



FERRIS WHEEL DINING 2017/18 SEASON TERMS AND CONDITIONS

PRODUCT INFORMATION

The Ferris Wheel Dining Experience is available for purchase exclusively online and is purchased by carriage (two persons). Please contact Deck Reservations if you wish to book for additional persons per carriage (for a fee) and subject to loading guidelines.

The cost of the event is \$399 per carriage (\$199.50 per adult) inclusive of matched beverages, as per the event menu. All other beverages consumed before or after the event will be charged on consumption. A 5% gratuity fee is included in the package price. Full prepayment by credit card is required to secure your booking.

Please bring a copy of your Ferris Wheel Dining e-ticket to present at The Deck Sydney for redemption on your booking date. Display on a smartphone or tablet is acceptable. The purchasing credit card and valid photo ID will be required upon redemption, such as a current Australian driver's license, 'Proof of Age' card or valid Passport. Redemption of your e-ticket will be considered acceptance of payment for the event, for our records.

Gift vouchers must be redeemed online for a Ferris Wheel Dining date prior to attending. If a voucher was used to make your booking, you must present both the voucher and the Ferris Wheel Dining e-ticket upon attending the experience.

CANCELLATIONS/EXCHANGES

No refunds will be offered for cancellations made by you. In the event of being unable to proceed (for any means) with the dining experience on the Ferris Wheel, the same menu will be offered in an alternate venue. The decision to make use of an alternate venue will be at the discretion of The Deck Sydney, and all guests will be offered a complimentary Single Rides Pass to ride the Ferris Wheel on a later date, and an additional gift. If the decision is made not to use an alternate venue then The Deck Sydney will reschedule your booking to another available date in the current season.

You may reschedule your booking to an alternate available date in the current season by paying the following additional fees:

- More than 7 days' notice: 1 x complimentary reschedule per booking, then \$50 thereafter
- 7 days – 72 hours' notice: \$50 rescheduling fee
- Less than 72 hours' notice: \$200 rescheduling fee
- No-show: \$200 rebooking fee

Should you wish to change the date of your booking, you must advise us in writing via email to reservations@thedecksydney.com and have your rescheduled date booked and confirmed by the Reservations Team via email before the 72 hour cut-off period, otherwise your request will be deemed invalid and any applicable rescheduling/no show fees will apply for rebooking. Please note that the above fees will not be waived for any personal or medical reasons.

Should you be unable to attend and you do not wish to pay the above fees, we advise gifting your booking to a family member or friend. If you wish to gift your booking please advise Deck Reservations of the full name of the new attendee.

Please note a purchase of the Ferris Wheel Dining Package is valid for a booking in the advertised 2017-18 season only.



CATERING

For catering purposes, please let us know in advance of any food allergies or dietaries.

You will be asked to specify your Main Meal choice during your purchase. If you are unable to make this decision during purchase please advise us of your choices by clicking the link in your confirmation email at least 5 days prior to the event.

ON THE NIGHT

Dress code for the experience is smart casual. As the Ferris Wheel Dining Experience is an outdoor event, warm clothes are encouraged for when the temperature drops after sunset.

All beverages consumed before or after the experience will be charged on consumption. A 5% gratuity fee is included in the package price.

Ferris Wheel Dining is recommended as an 18+ event. Non-alcoholic beverages may be requested from the Reservations Team prior to your booking. Substitution of non-alcoholic beverages for those alcoholic beverages matched to the menu will not change the price. Package menu is subject to change without notice, inclusive of matched wines.

WET WEATHER

The Deck Sydney reserves the right to alter the experience in inclement weather or for safety reasons. If conditions are such that Deck Management deem it not safe to proceed with the Ferris Wheel Dining Experience, the Ferris Wheel Dining menu will be offered in an alternate venue.

DISCLAIMER

1. The rides/amusements in Luna Park are designed for use by participants who meet the displayed height requirements.
2. The rides/amusements in Luna Park are recreational activities and there are risks of injury to participants and their property. By using or engaging in a ride/amusement you accept these risks and agree that the owners, operators, and landlords do not have or accept any liability for any injury suffered as a result of you accepting these risks.
3. Parents or Guardians must evaluate these risks before allowing persons in their control to use or engage in any ride or amusement.

This is a risk warning given pursuant to Section 5M of the Civil Liability Act 2002.