

# 2017 LIFEWORKS ANNUAL REPORT

LifeWorks is a fearless advocate for youth and families seeking self-sufficiency.

**“At the end of the day, no matter what you’ve been through, it’s important to come together and change the world for the better.”**

*-Lyric, Member of Austin Youth Collective to End Youth Homelessness (AYC)*



## 0.1 THE MOVEMENT CONTINUES



**I am pleased to present LifeWorks 2017 Annual Report.**

Last year saw tremendous progress in each of our key areas of impact:

**Everyone Deserves a Place to Call Home:** We increased the number of Rapid Re-Housing Units by 20; secured funding to break ground on The Works II, 29 more units of affordable housing; and re-positioned the Street Outreach program through a partnership with University Christian Church to provide a streamlined pathway to housing.

**Everyone Deserves the Opportunity to Work:** We increased the capacity of our evidence-based Workforce Development program for youth who have survived trauma with support from the St. David’s Foundation.

**Everyone Deserves the Chance to Heal:** We implemented a Community-Based Peer Support and Counseling program through a new grant from the Substance Abuse and Mental Health Services Administration. We also focused on sustainability of critical mental health services through work with the Meadows Mental Health Policy Institute, supported by Impact Austin.

Additionally, we launched an Adolescent Pregnancy Prevention program in partnership with Planned Parenthood of Texas and the St. David’s Foundation; continued our leadership in the community movement to End Youth Homelessness with ECHO and numerous community partners; and expanded Research and Evaluation efforts with funding from the Michael and Susan Dell Foundation. These efforts contributed to more than 20 national and state conference presentations last year.

We are proud that our service to Austin continues to grow. I thank you for your partnership and invite you to reach out and help us move the mission forward.

**My thanks,  
Susan McDowell, CEO**



# 0.2 DIVISIONS & PROGRAMS

## EDUCATION, WORKFORCE, & YOUTH DEVELOPMENT

Focused on breaking the cycles of illiteracy and poverty by helping youth develop knowledge and skills needed to navigate the social and emotional challenges of adolescence. Through these programs, youth and adults can dramatically improve their literacy levels, obtain their GED, increase their employability, and start their path to self-sufficiency.

1,470 clients served

- GED AND LITERACY
- WORKFORCE DEVELOPMENT/SUPPORTED EMPLOYMENT
- LIFESKILLS
- AFTERCARE TRANSITIONAL SERVICES
- NEXT STEP
- TEEN PARENT SERVICES
- REAL TALK

## HOUSING & HOMELESS SERVICES

Offers a pathway from life on the streets to self-sufficiency for runaway and homeless youth, young parents, and youth who are aging out of the foster care system. LifeWorks housing continuum is the most comprehensive program in our community spanning from a nationally recognized Street Outreach program to Permanent Supportive Housing.

893 clients served

- STREET OUTREACH
- EMERGENCY SHELTER
- TRANSITIONAL LIVING PROGRAM
- RAPID RE-HOUSING
- YOUNG PARENTS PROGRAM
- PERMANENT SUPPORTIVE HOUSING

