u>	<u>City</u>	<u>Village/Township</u>
Breckenridge	Gratiot County		Vill Breckenridge
			Twp Bethany
	Twp Emerson		
	Twp Lafayette		
	Twp Wheeler		
	Twp Greendale		
	Twp Jasper		
	Twp Lee		
	Twp Porter		
			Midland County
Carson City	Montcalm County	Carson City	Twp Bloomer
	Gratiot County		Twp Crystal
	Clinton County		Twp New Haven
	Ionia County		Twp North Shade
			Twp Lebanon
			Twp North Plains

(D)

(D)

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SECTION 5 – SERVICE AREAS, CONT'D.

5.2 List of Counties, Cities, Villages and Townships, Cont'd.

5.2.1 Verizon North, Inc. Exchanges, Cont'd.

<u>Exchange</u>	<u>County</u>	<u>City</u>	<u>Village/Township</u>
Edmore	Montcalm County		Vill Edmore
			Twp Belvidere
			Twp Day
			Twp Douglas
			Twp Ferris
			Twp Home
			Twp Richland
			Twp Fremont
		Isabella County	
Elsie	Clinton County		Vill Elsie
			Twp Duplain
			Twp Greenbush
	Gratiot County		Twp Elba
			Twp Hamilton
			Twp Washington
	Shiawassee County		Twp Fairfield
	Saginaw County		Twp Chapin
		Twp Marion	
Fairview	Oscoda County		Twp Clinton
			Twp Comins
			Twp Elmer
			Twp Mentor
	Montmorency County		Twp Loud
	Alcona County		Twp Mitchell
			(D)
Fowler-Pewamo	Clinton County		Vill Fowler
			Twp Bengal
			Twp Dallas
			Twp Essex
			Twp Lebanon
			Twp Riley
			Vill Pewamo
			Twp Lyons
			Twp North Plains
		Ionia County	

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SECTION 5 – SERVICE AREAS, CONT'D.

5.2 List of Counties, Cities, Villages and Townships, Cont'd.

5.2.1 Verizon North, Inc. Exchanges, Cont'd.

<u>Exchange</u>	<u>County</u>	<u>City</u>	<u>Village/Township</u>			
Gaylord	Otsego County	Gaylord	Twp Bagley			
			Twp Charlton			
			Twp Chester			
			Twp Dover			
			Twp Elmira			
			Twp Hayes			
			Twp Livingston			
			Twp Otsego Lake			
			Twp Vienna			
			Twp Montmorency			
Twp Maple Forest						
Grayling	Crawford County	Grayling	Twp Beaver Creek			
			Twp Frederic			
			Twp Grayling			
			Twp Lovelis			
			Twp Maple Forest			
			Twp South Branch			
			Twp Bear Lake			
			Twp Blue Lake			
				Kalkaska County		
Harrisville	Alcona County	Harrisville	Twp Alcona			
			Twp Greenbush			
			Twp Harrisville			
Hemlock	Saginaw County		Twp Haynes			
			Twp Fremont			
			Twp Richland			
	Midland County		Twp Swan Creek			
			Twp Thomas			
			Twp Ingersoll			
Higgins Lake	Crawford County		Twp Beaver Creek			
			Roscommon County			
			Twp Gerrish			
			Twp Lyon			
			Twp Markey			
			Twp Lake			

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SECTION 5 – SERVICE AREAS, CONT'D.

5.2 List of Counties, Cities, Villages and Townships, Cont'd.

5.2.1 Verizon North, Inc. Exchanges, Cont'd.

<u>Exchange</u>	<u>County</u>	<u>City</u>	<u>Village/Township</u>	
Hillman	Montmorency County		Vill Hillman	
			Twp Hillman	
	Twp Montmorency			
	Twp Rust			
	Twp Green			
	Twp Wellington			
Houghton Lake	Roscommon County		Twp Denton	
			Twp Lake	
			Twp Markey	
			Twp Roscommon	
			Twp Backus	
			Twp Higgins	
Hubbard Lake	Alcona County		Twp Denton	
			Twp Lake	
	Twp Markey			
	Twp Roscommon			
	Twp Backus			
	Twp Higgins			
	Twp Nester			
	Alpena County			Twp Alcona
				Twp Caledonia
				Twp Hawes
Twp Alpena				
Twp Green				
Twp Ossineke				
Twp Sanborn				
Twp Wilson				
Hubbardston	Ionia County		Vill Hubbardston	
	Clinton County		Twp North Plains	
	Gratiot County		Twp Lebanon	
			Twp North Shade	
Ithaca	Gratiot County	Ithaca	Twp Arcada	
			Twp Emerson	
			Twp Fulton	
			Twp Hamilton	
			Twp Lafayette	
			Twp Newark	
	Saginaw County			Twp New Haven
				Twp North Star
				Twp Sumner
				Twp Lakefield
				Twp Marion

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SECTION 5 – SERVICE AREAS, CONT'D.

