

## CUBA ADVENTURE COMPANY

### Terms and Conditions

The terms "CAC" "we" and "our" refer to Cuba Adventure Company. We are a tour operator registered under the Registry of Joint Stock co. in Nova Scotia which offers and operates all the trips listed herein. Please review the terms and conditions set out below to draw your attention to the fact that our obligations to you are limited.

#### PRICES, RESERVATIONS AND PAYMENT

Our prices are shown in CAD currency, except for one multisport program 'Culture meets Nature' which is exclusively for US citizens in USD currency. We charge a single supplement to individual travelers who wish to ensure that they have private rooms throughout a trip. Full payment is due upon booking with a booking deadline of 30 days from the start of the trip. To complete your reservation, you must complete, sign and return our waiver form within 14 days of the receipt of your confirmation, which will include these forms.

#### CANCELLATION POLICY

If you must cancel your reservation, the fees for doing so are as follows:

Number of days prior to your trip:

60+ 100% Refund

45-59 75% Refund

30-44 50% Refund

0-29 NO REFUND

#### CANCELLATION BY CAC

CAC reserves the right to cancel any trip at any time for any reason determined in our sole discretion, including if there are too few participants, or if the quality of the trip or the safety of travelers is judged by CAC to be compromised. In such a case, refund of payments received by CAC shall be fully refunded. In the event of cancellation, CAC is not responsible for any loss incurred on account of non-refundable or non-transferable air tickets or other unrecoverable travel costs.

## PREPARING FOR YOUR TRIP

Our trips entail risks—and rewards—beyond those encountered at home. We count on our travelers to ensure they are healthy and fit; and to appreciate that in Cuba living standards, practices, services and accommodations may differ from those in North America or Europe.

## HEALTH

By registering for your trip, you certify that you do not have any physical condition or disability that would create a hazard for you or other travelers and that you have received all appropriate or necessary vaccinations and/or medical advice. Please consult your doctor.

## INSURANCE

Before travelling on a trip, we strongly recommend you review your personal insurance and health insurance to ensure you have coverage appropriate to meet your needs, and the needs of your family and dependents, in case of any loss of property or illness, injury or death.

## LIMITATION OF LIABILITY, RELEASE AND INDEMNITY

When pricing each CAC trip, we strictly and expressly rely on each traveler to read, sign and return our standard Acknowledgement of Risk, Release and Indemnity form. This document will be sent to you upon registration. The document must be completed and returned to us with 14 days of the receipt of your confirmation.