I am pleased to present LifeWorks 2017 Annual Report. Last year saw tremendous progress in each of our key areas of impact:

**Everyone Deserves a Place to Call Home:** We increased the number of Rapid Re-Housing Units by 20; secured funding to break ground on The Works II, 29 more units of affordable housing; and re-positioned the Street Outreach program through a partnership with University Christian Church to provide a streamlined pathway to housing.

**Everyone Deserves the Opportunity to Work:** We increased the capacity of our evidence-based Workforce Development program for youth who have survived trauma with support from the St. David’s Foundation.

**Everyone Deserves the Chance to Heal:** We implemented a Community-Based Peer Support and Counseling program through a new grant from the Substance Abuse and Mental Health Services Administration. We also focused on sustainability of critical mental health services through work with the Meadows Mental Health Policy Institute, supported by Impact Austin.

Additionally, we launched an Adolescent Pregnancy Prevention program in partnership with Planned Parenthood of Texas and the St. David’s Foundation; continued our leadership in the community movement to End Youth Homelessness with ECHO and numerous community partners; and expanded Research and Evaluation efforts with funding from the Michael and Susan Dell Foundation. These efforts contributed to more than 20 national and state conference presentations last year.

We are proud that our service to Austin continues to grow. I thank you for your partnership and invite you to reach out and help us move the mission forward.

My thanks,
Susan McDowell, CEO
EDUCATION, WORKFORCE, & YOUTH DEVELOPMENT
Focused on breaking the cycles of illiteracy and poverty by helping youth develop knowledge and skills needed to navigate the social and emotional challenges of adolescence. Through these programs, youth and adults can dramatically improve their literacy levels, obtain their GED, increase their employability, and start their path to self-sufficiency.

1,470 clients served

HOUSING & HOMELESS SERVICES
Offers a pathway from life on the streets to self-sufficiency for runaway and homeless youth, young parents, and youth who are aging out of the foster care system. LifeWorks housing continuum is the most comprehensive program in our community spanning from a nationally recognized Street Outreach program to Permanent Supportive Housing.

893 clients served

COUNSELING
Provides support for individuals and families who are struggling with issues such as family conflict, abuse, trauma, anxiety, depression, and the stress of everyday life.

2,112 clients served

DIVISIONS & PROGRAMS

- GED AND LITERACY
- WORKFORCE DEVELOPMENT/SUPPORTED EMPLOYMENT
- LIFESKILLS
- AFTERCARE TRANSITIONAL SERVICES
- NEXT STEP
- TEEN PARENT SERVICES
- REAL TALK

- STREET OUTREACH
- EMERGENCY SHELTER
- TRANSITIONAL LIVING PROGRAM
- RAPID RE-HOUSING
- YOUNG PARENTS PROGRAM
- PERMANENT SUPPORTIVE HOUSING

COUNSELING

- YOUTH AND ADULT COUNSELING
- RESOLUTION COUNSELING
- SHARED PSYCHIATRIC SERVICES
- COMMUNITY-BASED PEER SUPPORT & COUNSELING

FINANCIAL OVERVIEW

2017 saw significant progress towards our community’s goal of Ending Youth Homelessness by 2020. On the heels of the success of 2016’s 100 Day Challenge (housing 53 youth in 100 days), Austin was awarded $5.2 million from the U.S. Department of Housing and Urban Development (HUD) to develop and catalyze key strategies. More than 50 community partners – including the Austin Youth Collective to End Homelessness - were involved in the creation of Austin’s Community Plan to End Youth Homelessness, which received federal approval in December. This year, HUD resources will be utilized to address the need for homelessness diversion and shelter for youth experiencing homelessness, as well as to increase Rapid Re-Housing and support services to transition youth to permanent housing.

The expertise of LifeWorks youth is critical to informing our work and accelerating the momentum of our movement. In 2017 we supported two strategies to amplify youth impact. LifeWorks Youth Ambassadors program is composed of youth with lived experience of issues central to LifeWorks. In 2017 they led more than 30 tours and advocated in the Texas Legislature around funding and policy impacting child welfare and homelessness. The Austin Youth Collective to End Homelessness is a key component of Austin’s commitment to End Youth Homelessness by 2020. The Collective meets monthly and participates at all levels of policy development, program and evaluation design and advocacy. Finally, LifeWorks Affordable Housing Corporation welcomed The Works resident Franklin Fisher on the governance board last year to represent the perspective and experience of residents in our properties as we move forward to develop more housing opportunities.

