Q: How do I participate in the survey?
A: To participate in this online survey, please go to the website: bit.ly/MNPSfamilysurvey. You can take the survey on any computer, tablet, or smartphone with Internet access. If you do not have Internet access, please visit your local library or our Family Information Center (2601 Bransford Avenue). If you need assistance, contact the Family Information Center at 615-259-INFO (4636) or familyinfo@mnps.org.

Q: Is the survey anonymous?
A: Protecting respondent confidentiality is a top priority. The family survey is anonymous, and your responses cannot be traced back to you or your child(ren). The survey administration is being managed by Panorama Education to ensure data privacy and security. If you have any questions on data privacy and security, please contact support+nashville@panoramaed.com.

Q: Why are we doing this survey?
A: MNPS wants to hear feedback from parents and guardians about our family engagement efforts and your overall satisfaction with your children’s school(s). We want your input on topics like family involvement, communication, and safety at your children’s school(s) so that we can continue to improve.

Q: What if my children attend different schools?
A: Parents and guardians are encouraged to complete one survey for each MNPS school where they have children enrolled.

Q: If my child attends a charter school, do I take the survey?
A: This spring, the family survey is for district-run schools only.

Q: Can I complete the survey online in a language other than English?
A: Yes, the survey is available online in Spanish, Arabic, Kurdish, Nepali, Somali, and Burmese as well as English. After arriving at the survey website, parents/guardians will find a drop-down menu to choose the language in the upper left-hand corner of the screen. If you need support in other languages, please contact Clemencia Donovan from Translation and Interpretation Services at 615-259-3282 ext. 858019.

Q: What if I don’t want to answer certain questions?
A: You may submit the survey even if you skip a particular question.