



## Phones for Foster Youth Application

### **Eligibility for the Phones for Foster Youth Program**

The iFoster and Boost Mobile Phones for Foster Youth pilot program provides a free smartphone with unlimited voice, text, high speed data, and hotspot capability to current and former foster youth residing in California. To be eligible for this program, a Youth Applicant must be a current or former foster youth between the ages 13 to 26 inclusive who were in care on their 13th birthday or later and who is living in CA. Proof of eligibility is required in the form of either the Ward of the Court or County Dependency letter. A completed application with all required signatures and a personal iFoster online account are also required.

### **Steps to complete:**

- 1- Sign up and create a personal account at [www.ifoster.org](http://www.ifoster.org) and set up your Digital Locker. If you don't have access to the Internet to sign up, an iFoster team member will help you set this up upon receipt of your application.
- 2- Obtain your Ward of the Court letter or County Dependency letter. If you need assistance in obtaining your letter, please contact iFoster at 1-855-936-7837 or [phone@ifoster.org](mailto:phone@ifoster.org) or text 530-414-5060.
- 3- Complete this application and get all necessary approvals/sign offs and signatures. If you are in care, you must have your County Social Worker approve this application and if you are a minor (under 18 years old) you must have your Caregiver or designated Legal Guardian or proxy also approve.
- 4- Submit your application with your Ward of the Court letter or County Dependency letter to iFoster. The easiest way is by uploading to your Digital Locker at [www.ifoster.org](http://www.ifoster.org), but you can also submit via email at [phone@ifoster.org](mailto:phone@ifoster.org).

### **Once You have Applied:**

- 1- iFoster will reach out to you to confirm receipt of your application and confirm that you have met eligibility. iFoster will also help you complete an application if needed.
- 2- Starting November 18, 2019, iFoster will order your phone and provide you with shipping tracking information. You or your designee must be present to receive your phone as a signature will be required.
- 3- Upon receipt of your phone, iFoster will activate your phone with free, unlimited voice, text, high speed data, and a hotspot capability.
- 4- iFoster will check in with you by calling and texting your new phone that you have received the phone and the service is activated.
- 5- Quarterly, iFoster will send out a voluntary survey to get your feedback on the program and how having the phone and telecom service is useful to you.
- 6- iFoster will provide ongoing support via phone, email and text.
- 7- Your service will run from the day your phone is active until November 18, 2021. If the pilot is successful, it will either be extended or an alternative, similar plan for Foster Youth will be offered.



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Date: \_\_\_\_\_ (Month, Day, Year)

This contract is made between iFoster Inc. and Foster Youth Applicant or their Caregiver identified below, in consideration of the terms and conditions agreed upon by both parties, the mutual promises in this agreement are being acknowledged.

<b>Youth First Name</b>	
<b>Youth Last Name</b>	
<b>Shipping Address (cannot be a PO Box)</b>	
<b>Suite/Unit / Apt.</b>	
<b>City</b>	
<b>State</b>	
<b>Zip Code</b>	
<b>Phone Number</b>	
<b>Alternative Number (i.e. caregiver, social worker, mentor)</b>	
<b>Youth eMail</b>	

<b>Date of Birth (month, day, year)</b>	
<b>County of Origin (where you entered care)</b>	
<b>Foster Youth Status (Minor in Care, NMD, Out-of-Care)</b>	Minor in Care          Non-Minor Dependent          Out of Care
<b>Check Appropriate Status</b>	In-College          In High School & College-Bound          Out-of-School, Working

Please return with Ward of Court/County Dependency letter to [phone@ifoster.org](mailto:phone@ifoster.org) or upload to your iFoster Digital Locker



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The Applicant pledges the following:

- Applicant will not sell or give away the cell phone.
- If cell phone is lost or stolen, Applicant will file a police report and contact iFoster immediately at 1-855-936-7837 or [phone@ifoster.org](mailto:phone@ifoster.org) or text 530-414-5060.
- Applicant may obtain a replacement new or refurbished phone at below retail cost through iFoster. Under certain circumstances and at the discretion of iFoster, a replacement phone may be provided (i.e. phone is stolen upon delivery).
- Applicant will complete iFoster Phones for Foster Youth course and take care of their phone.
- Applicant will not use their phone or service for illegal or harmful activities including, but not limited to cyber-bullying, sending/receiving nude pics of minors, solicitation, hate messages/posts, etc.
- Applicant will call or email tech support (1-855-936-7837 or [phone@ifoster.org](mailto:phone@ifoster.org)) if they encounter any hardware or software issue with their phone or telecom service issue.

