

Silver Lady Car Interiors Ltd Unit 21, Crynant Business Park Crynant Neath SA10 8PA

26th March 2005

Dear Silver Lady

I am so pleased with the work carried out on my Jaguar MK II I thought I must express my gratitude by writing this letter.

I was particularly impressed with the thought you put into the job, when I specified a complete re-trim in a different colour I did not consider the colour of the carpets or other parts of the trim, I just assumed they would match. I am very glad that you phoned me and offered your advice otherwise the end result would not have been impressive as it is.

As you know my car is used for my business so it was even more important that the retrim was completed to the highest of standards.

Although it is early days and not many people have seen the new interior, on average, the word that crops up most is 'stunning'.

Whenever the opportunity arises I will certainly recommend your firm so that others can benefit in the same way that I have.

Thanks to you all at Silver Lady.

Yours sincerely

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