**A NOTE FROM SUSAN**

The world has changed dramatically in the last two years. LifeWorks remains a fearless advocate for youth and families on their pathways to self-reliance, and our unwavering commitment to Housing, Counseling, and Education and Workforce opportunities provided support to 2,848 individuals in their journeys in 2021.

Last year, I reported that we had helped 745 youth and young adults experiencing homelessness achieve permanent housing. As I write, we stand on the cusp of reaching the milestone of 1,000. Our community’s success in the movement to End Youth Homelessness surpasses any other.

The story of last year is one of listening to and learning from our successes, the challenges of a world that continues to change, and to the experiences of the brave people we serve.

As a result, we launched new programming. Impactful Voices is a program that embeds young people with lived experience—including former clients—as apprentices in key areas of programming and administration.

The SHIFT (Sexual Health Information for Life Transitions) Program was funded by the St. David’s Foundation to support youth across the organization, including providing peer and group support for expecting and parenting youth in Housing. Forty percent of our Rapid Rehousing clients are young parents, who are facing challenges with finding childcare and employment that will sustain a family.

Two years ago, we sheltered or housed 167 youth on any given night. Tonight, that number stands at 212, a 27% increase. Still, there are challenges. Rents in the area have soared by 40%, making the availability and sustainability of housing a crisis.

Recently, LifeWorks Board of Governors approved a Strategic Plan focused on our commitment to helping youth measurably achieve the results they set themselves. A top priority of this plan will be to develop more housing. Our City and County’s leadership bodies have indicated affordable housing as a priority, so please stay tuned for news of our progress in developing a project tentatively titled “The Works III.”

I am proud to present the 2021 Annual Report. It represents the brave, compassionate, and tenacious work of hundreds of staff, Board, volunteers, and supporters. As you read, please know that your support helped make this possible, as your continued commitment will take us forward.

**MY THANKS TO YOU,**

Susan McDowell,
LifeWorks CEO

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**FINANCIAL OVERVIEW**

**REVENUE**

- **Grants—Private** $4,920,472
- **Contracts—Public** $9,627,062
- **Contributions & Special Events** $2,667,163
- **Fees for Services** $2,632,093

**TOTAL REVENUE:** $19,603,426

**EXPENSES**

- **Management & General** 20%
- **Fundraising** 5%
- **Housing & Homelessness** 50%
- **Education & Workforce** 11%
- **Counseling** 13%

**NONCASH CONTRIBUTIONS** $320,709

**INVESTMENT INCOME** $142,645

**TOTAL EXPENSES:** $19,503,454

**NET ASSETS:** $14,492,780

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**LIFEWORKS PROGRAMS**

**HOUSING & HOMELESS SERVICES**

- **1,002 CLIENTS SERVED**
- The goal of LifeWorks Housing Services is to provide a continuum of support that will help transition youth from homelessness to permanent housing and independence.
  - **Street Outreach**
  - **Rapid Rehousing**
  - **Safeguard**
  - **After Care Transitional Services**
  - **Next Single Sources Plus (ISS+) Homelessness Prevention**
  - **Young Parents Program**
  - **Emergency Shelter**
  - **Permanent Supportive Housing**
  - **PORT (Permanency Through Outreach & Rapid Transitions)**
  - **Family Unification Program**
  - **Transitional Living Program**

**EDUCATION, WORKFORCE, & YOUTH DEVELOPMENT**

- **658 CLIENTS SERVED**
- LifeWorks Education and Workforce Division is focused on developing the knowledge and skills needed to navigate the challenges of adolescence, move toward independence, and break the cycle of poverty.
  - **REAL Talk**
  - **Workforce Development & Supported Education**
  - **Life Skills Training**
  - **GED & Literacy classes**
  - **Teen Parent Services**
  - **SHIFT**

**COUNSELING SERVICES**

- **1,699 CLIENTS SERVED**
- LifeWorks Counseling provides support for individuals and families who are struggling with issues such as family conflict, abuse, trauma, anxiety, depression, and the stress of everyday life.
  - **Youth & Adult Counseling**
  - **Resolution Counseling**
  - **Peer Support**
  - **Community-Based Counseling**
  - **Psychiatric Services**
HIGHLIGHTS

$110 million
to create affordable housing
Travis County Commissioners Court earmarked significant funding to catalyze community organizations’, including LifeWorks, efforts to develop a pipeline of affordable and supportive housing, setting the tone of the work to be done in 2022. A historic allocation for the city.