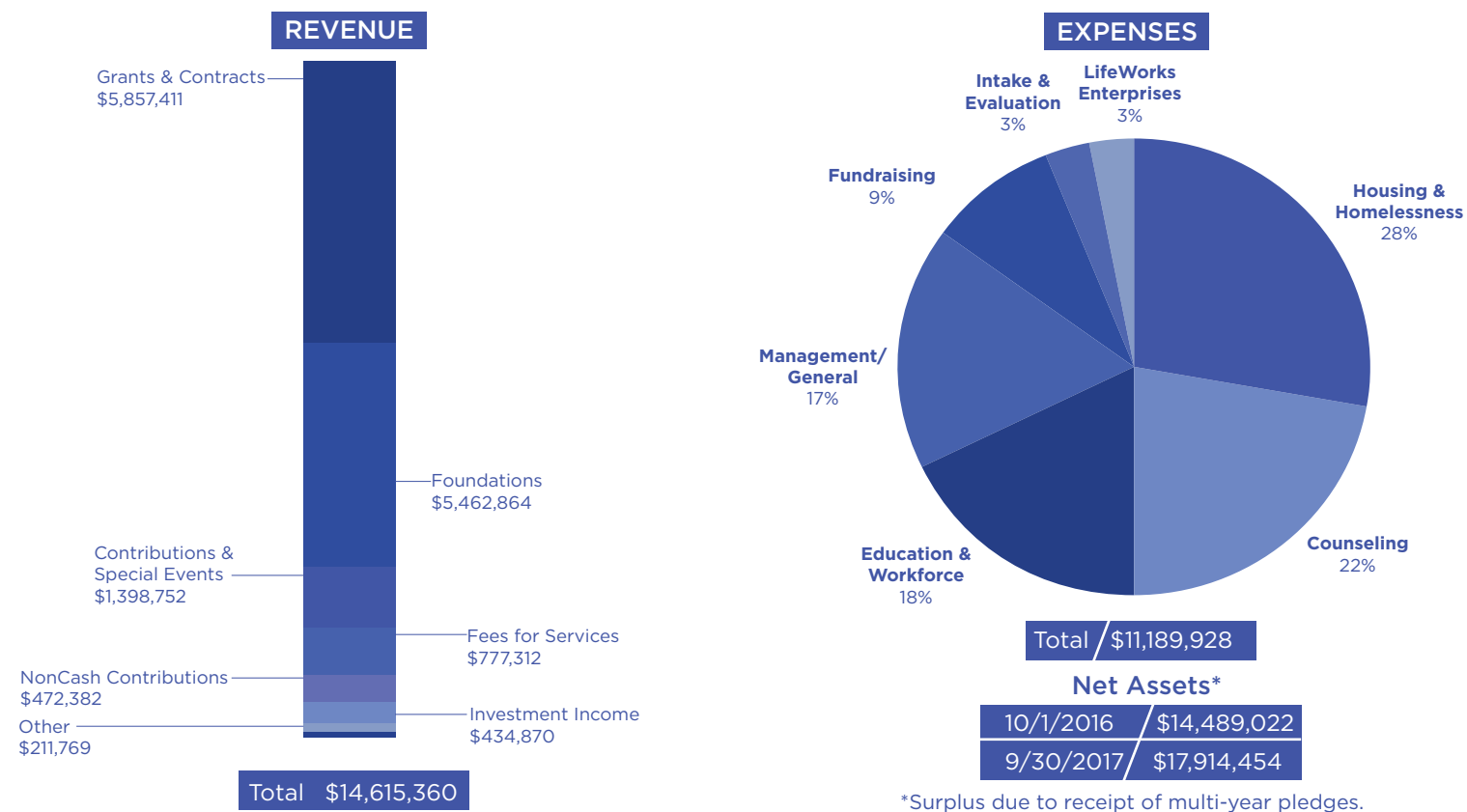
## COUNSELING

Provides support for individuals and families who are struggling with issues such as family conflict, abuse, trauma, anxiety, depression, and the stress of everyday life.

2,112 clients served

- YOUTH AND ADULT COUNSELING
- RESOLUTION COUNSELING
- SHARED PSYCHIATRIC SERVICES
- COMMUNITY-BASED PEER SUPPORT & COUNSELING

# 0.3 FINANCIAL OVERVIEW



# 0.4 YOUTH VOICE

"I can honestly say that I am working with a group of passionate and goal-oriented individuals...There is no doubt in my mind that what we have done so far will benefit so many people."

-Chantè, AYC Member



2017 saw significant progress towards our community's goal of Ending Youth Homelessness by 2020. On the heels of the success of 2016's 100 Day Challenge (housing 53 youth in 100 days), Austin was awarded \$5.2 million from the U.S. Department of Housing and Urban Development (HUD) to develop and catalyze key strategies. More than 50 community partners – including the Austin Youth Collective to End Homelessness – were involved in the creation of Austin's Community Plan to End Youth Homelessness, which received federal approval in December. This year, HUD resources will be utilized to address the need for homelessness diversion and shelter for youth experiencing homelessness, as well as to increase Rapid Re-Housing and support services to transition youth to permanent housing.