"I can honestly say that I am working with a group of passionate and goal-oriented individuals... There is no doubt in my mind that what we have done so far will benefit so many people."

-Chantè, AYC Member

1,470 clients served

893 clients served

2,112 clients served

2017 saw significant progress towards our community’s goal of Ending Youth Homelessness by 2020. On the heels of the success of 2016’s 100 Day Challenge (housing 53 youth in 100 days), Austin was awarded $5.2 million from the U.S. Department of Housing and Urban Development (HUD) to develop and catalyze key strategies. More than 50 community partners – including the Austin Youth Collective to End Homelessness - were involved in the creation of Austin’s Community Plan to End Youth Homelessness, which received federal approval in December. This year, HUD resources will be utilized to address the need for homelessness diversion and shelter for youth experiencing homelessness, as well as to increase Rapid Re-Housing and support services to transition youth to permanent housing.

The expertise of LifeWorks youth is critical to informing our work and accelerating the momentum of our movement. In 2017 we supported two strategies to amplify youth impact. LifeWorks Youth Ambassadors program is composed of youth with lived experience of issues central to LifeWorks. In 2017 they led more than 30 tours and advocated in the Texas Legislature around funding and policy impacting child welfare and homelessness. The Austin Youth Collective to End Homelessness is a key component of Austin’s commitment to End Youth Homelessness by 2020. The Collective meets monthly and participates at all levels of policy development, program and evaluation design and advocacy. Finally, LifeWorks Affordable Housing Corporation welcomed The Works resident Franklin Fisher on the governance board last year to represent the perspective and experience of residents in our properties as we move forward to develop more housing opportunities.

"I can honestly say that I am working with a group of passionate and goal-oriented individuals... There is no doubt in my mind that what we have done so far will benefit so many people."

-Chantè, AYC Member
We are committed to innovative problem solving, shared accountability, and relentless focus on achieving real, sustainable, and measurable results for the clients we serve.

We respect the right for every person to create the life they want. It is our duty to support our clients and their choices, as if they were our own.

We use everything we have to deliver on our promises – and it shows.

The truth requires courage and strength, but it is essential to strong relationships and meaningful outcomes.

Many of our clients have been treated as if they are invisible, as if they are a problem, or as if something is wrong with them. Very few have an advocate who accepts them and believes in them.

Insight enables the greatest impact. We ardently seek the very best answers, solutions, and opportunities to fulfill our mission.

Our work is too important to accept any outcome other than the best possible with the resources available.
DPR Construction
Donald D. Hammill Foundation
Deseret Trust Company
Dell Inc.
Martha and Dan DeGrasse
Edmund Davis
John Crutchfield
Stuart Cooper
Cirrus Logic
CLS Partners
Coastal Bend Community Foundation
Christian Colbert
Cross Texas Transmission LLC
John Crutchfield
Jim Daniel
Edmund Davis
Martha and Dan DeGraisse
Dell Inc.
Deseret Trust Company
Dollar General Literacy Foundation
Donald H. Hammill Foundation
The Dorothy and Jim Kronzer Foundation
DPR Construction
The Educational Foundation of America

