



CELEBRATING TEN YEARS OF UEBT BIODIVERSITY BAROMETER

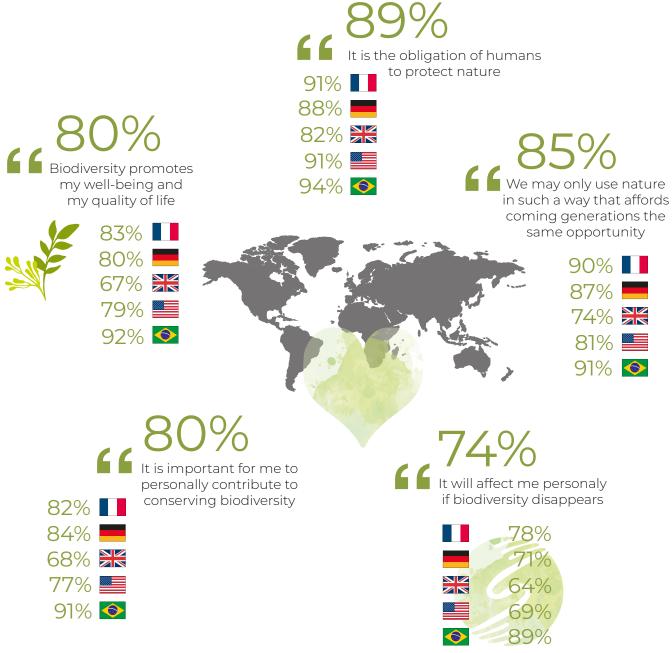
Since 2009, UEBT assessed awareness of biodiversity, and interest in ethical sourcing in 16 different countries. Ten years of research, among 64,000 people, and hundreds of leading companies, has provided several valuable insights that may guide companies and governments in their approaches towards people and biodiversity.

10 TAKEAWAYS

- **1. Awareness and understanding of biodiversity** is growing globally. It is highest among youth. It also increases among **lower incomes**, becoming more mainstream.
- **2.** Consumers find **biodiversity** conservation important **for their personal well-being** and that of generations to come. They want to personally contribute, but don't know how.
- **3. Respecting people and biodiversity** in purchase behaviour is of **growing concern** for consumers. Buying products with natural ingredients that are sourced with respect makes them feel good.
- 4. People expect companies to respect biodiversity, but don't trust they do.
- **5. Transparency** is becoming essential for consumers. They want more information on packaging and externally validated information on sourcing with respect.
- **6. Authentic** stories, proof of **good practices on the ground**, and **clear communication** are key to convince consumers of companies' respect for people and biodiversity.
- **7. Millennials (Gen Y & Z)** have the highest awareness of biodiversity and can identify brands that respect biodiversity. They value companies that **walk the talk** by taking concrete actions.
- **8. Corporate communication** on biodiversity by beauty, food, and beverage companies is **rising year-on-year**.
- **9. Opportunities** exist for brands that wish to position themselves around sourcing with respect for people and biodiversity. Nowadays just **Natura Cosmetics** is recognised by more than 50% of consumers in Brazil.
- **10.** Consumers are increasingly interested in **naturals**, and companies are investing in **biodiversity based R&D**. Complying with evolving **Access and Benefit Sharing (ABS)** legislation is becoming an increasingly important factor in reputation risk management.



WHY CONSUMERS CARE ABOUT SOURCING WITH RESPECT



Q6B. To what extent do you agree with each of the following statements about biodiversity and nature? Total "Agree"

Base: all sample

"Around the world, the majority of consumers feel involved regarding biodiversity, on a global and a more personal level" - IPSOS





WHAT WE EXPECT FROM COMPANIES

Most survey respondents think that companies have a moral obligation to have a positive impact on society, people and biodiversity. Trust in companies has been very low over the last decade.

Consumers require evidence about companies' commitment to responsible sourcing. Verification by an independent organization, insight in concrete actions that a brand takes, or an on-pack label are seen as ways to prove brand commitment.

Respondents indicate that respect for people and biodiversity is a driver of purchase for them, especially in Brazil. Buying products with natural ingredients that are sourced with respect makes them feel good, makes them feel they can have a positive impact on society. Especially in the UK and the USA these numbers are up.