5.2 List of Counties, Cities, Villages and Townships, Cont'd.

5.2.1 Verizon North, Inc. Exchanges, Cont'd.

<u>Exchange</u>	<u>County</u>	<u>City</u>	<u>Village/Township</u>
Lachine	Alpena County		Twp Green Twp Long Rapids Twp Maple Ridge Twp Ossineke Twp Wellington Twp Wilson
Lakeview	Montcalm County		Vill Lakeview Twp Belvidere Twp Cato Twp Maple Valley Twp Pine Twp Winfield
	Mecosta County		Twp Deerfield Twp Hinton Twp Millbrook
Lewiston	Montmorency County		Twp Albert Twp Vienna
	Oscoda County		Twp Clinton Twp Elmer Twp Greenwood
	Otsego County		Twp Charlton
	Crawford County		Twp Lovells
Lincoln	Alcona County		Vill Lincoln Twp Alcona Twp Greenbush Twp Gustin Twp Harrisville Twp Hawes Twp Mikado Twp Millen Twp Mitchell
Long Lake	Alpena County		Twp Alpena Twp Maple Ridge
	Presque Isle County		Twp Krakow Twp Presque Isle
Maple Rapids	Clinton County		Vill Maple Rapids Twp Essex Twp Greenbush Twp Lebanon
	Gratiot County		Twp Fulton Twp North Shade

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SECTION 5 – SERVICE AREAS, CONT'D.

5.2 List of Counties, Cities, Villages and Townships, Cont'd.

5.2.1 Verizon North, Inc. Exchanges, Cont'd.

<u>Exchange</u>	<u>County</u>	<u>City</u>	<u>Village/Township</u>
McBride	Montcalm County		Vill McBride Twp Day Twp Douglass
Merrill	Saginaw County		Vill Merrill Twp Jonesfield Twp Lakefield Twp Marion
	Gratiot County		Twp Hamilton Twp Lafayette Twp Wheeler
	Midland County		Twp Mount Haley Twp Porter
Middleton	Gratiot County		Vill Perrinton Twp Fulton Twp New Haven Twp Newark Twp North Shade
Mio	Otsego County		Twp Big Creek Twp Comins Twp Elmer Twp Greenwood Twp Mentor
Mt. Pleasant	Isabella County	Mt Pleasant	Twp Chippewa Twp Deerfield Twp Denver Twp Isabella Twp Lincoln Twp Union
	Midland County		Twp Greendale Twp Lee
Muir	Ionia County		Vill Lyons Vill Muir Twp Ionia Twp Lyons Twp North Plains Twp Ronald

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SECTION 5 – SERVICE AREAS, CONT'D.

5.2 List of Counties, Cities, Villages and Townships, Cont'd.

5.2.1 Verizon North, Inc. Exchanges, Cont'd.

<u>Exchange</u>	<u>County</u>	<u>City</u>	<u>Village/Township</u>
Onaway	Presque Isle County	Onaway	Vill Millersburg
			Twp Allis
			Twp Bearinger
	Twp Bismarck		
	Twp Case		
	Twp Moltke		
	Twp North Allis		
	Twp Ocqueoc		
	Twp Rogers		
	Cheyboygan County		Twp Aloha
			Twp Forest
			Twp Grant
			Twp Koehler
Twp Nunda			
Montmorency County	Twp Walker		
	Twp Waverly		
	Twp Montmorency		
Ossineke	Alpena County	Twp Alpena	
	Alcona County	Twp Sanborn	
		Twp Alcona	
Ovid	Clinton County	Twp Caledonia	
		Twp Ovid	
		Twp Victor	
	Shiawassee County	Twp Fairfield	
		Twp Middlebury	
		Twp Sciota	
		Twp Venice	
Owosso	Shiawassee County	Corunna	
		Owosso	
		Twp Bennington	
		Twp Caledonia	
		Twp Hazelton	
		Twp Middlebury	
		Twp New Haven	
		Twp Owosso	
		Twp Rush	
		Twp Sciota	
Twp Shiawassee			
Palo	Ionia County	Twp North Plains	
	Montcalm County	Twp Ronald	
		Twp Bloomer	
		Twp Bushnell	
		Twp Bushnell	

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SECTION 5 – SERVICE AREAS, CONT'D.

