

Federal Lifeline Benefits are now available for qualifying broadband as well as voice services.

Voice Lifeline discounts are available to participants of both state and federally recognized aid programs and to those meeting income qualifications (income at or below 135% of the federal poverty level).

Broadband Lifeline discounts are only available to participants of federally-recognized aid programs and to those meeting Federal income qualifications (income at or below 135% of the federal poverty level). Broadband speeds must be 15 Mbps download and 2 Mbps upload or faster to qualify. State Telephone Assistance Program (TAP) discounts do not apply to broadband service.

For the purposes of the Lifeline program, the account holder is the recipient of the Lifeline benefit and therefore must be the applicant. Anyone in the applicant's family can be a participant in one of the eligibility programs that makes the household eligible for the Lifeline benefit. Please complete all sections of this application to be considered for the Lifeline benefit.

PLEASE READ THE FOLLOWING IMPORTANT INFORMATION ABOUT THE LIFELINE PROGRAM BEFORE YOU SIGN BELOW:

- Lifeline is a federal benefit and willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment or being barred from the program.
- Only one Lifeline service is available per household. A household is defined for the purposes of the Lifeline program as any individual or group of individuals who live together at the same address and share income and expenses.
- A household is not permitted to receive Lifeline assistance from multiple service providers. This includes both wireless and wireline providers.
- I understand that if I am currently receiving Lifeline benefits from another carrier, by submitting this form I am agreeing to discontinue receiving that other carrier's benefit and instead to receive my one Lifeline benefit from CenturyLink.
- Lifeline is a non-transferable benefit and the subscriber may not transfer his or her benefit to any other person.

PLEASE REVIEW THE INSTRUCTIONS ON THE BACK OF THIS PAGE FOR ASSISTANCE IN COMPLETING THE APPLICATION PROCESS.

Application Checklist – Please provide the following:

1. Signed and completed Lifeline application form. Applicant name, last four SSN and date of birth must be that of the Account Holder.
2. If applying based on eligibility of someone in your household be sure to complete the 3rd box on page 4.
3. Page 6 must be initialed. Checkmarks or any other notations will not be accepted.
4. If applying based on program eligibility, please provide a copy of a program award letter or government agency document containing your name, your address, the program name and the **effective date of the award**.
5. Only program cards that display your name, your address or state, program name and effective date will be accepted. Please provide a copy of both the front and back of the program card.
6. If applying based on the size and income level of your household, provide a copy of your state ID and one of the following:
 - Last year's Federal or State Income Tax Return
 - Current Annual Income Statement from Employer
 - Paycheck stubs or other official document containing income information for any three consecutive months within the last twelve months
 - Social Security Statement of Benefits
 - Veteran's Administration Statement of Benefits
 - Retirement or Pension Statement of Benefits
 - Unemployment or Worker's Compensation Statement of Benefits
 - Letter of Participation in General Assistance
 - Divorce Decree or Child Support Documentation containing income information
 - Bank Statement is not valid proof of income.

Please mail this completed application and any supporting documents to (Original Documents are not returned):

**Lifeline Program
PO Box 11037
Lansing, Michigan 48901 or fax to 517-482-3548**

1. About Lifeline

Lifeline is a federal benefit that lowers the monthly cost of phone or internet service.

Rules

If you qualify, your household can get Lifeline discount on either your phone or internet service, but not both.

- **If you get a Lifeline discount on your phone service**, you can get the benefit for one mobile phone or one home phone, but not both.
- **If you get a Lifeline discount on your internet service**, you can get the benefit for your mobile phone or your home connection, but not both.
- **If you get a Lifeline discount on your bundled phone and internet service**, you can get the benefit for your mobile phone bundled service or your home bundled service, but not both.

Your household cannot get Lifeline discount from more than one phone or internet company.

You are only allowed to get one Lifeline benefit per household, **not per person**. If more than one person in your household gets Lifeline, you are breaking the FCC's rules and will lose your benefit.

What is a household?

A household is a group of people who live together and share income and expenses (even if they are not related to each other).

Do not give your benefit to another person

Lifeline is non-transferable. You cannot give your Lifeline benefit to another person, even if they qualify.

Be honest on this form

You must give accurate and true information on this form and on all Lifeline-related forms or questionnaires. If you give false or fraudulent information, you will lose your Lifeline benefit (i.e., de-enrollment or being barred from the program) and the United States government can take legal actions against you. This may include (but is not limited to) fines or imprisonment.