iFoster pledges the following terms:

- iFoster will provide Beneficiary with a functioning phone for their sole use.
- iFoster will provide the online Phones for Foster Youth course with the phone which will help the Applicant take care of the phone, understand safe use of the provided telecom service voice, text and data capabilities and know who to contact in the case of any issues.
- iFoster will provide ongoing, free tech support via toll free (1-855-936-7837) or via email ([phone@ifoster.org](mailto:phone@ifoster.org)), as well as access to online digital literacy skills training at [www.ifoster.org](http://www.ifoster.org) for the entire time the Applicant is part of the Phones for Foster Youth LifeLine pilot program.
- iFoster reserves the right to take back the phone and accompanying telecom service should the Applicant fail to fulfill their commitments as outlined above.

If the Applicant does not fulfill the above obligations and/or for reasons determined by their social worker or attorney or their designee, the Applicant should no longer have the phone and service, the Applicant will be required to return their phone to iFoster or iFoster’s local designee and their telecom service will be terminated. Additionally, Applicant may be asked to participate in a survey asking them to provide feedback on the program and the benefits (if any) including academic, social well-being and use of the Internet for connecting with others. Participation in the survey is voluntary, but would help iFoster and the CPUC build a compelling case for continuation of the pilot and permanent Phones for Foster Youth Program.

**Youth sign below**

**Youth under 18, Caregiver, Case Worker or Attorney must also sign below**

**Youth:**

**Co-Signor (if under 18):**

**Signature:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Print Name:** \_\_\_\_\_

**Print Name:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Date:** \_\_\_\_\_



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**County Child Welfare MUST complete for Minors & NMDs in Care**

<b>Agency Name</b>	
<b>County Social Worker or ILP Coordinator First and Last Name</b>	
<b>Phone Number(s)</b>	
<b>eMail Address</b>	

I certify that this Youth Applicant is eligible to receive a phone and telecom service (voice, text, data) and that no other funding sources including designated Chafee ETV funds exist to provide this phone and telecom service instead.

Please note, iFoster may provide the name of this Youth Applicant and their Ward of the Court letter to the CPUC for auditing purposes to ensure that only eligible foster youth for this program are enrolled.

I certify that this Youth Applicant does not currently have a court-order against having a phone and telecom service.

If Youth Applicant is a Minor, I certify that this Youth's Caregiver approves of the Youth having their own phone and telecom service. (Mark N/A if not applicable)

If Youth Applicant lives in an STRTP (short-term residential therapeutic placement) or Group Home (Congregate Care) that the Agency responsible for the Group Home or STRTP approves of the Youth having their own phone and that proper protocols are in place to ensure the safe storage of the phone when the Youth is not in on premise. (Mark N/A if not applicable)

I understand that should the Youth Applicant not use the phone as outlined in this agreement, iFoster, one of its designees, or my Agency, or one of its designees can remove the phone from the Youth. In the case of removal, iFoster will be immediately notified and the phone returned to iFoster's ownership. iFoster will terminate service.

**Signature:** \_\_\_\_\_



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**Do you have an existing cell phone number you would like to keep?**

**If you already have an active or inactive cell phone number you would like to keep, you may be able to port your number to your new Phones for Foster Youth phone and service plan. You will need to provide the below information and your account with your existing telecom carrier must be in good standing (i.e. you don't owe them any money).**

<b>Phone Number You Would like to Keep</b>	
<b>Telecom Carrier the Phone Number is Currently with (i.e. AT&amp;T, Verizon)</b>	
<b>Do you owe any money to this carrier for a phone or phone service?</b>	

**You may choose to terminate your cell phone service with another carrier in order to port your number to the Phones for Foster Youth program. If you do, you must completely pay off your account with your current provider otherwise they will not release your phone number to be ported. If you have any questions or need assistance with this, please call, email or text iFoster.**