

Accessorial Charges

Shipping companies charge for extra services outside of their normal rate schedule. If a customer requests additional services, or the shipping company deems it necessary, we will pass on these extra shipping costs, according the following schedule:

Service	Fee
Drop Ship Fee (FedEx Ground and LTL)	\$10
Third-Party Shipper Fee (LTL)	\$20 + \$40 per pallet
Third-Party Shipper Fee (FedEx Ground)	\$10
Residential Delivery (LTL)	\$75
Call for Delivery Appointment (LTL)	\$10
Inside Delivery (LTL)	\$100
Limited Access Location Fee	\$75
Lift Gate Fee	\$50
One-Time Guideline/Routing Guide Review/Acceptance Fee	\$50
Non-Standard Dimension Pallet Fee	Actual Rate
Pallet Fee on Actual Rate Shipping	\$40

Shipping Glossary

Accessorial Charges: Are “À la carte” or “accessory” charges for extra shipping or delivery services

FOB: “Freight on Board” – the responsibility for freight charges begin at location Following.

HFC: “Hold For Confirmation” – indicates an order that is assembled but not considered “active”.

Lifgate: Specialized equipment on the rear of a truck that brings the palletized shipment to street level.

Limited Access Location Fee: A charge levied by the shipping company, at their discretion due to the extra effort required to make the delivery. Such locations include: camps, places of worship, educational institutions, construction sites, temporary events, storage units, locations requiring security inspections, schools, islands, businesses, rural locations, and farms.

LTL: “Less than truckload” – A palletized shipment transported by truck.

Third Party Shipper: A shipping company determined by the customer that is not in regular use by BIDKhome.

Shipping Policy Rider (as it appears on the Sales Order)

Damages and/or shortages must be reported within 5 days of receipt of goods. The refusal of shipments can result in a 20% restocking fee and payment of all freight charges. All pre-authorized returns of damaged or defective merchandise must be files within 5 business days of receipt of goods. Up-to-date shipping fee schedule is available at www.bidkhome.com/customer-service.html. Please note that accessorial charges are assessed as needed and assessed by shipping companies not BIDKhome. Orders are charged/billed the day of shipment. Back-orders will be shipped unless cancelled by customer. A 25% charge will be applied to any accounts in collection.

Please email any shipping questions or concerns to: shipping@bidkhome.com