



Recently, it was announced that a new 1800 hotline will be provided for people who have experienced sexual assault within university communities. This service will be provided by Rape & Domestic Violence Services Australia, and will be available from August 1, 2017.

## **FREQUENTLY ASKED QUESTIONS ABOUT THIS SERVICE**

**Will there be additional support for students in the immediate period following the release of the national report?**

Yes. Universities Australia will establish an interim national support line for student victims and survivors in the months immediately following the August 1 release of the national survey data. This support line will be available 24 hours a day, 7 days a week. It will be run by specialist trauma counselling service Rape and Domestic Violence Services Australia from 31 July to 30 November.

**What is the national support line number?**

Universities Australia will announce the number as soon as possible. The number will then be communicated through our member universities and via key stakeholder groups to students.

**Will the support line be disability-friendly and cater to students from non-English speaking backgrounds?**

Yes, the support line will have TTY (teletypewriter) capability, enabling those who are hearing or speech-impaired to talk with specialist counselors. The service will also have capacity to service students whose first language is not English through the Telephone Interpreter Service.