The expertise of LifeWorks youth is critical to informing our work and accelerating the momentum of our movement. In 2017 we supported two strategies to amplify youth impact. LifeWorks Youth Ambassadors program is composed of youth with lived experience of issues central to LifeWorks. In 2017 they led more than 30 tours and advocated in the Texas Legislature around funding and policy impacting child welfare and homelessness. The Austin Youth Collective to End Homelessness is a key component of Austin's commitment to End Youth Homelessness by 2020. The Collective meets monthly and participates at all levels of policy development, program and evaluation design and advocacy. Finally, LifeWorks Affordable Housing Corporation welcomed The Works resident Franklin Fisher on the governance board last year to represent the perspective and experience of residents in our properties as we move forward to develop more housing opportunities.



# 0.5 OUR CORE VALUES



We respect the right for every person to create the life they want. It is our duty to support our clients and their choices, as if they were our own.



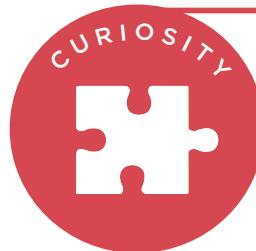
We use everything we have to deliver on our promises – and it shows.



The truth requires courage and strength, but it is essential to strong relationships and meaningful outcomes.



Many of our clients have been treated as if they are invisible, as if they are a problem, or as if something is wrong with them. Very few have an advocate who accepts them and believes in them.