Sara and Charlie Enochs
Brad Fluke
Gloria Foley
Gene Francis
Holly Family Foundation
Google
Greater Round Rock Community Foundation
Douglas Guilkisson
Jean and Mike Haggerty
Laure and Jeff Hahn
HEAT Bootcamp
HEB
HomeAway.com, Inc.
IBC Bank
Impact Austin
Jenny Jennings
John & Mildred Holmes Family Foundation
L’Aiglon Foundation
Karen M. Lee
Catherine and Clay Levit
LSR Foundation
Alan Lippert
Little Sister Salon
Bryan Lofoton
The Lola Wright Foundation
Lovelace Foundation for Children
Army and Matt Lutz
Nancy and David McCase
Catherine Martin
Deborah Martin and Robert Sullivan
Chris McCaul
Michael & Susan Dell Foundation
Bonnie K. Mills
MOD Pizza
Mimi and Tom Mooney
NetSpend
Nancy and Michael Ohlendorf
Darlene Owens
Victoria and Brian J. Ozimek
The Pacey Family Foundation
Michael Perine
David Perry
Mary Pfluger
Liz and Jon Phelan
Alessandro Piovaccari
Rebecca Powers
Presbyterian Church of Lake Travis
Religious Coalition To Assist The Homeless
Sachem, Inc.
The Savard Family Fund
Scott Airport Parking, LLC dba Park & Zoom/Bark & Zoom
Liz and Eddie Seede
Shields-Ayers Foundation
St. David’s Foundation
Stahl Family Charitable Foundation
Texas Bar Foundation
Texas State Affordable Housing Corporation, Texas Foundation Fund
Topfer Family Foundation
Jeff Townsend
United Way for Greater Austin
University Christian Church
Virtual CFO
Vista Consulting Group
Washington Federal Foundation
Waveland Community Development, LLC
Mary Willis
Julie Worley
Diana and Juan Alcala
Landon Alford
Sudie and Brad Anderson
Jon Armstrong
Robbie and Tom Asley
Brandon Barker
Alissa and Shon Bayer
Kim and Jason Belew
Danielle and Jared Benson
Nancy and Glenn Birnbaum
Pamela Blaine
Cyni and Bill Bock
Diane Breidenstein and Andy Selk
Anne and Bud Brigham
Lee and Bill Brocklehurst
Shelley and Nate Brooks
Pam and Jeff Brown
Sandra and Kevin Brown
Teri and Kevin Brown
Lorin and Robert Bryce
Lu Ann and Anthony Brundt
Karen Burks
Alyvie and Wes Carberry
Mary Sullivan and Greg Casas
Amy Chibib
Anna Clepper
James “Cinco” R. Coxe, Jr. / Huffman Builders of Central Texas
Michael Craigie and Jason Craft
Genevieve and Mark Crozier
Suzanne and Louis Danuser
Charles and Gerald Daugherty
Courtney and Adam Deller
Mark Dennon
Lori and Dennis Donley, Jr.
Lisa and Matt Dow
Karen and Pat Driscoll
Meridith and Patrick Duncan
Dale Eason
Shannon and Rich Egan
Maureen and Greg Eglle
Kimberly White Erlinger
Patty and Michael Ersparmer
Tracy and Jeff Faulkner
Allison Kaylor Fink
Kelly and Stephen Freeman
Geoff Frink
Helen Gaebler and David Adelman
Marty Garcia
Colleen and Rick Gardner
Shannon Gilmore
Cathy and Mike Godfrey/ Barilla Foundation
Casey and Wade Green
Tiffany and Larry Greenberg
Trey Halbert
Mary Kay and Don Hanson
Jennifer and Russell Harris
Cleotae Haynes
Elle Haynes
Matthew Hodgson / DPR Foundation
Kathy and Jim Hopke
William Hopkins
Beth and Bill Ivers
Mary Beth and Dan Jester
Allison and Rob Johnson
Dorothy L. Jones
Tara and Bart Kalsu
Tina and Scott Kehm
Ali Khataw
David Kirkhoff
Shannon Klebart
Mary and Eric Kristyn
Romi and Todd Lessig
Almira and Michael Lewis
Carolyn and Jack Long
Jennifer and Walter Long
Stephanie Lucie
Lara Mandy
Joi and Rich Martin
Elizabeth and Jim Matthews
Carol and Steve Mattingly
Chrisi and Tim Mattos
Karen and Mike May
Angie Moserott
Susan McDowell and Bob Elder
Mary McDowell and Calvin Lin
Katherine and Patrick McKinney
Rachel Meckel
Valerie and John Meddaugh
Meryl and Alan Metni
Jackie and Tim Mooney
Susan Moore
Sandra and Robert Morse
Diana and Roy Mullin
Cookie F. Munson
Tony Napoli
Linda and Glenn Neland
Amanda and Edward Nevins
Nona Niland
Amy and Howard Nirken
Emily and Zach Obront
Gina and Bill O’Hara
Deirdre and Melvin Parker

LifeWorks gratefully acknowledges the hundreds of generous donors (financial and in-kind) who have supported our mission at all levels of giving.
We are honored to have you as our partner.

2017 BOARD OF GOVERNORS

Members:
Diana Alcala
Jon Armstrong
Sandra Brown
Dennis Donley, Jr.
Merideth Duncan
Doug Eicher
Larry Greenberg
Michael Hancock
Cleotay Haynes
Matthew Hoglund
Mary Beth Jester
Michael Kirchoff
Stephanie Lucie
Tim Mooney
Susan Moore
Cookie Munson
Amanda Nevins
Aaron Ross
Harry Wolin
Nancy of $1000+

2017 BOARD OF GOVERNORS

Executive Committee:
Trisa Thompson
Chair
Angie McDermott
Vice-Chair
Taylor Halbert
Immediate Past Chair
Jason Belew
Finance Chair
Glenn Neland
Amanda Nevins
Andy Selk
Shawn Walker