5.2 List of Counties, Cities, Villages and Townships, Cont'd.

5.2.1 Verizon North, Inc. Exchanges, Cont'd.

<u>Exchange</u>	<u>County</u>	<u>City</u>	<u>Village/Township</u>
Pompeii	Gratiot County		Twp Fulton Twp North Star Twp Washington
	Clinton County		Twp Essex Twp Greenbush
Posen	Presque Isle County		Vill Posen Twp Belknap Twp Bismarck Twp Krakow Twp Metz Twp Posen Twp Pulawski
	Alpena County		Twp Long Rapids Twp Maple Ridge
Remus	Mecosta County		Twp Sheridan
	Isabella County		Twp Wheatland Twp Broomfield Twp Sherman
Riverdale	Gratiot County		Twp New Haven Twp Seville Twp Sumner
	Montcalm County		Twp Ferris
	Isabella County		Twp Richland Twp Lincoln Twp Fremont
Rogers City	Presque Isle County	Rogers City	Twp Bearinger Twp Belknap Twp Bismarck Twp Krakow Twp Moltke Twp Ocqueoc Twp Rogers Twp Pulawski
Roscommon	Roscommon County		Vill Roscommon Twp Au Sable Twp Gerrish Twp Higgins Twp Markey Twp Richfield
	Crawford County		Twp Beaver Creek Twp South Branch Twp St. Ignace

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SECTION 5 – SERVICE AREAS, CONT'D.

5.2 List of Counties, Cities, Villages and Townships, Cont'd.

5.2.1 Verizon North, Inc. Exchanges, Cont'd.

<u>Exchange</u>	<u>County</u>	<u>City</u>	<u>Village/Township</u>
Shepherd	Isabella County		Vill Shepherd Twp Chippewa Twp Coe Twp Lincoln Twp Greendale Twp Jasper
	Midland County		
Sheridan	Montcalm County		Vill Sheridan Twp Bushnell Twp Evergreen Twp Fair Plain Twp Sidney
Sidney	Montcalm County		Twp Fair Plain Twp Sidney
Six Lakes	Montcalm County		Twp Belvidere Twp Douglass Twp Millbrook
	Mecosta County		
St. Johns	Clinton County	St. Johns	Twp Bengal Twp Bingham Twp Duplain Twp Essex Twp Greenbush Twp Olive Twp Ovid Twp Riley Twp Victor Twp Washington
	Gratiot County		
St. Louis	Gratiot County	St. Louis	Twp Bethany Twp Emerson Twp Pine River Twp Coe Twp Jasper Twp Porter
	Isabella County		
	Midland County		
Stanton	Montcalm County	Stanton	Twp Day Twp Douglass Twp Evergreen Twp Pine Twp Sidney

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SECTION 5 – SERVICE AREAS, CONT'D.

5.2 List of Counties, Cities, Villages and Townships, Cont'd.

5.2.1 Verizon North, Inc. Exchanges, Cont'd.

<u>Exchange</u>	<u>County</u>	<u>City</u>	<u>Village/Township</u>	
Vanderbilt	Otsego County		Vill Vanderbilt	
			Twp Charlton	
	Twp Corwith			
	Twp Dover			
	Twp Elmira			
	Twp Livingston			
	Twp Montmorency			
	Montmorency County			
	Vestaburg		Montcalm County	Twp Ferris
			Isabella County	Twp Richland
Twp Fremont				
Weidman	Isabella County	Twp Broomfield		
		Twp Coldwater		
		Twp Deerfield		
		Twp Gilmore		
		Twp Nottawa		
		Twp Sherman		

5.2.2 Contel of the South, Inc., d/b/a Verizon North Systems Exchanges

<u>Exchange</u>	<u>County</u>	<u>City</u>	<u>Village/Township</u>	
Alger	Arenac County		Twp Moffit	
	Ogemaw County		Twp Clayton	
	Gladwin County		Twp Mills	
			Twp Horton	
Lupton	Ogemaw County	Twp Bourret		
		Twp Rose		
		Twp Cumming		
		Twp Hill		
		Twp Goodar		
Prescott	Ogemaw County	Prescott	Twp Logan	
			Vill Prescott	
			Twp Richland	
	Iosco County		Twp Mills	
			Twp Burleigh	
			Arenac County	Twp Clayton
			Twp Mason	
Rose City	Ogemaw County	Rose City	Vill Rose City	
			Twp Rose	
			Twp Cumming	
			Twp Klacking	
			Twp Foster	
			Twp Big Creek	
Twp Mentor				

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SECTION 5 – SERVICE AREAS, CONT'D.