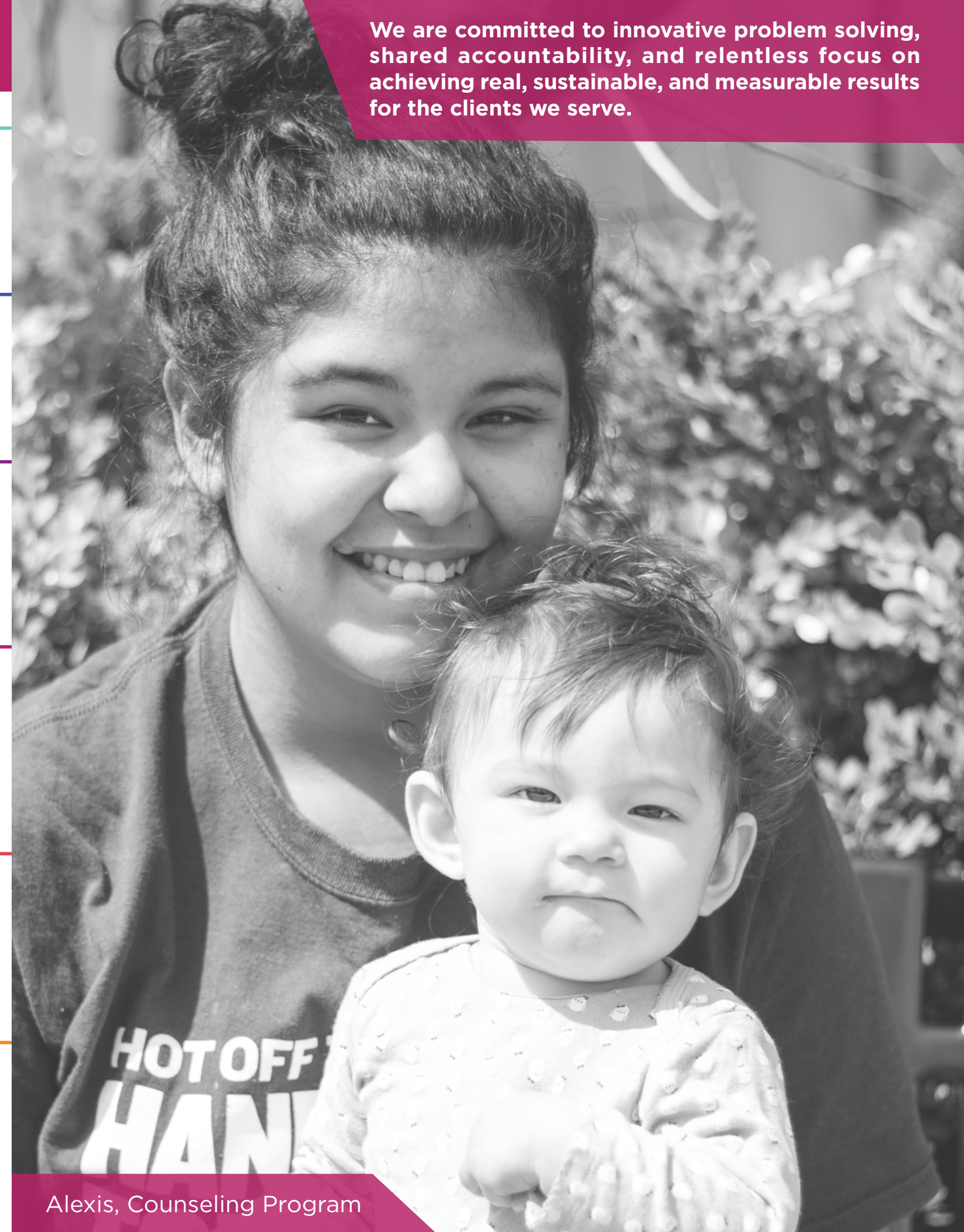


Insight enables the greatest impact. We ardently seek the very best answers, solutions, and opportunities to fulfill our mission.



Our work is too important to accept any outcome other than the best possible with the resources available.

We are committed to innovative problem solving, shared accountability, and relentless focus on achieving real, sustainable, and measurable results for the clients we serve.



Alexis, Counseling Program

# 0.6 GRANTS & DONATIONS

Gifts of \$1000+

3M Foundation  
 AMD  
 American Campus Communities  
 Anonymous  
 Paul A. Apolinar  
 Arnold Foundation  
 Austin American Statesman -  
 Season for Caring  
 Austin Asset  
 Austin Community Foundation  
 Austin Relocation Council  
 Laura and James Babineau  
 Bank of America Charitable  
 Foundation, Inc.  
 Polly and Steve Barbaro  
 The Barilla Foundation  
 Capital One  
 Cathy and Dwight Thompson  
 Foundation  
 Cirrus Logic  
 CLS Partners  
 Coastal Bend Community  
 Foundation  
 Christian Colbert  
 Stuart Cooper  
 Cross Texas Transmission LLC  
 John Crutchfield  
 Jim Daniel  
 Edmund Davis  
 Martha and Dan DeGrasse  
 Dell Inc.  
 Deseret Trust Company  
 Dollar General Literacy Foundation  
 Donald D. Hammill Foundation  
 The Dorothy and Jim Kronzer  
 Foundation  
 DPR Construction  
 The Educational Foundation of  
 America

Sara and Charlie Enochs  
 Brad Fluke  
 Gloria Foley  
 Gene Francis  
 Gallogly Family Foundation  
 Google  
 Greater Round Rock Community  
 Foundation  
 Douglas Gullickson  
 Jean and Mike Haggerty  
 Laurie and Jeff Hahn  
 HEAT Bootcamp  
 HEB  
 HomeAway.com, Inc.  
 IBC Bank  
 Impact Austin  
 Nikki Jennings  
 John & Mildred Holmes Family  
 Foundation  
 L'Aiglon Foundation  
 Karen M. Leef  
 Catherine and Clay Levit  
 LGR Foundation  
 Alan Lippert  
 Little Sister Salon  
 Bryan Lofton  
 The Lola Wright Foundation  
 Loveall Foundation for Children  
 Amy and Matt Lutz  
 Nancy and David MacCabe  
 Catherine Martin  
 Deborah Martin and Robert Sullivan  
 Chris McCaul  
 Michael & Susan Dell Foundation  
 Bonnie K. Mills  
 MOD Pizza  
 Mimi and Tom Mooney  
 NetSpend