SET THE AGENCY’S PRIORITIES
and strategic themes—mission performance, ending youth homelessness, and fiscal strategy—for the next three years as part of the planning process.

LAUNCHED IMPACTFUL VOICES
the agency’s first apprenticeship program for former clients. Former clients can become a specialist for a program or department at LifeWorks. Specialists will work with LifeWorks staff on tasks and projects, learning new skills all while sharing their input on areas for improvement.

HIRED MORE THAN 60 STAFF
in roles across the agency to expand our service to clients.

ESTABLISHED THE SHIFT PROGRAM
The Sexual Health Information for Life Transitions Program is a new family planning program for clients who are not yet parenting, would like to become parents, or who are already parenting. The program provides reproductive life planning, family peer support, sexual health education groups, and groups for expectant and parenting youth. It is intended to promote planned, healthy pregnancies, positive birth outcomes, and overall health and well-being.

EXECUTIVE COMMITTEE
Jason Belvoir, CHAIR
Sara Canaday, VICE-CHAIR
Mary Beth Jessey, IMMEDIATE PAST CHAIR
Ashley Thomas, FRANCE CHAIR
Glenn Neland, SECRETARY
Clotel Haynes, ASSISTANT SECRETARY
Kyle All
Sandra Brown
Dennis Donley

MEMBERS
Jon Armstrong
Crystal Barone
Edie Blackwell
Veronica Bresheek
C.K. Chiu
Debbie Clark
David Clarke
K Meredith Duncan
Rachel Green
Clyde Haynes
Matthew Hoglund
David Kirchhoff
Tim Mooney
Susan Moore
Melissa Rowan
Trey Salinas
Hannah Schultz
Danielle Laing Waliyaya
Harry Wolin

CHIEF EXECUTIVE OFFICER
Susan McDowell

GRANTS & DONATIONS
Gifts of $1,000+

Q2 Software, Inc.
Yeho Rao
Reina Foundation
Religious Coalition To Assist Homeless Families
Jamie Rosenberg
Lester J. Sack, Jr.
Seawell Elam Foundation
Shanti Foundation for Intercultural Understanding
Shepherd of the Hills Christian Church
Shield-Ayers Foundation
Socio Foundation
St. Denis Foundation
The Stahl Family Foundation Inc. (Leadership Partner)
Adam Stanley
Ben Stark
Jay Stewart
Candace Stone
Suzzanne Bryant and Sarah Goodfriend Fund
Beth Sweany
Texas Center for Child and Family Studies
Texas Methodist Foundation
Tishman Reinvest Charitable Fund
Tooper Family Foundation
Tree Grace Family Foundation
Twelve Rivers Realty
United Way for Greater Austin
University Christian Church
University Federal Credit Union
Brian Vettas
Heather Venhaus
W Klimpman Family Foundation Inc.
Shawn Walker
Watkins Family Foundation of the Southwestern Community Foundation
Webber Family Foundation
Weir Foundation
Wells Solar & Electrical Services LLC
Susan and Larry Wessell
Karen and Andy White
Nancy and Brown Word
Ron Yeadon and Roger Zaugbrenner
Winston Yonge
Sylvia and Charles Zeller
Donald A. Zoller

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10/1/2020 – 9/30/2021
The twin brothers recently received their housing voucher and are searching for their first apartment together. Joseph is a natural at acting. He hopes to attend a trade school and pursue acting on the side. Jared is a talented songwriter and guitarist and is looking forward to attending school to earn his automotive technician certification.

“Having a place together has been our dream, and it’s coming true. It’s a blessing,” said Joseph.

——JOSEPH

LifeWorks really made my life work. They got everything moving quicker in a healthy fashion and are helping me make this transition to adult living by guiding and supporting us. It’s a big step into not only a new chapter, but a new storyline for us.”

——JARED
“LifeWorks has been a cutting edge youth & family resource in Austin for many years. A place where young people know they will be respected, families find the crisis intervention services they need, and the community can count on for fearless advocacy.”
—JACK & LIZ NOWICKI

“It was most helpful having an adult you can count on and knowing you can trust your case manager, being able to vent, and just talk about other ways to better myself for the future.”
—A LIFWORKS CLIENT

in the After Care Transition Services Program