

# PROPERTY INSURANCE & RESTORATION CONFERENCE

MARCH 29-30, 2017

BOSTON, MASSACHUSETTS

## MEETING AGENDA

March 29, 5:00 PM: PIRC RECEPTION

March 30, 9:00 AM: WELCOME AND OPENING REMARKS

Facilitator: Jordan Hendler

9:20 AM: POLICIES AND DOCUMENTS

- The Nuts and Bolts: Review of Mission Statement and Vision Statement; Anti-Trust Statement Discussion and Adoption

9:45 AM: TECHNOLOGY

- Wait, Drones? Discussion of the potential implications of new technologies such as Smart Homes, Drones, etc. and for possible Industry Best Practices opportunities.
- Who Sees What: Protections for Customer Data by Restorers, Insurers, Adjusting Firms. What if "HomeFax" were real?

11:00 AM: CONSUMER / PUBLIC

- How does the Consumer view the Restoration Industry? Projects to get consumer viewpoints from going through a restoration.
- What opportunities are there for industry image improvement or promotion for new talent?
- What about that pesky Generational Gap?

12:00 PM: LUNCH (On your own)

1:15 PM: LEGISLATIVE / REGULATORY

- National and Local laws or EPA changes that pose issues in relationships and processes for Restorers-Insurers-TPAs. Bringing them to the forefront so advanced measures could be taken, and working together before problems arise.

1:45 PM: IN THE NEWS – WHAT'S COMING?

- Lemonade Insurance – Peer-to-Peer Technology that could change homeowners insurance?

2:15 PM: NEXT MEETING DATE AND HOST SITE

3:00 PM: ADJOURN