Nancy and Michael Ohlendorf  
 Darlene Owens  
 Victoria and Brian J. Ozimek  
 The Pacey Family Foundation  
 Michael Perrine  
 David Perry  
 Mary Pfluger  
 Liz and Jon Phelan  
 Alessandro Piovaccari  
 Rebecca Powers  
 Presbyterian Church of Lake Travis  
 Religious Coalition To Assist The  
 Homeless  
 Sachem, Inc.  
 The Savard Family Fund  
 Scott Airport Parking, LLC dba  
 Park & Zoom/Bark & Zoom  
 Liz and Eddie Seade  
 Shield-Ayres Foundation  
 St. David's Foundation  
 Stahl Family Charitable Foundation  
 Texas Bar Foundation  
 Texas State Affordable Housing  
 Corporation, Texas Foundation Fund  
 Topfer Family Foundation  
 Jeff Townsend  
 United Way for Greater Austin  
 University Christian Church  
 Virtual CFO  
 Vista Consulting Group  
 Washington Federal Foundation  
 Waveland Community Development,  
 LLC  
 Mary Willis  
 Julie Worley

# 0.7 LIFEWORKS LEGACY CIRCLE

as of 3/1/2018

Diana and Juan Alcala  
 Landon Alford  
 Sudie and Brad Anderson  
 Jon Armstrong  
 Robbie and Tom Ausley  
 Brandon Barker  
 Alissa and Shon Bayer  
 Kim and Jason Belew  
 Danielle and Jared Benson  
 Nancy and Glenn Birnbaum  
 Pamela Blaine  
 Cyndi and Bill Bock  
 Diane Breidenstein and Andy Sekel  
 Anne and Bud Brigham  
 Lee and Bill Brocklehurst  
 Shelley and Nate Brooks  
 Pam and Jeff Brown  
 Sandra and Kevin Brown  
 Teri and Kevin Brown  
 Lorin and Robert Bryce  
 Lu Ann and Anthony Bundrant  
 Karen Burks  
 Allyie and Wes Carberry  
 Mary Sullivan and Greg Casas  
 Amy Chibib  
 Anna Clepper  
 James "Cinco" R. Cocke, Jr. /  
 Huffman Builders of Central Texas  
 Christy Cook  
 Michael Craigie and Jason Craft  
 Genevieve and Mark Crozier  
 Suzanne and Louis Danuser  
 Charlyn and Gerald Daugherty  
 Courtney and Adam DeBower  
 Mark Dennon  
 Lori and Dennis Donley, Jr.  
 Lisa and Matt Dow  
 Karen and Pat Driscoll  
 Meredith and Patrick Duncan  
 Dale Easdon  
 Shannon and Rich Egan  
 Maureen and Greg Engle  
 Kimberly White Erlinger  
 Patty and Michael Erspamer  
 Tracy and Jeff Faulkner  
 Allison Kaylor Flink  
 Kelly and Stephen Freeman  
 Geoff Frink  
 Helen Gaebler and David Adelman  
 Marty Garcia  
 Colleen and Rick Gardner  
 Shannon Gilmore