You may need to show other documents

Please submit copies of official documents with this application. Do not provide original documents as they will not be returned. Include the documents in option 1 or option 2 below:

1. If you or someone in your household qualify for the Lifeline program through a government program: copies of both sides of your state ID card or an official document from the programs you are qualifying through (your SNAP card, Medicaid card, your approval letter, etc.)
2. If you or someone in your household qualify for the Lifeline program through your income: copies of both sides of your state ID card and your last year's tax return or copies of 3 consecutive pay stubs from the past 12 months (or other accepted documents listed on the back of page 1).

Visit lifelinesupport.org to see the full list of accepted documents.

2. Your Information

All fields are required unless indicated.

Tribal lands include any federally recognized Indian tribe's reservation, pueblo, or colony, including former reservations in Oklahoma; and any land designated as such by the Commission for purposes of this subpart pursuant to the designation process in the FCC's Lifeline rules.

Only fill this section out if you are applying through a child or dependent.

What is your full legal name?
The name you use on official documents, like your Social Security Card or State ID. Not a nickname.

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
First	Last	Middle (optional)	Suffix (optional)

What is your phone number (if you have one)?

What is your date of birth?

<input type="text"/>	<input type="text"/>	<input type="text"/>
Month	Day	Year

What is your email address (if you have one)?

What are the last 4 numbers of your Social Security Number (SSN)?
(Enter your Tribal Identification Number if you do not have a SSN)

What is the best way to reach you?

email phone text message mail

What is your home address? (The address where you will get service. Do not use a P.O. Box)

<input type="text"/>	<input type="text"/>
Street Number and Name	Apt., Unit, etc.
<input type="text"/>	<input type="text"/>
City	State
<input type="text"/>	<input type="text"/>
Zip	

Is this a temporary address? Yes No Check if you live on Tribal Lands*

What is your mailing address? (Only fill this out if it is not the same as your home address.)

<input type="text"/>	<input type="text"/>
Street Number and Name	Apt., Unit, etc.
<input type="text"/>	<input type="text"/>
City	State
<input type="text"/>	<input type="text"/>
Zip	

Check if you are qualifying through a child or dependent in your household.
If so, answer the following questions:

What is their full legal name?

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
First	Last	Middle (optional)	Suffix

What are the last 4 numbers of their Social Security Number (SSN)?
(Enter their Tribal Identification Number if they do not have a SSN)

What is their date of birth?

<input type="text"/>	<input type="text"/>	<input type="text"/>
Month	Day	Year

Check if they live on Tribal Lands

3. Qualify for Lifeline

Fill out this section to show that you, your dependent, or someone in your household qualifies for Lifeline.

You can qualify through some government assistance programs or through your income (you do not need to qualify through both).

Including you, how many people live in your household? (Check the appropriate number in **Persons in family/household** column.)

If more than 8 in your household, indicate how many in the box next to **Each additional person**.

Is your income the same or less than the amount listed for your state and household size? (Only check YES or NO next to your household size.)

Qualify through a government program:

Check all programs that you or someone in your household have:

- Supplemental Nutrition Assistance Program (SNAP) (Food Stamps)
- Supplemental Security Income (SSI)
- Medicaid
- Federal Public Housing Assistance (FPHA)
- Veterans Pension or Survivors Benefit Programs
- National School Lunch Program's Free Lunch Program
- Low Income Home Energy Assistance Program (LIHEAP)
- Temporary Assistance for Needy Families (TANF)
 - Bureau of Indian Affairs (BIA) General Assistance
 - Tribal Temporary Assistance for Needy Families (Tribal TANF)
 - Food Distribution Program on Indian Reservations (FDPIR)
 - Tribal Head Start (only households that meet the income qualifying standard)

Qualify through your income:

(Only fill this out if you do not qualify through a government program.)

Persons in family/household	Poverty guideline 150%	YES	NO
<input type="checkbox"/> 1	\$18,210	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 2	\$24,690	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 3	\$31,170	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 4	\$37,650	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 5	\$44,130	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 6	\$50,610	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 7	\$57,090	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 8	\$63,570	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Each additional person	\$6,480	<input type="checkbox"/>	<input type="checkbox"/>

4. Agreement

I agree, under penalty of perjury, to the following statements:

You must initial next to each statement.



Initial

I (or my dependent or other person in my household) currently get benefits from the government program(s) listed on this form or my annual household income is 135% or less than the Federal Poverty Guidelines (the amount listed in the Federal Poverty Guidelines table on this form).



Initial

I agree that if I move I will give my service provider my new address within 30 days.