5.2 List of Counties, Cities, Villages and Townships, Cont'd.

5.2.2 Contel of the South, Inc., d/b/a Verizon North Systems Exchanges, Cont'd.

<u>Exchange</u>	<u>County</u>	<u>City</u>	<u>Village/Township</u>
Sterling	Arenac County	Sterling	Vill Sterling Twp Deep River Twp Clayton Twp Adams

5.2.3 Ameritech Michigan Exchanges

<u>Exchange</u>	<u>County</u>	<u>City</u>	<u>Village/Township</u>	(D)
Beaverton	Clare County Gladwin County	Beaverton	Twp Arthur Twp Beaverton Twp Billings Twp Buckeye Twp Grout Twp Tobacco	(D)

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SECTION 5 – SERVICE AREAS, CONT'D.

5.2 List of Counties, Cities, Villages and Townships, Cont'd.

5.2.3 Ameritech Michigan Exchanges, Cont'd.

<u>Exchange</u>	<u>County</u>	<u>City</u>	<u>Village/Township</u>
Birch Run	Genessee County		Twp Vienna
	Saginaw County		Vill Birch Run
			Twp Birch Run
			Twp Taymouth
Clare	Clare County	Clare	Twp Arthur
			Twp Grant
			Twp Hatton
			Twp Lincoln
	Isabella County	Twp Sheridan	
		Twp Vernon	
		Twp Wise	
			(D)
			(D)
East Tawas	Arenac County	East Tawas Tawas City	Twp Whitney
			Twp Alabaster
	Iosco County		Twp Baldwin
			Twp Grant
			Twp Oscoda
			Twp Sherman
			Twp Tawas
			Twp Wilber
			(D)
			(D)
Farwell	Clare County		Vill Farwell
			Twp Freeman
			Twp Garfield
			Twp Grant
	Isabella County		Twp Lincoln
			Twp Surrey
			Twp Coldwater
			Twp Gilmore
			Twp Nottawa

SECTION 5 – SERVICE AREAS, CONT'D.

5.2 List of Counties, Cities, Villages and Townships, Cont'd.

5.2.3 Ameritech Michigan Exchanges, Cont'd.

<u>Exchange</u>	<u>County</u>	<u>City</u>	<u>Village/Township</u>	(D)
Gladwin	Clare County	Gladwin	Twp Arthur	
			Twp Franklin	
	Twp Hamilton			
	Twp Billings			
	Twp Buckeye			
	Twp Butman			
	Twp Clement			
	Twp Gladwin			
	Twp Grout			
	Twp Hay			
Gladwin	Gladwin County	Gladwin	Twp Sage	
			Twp Secord	
			Twp Sherman	
			Twp Gladwin	
			Twp Nester	
Harrison	Clare County	Harrison	Twp Arthur	
			Twp Franklin	
			Twp Frost	
			Twp Greenwood	
			Twp Hamilton	
			Twp Hatton	
			Twp Hayes	
			Twp Lincoln	
			Twp Redding	
			Twp Summerfield	
			Twp Winterfield	

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SECTION 5 – SERVICE AREAS, CONT'D.

5.2 List of Counties, Cities, Villages and Townships, Cont'd.

5.2.3 Ameritech Michigan Exchanges, Cont'd.

<u>Exchange</u>	<u>County</u>	<u>City</u>	<u>Village/Township</u>	(D)
				(D)
Oscoda	Alcona County Iosco County		Twp Greenbush Twp Mikado Twp Au Sable Twp Baldwin Twp Oscoda Twp Wilber	(D)
				(D)
Rosebush	Isabella County		Vill Rosebush Twp Denver Twp Isabella Twp Nottawa Twp Vernon Twp Wise	(D)

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SECTION 5 – SERVICE AREAS, CONT'D.

5.2 List of Counties, Cities, Villages and Townships, Cont'd.

5.2.3 Ameritech Michigan Exchanges, Cont'd.

<u>Exchange</u>	<u>County</u>	<u>City</u>	<u>Village/Township</u>	(D)
				(D)
St. Helen	Ogemaw County Roscommon County		Twp Foster Twp Au Sable Twp Backus Twp Higgins Twp Nester Twp Richfield	(D)
				(D)

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5.2 List of Counties, Cities, Villages and Townships, Cont'd.

5.2.3 Ameritech Michigan Exchanges, Cont'd.

<u>Exchange</u>	<u>County</u>	<u>City</u>	<u>Village/Township</u>	(D)
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