79%

I think companies have a **moral obligation** to assure they have a positive impact on people and biodiversity

It makes me **feel good** when I buy a product that respects on biodiversity and people

70%
I have more faith in a company whose commitment is certified with a label on its products

I am confident that companies pay serious attention to ethical sourcing of biodiversity

I have more faith in a company whose commitment to ethical sourcing of biodiversity is verified by independent organizations

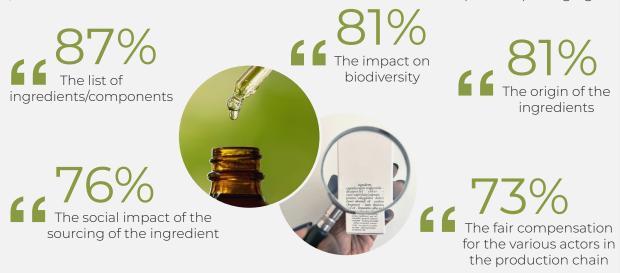
Q6: Here is a number of statements about the involvement of companies in ethical sourcing of biodiversity.

For each of them, could you please indicate whether you completely agree with it, rather agree, rather disagree or completely disagree?

Total "Agree" - Basis - all sample

TRANSPARENCY - WHAT CONSUMERS EXPECT ON PACKAGING

When asked what information they would like to see on product packaging, consumers rated the following highest: list of ingredients, the impact on biodiversity (support for bees, wild flowers, replanting no deforestation), and the origin of ingredients. Respondents rated the social impact and fair compensation of actors of the production chain slightly lower. From all surveyed countries in 2018, Brazilian consumers seem to be most interested in information on product packaging.



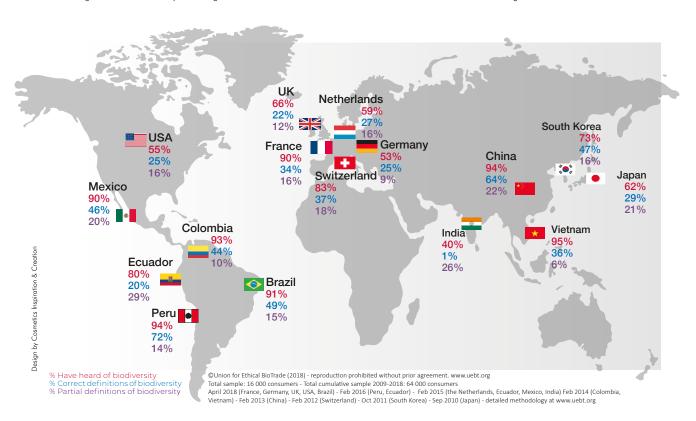
Q7. For each of the following elements, please tell us how much important it is for you to get this information on the packaging?

Total "Important" - Basis - all sample



CELEBRATING 10 YEARS OF THE UEBT BIODIVERSITY BAROMETER

Since 2009, UEBT assessed awareness and understanding of biodiversity in 16 different countries around the world. Awareness rates are growing, but vary strongly among countries. A lot remains to be done to meet the UN 2020 biodiversity target #1 "By 2020 people are aware of the values of biodiversity and the steps they can take to conserve and use it substainably."



WHO KNOWS WHAT BIODIVERSITY MEANS?

Between 2009 and 2018 awareness rates and understanding of biodiversity have gone up in the countries surveyed annually by UEBT. However, the last years the

increase is slowing down. Increase has been particularly strong among some segments: lower income groups grew on average with 13 percent points, youth with 19 points.

Biodiversity refers to the many different living organisms in various geographic locations around the world.

The diversity in the world, the differences between people, their age, sexuallity, nationality, etc.

When consumers in

France, Germany, and Brazil give a wrong definition of biodiversity, they talk about sustainable development, ecology or organic agriculture. In the UK and the USA, people talked about racial differences.

	Total	Lower Income	Youth 16 - 24
Heard of Biodiversity	+10	+15	+16
Correct definition	+10	+14	+20
Focus GERMANY Heard of Biodiversity	+24	+32	+31
Focus USA Correct definition	+20	+32	+25

Of young consumers correctly defines biodiversity

Basis - all sample - 5 countries

Q1/Q2: Personally, have you ever heard of biodiversity?/ What does biodiversity mean? Progress 2009-2018 - Basis -all sample - 4 countries - Young people = aged 16-24 years old



CONSUMERS VIEWS ON BRANDS THAT RESPECT PEOPLE AND BIODIVERSITY

There is still ample opportunity for brand positioning around sourcing with respect: when asked to name a brand that respects people and biodiversity, only 54% of respondents could cite one.



