

Thank You for Choosing Eastpoint Equipment Rentals for your Rental Needs!

Here are Some Items to Remember While Renting

1. Fuel

- a. Equipment is always delivered with a full tank of fuel.
- b. Lessee agrees to replace fuel used or pay \$6/gallon replacement.
- c. Lessee paying for their rental with cash will be prebilled \$50 for fuel.
- d. If equipment is delivered with 1/8 of a tank or more below full, the driver will make note on the lessee contract and may be returned at the same amount with no additional charge.

2. Cleaning

- a. Equipment is always delivered in a clean state.
- b. We reserve the right to charge a \$100 cleaning fee for items requiring additional cleaning time, including but not limited to, excess dirt/material inside & outside equipment, as well as excess trash inside & outside equipment.
- c. If equipment is delivered in a dirty state, the driver will make note on the lessee contract and may be returned in the same state with no additional charge.

3. Damages & Damage Waiver

- a. Lessee agrees to pay for any and all damages to equipment rented.
- b. The Limited Damage Waiver Addendum only covers 80% of any damages.
- d. The Damage Waiver may only be added or removed up to 24 hours before the rental period.
- c. The Lessee will be liable to pay 20% of any damages if the Damage Waiver is in effect.
- d. At the end of the rental period, the equipment shall be returned to Eastpoint in the same condition it was received, less regular wear and tear & free of any hazardous materials and contaminants.
- e. Customers will continue to be responsible for rental and other charges after the Rental Period if the equipment is not returned in the condition required.

4. Cancellation Policy

- a. Any cancellation must be made 48 hours in advance or be charged a 20% restocking fee.
- b. Transportation fees may apply for any equipment cancelled after delivery or while en route.
- c. Customers looking to reschedule their rental within 48 hours of the rental may not be charged a 20% restocking fee.

5. Reservations & Payments

- a. Reservations must be made by the same person paying for the rental.
- b. A reservation may not be converted to an open order without a method of payment on file and without a confirmation signature by the lessee.
- c. Rentals requiring delivery & pickup must be paid for 48 hours in advance.
- d. Rentals being picked up must be paid for in full before the rental leaves Eastpoint Rentals.
- e. If the lessee is picking up and returning the equipment, the lessee must have proof of insurance in the form of an insurance binder covering specifically "Rented Equipment" as well as "Eastpoint Equipment Rentals" listed as the lessee/certificate holder.

6. Loading and Unloading

- a. Any customer picking up rented equipment with a rented trailer are expected to load and unload equipment themselves but may request assistance if needed.
- b. Chains, binders, straps, and rented hitches must be accounted for at the return of any trailer. Missing items will be charged accordingly.

7. Knowledge, Education & Safety

- a. Eastpoint Equipment Rentals does not provide PPE with equipment rentals. The lessee is responsible for all PPE needed while renting equipment.
- b. We do not provide education and training on equipment. The lessee takes full responsibility in the knowledge and safe operation of the rented equipment in its totality.
- c. Equipment must be operated by the lessee named on the contract.

8. Delivery & Pickup

- a. If equipment dropoff location is not specified, the driver will leave the equipment as far off the side of the side of the road as possible, as not to impede the general public and the lessee's access to the property.
- b. Rented equipment must be left in the same location from where it was delivered, for pickup.
- c. Delivery and pickup time windows displayed on contracts are not guaranteed. Equipment may be delivered early and picked up later than the contract states.

9. Moving Job Sites

- a. Do not move the equipment from the delivery site address without notifying Eastpoint Equipment Rentals. If you are moving equipment on your personal trailer, Eastpoint must be notified, given the updated pickup site address as well as provided an insurance binder.

10. Risk

- a. During the rental period, the customer assumes all risk associated with the possession, control and/or use of the equipment, including but not limited to, personal injury, death, rental charges, theft, losses or damages and destruction during customer transport, loading and unloading, whether or not the customer is at fault.

11. Faulty Equipment

- a. During the rental period, it is possible for equipment to become faulty due to a mechanical issue or a user error. If the lessee has an issue with the equipment or it becomes faulty, it must be reported as soon as possible for troubleshooting, on road repair and/or an equipment swap.
- b. Refunds will not be granted for faulty equipment if it is not reported as soon as the incident occurs.
- c. Requests for Eastpoint to diagnose an issue with a rental may be subject to a transportation fee if it is determined the issue was caused by the lessee.

12. Contractual Times and Charges

- a. The total charges specified in the contract are estimated based upon customer's representation of the rental period identified. Rental rates beyond the estimated rental period may change.
- b. Eastpoint may terminate this contract at any time, for any reason.

13. Branding

- a. Do not alter, remove or cover up any decals on the equipment or remove any operating or safety equipment or instructions.

For more information on contract terms & conditions, please review the full contract terms sent with your contract agreement.