Cathy and Mike Godfrey/ Barilla Foundation  
 Casey and Wade Green  
 Tiffany and Larry Greenberg  
 Trey Halbert  
 Mary Kay and Don Hanson  
 Jennifer and Russell Harris  
 Cloteal Haynes  
 Elle Haynes  
 Matthew Hogle/ DPR Foundation  
 Kathy and Jim Hopke  
 William Hopkins  
 Beth and Bill Ivers  
 Mary Beth and Dan Jester  
 Allison and Rob Johnson  
 Dorothy L. Jones  
 Tara and Bart Kalsu  
 Tina and Scott Kehm  
 Ali Khataw  
 David Kirchhoff  
 Shannon Klebart  
 Mary and Eric Kristynik  
 Romi and Todd Lessig  
 Almira and Michael Lewis  
 Carolyn and Jack Long  
 Jennifer and Walter Long  
 Stephanie Lucie  
 Lara Mandy  
 Joi and Rich Martin  
 Elizabeth and Jim Matthews  
 Carol and Steve Mattingly  
 Chrissy and Tim Mattox  
 Karen and Mike May  
 Angie McDermott  
 Susan McDowell and Bob Elder  
 Mary McDowell and Calvin Lin  
 Katherine and Patrick McKinney  
 Raquel McLellan  
 Valerie and John Meddaugh  
 Meryl and Alan Metni  
 Jackie and Tim Mooney  
 Susan Moore  
 Susan and Robert Morse  
 Diana and Roy Mullin  
 Cookie F. Munson  
 Tony Napolillo  
 Linda and Glenn Neland  
 Amanda and Edward Nevins  
 Nona Niland  
 Amy and Howard Nirken  
 Emily and Zach Obront  
 Gina and Bill O'Hara  
 Deidrea and Melvin Parker

Susan and Roger Parthasarathy  
 Cheryl and Michael Perkins  
 Gillian Pilgrim  
 Angela and Mark Pringle  
 Shari Wynne and Rick Ressler  
 Denise and Alan Richey  
 Shelia and Jerry Roemisch  
 Diana and Aaron Ross  
 Stephanie and Todd Routh  
 Melissa and Colin Rowan  
 Esteban Sanchez  
 Eileen and Jim Sauer  
 Brian Scaff  
 Debbie and Jim Schultz  
 Hannah and Chris Schultz  
 Kendra Scott  
 Carl Shurr  
 Marcia and Barry Silverberg  
 Connie and Ralph Spagnola  
 Julie Stephens/ Nest Properties  
 Paul Strelzick  
 Connee and Kent Sullivan  
 Jacob Sutherlun  
 Lisa and Paul Terrill  
 Trisa Thompson and Jack Jacobi  
 Marcia Toprac  
 Jasen Trautwein  
 Jan and David Uhrich  
 The Varnell Family  
 Kristen Vassallo and John Fitzpatrick  
 Terri and Chris Von Dohlen  
 Jennifer Walker  
 Shawn Walker  
 Giselle and TC Waugh  
 J. Mark Waugh  
 Lara Wells  
 Mitch Weynand  
 Laura and David Wieland  
 Sandra and Alan Williams  
 The Wills Family  
 Chad Wilson  
 Dennis Wilson  
 Tracy and Harry Wolin  
 Ellen and Brian Wood  
 Jennifer Wuamett and Paul Reidy  
 Bob Wynn  
 Sylvia and Charles Zeller

## 2017 BOARD OF GOVERNORS

### Executive Committee:

Trisa Thompson  
**Chair**  
 Angie McDermott  
**Vice-Chair**  
 Trey Halbert  
**Immediate Past Chair**  
 Jason Belew  
**Finance Chair**  
 Glenn Neland  
 Amanda Nevins  
 Andy Sekel  
 Shawn Walker

### Members:

Diana Alcala  
 Jon Armstrong  
 Sandra Brown  
 Dennis Donley, Jr.  
 Meredith Duncan  
 Doug Eicher  
 Larry Greenberg  
 Michael Hancock  
 Cloteal Haynes  
 Matthew Hogleund  
 Mary Beth Jester  
 David Kirchhoff  
 Stephanie Lucie  
 Tim Mooney  
 Susan Moore  
 Cookie Munson  
 Amanda Nevins  
 Aaron Ross  
 Harry Wolin

LifeWorks gratefully acknowledges the hundreds of generous donors (financial and in-kind) who have supported our mission at all levels of giving. **We are honored to have you as our partner.**





*Jimmy, AYC Member*

Follow Us Online



@lifeworksaustin