Q9. What are the 3 beauty and food brands you consider to take most concrete action to respect people and biodiversity?

Basis - respondents mentioning at least one brand



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Weleda 21%

Of female respondents cited Weleda, the highest amongst women in Germany

ALNATURA 17
WELEDA 15
NIVEA 12
ALVERDE 8
DEMETER 7
LAVERA 6
YVES ROCHER 5
RAPUNZEL 3
L'OREAL 3
KROMBACHER 3
DR HAUSCHKA 3

DR HAUSCHKA 3 Q9. What are the 3 beauty and food brands you consider to take most concrete action to respect people and biodiversity?

Basis - respondents mentioning at least one brand

"Through
our partnership
with UEBT, we have
really deepened our
commitment to organic and
ethical sourcing over the last 10
years and are very proud that,
together with our customers,
we do our bit in protecting
the planet."

Head of Global Marketing
Weleda

BURT'S BEES 20
STARBUCKS/ STARBUCKS COFFEE 5
WHOLE FOODS MARKET 4
TOM'S/TOM'S OF MAINE 4
THE HONEST COMPANY 4
SEVENTH GENERATION 4
KELLOGS 4
JOHNSON & JOHNSON 4
DOVE 4

AVEENO 4
ANNIE'S 4

Of female respondents under 30 years old cited Burt's Bees



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Basis - respondents mentioning at least one brand

UEBT Biodiversity Barometer 2018





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COCA COLA 4

SADIA 3

JEQUITI 3 L'OREAL 2

"Natura, The Body Shop and Aesop share a common commitment to sustainable and ethical business practices. These same values drive the Natura & Co group, a global cosmetics group that brings together the three

that gave a correct

definition of biodiversity cited

Natura

COMPANY REPORTING ON BIODIVERSITY

Between 2009 and 2018 business awareness of, and commitment to, ethical sourcing of biodiversity has increased significantly. Company reporting on biodiversity, both as a general topic and as issue in supply chains, keeps rising year-on-year.

What are companies saying about biodiversity		Beauty		Food	
		2009	2018	2012	
 Companies reporting on sustainable development 	66	44	98	91	
Companies reporting on biodiversity	42	13	70	53	
■ Companies reporting on biodiversity in the supply chain	39	9	53	41	
Companies reporting on Access and Benefit Sharing	10	2	3	2	

Basis: Research conducted by UEBT in April 2018 based on the 2017 Beauty's Top 100 of Women's Wear Daily, and the 2017 Food and Beverage Top 100 of the Food Engineering Mag.



A methodology based on three areas of reseach







Consumer survey

UEBT commissions independent market research companies to conduct consumer research for the UEBT Biodiversity Barometer. Interviews are conducted with national representative samples of 1000 persons per country. To correct sampling disparities, a post-stratification weighting of results, based on socio-demographic variables, is applied.

For cost reasons, UEBT opts for internet surveys where possible. In some countries face-to-face interviews and phone interviews are used. Different methods may slightly influence research outcomes. The research between 2009 and 2018 has been conducted by IPSOS on behalf of UEBT.

For or more information, please see www.biodiversitybarometer.org

Consumer Stories

Camera interviews are conducted with consumers in some of the countries where the consumer research for the Biodiversity Barometer is conducted. UEBT selects footage to illustrate the outcomes of its consumer research. People interviewed in these videos are not the same as those participating in the consumer surveys, and video interviews are not based on national representative samples.

Company reporting

To assess attention to ethical sourcing of biodiversity in company reporting, UEBT reviews communication materials of the top 100 beauty and food & beverage companies in the world. The review includes publically available documents only, such as statements on websites, sustainability reports, and policies. UEBT only assesses if issues related to ethical sourcing of biodiversity are mentioned, the quality of the reporting or the actions undertaken doesn't influence the rankings.

In 2017, UEBT also interviewed various experts in the sector to gain deeper understanding.

The 2018 Biodiversity Barometer was undertaken with the support of:



Research & Innovation











Contact UEBT

UEBT is a membership-based, non profit organisation www.ethicalbiotrade.org.

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