

InstaTek

Terms & Conditions

InstaTek Tooling Criteria:

Files to be submitted in acceptable format: (.STP, .SLDPRT, .X_T)

Acceptable part files for InstaTek are defined as meeting all of the following:

- Models must fit within an envelope of **7x7x3"** (LxWxH) & have a max depth of 1.5" from the parting line.
- Models are fully defined and include adequate draft and radius: ready for molding.
- Minimum thickness for vertical features such as ribs is 0.04"
- Ribbed features (@ min. thickness) cannot exceed a maximum depth of 5/8" or 0.625".
- Wall thickness not to exceed 0.120".
- Models have a flat or basic parting line.
- Parts submitted for InstaTek platform must be fully defined 3D CAD model in acceptable format. No 2D Drawings accepted at this time.
- No pick-outs, or undercut complexities. (This is for InstaTek only, for high volume production, our HiTek system accommodates complex features. 5,000 parts and higher).
- All sharp vertical surfaces will have a minimum radius of 0.02".
- No contoured ejection pins.
- **Quotation**
 - All quotes are subject to review and change upon receipt of finalized engineering data.
 - Any changes to the engineering data require and updated quotation.
 - Quotations are valid for 30 days, after which customers will have to request a new quote.

Order, Price, Payments

- Customer may accept the quote by submitting an order form through VistaTek's website. VistaTek reserves the right to correct or update the quote based on final files before accepting the order.

- The total cost for your order includes price quoted, all applicable taxes, and all applicable shipping charges.
- All orders received after 2PM CST will be processed next business day.
- In times of high demand, VistaTek reserves the right to turn away, or extend lead times on InstaTek tools.
- Payment to be received in full before shipping sample parts. Payment forms accepted at this time are credit card only.(Visa, Master Card, American Express)

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- Light polish and texture are available.
- All sharp vertical surfaces will have a minimum radius of 0.02".
- All vertical surfaces are subject to an overriding minimum draft angle of 0.5°
- All part dimensions are allowed a tolerance of +/- 0.005" inch per inch. Customer specified gate and ejection location must be pre-approved by VistaTek, and may extend lead times.
- Resins will be limited to the InstaTek program approved materials. (See Materials list Customer supplied colorant and material must first be approved and is to arrive no later than 48 hours prior to molding, accompanied with MSDS and data sheet. (Material supplied by customer will be held for the life tool only. After tool life has expired, material becomes property of VistaTek)
- Tools that utilize the InstaTek platform are not acceptable for revisions.
- No family or multi-cavity molds.
- Tooling cost to include sample of 25 parts.
- Sample parts subject to common mold defects. (sink, flash, splay, warp, blush, contamination, etc..)
- VistaTek maintains ownership of the tool, VistaTek reserves the right to destroy tools 6 months after last parts run. VistaTek shall not use tools to produce goods for any other buyer without written permission.
- VistaTek reserves the right to use release agents, sprays, or mechanical assistance for completion of sampling parts.
- Part order requests for larger quantities are a product of the tool. VistaTek reserves the right to determine the life of the tool. Any costs related to the tool will be the buyer's responsibility.

Warranty, Liability, and Indemnification

- VistaTek makes no expressed or implied warranties with respect to merchantability, products, services or of any other type.
- VistaTek assumes no responsibility of liability for the design of the products or the selection of any materials for the products.
- The customer is solely responsible for the performance of the products.
- VistaTek will not be liable to any damage or penalty for delay in delivery, or for failure to give advance notice of delivery. VistaTek will use all reasonable efforts to give advance notice of changes.
- VistaTek will not be liable for any indirect, consequential, exemplary damages of any kind regardless of reason. The customer agrees to indemnify VistaTek (and its employees and parents) from any and all claims and damages of any kind (including attorneys' fees and expenses) resulting from your use of VistaTek's services or from customer's breach of this agreement.