March 25, 2020

Universal Access Pilot (UAP) Information and Resources to Help Families during COVID-19

We know that our information is evolving and changing but we did want to provide some quick updates and information for our UAP System of Care Partners. This information sheet provides daily resources to support services for children and families.

The Comprehensive Overview of all our Resources is available at https://drive.google.com/open?id=16qhfNilCBWSID55MxWcGdBxQnkAFQO7Q

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County Office of Education

Seven Bay Area county health officers, in collaboration with their six county superintendents of schools have made a unified, regional decision to extend school closures and student dismissals from regular school attendance through **May 1, 2020** to slow the spread of COVID-19 to the maximum extent possible. The safety and wellness of students, school personnel, and the community are the highest priorities of all schools and districts in these six counties.

- Alameda County Office of Education
- Contra Costa County Office of Education
- Marin County Office of Education
- San Francisco Unified School District
- San Mateo County Office of Education
- Santa Clara County Office of Education

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Press Release and More Information

Santa Clara County Office of Education Supports County-Wide Childcare Programs for Emergency Service Workers:
Santa Clara County Office of Education (SCCOE) in partnership with community organizations and agencies throughout Santa Clara County will support Emergency Childcare Programs for Healthcare Workers and First Responders.

Starting this week organizations like the YMCA in partnership with the Morgan Hill Unified School District, and the El Camino Hospital in Mountain View and Los Gatos, the SCCOE
Emergency Preschool Program, and organizations in partnership with First 5 of Santa Clara, Healthier Kids Foundation, Santa Clara Board of Supervisors, the Santa Clara County Council, and the City of San Jose will begin opening preschool and childcare programs to serve children of medical personnel and first responders. These programs are not open to the general public.

All childcare centers for emergency workers in Santa Clara County will follow social distancing, sanitation, and hygiene practices specified by the County of Santa Clara Public Health Department, the State of California and the Federal Centers for Disease Control. Hours of operation, age requirements and cost will vary per program.

Interested applicants can contact their human resources or public affairs departments within their organization for details on how to easily enroll in programs in their area.

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**FIRST 5 Update**

**Educare Family Resource Center remains open:** While our regularly scheduled programs are paused, on-site staff are available to connect families with housing support, food assistance, employment benefit information, internet access, family activity kits, diapers, formula, healthcare, and other resources on call and by appointment. Drop-in services are available but limited, so families are encouraged to make an appointment by calling 1-800-337-9136 (Monday - Friday, 9:00 AM – 5:00 PM).

**Behavioral Health Services**

For Kaiser Members-Behavioral Health at Kaiser is a self-referral dept. Any Kaiser members can call their local Psychiatry departments and ask to schedule an appt with a therapist. If members don’t have the direct line for their local KP Psychiatry dept, they can call the main hospital number and get transferred directly to the clinic. All Psychiatry calls are managed locally, not by regional call centers. This is the most expedient way for our members to access mental health services. In many cases, they will get a telephone assessment either same day or next day, and then get connected to services.

Santa Clara Main Number (408) 366-4400
San Jose Main Number (408) 972-3095

Free for Kaiser members, the myStrength app offers a personalized program with interactive activities, in-the-moment coping tools, inspirational resources, and community support. And it has new features specifically designed to help you cope with fear or anxiety about the coronavirus. Get started at [kp.org/selfcare](http://kp.org/selfcare).
Institute on Aging Friendship Line for Homebound Seniors-
Institute on Aging’s 24-hour toll-free 800-971-0016 Friendship Line is the only accredited crisis line in the country for people aged 60 years and older, and adults living with disabilities. We also make on-going outreach calls to lonely older adults. The Friendship Line is both a crisis intervention hotline and a warmline for non-emergency emotional support calls.

Unemployment Benefit Enrollment and Employment Information

RELIEF FUNDS FOR UNDOCUMENTED WORKERS IN CALIFORNIA

Resources are available in Spanish on these websites as well.

Restaurant Opportunities Centers United – Restaurant workers in need of financial assistance. / Restaurant Workers Relief Fund

One Fair Wage Emergency Fund- Cash assistance to restaurant workers, car service drivers, delivery workers, personal service workers and more who need the money they aren’t getting to survive

USBG National Charity Foundation – Bartender Emergency Assistance Program- Bartenders, or the spouse or child of a bartender who have experienced an emergency hardship.

Another Round, Another Rally Emergency Assistance-$500 relief grants. Workers in the hospitality industry, dishwasher, bartender, server, busser, chef, cook, sommelier, manager, host, concierge, cleaning staff, or barback may apply for funds

National Domestic Workers Alliance Coronavirus Care Fund- The Coronavirus Care Fund will provide emergency assistance for home care workers, nannies and house cleaners.

National Day Laborer Organizing Network – Immigrant Worker Safety Net Fund- No application available yet; for now, workers can contact NDLON by email at info@ndlon.org or by phone at (626) 799-3566.

Food Distribution

Second Harvest SV Normally Second Harvest distributes to 64,000 households on a monthly based. Calls to our call center hotline has increased 5 fold. Focusing on increasing production of food boxes. National Guard has been requested to support Second Harvest Food Bank

Home delivery process started with Catholic Charities (using their employees as drivers) – Senior homebound above 60. Also delivering to senior home complexes.
Senior Food Resources

To enroll or learn about how to qualify for the County Meals on Wheels Program - Service is available to: homebound individuals who are 60 years of age or older; who - due to illness or disability - are unable to purchase food or cook meals for themselves; and who do not have someone who can purchase food or cook meals for them on a consistent basis. For more information about the Sourcewise Meals on Wheels program, please call (408) 350-3200, option 4

No Senior Congregate Dining Sites Are Offering Dine-In Meals To-Go/Take-Out Meals Available. We have now moved toward a take-out model at most locations, while a handful of locations have temporarily closed. Click here for a map of locations and hours of operation.

Legal Information

Pro Bono Project- If anyone is seeking legal help with domestic violence, child custody and visitation...our office, although is closed, we are still is still open by phone and are accepting new clients visit probonoproject.org