Initial

I understand that I have to tell my service provider within 30 days if I do not qualify for Lifeline anymore, including:

- 1) I, or the person in my household that qualifies, do not qualify through a government program or income anymore.
- 2) Either I or someone in my household gets more than one Lifeline benefit (including, more than one Lifeline broadband internet service, more than one Lifeline telephone service, or both Lifeline telephone and Lifeline broadband internet services).



Initial

I know that my household can only get one Lifeline benefit and, to the best of my knowledge, my household is not getting more than one Lifeline benefit.



Initial

I agree that my service provider can give the Lifeline Program administrator all of the information I am giving on this form. I understand that this information is meant to help run the Lifeline Program and that if I do not let them give it to the Administrator, I will not be able to get Lifeline benefits.



Initial

All the answers and agreements that I provided on this form are true and correct to the best of my knowledge.



Initial

I know that willingly giving false or fraudulent information to get Lifeline Program benefits is punishable by law and can result in fines, jail time, de-enrollment, or being barred from the program.



Initial

My service provider may have to check whether I still qualify at any time. If I need to recertify (renew) my Lifeline benefit, I understand that I have to respond by the deadline or I will be removed from the Lifeline Program and my Lifeline benefit will stop.



Initial

I was truthful about whether or not I am a resident of Tribal lands, as defined in section 2 of this form.

Signature:	Date:
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About Lifeline Household Worksheet

Lifeline is a benefit that lowers the monthly cost of phone or internet service (not both). You are only allowed to get one Lifeline benefit per household, not per person.

What this worksheet is for

Use this worksheet if someone else at your address gets Lifeline. The answers to these questions will help you find out if there is more than one household at your address.

What is a household?

A household is a group of people who live together and share income and expenses (even if they are not related to each other).

Examples of one household:

- A married couple who live together are one household. They must share one Lifeline benefit.
- A parent/guardian and child who live together are one household. They must share one Lifeline benefit.
- An adult who lives with friends or family who financially support him/her are one household. They must share one Lifeline benefit.

Examples of more than one household:

- 4 roommates who live together but do not share money are 4 households. They can have one Lifeline benefit each, 4 total.
- 30 seniors who live in an assisted-living home are 30 households. They can have one Lifeline benefit each, 30 total.

Household expenses

A household shares expenses. Household expenses include, but are not limited to, food, healthcare expenses, and the cost of renting or paying a mortgage on your place of residence and utilities.

Income

Households share income. Income includes salary, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits, inheritances, alimony, child support payments, worker's compensation benefits, gifts, and lottery winnings.

Can you apply?

Follow this decision tree to confirm if you qualify for the Lifeline Program.

What is your full legal name?

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
First	Last	Middle (optional)	Suffix

What is your mailing address? (Only fill this out if it is not the same as your home address.)

<input type="text"/>		<input type="text"/>
Street Number and Name		Apt., Unit, etc.
<input type="text"/>	<input type="text"/>	<input type="text"/>
City	State	Zip

1. Do you live with another adult?

Adults are people who are 18 years old or older, or who are emancipated minors. This can include a spouse, domestic partner, parent, adult son or daughter, adult in your family, adult roommate, etc.

<input type="checkbox"/> YES If yes, answer question 2.	<input type="checkbox"/> NO
↓	↘

2. Do they get Lifeline?

<input type="checkbox"/> YES If yes, answer question 3.	<input type="checkbox"/> NO
↓	↘

3. Do you share money (income and expenses) with them?

This can be the cost of bills, food, etc., and income. If you are married, you should check yes for this question.

<input type="checkbox"/> YES	<input type="checkbox"/> NO
↓	↘

You can apply for Lifeline. You live in a household that does not get Lifeline yet. Please initial line B on page 3, and sign and date the worksheet.

Check this box

You can apply for Lifeline. You live at an address with more than one household and your household does not get Lifeline yet.

Please initial lines A and B on the next page, and sign and date the worksheet.

Check this box

You do not qualify for Lifeline because someone in your household already gets the benefit. You are only allowed to get one Lifeline discount per household, not per person.

Check this box

Agreement

Initial

Please initial the agreement and sign and date this worksheet. Submit this worksheet to your service provider with your Lifeline Program Application Form.

Initial

- A. I live at an address with more than one household.
- B. I understand that the one-per-household limit is a Federal Communications Commission (FCC) rule and I will lose my Lifeline benefit if I break this rule.

Signature:	Date:
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Please mail this completed application and any supporting documents to (Original Documents are not returned):

**Lifeline Program
PO Box 11037
Lansing, Michigan 48901 or fax to 517-482-3548**